



GDx App for Veterans

Quick Start Guide

VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Office of Connected Care

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Overview

The Genetic Diagnostic Testing (GDx) mobile application (app) for Veterans is an informational tool to display results of genetic and molecular diagnostic tests that have been ordered by your VA clinicians.

The GDx App also provides links for you to access current research, education and other helpful information related to genetic and molecular diagnostic testing. The GDx App can also be used as a communication tool to allow you to contact your VA care team via Secure Messaging with questions.

The Basics

Prerequisites

To use the GDx App, you must have a DS Logon Level 2 (Premium) Account. If you do not have a DS Logon Level 2 (Premium) Account, or you are not sure, visit mobile.va.gov/dslogon for more information.

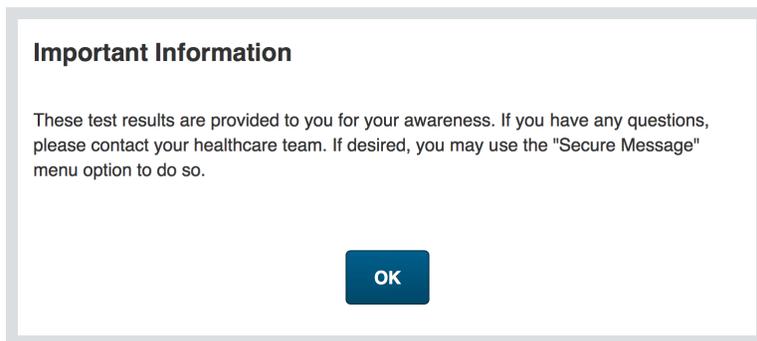
Logging in

Access the GDx App, and you will go to a Login screen. Enter your DS Logon Level 2 (Premium) credentials, and tap **Sign In**. You will proceed into the app.

NOTE: If this is your first time using a VA app that requires a DS Logon Level 2 (Premium) Account, you may have to provide your Right of Access as part of the log in process. The app will prompt you if this is necessary. If it is necessary, you will be taken to a Right of Access screen. Read the Request for Access to Your Health Information. If you would like to continue, tap **Next**. You will go to a Review screen. Read VA Form 10-5345a. If you agree, tap **Verify** to “sign” the form, and you will proceed into the app.

Important Information

When you first log into the app you will see a pop-up Important Information box letting you know the test results are provided for your awareness and that if you have any questions, you should contact your health care team. Tap **OK** to close the pop-up Important Information box.



Getting to Know the Screen

When you log into the GDx App, you will see your name (last name, first name) in the upper right corner of the Home screen. There is an app menu just below your name, which displays four tabs: Home, Features, About and Help. In the middle of the screen, you can see your test results, education information and access Secure Messaging in My HealthVet. Throughout the app, you can tap the < button or **Back** to return to the previous screen.

Accessing the VA Launchpad

In the upper right corner of the screen, you will see your name. Tap your name, and a drop-down menu will appear. Tap **Return to Launchpad**, and you will go to the VA Launchpad.

Logging Out

You will be automatically logged out after 15 minutes of inactivity. A Session Timeout warning is shown when you have two minutes remaining. To continue working, tap **Continue**. To log out, tap **Logout**. To log out manually, tap your name in the upper right corner of the Home screen. A drop-down menu will appear. Tap **Log Out**, and you will be logged out of the app.

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Access Your Test Results

View your genetic diagnostic testing results. From the Home screen, tap **My Test Results**, and you will go to the My Test Results screen where you will see a table of your tests including the test name, date reported and test result. To view details of a specific test, tap **View Details**. You will see the details of the test including the test result, reference range, test result details, clinical implication, accession/specimen number, specimen/site, ordering location, ordering provider and performing lab.

The screenshot displays the 'Test Result Details' screen in the Genetic Diagnostic Testing (GDx) app. The header includes the app name and navigation options: Home, Features, About, and Help. The main content area shows a table with the following data:

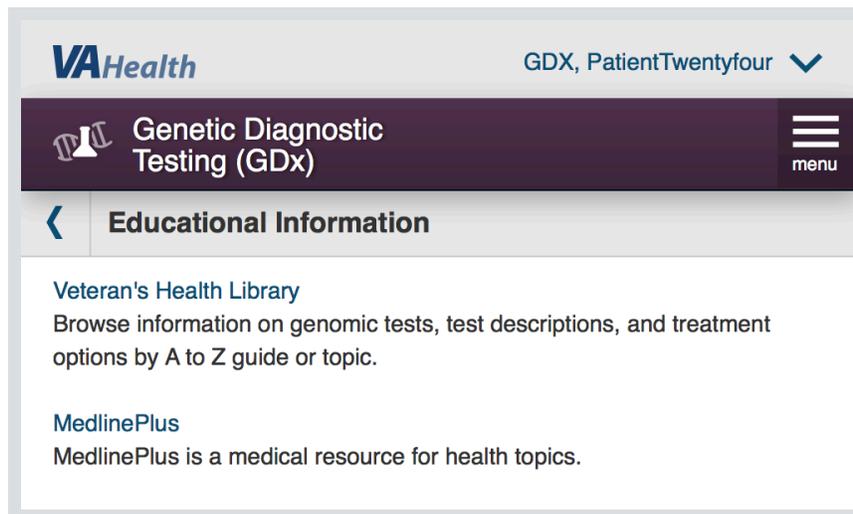
Test Name	Date Reported	Test Status	Test Result	Abnormal Flag
LIPO NMR	2017-02-08	Final	1079	Above high normal

Below the table, the 'Reference Range' is listed as <1000. The 'Observation Notes' section provides a scale: Low < 1000, Moderate 1000 - 1299, Borderline-High 1300 - 1599, High 1600 - 2000, Very High > 2000. The 'Ordering Facility' is LabCorp Burlington 1447 York Court. The 'Ordering Provider' is null, null, and the 'Performing Lab' is 442. The 'Clinical Details' section includes LOINC Code (54434-6), LOINC Description (LDL-P (LDL Particle Number)), and CPT Description (Accession / Specimen Number).

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Access the Veteran’s Health Library

Browse information on genomic tests, test descriptions and treatment options alphabetically or by topic. From the Home screen, tap **Educational Information**, and you will go to the Educational Information screen. Tap **Veteran’s Health Library**, and a pop-up External Website box will appear informing you that you will be leaving the GDx App to go to an external website. Tap **Continue** to go to the Veteran’s Health Library.



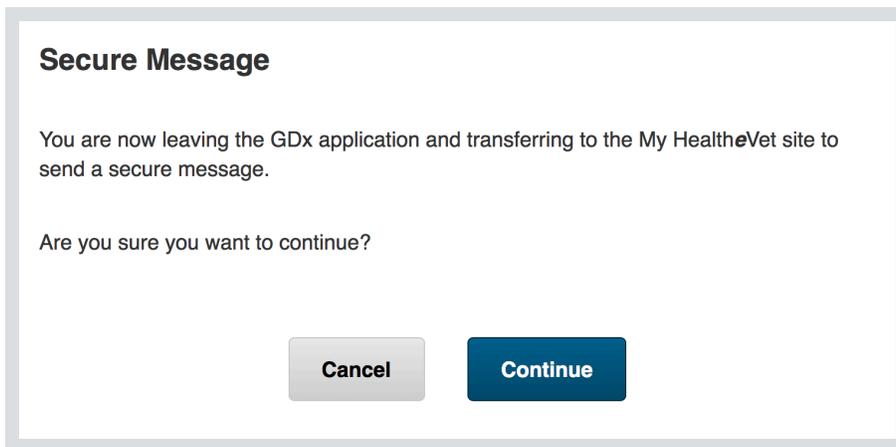
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Access MedlinePlus

MedlinePlus is a medical resource for health topics. From the Home screen tap **Educational Information**, and you will go to the Educational Information screen. Tap **MedlinePlus**, and a pop-up External Website box will appear informing you that you will be leaving the GDx App to go to an external website. Tap **Continue** to go to MedlinePlus.

Access Secure Messaging

Send a message to your healthcare team using My HealthVet. From the Home screen, tap **Secure Message**, and a pop-up Secure Message box will appear informing you that you will be leaving the GDx App to go to My HealthVet. Tap **Continue** to go to My HealthVet and send a secure message.



Help and Additional Information

Additional training materials for the GDx App

More resources, such as a User Manual, Slideshow and FAQs, can be found on mobile.va.gov/appstore, and search for the app to access the resources.

Help Desk information

If you need assistance with the GDx App, dial **1-877-470-5947** to speak with a VA representative. The Help Desk is open weekdays from 7 a.m. to 7 p.m. CT. For TTY assistance, dial **711**. For clinical questions regarding your personal medical information, please contact your VA care team.

Emergencies

If you feel your information may have been compromised, contact your local VA facility to get contact information for your Privacy Officer. To locate your local VA facility, visit VA's Facility Locator: <http://www.va.gov/directory/guide/home.asp?isflash=1>. **NOTE:** You should never use this app in an emergency. If you encounter an emergency, call your local medical center or dial 911 immediately.

DS Logon Help

If you have questions about your DS Logon account, visit mobile.va.gov/dslogon or dial 1-800-983-0937 for assistance.