



U.S. Department
of Veterans Affairs

A Day in the Life of a My HealtheVet Coordinator: Challenges and changes during the pandemic

Presenters:

- Melissa Beals, My HealtheVet Coordinator, Alaska VA Medical Center (Anchorage, Alaska)
- Levi Laroco, My HealtheVet Coordinator, Jesse Brown VA Medical Center (Chicago, Illinois)
- Jeff Holmes, My HealtheVet Coordinator, VA Sierra Nevada Healthcare System (Reno, Nevada)



Agenda

- Introduction
- My HealtheVet Coordinator Discussion
 - A Day in the Life of a My HealtheVet Coordinator
 - Changes and challenges in the last 15 months
 - My HealtheVet Essentials
- Questions from the Audience



My HealthVet Coordinator Discussion

VA | *My healthvet*

Search | About | Contact

Home | Personal Information | Pharmacy | Get Care | Track Health | Research Health | MHV Community

Sign in to Manage Your Health Care [Sign in](#) [Register](#)

i COVID-19:
Walk-in [vaccinations](#) are now available, or call your local VA medical center to make an appointment.

Pharmacy

Refill your VA prescriptions, track delivery, view a list of your VA medications and other details.

[Read More](#)

Appointments

Keep track of your upcoming VA medical appointments and get email reminders.

[Read More](#)

Messages

Communicate securely online with your VA health care team and other VA staff about non-emergency information or questions.

[Read More](#)

Health Records

View, print, or download a copy of your VA medical record information, or enter your own health information.

[Read More](#)

Resources

[Benefits](#) [Veterans Health Library](#) [Community](#)

[Mental Health](#) [Healthy Living](#) [HealthLiving Assessment](#)

VETERANS HEALTH ADMINISTRATION

3



U.S. Department
of Veterans Affairs

Questions