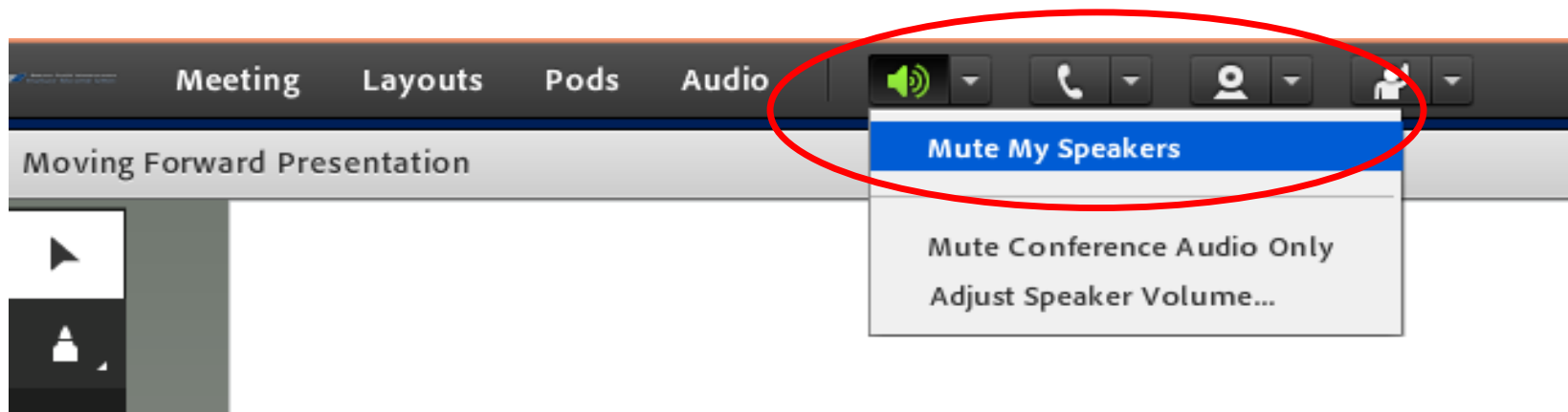


Please remember to mute your speakers.



VA Mobile Discussion Series

For audio, please dial in using VANTS:
1-800-767-1750; Passcode: 32523#

Thank you for joining. We will begin shortly.



U.S. Department
of Veterans Affairs

VA



U.S. Department
of Veterans Affairs

Using DS Logon to Access Secure VA Mobile Apps



INTRODUCING VA SECURE MOBILE APPS



Mobile Blue Button



Summary of Care



Annie App





INTRODUCING DS LOGON





YOU WILL NEED A DS LOGON TO ACCESS YOUR EHR INFORMATION

DS LOGON ?

Department of Defense
Self-Service

DS Logon Username


DS Logon Password

[Forgot DS Logon Username?](#)

[Forgot DS Logon Password?](#)

Login

▼ More DS Logon Options

 **Phishing Alert:** We do not initiate contact with beneficiaries via email or telephone to request private personal (Name, SSN, DOB) or sensitive DS Logon account information (username, password, challenge questions). If you think you provided personal or account information in response to a fraudulent email, website or phone call, be sure to change your password and challenge questions immediately.



OBJECTIVES

After this session, you will be able to:

- Describe DS Logon and its benefits
- Compare DS Logon ID to My Health^eVet ID
- Describe how to register for DS Logon Level 2 (Premium) Account
- Securely access new VA Mobile Apps for health care
- Access DS Logon help and resources



AGENDA

- Introducing DS Logon
- My Health**e**Vet
- DS Logon Account Levels
- How to register for a DS Logon Level 2 (Premium) Account
 - Prerequisites
 - Remote Proof
 - Registration steps
- Help and Resources for DS Logon



ABOUT DS LOGON

All Apps

Veterans

Health Care Professionals

WELCOME

Veterans

These apps help you better manage your care and stay in touch with your VA care team.



Search Veterans Apps ...



Benefits

Health

Mental Health



ACT Coach



Airborne Hazards and Open Burn Pit Registry



Annie App for Veterans



Ask a Pharmacist



CBT-i Coach



Concussion



<https://mobile.va.gov/appstore/veterans>



ABOUT DS LOGON

- Managed by the Department of Defense (DOD), not VA.
- If you were discharged from the service after 1986, you received your DS Logon upon discharge.
- Don't have a DS Logon?
 - You can apply for it.
- Forgot your password?
 - You can renew it.





“Why can’t I
just use
My HealtheVet?”

UNITED STATES
DEPARTMENT OF VETERANS AFFAIRS

My healthevet

VA Facility Locator

[GENERAL INFORMATION](#) [PHARMACY](#) [RESEARCH HEALTH](#) [GET CARE](#) [TRACK HEALTH](#) [MHV COMMUNITY](#)

Pharmacy

Refill your VA prescriptions, track delivery, view a list of your VA medications with instructions and other details.

[Read More](#)

Appointments

Keep track of your upcoming VA medical appointments and get email reminders.

[Read More](#)

Messages

Communicate securely online with your VA health care team and other VA staff about non-emergency information or questions.

[Read More](#)

Health Records

View, print, or download a copy of your VA medical record information, or enter your own health information.

[Read More](#)

Resources

[Veterans Health Library](#)

[Community](#)

[Healthy Living](#)

[HealtheLiving Assessment](#)

Identify, Respond, Relieve

physical and emotional response to overwhelming responsibilities, events, and changes. It is experienced in different levels. Low levels may not be noticeable at all. Moderately, moderate stress can be positive and challenge people to act in creative and resourceful ways. High levels can be harmful, leading to chronic disease. The first step to begin managing your stress is to identify, respond, and relieve it.



“Why not just use My HealthVet?”

- Increased use of mobile devices for quick access
- Increased demand for mobile apps
- VA Mobile Apps provide My HealthVet’s most-used functions
- DS Logon needed to access newest VA Mobile Apps
 - Soon DS Logon will access My HealthVet website
- VA Mobile Apps designed for specific health issues include:



Preconception Care



Mobile Kidney



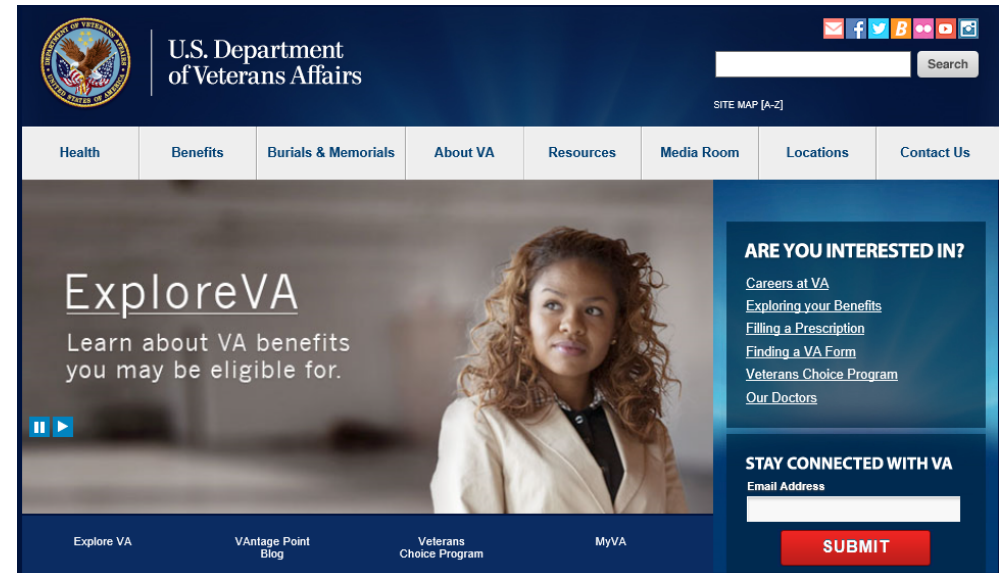
Pressure Ulcer Resource



DS LOGON ACCOUNT LEVELS

DS Logon Level 1 (Basic):

- General information
- Not used for VA healthcare-related mobile apps



DS Logon Level 2 (Premium):

- Anything connected to EHR



Mobile Blue Button



Summary of Care



Annie App



DS LOGON ACCOUNT LEVELS

“Am I eligible?”

Yes! You are eligible for a DS Logon Account of either level if you're enrolled in the Defense Enrollment Eligibility Reporting System (DEERS).



If you are not enrolled in DEERS, call 1-800-983-0937, option 2 for assistance.



HOW TO REGISTER FOR A NEW DS LOGON LEVEL 2 (PREMIUM) ACCOUNT

MY ACCESS CENTER
YOUR DS LOGON SELF-SERVICE SITE

[? Help Center](#) [-AA+](#)


DS LOGON ?
Department of Defense
Self-Service

[Forgot DS Logon Username?](#)
[Forgot DS Logon Password?](#)

Login

▼ More DS Logon Options

CAC ?
Common Access Card




Login

DFAS myPay Password ?
Defense Finance and
Accounting Service

[Forgot DFAS MyPay Login Id?](#)
[Forgot DFAS MyPay Password?](#)

Login

 **Phishing Alert:** We do not initiate contact with beneficiaries via email or telephone to request private personal information (e.g., name, address, Social Security number, password, challenge questions). If you receive a fraudulent email, website or phone call, report it immediately.

<https://myaccess.dmdc.osd.mil>

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HOW TO REGISTER FOR A NEW DS LOGON LEVEL 2 (PREMIUM) ACCOUNT

A Veteran registering for a new DS Logon Level 2 (Premium) Account would begin with these steps:

Select an option.

The screenshot displays the 'MY ACCESS CENTER' website, which is the 'YOUR DS LOGON SELF-SERVICE SITE'. The page features three main service columns: 'DS LOGON' (Department of Defense Self-Service), 'CAC' (Common Access Card), and 'DFAS myPay Password' (Defense Finance and Accounting Service). Each column includes input fields for login credentials and a 'Login' button. Below the DS LOGON section, there is a 'More DS Logon Options' dropdown menu with three visible options: 'Need a DS Logon?', 'Activate My DS Logon', and 'Upgrade My DS Logon'. A red speech bubble points to this dropdown menu with the text 'Select an option.'.

MY ACCESS CENTER
YOUR DS LOGON SELF-SERVICE SITE

DS LOGON ?
Department of Defense Self-Service

DS Logon Username

DS Logon Password

Forgot DS Logon Username?

Forgot DS Logon Password?

Login

CAC ?
Common Access Card

Forgot CAC ?

DFAS myPay Password ?
Defense Finance and Accounting Service

MyPay Login Id

MyPay Password

Forgot DFAS MyPay Login Id?

Forgot DFAS MyPay Password?

Login

More DS Logon Options

Need a DS Logon?

Activate My DS Logon

Upgrade My DS Logon

Do not initiate contact with beneficiaries via email or telephone to request private personal (PII) or sensitive DS Logon account information (username, password, challenge questions). If you have provided personal or account information in response to a fraudulent email, website or phone call, be sure to change your password and challenge questions immediately.

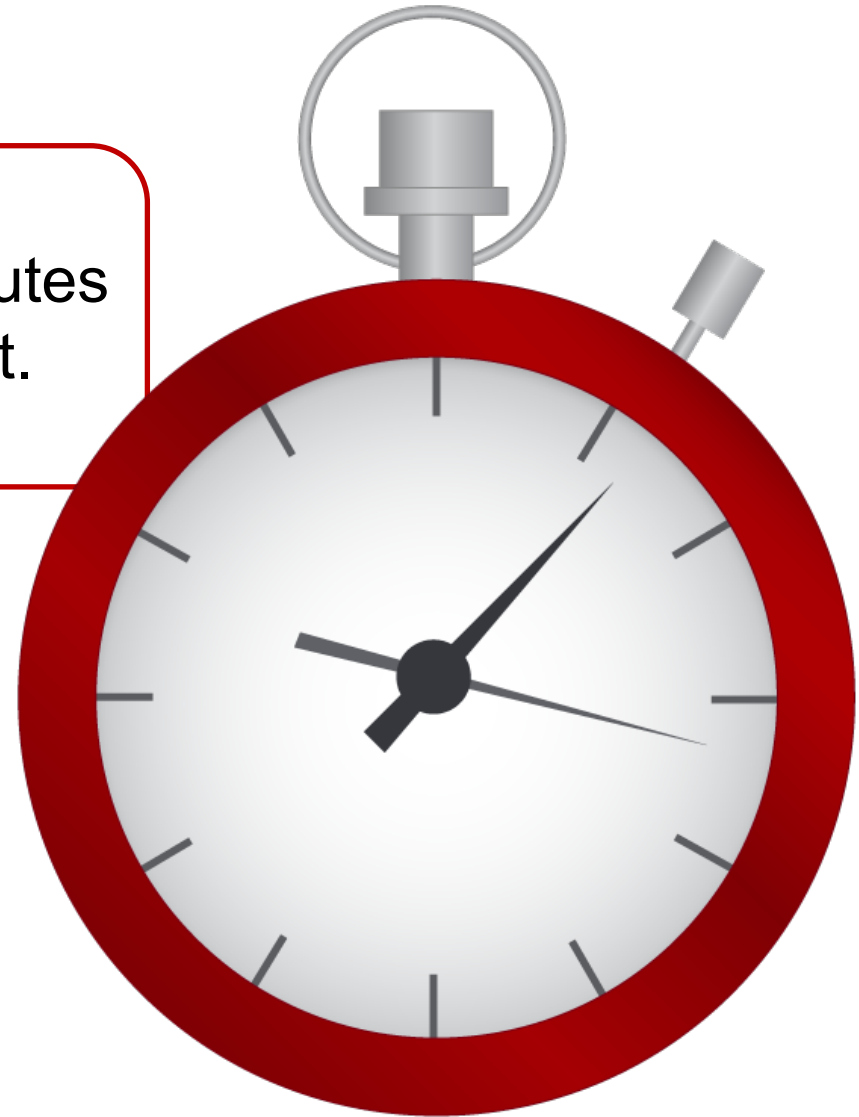
<https://myaccess.dmdc.osd.mil>



REMOTE PROOFING



Questions are timed – four minutes to select answers and submit.

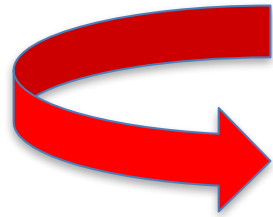




SAMPLE QUESTION

Which service company holds your mortgage?

- ☐ Fanny Mae
- ☐ Wells Fargo
- ☐ Goldman Sachs
- ☐ None of the Above



SAMPLE QUESTION

Which of these cars did you EVER own?

- ☐ Ford
- ☐ Toyota
- ☐ Nissan
- ☒ None of the Above



REMOTE PROOFING

PII

Personally Identifiable Information

PHI

Protected Health Information

HIPAA

Health Insurance Portability and Accountability Act of 1996

HITECH

Health Information Technology for Economic and Clinical Health Act





REMOTE PROOFING





HOW TO REGISTER FOR A NEW DS LOGON LEVEL 2 (PREMIUM) ACCOUNT

MY ACCESS CENTER 
YOUR DS LOGON SELF-SERVICE SITE

 Help Center 

Registration Process

Fill in your personal information. We will search for your record in DEERS. 

First Name

Last Name

Date of Birth

MM

DD

YYYY

Person
Identifier

Social Security

Submit

Cancel



Change Password Guide



If you are not enrolled in DEERS, call 1-800-983-0937, option 2 for assistance.

<https://myaccess.dmdc.osd.mil>



HELP AND RESOURCES FOR DS LOGON



DS Logon Education App

<https://mobile.va.gov/app/ds-logon-education>

My Access Center (Click Help Center)

<https://myaccess.dmdc.osd.mil>

MY ACCESS CENTER
YOUR DS LOGON SELF-SERVICE SITE



Back

-AA+

Help Center

Search...

Search

Reset

[Show Topics Only](#) | [Expand All](#) | [Collapse All](#)

Click any of the topics below for additional instructions and information.

DS Logon Password

Q: How do I get a DS Logon Password?

Q: What are the rules for creating a DS Logon Password?

Q: Do you have any tips for creating a secure DS Logon Password that I can remember?

Q: Can I change my DS Logon Password?

Q: Does my DS Logon Password expire?

Q: What if I forgot my DS Logon Password?



HELP AND RESOURCES FOR DS LOGON

VA Mobile



<https://mobile.va.gov/dslogon>

eBenefits Video Tutorial

<https://www.youtube.com/watch?v=szbYUKhbB7A>



Mobile App Service Desk

Speak to a technical support person

Weekdays 7 a.m. - 7 p.m. (CT). Phone (877) 470 5947.





HELP AND RESOURCES FOR DS LOGON

- DEERS at the VBA National Call Center at 1.800.983.0937, option 2
- DS Logon Education App at <https://mobile.va.gov/app/ds-logon-education>
- The Access Center webpage at <https://myaccess.dmdc.osd.mil>
- VA Mobile DS Logon web page at mobile.va.gov/dslogon
- eBenefits DS Logon tutorial video at <https://www.youtube.com/watch?v=szbYUKhkB7A>
- VA Mobile Help Desk at (877) 470 5947



During this session, you learned to:

- Describe DS Logon and its benefits
- Compare DS Logon ID to My Health^eVet ID
- Describe how to register for DS Logon Level 2 (Premium) Account
- Securely access new VA Mobile Apps for health care
- Access DS Logon help and resources



QUESTIONS?





THANK YOU!

What future topics would you like to discuss?

Let us know by providing feedback
at this link:

<https://www.surveymonkey.com/r/879HQ5V>