

Mobile Health Provider Program PAO BULLETIN

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INTRODUCTION

Colleagues,

As we transition into the second phase of the VA Mobile Health Provider Program, VA clinicians now have access to thousands of mHealth apps through both the VA App Catalog and the Apple App Store.

It is an exciting time for our program and we're looking forward to learning about how providers are integrating mHealth apps into their clinical practice. We will continue to use this quarterly bulletin to communicate about our successes, and to provide you with the most up-to-date information, news and resources.

If you have published an article or released other types of communications about this program in your facility's communications, but do not see it listed in the Recent Media section, please let us know. Also, we are here to help if you want assistance with tailoring content.

Thank you for your ongoing commitment to raising awareness about the VA Mobile Health Provider Program.

Sincerely,

Mobile Health Provider Program Communications Team

ANNOUNCEMENTS

Program Milestones: More than 7,000 providers with mobile devices at eighteen VA facilities

Between February and November, the Mobile Health Provider Program successfully delivered mobile devices to more than 7,000 VA providers at 18 VA facilities. Check out the [Success Stories](#) to learn how these providers are using their iPads to enhance patient care.

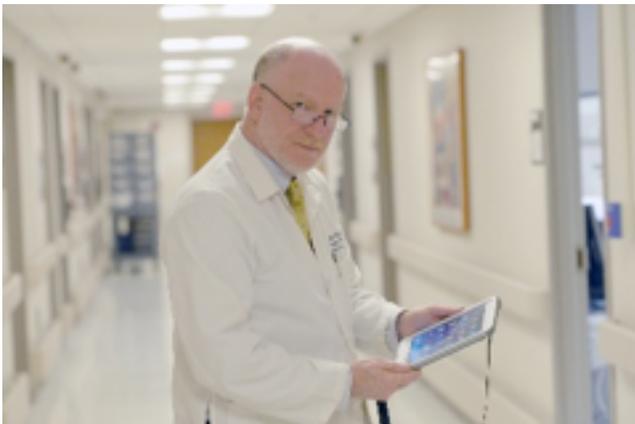
The Apple App Store is Now Open

At the beginning of November, the Apple App Store was made available to providers involved in the Mobile Health Provider Program. Providers now have access to thousands of commercial apps. To use the Apple App Store, providers are required to take a mandatory training, "Protecting Privacy and Security while Using Apps from the Public App Store," through the [MyVeHU Campus](#) (session code: #14138). View the [one-page factsheet](#) summarizing the guidance for Using Public App Stores and Apps.

RECENT MEDIA

★ [New iPads Will Help Patient Care](#)

Dr. Charles W. Atwood, a pulmonary physician at VA Pittsburgh Health Care System (HCS) is excited about the possibilities of the Mobile Health Provider Program. "These iPads will allow our clinicians to access patient records remotely and securely through wireless connections," said Atwood. "This is a big leap in mobility from using laptops."



Dr. Charles Atwood of VA Pittsburgh HCS can now access patient information anywhere with his new iPad.

★ [Your Provider is Going Mobile](#)

St. Cloud VAMC clinicians participating in the VA Mobile Health Provider program are using tablet computers at the point-of-care. The St. Cloud VAMC was selected to participate as a pilot site and received over 400 tablets between July 8–10.

★ [Mobile Technology Works Behind the Scenes*](#)

Javier Acevedo is a Clinical Admin Specialist in the Mental Health Services division at the Puget Sound HCS. He uses his iPad to eliminate technical delays, which enables quicker health care delivery.



Javier Acevedo at VA Puget Sound HCS, uses his VA-issued iPad to assist VA staff with troubleshooting IT issues.

★ [VA: Mobile Is 'Value-Added' To Health Programs](#)

VA is moving ahead with an ambitious effort to provide mobile wireless services to both Veterans and the clinical staff who serve them.

★ [VA Building on My HealtheVet Successes with Mobile Apps](#)

Mobile devices allow doctors and nurses to see trends among patient data, and incorporate the use of analytics in determining the best path of care.

**Only accessible inside the VA network.*



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RESOURCES

★ VA Mobile Yammer Invitation

All providers participating in the Program are invited to the VA Mobile Yammer group. The purpose of the group is to give providers and other Program stakeholders a platform to ask questions, share best practices, and collaborate. We frequently post Program news and information to the group page and invite you to join the group. You can request access by visiting: <https://www.yammer.com/vamobile>

★ Website Updates

We have made several changes to the program [website](#). These changes include a program video on the home page, updated Success Stories, an “In the News” page, and many additional Program Resources. Check it out and let us know what you think.

★ New Training: Protecting Privacy and Security while Using Apps from the Public App Store

Training is available on [MyVeHU](#) for all VA staff to provide guidance for protecting privacy and ensuring information security awareness when using VA-furnished mobile devices and personal devices. It focuses on the risks associated with downloading and installing Apps from a public App Store as well as the precautions that should be taken when using these Apps. The course is titled — “*Protecting Privacy and Security While Using Apps from the Public App Store*” — or search for session code: #14138. Read the one-page factsheet, [Using Public App Stores and Apps](#), to learn more about the privacy and security guidelines for accessing Public App Stores and Apps.

LOOKING AHEAD

★ Mobile Health Provider Program Newsletter

In the coming weeks, you and the providers participating in the program will receive the first edition of the Mobile Health Provider Program monthly newsletter. While this newsletter will be primarily targeted at providers and staff who are involved in the program, you may find some of its content useful in promoting the program among your stakeholders. Topics covered in the newsletter may include software updates, information about VA-developed apps, tips and tricks, and other relevant resources to assist providers in using their new devices.

