Please remember to mute your speakers.

VA Mobile Discussion Series

For audio, please dial in using VANTS: 1-800-767-1750; Passcode: 32523#

Thank you for joining. We will begin shortly.
Using DS Logon
to Access Secure VA Mobile Apps
INTRODUCING VA SECURE MOBILE APPS

- Mobile Blue Button
- Summary of Care
- Annie App
INTRODUCING DS LOGON
YOU WILL NEED A DS LOGON TO ACCESS YOUR EHR INFORMATION

Phishing Alert: We do not initiate contact with beneficiaries via email or telephone to request private personal (Name, SSN, DOB) or sensitive DS Logon account information (username, password, challenge questions). If you think you provided personal or account information in response to a fraudulent email, website or phone call, be sure to change your password and challenge questions immediately.
After this session, you will be able to:

• Describe DS Logon and its benefits
• Compare DS Logon ID to My Health eVet ID
• Describe how to register for DS Logon Level 2 (Premium) Account
• Securely access new VA Mobile Apps for health care
• Access DS Logon help and resources
AGENDA

• Introducing DS Logon
• My HealtheVet
• DS Logon Account Levels
• How to register for a DS Logon Level 2 (Premium) Account
  • Prerequisites
  • Remote Proof
  • Registration steps
• Help and Resources for DS Logon
ABOUT DS LOGON

WELCOME Veterans
These apps help you better manage your care and stay in touch with your VA care team.

https://mobile.va.gov/appstore/veterans
• Managed by the Department of Defense (DOD), not VA.
• If you were discharged from the service after 1986, you received your DS Logon upon discharge.
• Don’t have a DS Logon?
  – You can apply for it.
• Forgot your password?
  – You can renew it.
“Why can’t I just use My HealtheVet?”
“Why not just use My HealtheVet?”

• Increased use of mobile devices for quick access
• Increased demand for mobile apps
• VA Mobile Apps provide My HealtheVet’s most-used functions
• DS Logon needed to access newest VA Mobile Apps
  – Soon DS Logon will access My HealtheVet website

• VA Mobile Apps designed for specific health issues include:
  - Preconception Care
  - Mobile Kidney
  - Pressure Ulcer Resource
DS Logon Level 1 (Basic):
- General information
- Not used for VA healthcare-related mobile apps

DS Logon Level 2 (Premium):
- Anything connected to EHR
"Am I eligible?"

Yes! You are eligible for a DS Logon Account of either level if you’re enrolled in the Defense Enrollment Eligibility Reporting System (DEERS).

If you are not enrolled in DEERS, call 1-800-983-0937, option 2 for assistance.
HOW TO REGISTER FOR A NEW DS LOGON LEVEL 2 (PREMIUM) ACCOUNT

https://myaccess.dmdc.osd.mil
A Veteran registering for a new DS Logon Level 2 (Premium) Account would begin with these steps:

1. Click More DS Logon Options.
2. Select an option.

https://myaccess.dmdc.osd.mil
Questions are timed – four minutes to select answers and submit.
SAMPLE QUESTION

Which service company holds your mortgage?

☐ Fanny Mae
☐ Wells Fargo
☐ Goldman Sachs
☐ None of the Above
SAMPLE QUESTION

Which of these cars did you EVER own?

☐ Ford
☐ Toyota
☐ Nissan
☒ None of the Above
PII
Personally Identifiable Information

PHI
Protected Health Information

HIPAA
Health Insurance Portability and Accountability Act of 1996

HITECH
Health Information Technology for Economic and Clinical Health Act
HOW TO REGISTER FOR A NEW DS LOGON LEVEL 2 (PREMIUM) ACCOUNT

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HELP AND RESOURCES FOR DS LOGON

DS Logon Education App

https://mobile.va.gov/app/ds-logon-education

My Access Center
(Click Help Center)

https://myaccess.dmdc.osd.mil

Help Center

Click any of the topics below for additional instructions and information.

**DS Logon Password**

Q: How do I get a DS Logon Password?
Q: What are the rules for creating a DS Logon Password?
Q: Do you have any tips for creating a secure DS Logon Password that I can remember?
Q: Can I change my DS Logon Password?
Q: Does my DS Logon Password expire?
Q: What if I forgot my DS Logon Password?
HELP AND RESOURCES FOR DS LOGON

VA Mobile

https://mobile.va.gov/dslogon

eBenefits Video Tutorial
https://www.youtube.com/watch?v=szbYUKhbB7A

Mobile App Service Desk
Speak to a technical support person
Weekdays 7 a.m. - 7 p.m. (CT). Phone (877) 470 5947.
HELP AND RESOURCES FOR DS LOGON

• DEERS at the VBA National Call Center at 1.800.983.0937, option 2
• DS Logon Education App at https://mobile.va.gov/app/ds-logon-education
• The Access Center webpage at https://myaccess.dmdc.osd.mil
• VA Mobile DS Logon web page at mobile.va.gov/dslogon
• eBenefits DS Logon tutorial video at https://www.youtube.com/watch?v=szbYUKhbB7A
• VA Mobile Help Desk at (877) 470 5947
During this session, you learned to:

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QUESTIONS?
THANK YOU!

What future topics would you like to discuss?

Let us know by providing feedback at this link:

https://www.surveymonkey.com/r/879HQ5V