Steps

Follow these simple steps to set up a video visit using VVC Now:

1. Install the VPN client on your VA-issued iPhone by following the Cisco AnyConnect on iOS Device using Derived instructions.

2. Tap the VA App Catalog and select VVC Now.

3. VVC Now will be installed on your device.

4. Enter your preferred contact information (phone for text, email, or both).

   NOTE: If the provider enters their VA email then the VVC Now visit will show in the provider’s appointment list in Virtual Care Manager.

5. Enter your preferred patient contact (email or phone).

6. Tap Create Video Visit.

7. Tap Start Video Visit.

Help and Additional Information

For assistance with VVC Now, call the Office of Connected Care Help Desk. You can reach the Office of Connected Care Help Desk at: (866) 651-3180 or (703) 234-4483. More resources and training materials can be found on mobile.va.gov/app/vvc-now.