1. Verify Pexip Application

Verify that the Pexip Application is installed on your iOS Device(s)

1a. No Pexip Application seen

Install the Pexip Application from the Device App Store. Select Pexip infinity connect mobile

2. Entering the Virtual Medical Room

Using your scheduling email or calendar reminder, touch “Click Here to Join the Virtual Medical Room” link

This is a reminder of your Video Visit with a VA clinical on Wed 27 Jul 2016 16:00 Mountain Standard Time.

Please click on the following link to access the virtual room. This will take you into the virtual waiting room until your provider joins.

Click Here to Join the Virtual Room

3. Allow Pexip to open page

Application will ask to “Open this page in Pexip”? Touch Open

4. Allow Microphone Access

Application will ask to “Pexip would like to access Microphone”? 

“Pexip” Would Like to Access the Microphone

Don’t Allow

OK

5. Allow Camera Access

Application will ask to “Pexip would like to access Camera”? 

“Pexip” Would Like to Access the Camera

Don’t Allow

OK
6. Start Video Transmission

Activate video transmission by touching the blue camera icon.

7. Turn iOS Device Length Wise for Full Video Viewing

Provider and Patient view when in VMR Session

iOS Device Icon Familiarization

- Touch to flip video feed from front to rear facing camera
- Touch to enable iOS device volume control toggles
- Touch to mute and unmute microphone
- Touch to end session or Disconnect from call