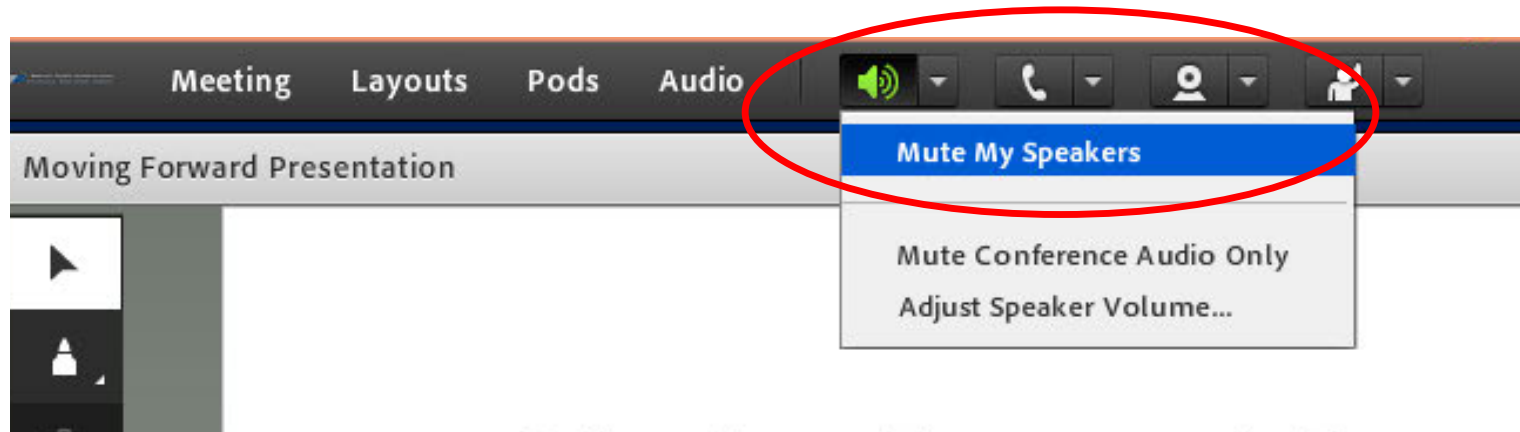


Please remember to mute your speakers.



VA Mobile Discussion Series

**For audio, please dial in using VANTS:
1-800-767-1750 pc: 32523#**

Thank you for joining, we will begin shortly.



U.S. Department of Veterans Affairs
Veterans Health Administration
Office of Connected Care

What's New with the VA App Store

1. VA App Store

mobile.va.gov/appstore



2. VA Beta App Store

mobile.va.gov/appstore/beta-apps-tester



3. Connected Care site


connectedcare.va.gov








So What's New?

- Addition of new features
 - Lock icon
 - Launch button
 - Ratings system
 - Feedback mechanism
 - Notifications
- Integration with the training portal
- Redesigned with an enhanced search function
- Improved user interface

App Store Homepage



U.S. Department
of Veterans Affairs



Search


site map [a-z]

HealthBenefitsBurials & MemorialsAbout VAResourcesMedia RoomLocationsContact Us


- VA Mobile Health
- Developing VA Apps
- VA App Store
- Provider Program
- Field Tests

Please make sure your device's browser is up to date to make sure the app works correctly. [Learn more.](#)


All AppsVeteransHealth Care Professionals




Welcome to the VA App Store! Here you will find access to more than a dozen apps, including those created specifically for Veterans and their Health Care Professionals.




APPS FOR
Veterans



APPS FOR
Health Care
Professionals




Veterans
Crisis Line
1-800-273-8255 PRESS 1





My healthvet
My Health, My Care: 24/7 Access to VA

Search

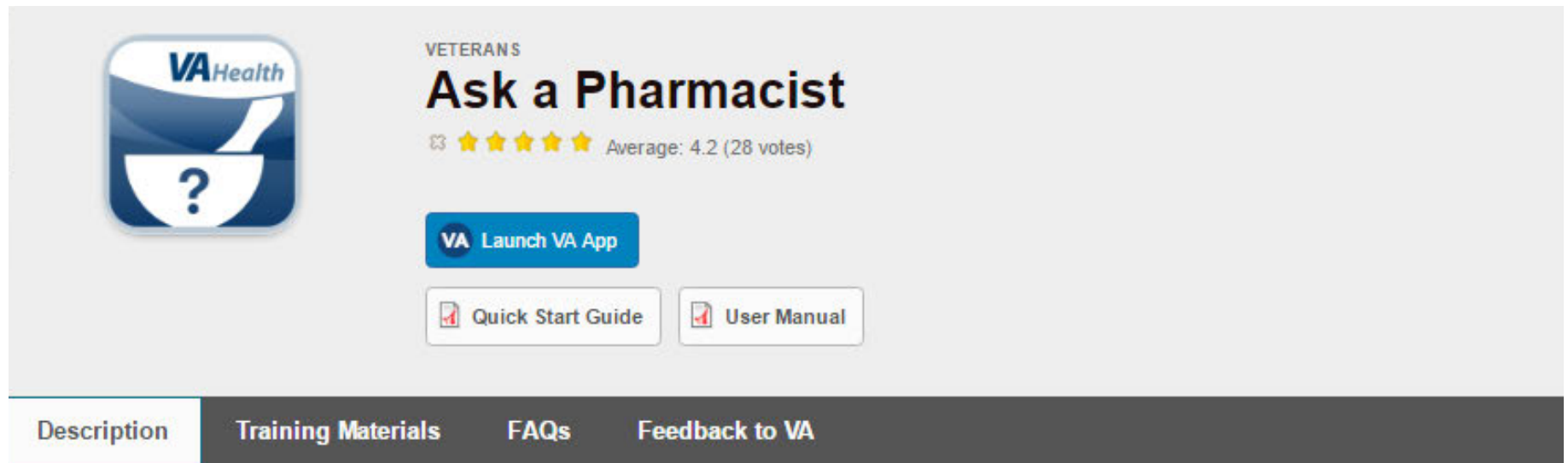
BenefitsHealthMental Health







Integration of Training Materials



VETERANS
Ask a Pharmacist
Average: 4.2 (28 votes)

[Launch VA App](#)

[Quick Start Guide](#) [User Manual](#)

[Description](#) [Training Materials](#) [FAQs](#) [Feedback to VA](#)

App Description

If you are a Veteran, the Ask a Pharmacist App enables you to access information about VA pharmacies and medication easily — with the comfort of knowing the information is valid and from trusted sources. If you have a verified My HealtheVet account (credentials for VA's personal health record), you can link to VA pharmacy and Secure Messaging services via the app, allowing you to quickly go to your personal medication and health information as well as learn about pharmacy-related topics.

Available Training Materials

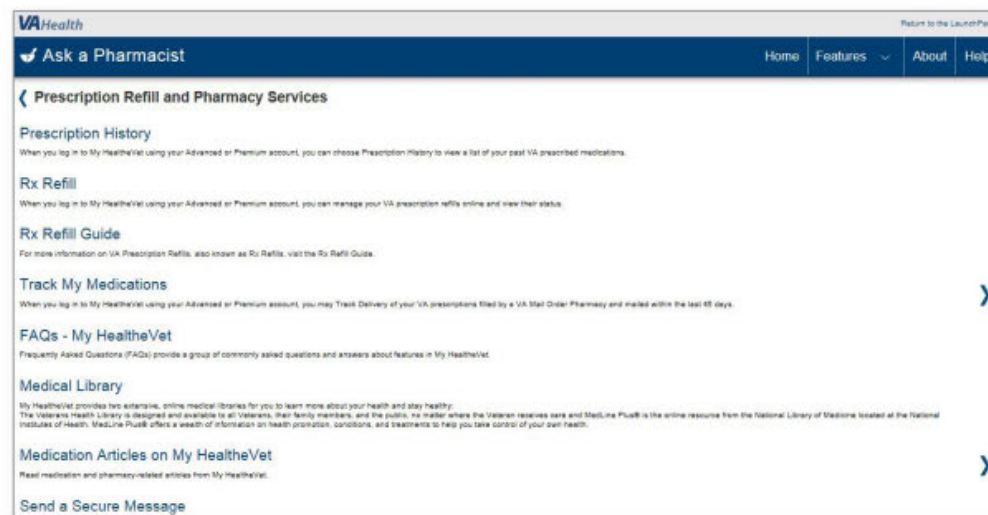
1. User Manual
2. Quick Start Guide
3. Slideshow
4. FAQs

User Manual

- Provides in-depth, step-by-step instructions for using the app

Prescription Refill and Pharmacy Services

Learn about prescription refill and pharmacy services, including the ability to refill and track your VA prescriptions.



Accessing prescription refill and pharmacy services

Either on the Home screen or from the Features drop-down menu, tap **Prescription Refill and Pharmacy Services** > You will go to a Prescription Refill and Pharmacy Services screen > Tap on the names of the kinds of services you would like to access:

- **Prescription History** – You will go to a page on the My HealtheVet website that provides you with information about how to log into My HealtheVet to view a list of your past VA prescribed medications. If you have already logged into My HealtheVet in the same session you are using the Ask a Pharmacist App, you will not have to log into My HealtheVet again, unless you have been inactive in My HealtheVet for 15 minutes.
- **Rx Refill** – You will go to a page on the My HealtheVet website that provides a list of FAQs regarding the VA (Rx) Prescription Tracker.

Quick Start Guide

- Offers a high-level overview of key features

1

Prerequisites

Anyone can access the informational resources about medications in the Ask a Pharmacist App. However, to use some of the features the Ask a Pharmacist App helps you learn about, you must be a Veteran receiving VA care and have an Advanced or Premium My HealtheVet account. The Ask a Pharmacist App allows you to easily link to features within My HealtheVet, but does not duplicate them or allow them to operate within the app itself.

2

Setting up a My HealtheVet account for seamless connection with the app

Some Ask a Pharmacist App features conveniently connect you to tracking or messaging features in My HealtheVet where you can access your health information. However, you have to be a Veteran receiving VA care and have an Advanced or Premium My HealtheVet account to use these features. To take full advantage of VA's health care tools and ensure your app seamlessly connects to My HealtheVet, be sure your My HealtheVet account type has the level of access you need to use the features in My HealtheVet - which is a Premium account. Here is an overview of the process to create and upgrade a My HealtheVet account:

1. Create a Basic My HealtheVet account by completing the [registration page](#). When you register as a VA Patient, your profile information is linked to VA/DoD records. When this happens, you are given an Advanced Account (an Advanced Account is required to refill prescriptions).
2. Once successfully registered with an Advanced Account, you can choose to upgrade to a Premium account to get access to all the features in My HealtheVet.

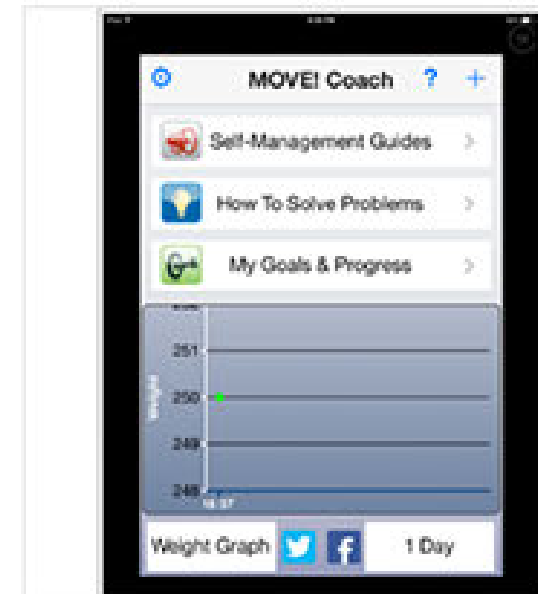
To learn more about the My HealtheVet [account types](#), read the complete steps for [upgrading your account](#) and access the [VA Release of Information \(ROI\)](#) form (10-5345a-MHV). Then when you select the link within the Ask a Pharmacist App that takes you to these special features in My HealtheVet, you will be asked to log in with your User ID and Password. If you have already logged into My HealtheVet in the same session you are using the Ask a Pharmacist App, you will not have to log into My HealtheVet again, unless you have been inactive in My HealtheVet for 20** minutes. (**As of January 2016, the timeout for inactivity is 20 minutes, and this is subject to change.)

Slideshow

- Presents a visual walk through of the app

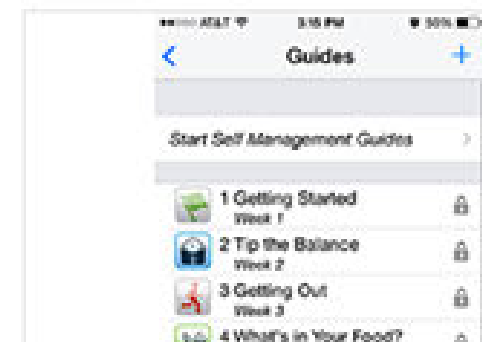
Getting to Know the App

The MOVE!® Coach home screen provides the features and information available in the MOVE! Coach App. The main components are Self-Management Guides, How To Solve Problems, My Goals & Progress and a graphing feature. You will also see icons to manage your settings, seek help, add an entry and share progress on social media.



Self-Management Guides

The self-management guides provide you with focus areas for each of the 19 weeks of the MOVE!® Weight Management Program. Each guide has Objectives, Homework, a Questionnaire, Chapters, Related Handouts, and an introduction to the Next Guide.

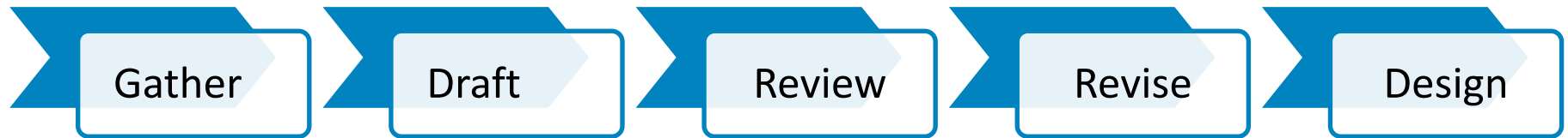


FAQs

Frequently Asked Questions

- What is the Ask a Pharmacist App, and why should I use it?
- Who can use the Ask a Pharmacist App?
- How do I set up my My HealtheVet account so that it works seamlessly with the Ask a Pharmacist App?
- What are the app's main features, and how do I access them?
- What is the Prescription Refill and Pharmacy Services feature, and how do I access it?
- What is the Pill and Bottle Information feature, and how do I access it?
- What can I find under VA Trusted Medication Resources, and how do I access them?
- What information can I access in the About VA Pharmacies feature, and how do I access it?
- What is My HealtheVet's Secure Messaging feature, and how do I use it?
- What is VA Mobile Health?

Training Materials Development Process



Feedback Tab

Description

Training Materials

FAQs

Feedback to VA

Ask a Pharmacist Feedback

VA needs your feedback on this App. Any information you enter here is anonymous and is collected for analysis and improvement of VA applications. This feedback section is not a venue for communication of an urgent medical nature or to obtain immediate technical support. *

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
This App is easy to understand and use. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This App helps me better manage VA health services (for myself or others). *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This App provides me with information or capabilities that were previously not available to me. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend this app to other Veterans/Clinicians. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Never or one time only	Less than one time per month	Monthly	Weekly	Daily
On average, how often do you typically use this application? *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Next Steps for the Future

- Continue to refine
- Conduct regular content audits
- Add more features
- Continue to align branding and messaging with other Connected Care technologies

VA Beta App Store

- Offers VA employees a way to test VA apps and provide feedback prior to national release



mobile.va.gov/appstore/beta-apps-tester

1. Sign up to Test

- Fill out submission form
- Must be a VA employee

Beta App Tester Submission Form

Basic Information

First Name *

Last Name *

VA Email Address *

Must enter a va.gov email address

Are you a...? *

(Check all that apply)

- ☐ VA Employee
- ☐ VA Employed Veteran
- ☐ VA Employed Health Care Professional
- ☐ None of the Above

Device Information

What devices do you own? *

- ☐ Apple Mobile Device (e.g., iPad, iPhone, etc.)
- ☐ Android Mobile Device (e.g., tablet, phone, etc.)
- ☐ Windows Mobile Device (e.g., tablet, phone, etc.)
- ☐ Computer with a Web Browser
- ☐ Basic Cell Phone (Not a Smartphone)

2. Receive Email to Test

- Email includes details on available apps for testing
- Tap “Test the App”

VA App Store Beta Testing

Ask a Pharmacist now available for testing

Thank you for your interest in VA apps! We are reaching out to you as you expressed interest in testing VA apps and are signed-up to be a beta tester. The Ask a Pharmacist App is now available for testing. Ask a Pharmacist enables you to access information about VA pharmacies and medications easily – with the comfort of knowing the information is valid and from trusted sources.

Features include:

- Find out what services My HealtheVet Pharmacy offers
- Learn how to read prescription labels and identify pills by sight
- Read information from VA trusted medication resources
- Find out how VA Pharmacies operate and locate a nearby facility

Details for testing the app can be found at the link below:

Test the App

Please note that testing versions may be unstable or have a few bugs, and they should not be used for health care treatment.

3. Launch the App

- Visit app page
- Launch the app
- Some apps may require DS Logon



VETERANS Mobile Blue Button

VA Launch VA App

Quick Start Guide

User Manual

Description

Training Materials

FAQs

Feedback to VA

App Description

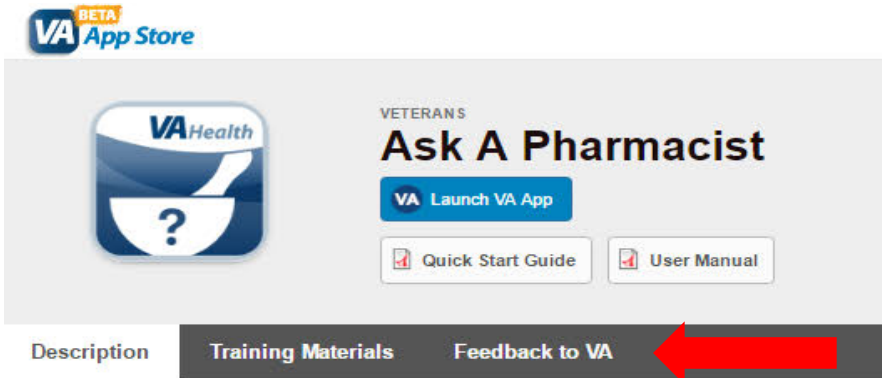


Apps for Veterans that display a lock icon require DS Logon Level 2 (Premium) Account credentials because they connect to the VA Electronic Health Record (EHR). Get a DS Logon Level 2 (Premium) Account.

4. Test the App

- Launch the app
- Explore the app
- Make note of any issues and overall experience

5. Submit Feedback



Beta App Feedback Form

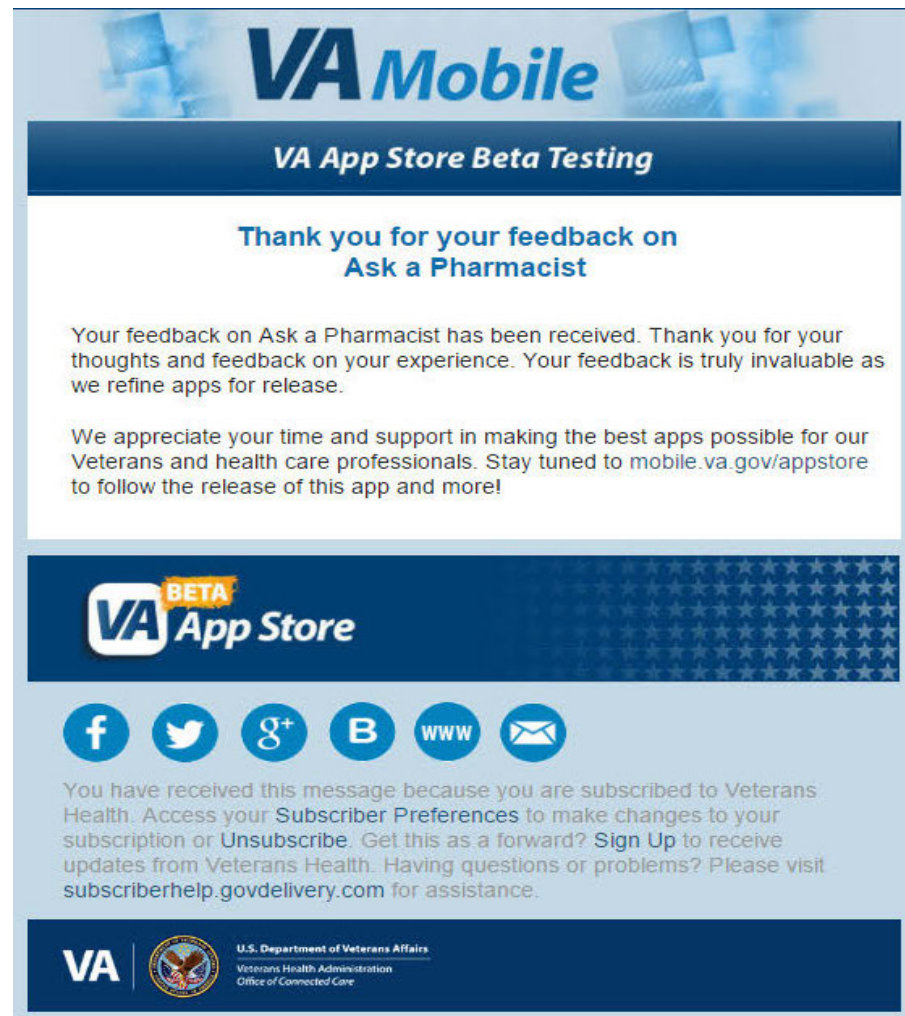
VA needs your feedback on this app. Any information you enter here is anonymous and is collected for analysis and improvement of VA apps. This feedback section is not a venue for communication of an urgent medical nature or to obtain immediate technical support.

Required field *

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I was able to easily access the app. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I thought the app had an easy-to-use layout and design. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to navigate through the app easily. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
While I was using it, the app was stable. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend this app to others who might use it. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I was satisfied with this app. *	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Next Steps for the Future

- Additional apps to be added
- Refine site as needed



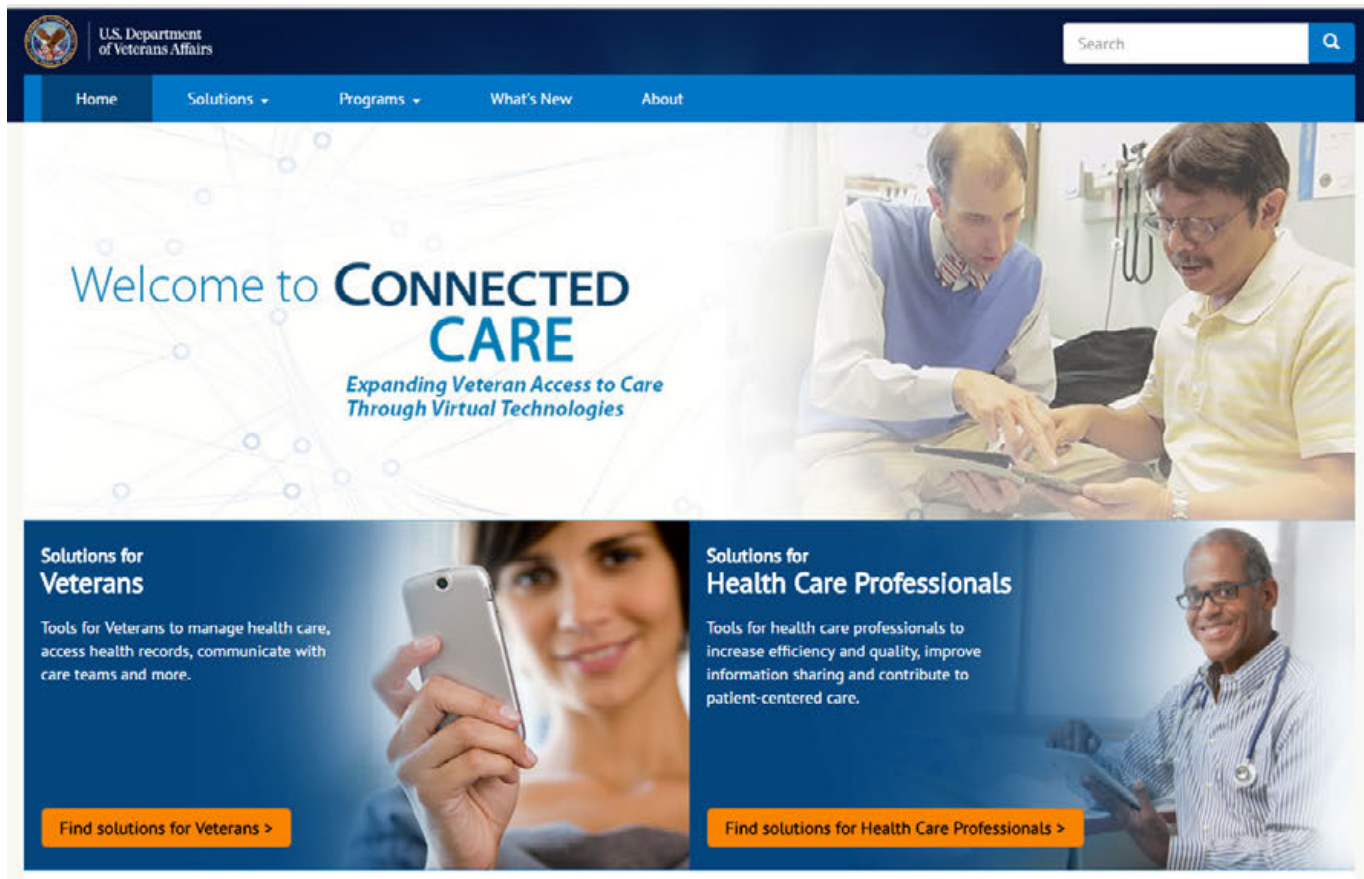
Connected Care Site

- One-stop portal to access information about VA digital health technologies

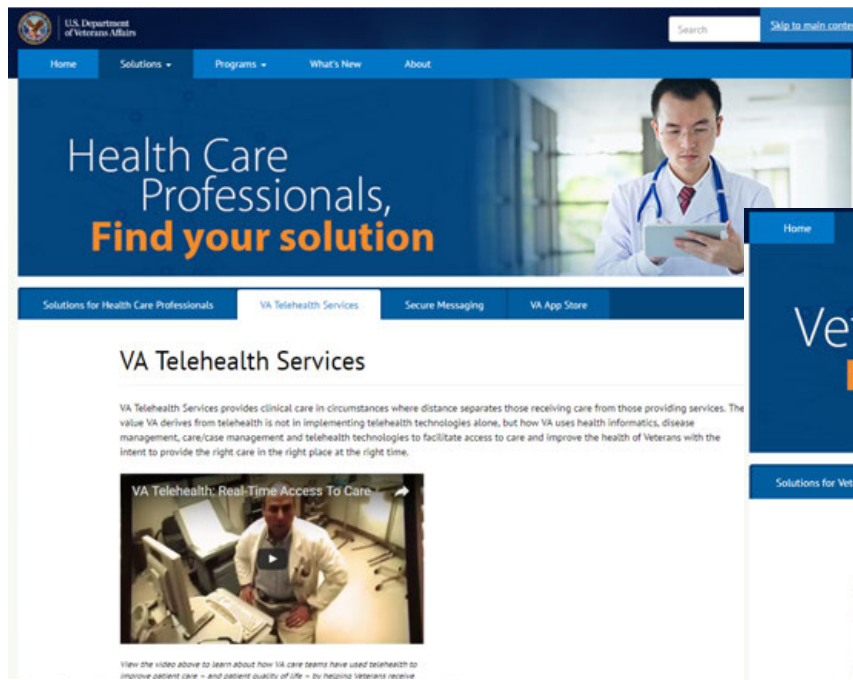


connectedcare.va.gov

Audience-Focused Design



Use Cases Illustrate Benefits



The screenshot shows the top portion of the VA website's 'Solutions for Health Care Professionals' page. The header includes the U.S. Department of Veterans Affairs logo and navigation links: Home, Solutions, Programs, What's New, and About. A search bar and a 'Skip to main content' link are also present. The main banner features a doctor in a white coat looking at a tablet, with the text 'Health Care Professionals, Find your solution'. Below the banner, a sub-header reads 'Solutions for Health Care Professionals' with tabs for 'VA Telehealth Services', 'Secure Messaging', and 'VA App Store'. The 'VA Telehealth Services' tab is selected, displaying the title 'VA Telehealth Services' and a paragraph explaining that VA Telehealth Services provide clinical care in circumstances where distance separates those receiving care from those providing services. Below the text is a video player titled 'VA Telehealth: Real-Time Access To Care' showing a doctor in a white coat.

U.S. Department of Veterans Affairs

Home Solutions Programs What's New About

Search Skip to main content

Health Care Professionals, Find your solution

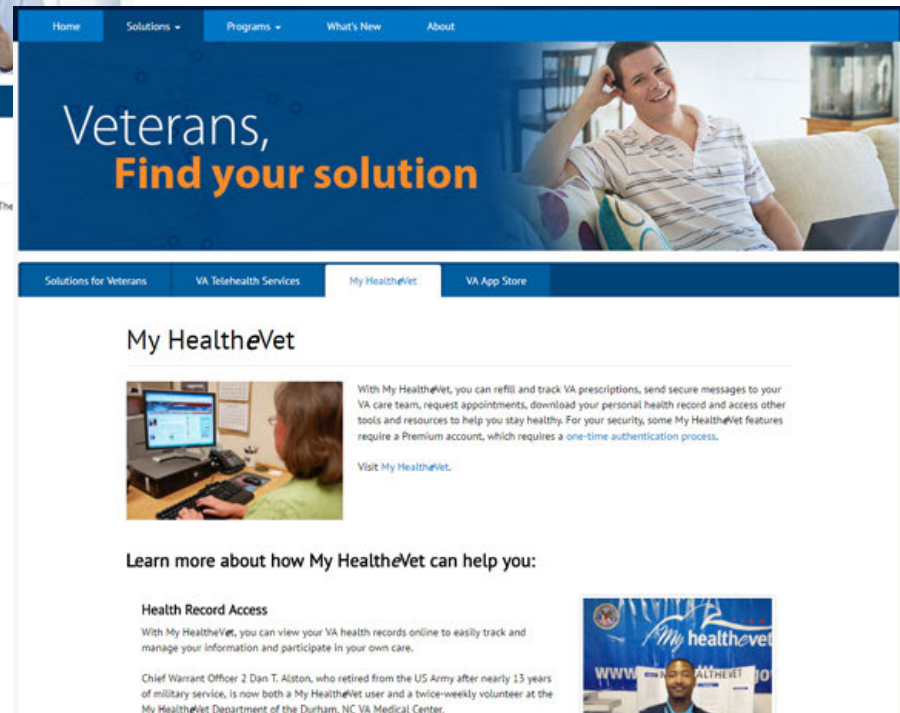
Solutions for Health Care Professionals VA Telehealth Services Secure Messaging VA App Store

VA Telehealth Services

VA Telehealth Services provides clinical care in circumstances where distance separates those receiving care from those providing services. The value VA derives from telehealth is not in implementing telehealth technologies alone, but how VA uses health informatics, disease management, care/case management and telehealth technologies to facilitate access to care and improve the health of Veterans with the intent to provide the right care in the right place at the right time.

VA Telehealth: Real-Time Access To Care

View the video above to learn about how VA care teams have used telehealth to improve patient care - and patient quality of life - by helping Veterans receive



The screenshot shows the top portion of the VA website's 'Solutions for Veterans' page. The header includes the U.S. Department of Veterans Affairs logo and navigation links: Home, Solutions, Programs, What's New, and About. A search bar and a 'Skip to main content' link are also present. The main banner features a smiling man sitting on a couch, with the text 'Veterans, Find your solution'. Below the banner, a sub-header reads 'Solutions for Veterans' with tabs for 'VA Telehealth Services', 'My HealtheVet', and 'VA App Store'. The 'My HealtheVet' tab is selected, displaying the title 'My HealtheVet' and a paragraph explaining that with My HealtheVet, users can refill and track VA prescriptions, send secure messages to their VA care team, request appointments, download their personal health record and access other tools and resources to help them stay healthy. Below the text is a video player showing a person using a computer. Below the video player, the text 'Learn more about how My HealtheVet can help you:' is followed by a section titled 'Health Record Access' which explains that with My HealtheVet, users can view their VA health records online to easily track and manage their information and participate in their own care. Below this text is a photo of Chief Warrant Officer 2 Dan T. Alston, who retired from the US Army after nearly 13 years of military service, is now both a My HealtheVet user and a twice-weekly volunteer at the My HealtheVet Department of the Durham, NC VA Medical Center.

U.S. Department of Veterans Affairs

Home Solutions Programs What's New About

Search Skip to main content

Veterans, Find your solution

Solutions for Veterans VA Telehealth Services My HealtheVet VA App Store

My HealtheVet

With My HealtheVet, you can refill and track VA prescriptions, send secure messages to your VA care team, request appointments, download your personal health record and access other tools and resources to help you stay healthy. For your security, some My HealtheVet features require a Premium account, which requires a one-time authentication process.

Visit My HealtheVet.

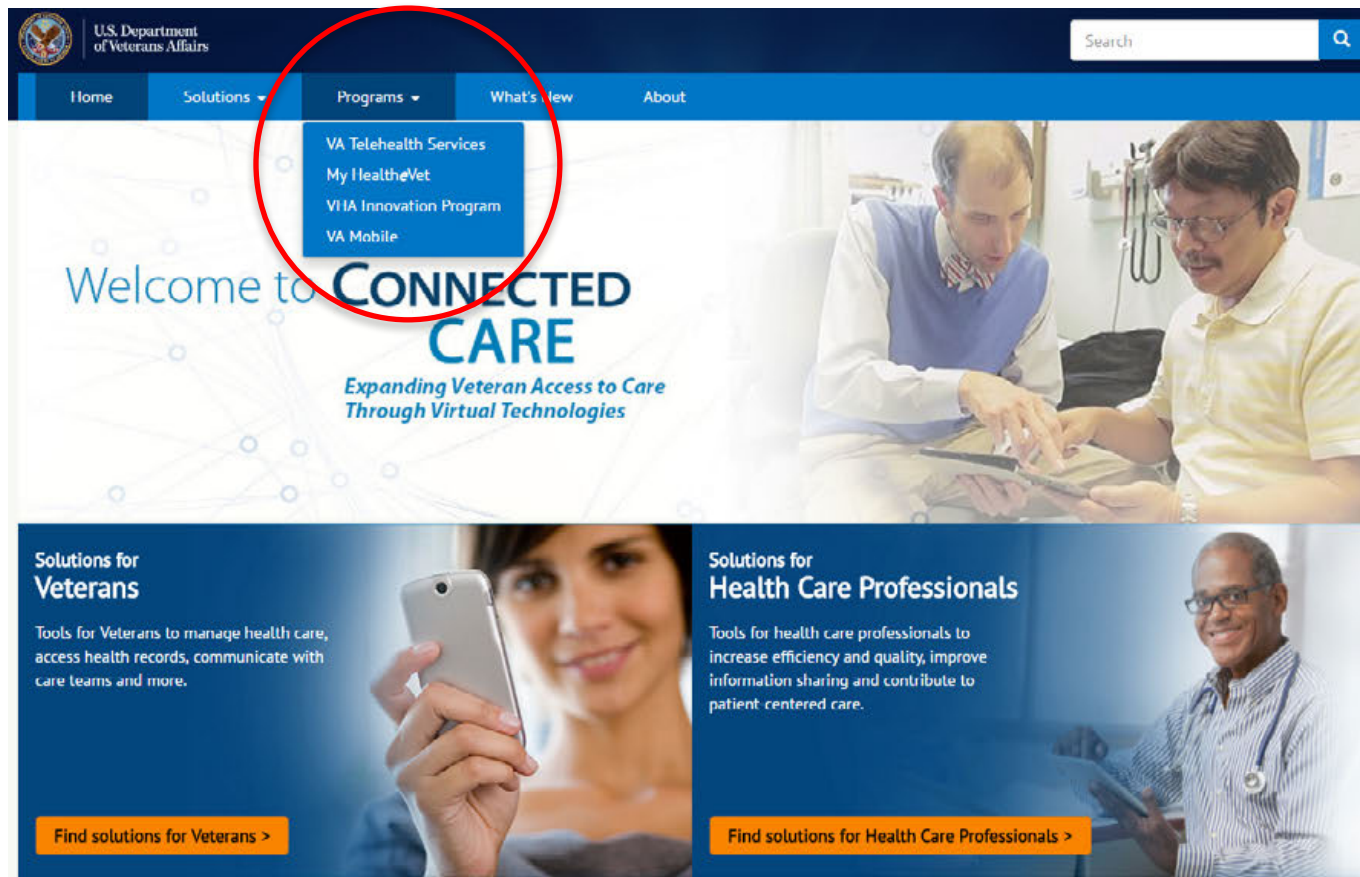
Learn more about how My HealtheVet can help you:

Health Record Access

With My HealtheVet, you can view your VA health records online to easily track and manage your information and participate in your own care.

Chief Warrant Officer 2 Dan T. Alston, who retired from the US Army after nearly 13 years of military service, is now both a My HealtheVet user and a twice-weekly volunteer at the My HealtheVet Department of the Durham, NC VA Medical Center.

Easy Access to Program Office Sites



Easy Access to Program Office Sites



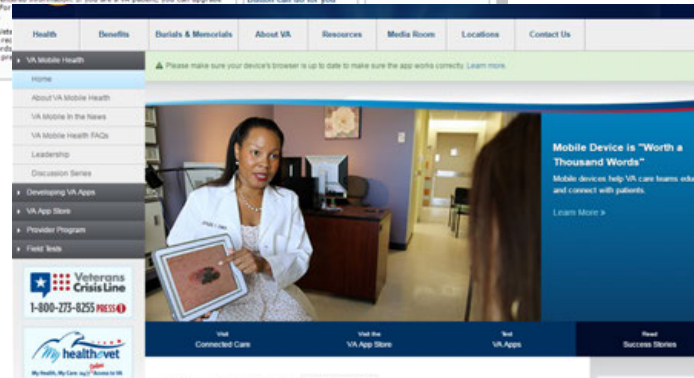
About



The VHA Innovation Program facilitates results-driven and forward-looking health care innovation within VA. The program allows critical health care innovations to emerge from the field, evolve based on constructive and collaborative review, and be piloted in a safe harbor environment.

The VHA Innovation Program is broken out into three portfolios: [Grassroots](#), [Strategic](#), and [Laboratory](#). In 2014, the program also began to support and initiate enterprise-wide implementation of some of its most successful projects. Information about this effort is found on the [Deployment](#) page.

The VHA Innovation Program works with the [VA Center for Innovation \(VACI\)](#) to complete its mission: lowering the barrier of entry for quality innovations that support and accelerate VA transformation. By increasing opportunities for innovation to thrive within VA, the program



VA Mobile Health



VA Mobile Health

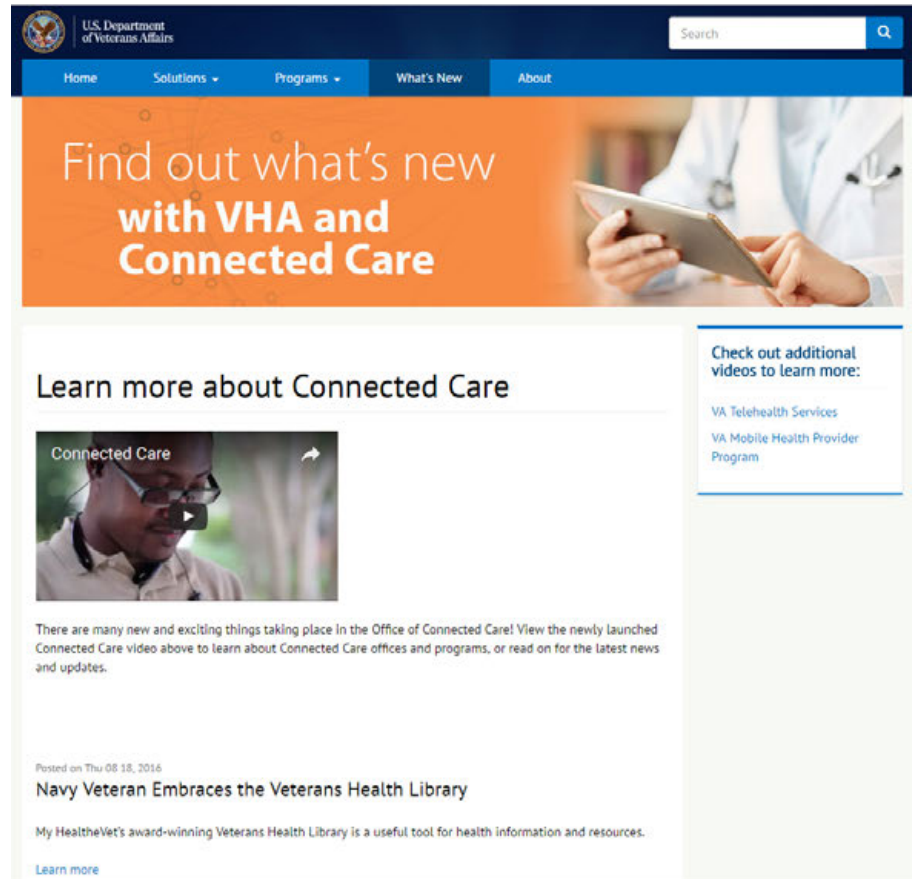
Need access to your health information on the go? Want tools to help you take control of your health and communicate easily with your VA care team?

CONNECT WITH US
Subscribe to receive email updates
Email Address Sign Up

Help Desk
877.475.5947
Weekdays 7 a.m.-7 p.m. ET

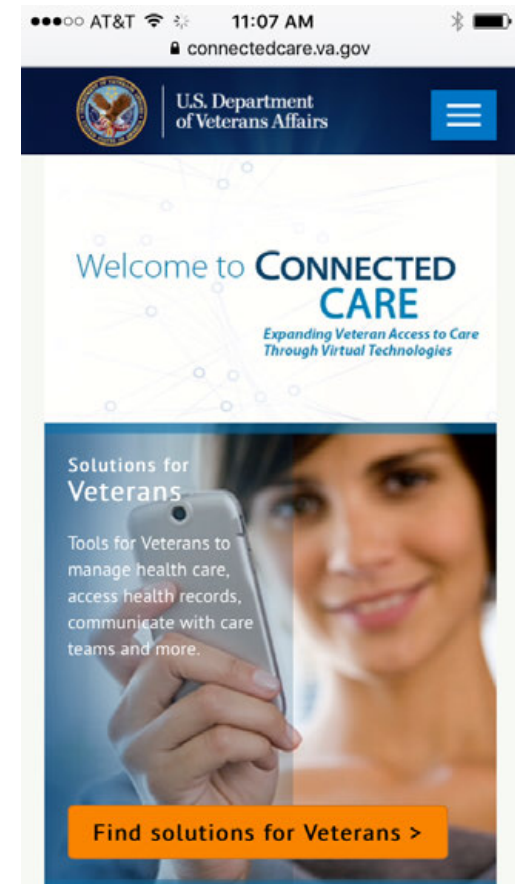
What's New

- OCC info and announcements
- Industry news
- Exclusive video



Other Features

- Staff profiles and contact info
- Sign up for e-news
- Powerful search
- Mobile responsive



A man with glasses and a blue sweater is smiling and looking at a tablet held by a woman in a red top. They are both looking down at the screen with interest.

Your Life Your Health Your Schedule

Contact Us

Sarah Moran – sarah.moran@thedc-group.com

Karen Bell – karen.bell@thedc-group.com

Rob Hennessy – rhennessy@reingold.com



Get the Apps.

Visit the VA App Store to learn more:

mobile.va.gov/appstore

Questions?



Thank you!

What future topics would you like to discuss?

Let us know by providing feedback
at the link below:

<https://www.surveymonkey.com/r/L78ZHKT>