# VA Video Connect



## Access Your VA Care Team Through Video Telehealth

#### With the U.S. Department of Veterans Affairs' VA Video Connect app, you can conduct real-time video appointments with your VA providers.

Quickly and easily meet with your VA care team over a secure and private video connection using your smartphone, computer, or tablet. VA Video Connect makes accessing VA care convenient for you.

#### Ask your VA provider about VA Video Connect if:



You prefer to receive your care from home or a non-VA facility.



You find getting to your VA facility difficult or time-consuming.



You are too busy to attend in-person appointments regularly.



You need to see a VA specialist who is not located near you for treatment.

#### How to get started with VA Video Connect:

- 1. **Talk with your VA provider** to see if telehealth is a good fit for your care.
- Learn more at: mobile.va.gov/app/va-video-connect.
- For help setting up VA Video Connect on your device, call the Office of Connected Care Help Desk toll free at 866-651-3180.

#### Download the App:

You can access VA Video Connect for iOS and Android devices on the VA Mobile webpage.



#### **Test Your Device:**

Once you have downloaded the app, scan this QR code to test your device for compatibility.



#### You can also test your device by sending a text to the VVC ChatBot.

Text 'V' to **83293** or **323-621-3589**. Standard text messaging rates may apply.

# Get started today!

### mobile.va.gov/app/va-video-connect







U.S. Department of Veterans Affairs