

VA Mobile Discussion Series Clinical Key- Clinical Key for Nursing 0 0

LYN SCHULTES: Hello, everyone. Welcome, and thank you so much for attending the VA Mobile Discussion Series. My name is Lyn Schultes, and I'm going to run through just a few brief technical reminders before we begin this discussion today about ClinicalKey.

Please note that your phone lines are muted. However, we will be taking questions throughout the presentation. Please use the chat feature, which can be found at the right-hand side of your screen. And if you are experiencing any technical difficulties, please do let us know through that chat feature.

And to respect everyone's schedule, we'll get this moving so that the session ends on time. Today, we welcome Jacque Lipton. She is the senior engagement analyst for Elsevier Clinical Solutions. Also joining us today from Elsevier Clinical Solutions is Philip Thomas. He's the technical product manager.

Philip is here to answer any technical questions that may come up during the presentation. If you do have questions, please use that chat feature and we will stop intermittently to answer your questions. If we don't, however, get to your question, we'll send out an email following this webinar with any relevant answers.

And please note, to download today's presentation, you can download the file at the bottom right of your screen, found just underneath the chat feature. And with that, I will turn this over to you, JACQUE.

JACQUE LIPTON: Well, thank you very much, Lyn. I just want to tell you we are so pleased that you asked us to be part of this Mobile Series so that we're able to present the ClinicalKey and ClinicalKey for Nursing mobile app to the VA today.

ClinicalKey is the search engine that thinks and works the way clinicians do. With its redesign and smart search enhancements, ClinicalKey can provide clear answers quickly, enabling greater productivity and faster point of care decision.

To start, you will first have to register on either ClinicalKey or ClinicalKey for Nursing using the registration in the upper right-hand corner. You will see the login and registration from that point. If you will click on your next area, where you'll come to providing you with the information, your name, your email-- which will be your VA email, which will be your login. Password of your choice.

Once you've created your registration, an activation letter will be sent to you. You will then activate your registration and you will be able to then go in and go to the app store, your app store on your smartphone, and download the ClinicalKey app.

Once a user downloads the ClinicalKey app, the user will be prompted to log in. I have presented here both pictures of the iOS view, which is the iPhone, and your Android view. You will provide your username. Once again, will be your VA email address. And then the password that you chose during the registration.

Once you enter, you'll come to a home page where you will see a search bar along with the top three saved items, or once you are in there and start saving items you'll see those. You'll also see the search here where you can go in and start searching for other items.

And then you will appear at the top left side of the screen that the users may access at any time. There will be three bars up here at the top, or these bars here, that you'll be able to, and then it'll bring up the menu.

From the menu, you will see your home, search, browse, saved content, search history, your settings, your charge role, your charge change organization, and other information to contact us about, and log out.

We're going to talk about the settings first, and then we'll go on to the reference material. Under your Settings, these are your general options. You'll be able to change your password, and you'll also see your information here that you provided.

To change the role, so changing from ClinicalKey if you're a ClinicalKey user, you would click on ClinicalKey to get to your reference information. If you're ClinicalKey for Nursing, you would click on the ClinicalKey for Nursing.

Sometimes you may see multiple organizations. You'll choose your organization that you belong to.

And then you have the Help and the Feedback. You'll notice that we have the Call Us and the email, but on the Android you do have the Help and the Feedback.

To log out. Once a user logs out at any time from the main menu, you will see the screen Logout on the iPhone, and then it will present you with your user name for the Android again.

What we want to do right now is if you have any questions concerning the settings, before we go on to any of the reference. And Phil, if you have any comments concerning what we just went over on the settings, any more that you can add to that?

LYN SCHULTES: And just so everyone's aware, Phil is going to be responding via the chat feature as well. So Phil, if you do have any educational thoughts or anything to add, please do so.

And just a reminder to everyone on the line, don't be shy. Enter any questions that you might have through that chat feature.

JACQUE LIPTON: Way to go, Phil. "Ask me anything."

LYN SCHULTES: So while we're waiting for anyone to submit additional questions, I had one, Jacque. Do I have to create a personal account in ClinicalKey before I download the app?

JACQUE LIPTON: Yes, you do. You do need to go to ClinicalKey and click on that registration and create your own personal account. Just to let you know that when you create that personal account, it also gives you other options within the ClinicalKey platform and ClinicalKey for Nursing platform.

You're able to save content there as well. And there's also the presentation maker that you have available to you in the ClinicalKey platform. So yes, you would have to register before you're able to even log into the app. Phil, is there anything else with that that I need to mention?

PHILIP THOMAS: Hello, this is Phil Thomas. Can you guys hear me?

JACQUE LIPTON: Yes, we can.

PHILIP THOMAS: All right! Hey, everyone. [INAUDIBLE]. --don't know--

LYN SCHULTES: Phil, we're having some trouble hearing you.

PHILIP THOMAS: Oh. Uh-- well--

LYN SCHULTES: Now you sound great. Keep going.

PHILIP THOMAS: So I'm the principal product owner for ClinicalKey Mobile Application, including ClinicalKey which features ClinicalKey Physician and Nursing and also our clinical pharmacology app.

If you have any technical questions, if you have any questions about features that we have upcoming, if you'd like to give me gratuitous compliments on the app, please feel free.

LYN SCHULTES: Great. And I do see a few folks typing, so we'll give everyone just a couple seconds to submit any questions they may have.

OK. Great. So question that came up. "Will we have to periodically confirm organization association? I know with apps such as UpToDate, a person needs to periodically sign on in the app, or if not, you cannot log in." Any thoughts on that, JACQUE or Phil?

JACQUE LIPTON: I can answer that one. But Phil, if you'd like to, go ahead. Please. You're the technical guy.

PHILIP THOMAS: No. Go ahead, Jacque.

JACQUE LIPTON: Well, you do need to log into your ClinicalKey or ClinicalKey for Nursing platform once 180 days in order to keep your registration from expiring. And that would be at

your hospital location, so you would need to log into your hospital location just once every 180 days.

LYN SCHULTES: OK. Great. Well, I think we can keep moving, Jacque. And next break, we'll address any questions that might come up in the meantime.

JACQUE LIPTON: OK, great. Thank you.

Now we're going on to the other apps, which is the home, the search, the browse, your saved content, and your search history. So you see how the menu appears.

Once again, you're just going to click on either the three bars in iPhone or the arrow within the Android app or Android phone.

You may access the saved content from the Saved Content page. And this will be content that you've saved. And correct me if I'm wrong, Phil, on this. But if they save this on their own, on the CK and CKN platform, that it will be saved here as well. Correct?

PHILIP THOMAS: Absolutely.

JACQUE LIPTON: You may initiate their search at any time to select any search options from the menu by using the search bar here. You show your recent searches.

And while the user searches, you have the ability to flip through different page options that include suggestions, related, or authors, books, and journals. And once the user selects the terms, the user will see the Search Results page on the specific term.

So you're able to go in here, and you would be able to type in your suggestion or relate it. From here, it would then bring up those items that are based on your search. Now, you'll notice down here you'll be able to filter by content type, time, specialty, study, and study type by just clicking on the arrow at the bottom of your mobile phone screen where it has the arrow to filter by.

This will then bring you to a page that pretty much looks like this. Content type, time. And from there, you'll be able to go into-- and this is what we call your categories-- and from there, you'll be able to go into the individual specialties, specialties like critical care, emergency, cardiovascular, general nursing, and on and on and on.

You may want to continue to go back through your filters to choose the different content type, times, and your study type. Users will have the ability to browse different content by different content type.

This is what it would look like for the ClinicalKey Physician browse. You'll see books, journals, drug monographs, guidelines, patient education, multimedia. And of course the procedures consult.

For the ClinicalKey for Nursing, they have a little bit more because they have books, journals, drug monographs, but they also include clinical skills, nursing scales, Mosby's Evidence Based Nursing. You'll see here clinical updates.

Now, if you're used to the Clinical Update CE, this will not allow you to create your own or take your CEs from here. But you'll be able to view the clinical updates. And then of course core measures and practice guidelines for the nursing.

Users have the ability to browse content and apply filters to help narrow a search. Browse filters include the A to Z filter, or in this case I'm showing the specialty filters. Once again, you'll have Filter By down at the bottom and the arrow.

While you're viewing your browse, users can search features to narrow down their options. Here we're looking for Lancet, and then Browse Through Journal. And once again, you have your filters down at the bottom.

You'll see that the content views are going to be compared to the web or platform application, providing you with the book cover. In this case, we have some Medline. And then we also have a book chapter here. Providing you with the save and the email as well as save and download the PDF and email.

The user has the ability to view their search history through that main menu as well. You'll see that the search history will contain what it was filtered by. Users are able to see recent searches prior to typing in the terms on the search bar. Once again, your search bar will always be there for you to view, to go in and search for other items.

Users that are viewing the nursing content will have the ability to access the ClinicalKey Nursing tool. These are the same tools that you're able to access on the ClinicalKey for Nursing platform. You'll have the IV dosage calculators, the PO dosage calculators, and of course the body surface area.

And of course, when you click on any one of these, that will take you into the next page. Well, that's pretty much it for is. Questions, anybody? Please, by all means.

LYN SCHULTES: Great. And there were a couple questions that did come through for anyone who hasn't seen on chat, just asking how to access the registration link. So just a reminder for the group that you may register using the registration page on CK Nursing using your VA email address.

And we did include a link in the chat box for anyone who is interested. And I see a few folks typing, so we'll give them a couple minutes to respond to any questions.

JACQUE LIPTON: And in the meantime, I'll take it back to that registration page because it's so important. For those that are familiar with their ClinicalKey and ClinicalKey for Nursing on their hospital internet, here's your registration.

And again, this is what it looks like once you click on Registration. Your hospital email address will be your ID, and then the password of your choice.

LYN SCHULTES: Great. Thanks for clarifying, Jacque. Another question that just came through says that the app asks for affiliation. So which option do people use?

JACQUE LIPTON: Is that the organization that they're asking for? So they would choose their-- well, it would depend. But should choose their own organization. It should come up for them.

LYN SCHULTES: OK, great. And I do see a few more folks typing. So we'll give people a minute to post their questions.

JACQUE LIPTON: Phil, on this, did you see the question to that one? That the options are other VAs? Is there any response to that?

PHILIP THOMAS: So is the question about not knowing which option to pick?

JACQUE LIPTON: No. The affiliation, their organization. When they go for their settings for their organization, it provides them other VAs, other than the one that he's associated with or affiliated with.

PHILIP THOMAS: Oh. Well, I would definitely pick the [INAUDIBLE].

JACQUE LIPTON: I think we missed you there for a minute.

PHILIP THOMAS: [INAUDIBLE].

LYN SCHULTES: Phil, your phone line is cutting out just a little bit. I don't know if you can move to an area with stronger reception.

AUDIENCE: And Liam, we have Megan Mint online with us with the VHA Library Service. And she is actually providing a little information inside the chat window as well.

LYN SCHULTES: OK, great. Another question that came through is "Can ClinicalKey be accessed via a web browser to search for information?"

JACQUE LIPTON: Yes. You would go to www.clinicalkey.com. It is IP authenticated, so unless you can log in, unless you have a registration that's activated, then you would be able to use it outside of the hospital by going to that address, www.clinicalkey.com. Or for ClinicalKey for Nursing, it's www.clinicalkey.com/nursing.

LYN SCHULTES: Great. Thanks, Jacque. And I see that Phil has chimed in via chat to answer some of those earlier questions. Just a reminder to the rest of our participants today, if you do you have questions for Jacque and Phil, please type those into the chat feature now.

PHILIP THOMAS: Oh, hi. Is everyone on the call better able to hear me now?

JACQUE LIPTON: I can hear you now.

PHILIP THOMAS: OK. So I'd like to go back to the previous question about choosing your affiliated institution, to give everyone a little insight into why that occurs.

So [INAUDIBLE].

[AUDIO OUT]

JACQUE LIPTON: Sorry, Phil. You're cutting out again.

PHILIP THOMAS: Oh boy. Well, how about I type in [INAUDIBLE] chat and [INAUDIBLE] from there.

JACQUE LIPTON: That might be the best way.

LYN SCHULTES: Great. Thank you for that, Phil. And I do see a question asking about if slides will be available of the presentation. And please, if you look below the chat box, there is a file there where you can download today's presentation.

And we'll give everyone just a couple more minutes to ask additional questions. And I know Phil is responding via chat as we speak.

Jacque, one question that I had is can you remind us, does ClinicalKey include all books and journals available through the platform?

JACQUE LIPTON: Yes.

LYN SCHULTES: Great. Thank you. And I do see some additional folks typing, so we will wait for those to come through.

A question we just got is asking, "Can you assign procedures from ClinicalKey to TMS?"

JACQUE LIPTON: So that's a tough one, because TMS is your learning management system as well. It is proprietary content that we have. You would have to download it or make copies of it, basically.

Clinical Skills is available in TMS, just to let you know that, that you have access through ClinicalKey for Nursing as well, as well as Skills Plus.

LYN SCHULTES: OK, great. And I see that some folks are having trouble downloading the presentation. So we will email that to everyone after the discussion.

Another question that just came through. "There was mention that UpToDate may not be renewed. Would ClinicalKey be comparable to this program?"

JACQUE LIPTON: Phil, can you answer that one? I'm not familiar with UpToDate.

PHILIP THOMAS: Hello. I am hoping, praying, that my connection is going to hold up for this answer. How am I sounding?

JACQUE LIPTON: So far so good.

PHILIP THOMAS: Great. And the question was how does ClinicalKey compare to UpToDate?

JACQUE LIPTON: I believe. I think it's more of an organizational answer for the VA, actually. But other than that. Maybe that would be the case, is how do they compare.

PHILIP THOMAS: OK. Well, I have an extremely biased viewpoint that ClinicalKey is a superior product. I have some occasional [INAUDIBLE] that they feel the [INAUDIBLE] that [INAUDIBLE] is quick access to editorial and curated content on health issues.

I feel that the ClinicalKey offers more access to content and more access to the latest content. And as far as ease of use, we will be issuing updates in the future, hopefully within the next two quarters that will allow users to have [INAUDIBLE] specific answer rather than leading users to a book chapter or an article.

Was that a sufficient answer?

JACQUE LIPTON: So in other words, we're constantly updating ClinicalKey for Nursing. And other than that, if UpToDate is going away, we wouldn't know anything about that as a VA function or feature.

PHILIP THOMAS: Additionally, since the VA is one of our trusted partners, if any one of you were curious about a specific feature in UpToDate that you would like to see in ClinicalKey app, feel free to email me.

I would love to hear that feedback. My email address is p.thomas1@elsevier.com.

LYN SCHULTES: And so if you could actually type that email into the chat feature so people have it. And also, if anyone else is having issues identifying your organization in the affiliation menu, if you check the chat feature, Megan from the team, she said she's happy to help you troubleshoot that.

And we'll give everyone one last call for questions. Please go ahead and type those in now.

And Phil, just to confirm, the second email that you entered is the one that people should be using?

JACQUE LIPTON: Correct.

PHILIP THOMAS: Yes, that's correct. P.thomas1@elsevier.com.

LYN SCHULTES: OK, great. Well, I think that's all of our questions. And just a reminder to anyone, if you do have additional questions for the team, you've got their emails now. So feel free to reach out.

But I want to thank everyone for participating today. Please visit the link on your screen to provide feedback to let us know how we're doing, and any additional topics you'd like to hear about. And thanks everyone, again, for your time, and have a great weekend.

JACQUE LIPTON: Thank you, everyone.

PHILIP THOMAS: Thank you.