VA Mobile Discussion Series

VA Mobile
mobilehealth.va.gov

Mary Lou Glazer
Change Manager
Office of Informatics and Analytics
Veterans Health Administration

September 19, 2014

anymeeting

A Quick Introduction

VA Mobile

If you are listening through your computer, please make sure your volume is all the way up, so you can hear the presentation.

For best results...

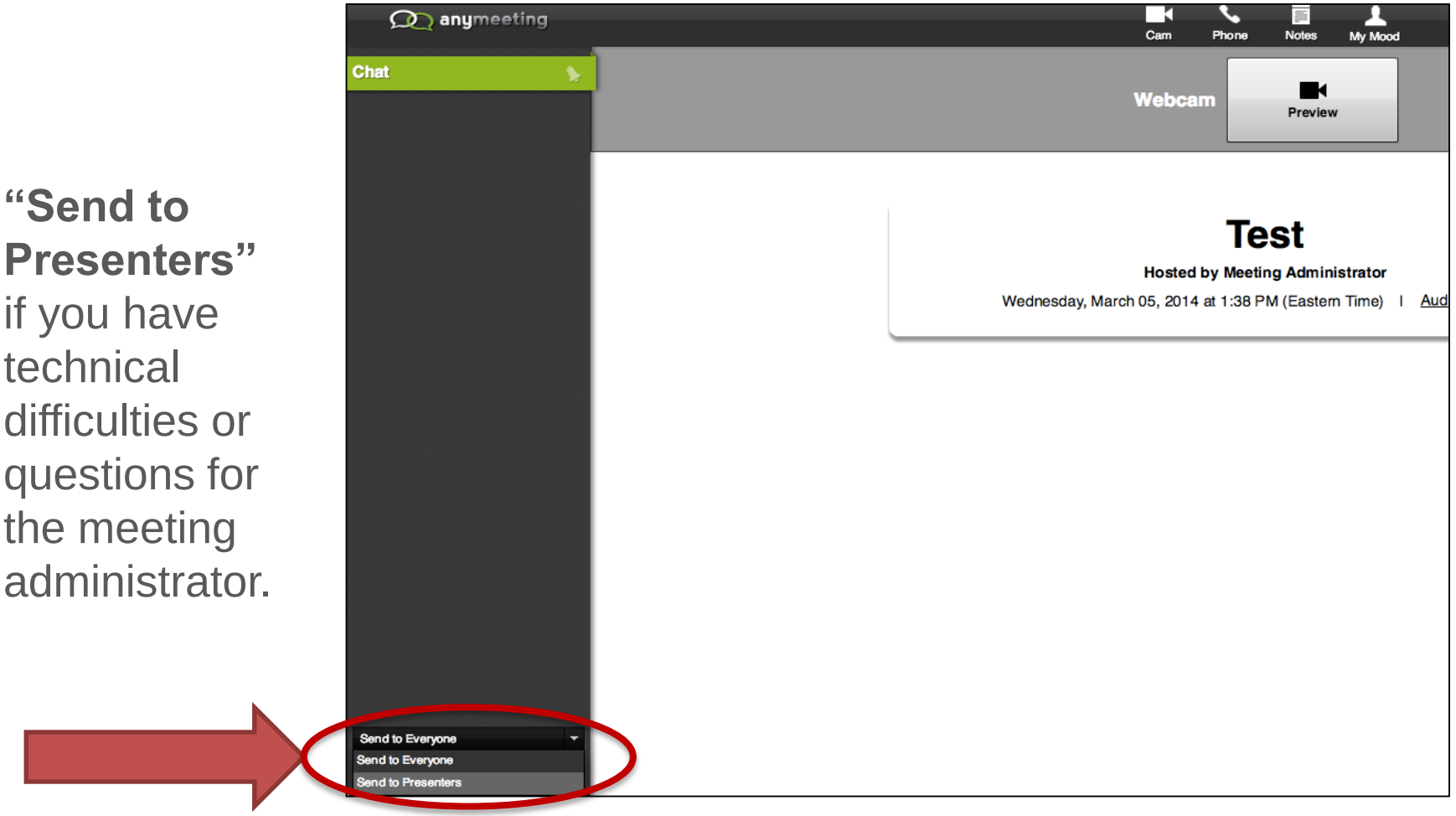
1. Make sure you're not also on the conference call. Hang up now if you are.
2. Using a headset or earbuds will give you the best experience and eliminate echo.
3. If you don't have a headset, your speakers and microphone should be far apart to reduce echo.

VA Mobile

Your lines will be muted for the duration of the webinar

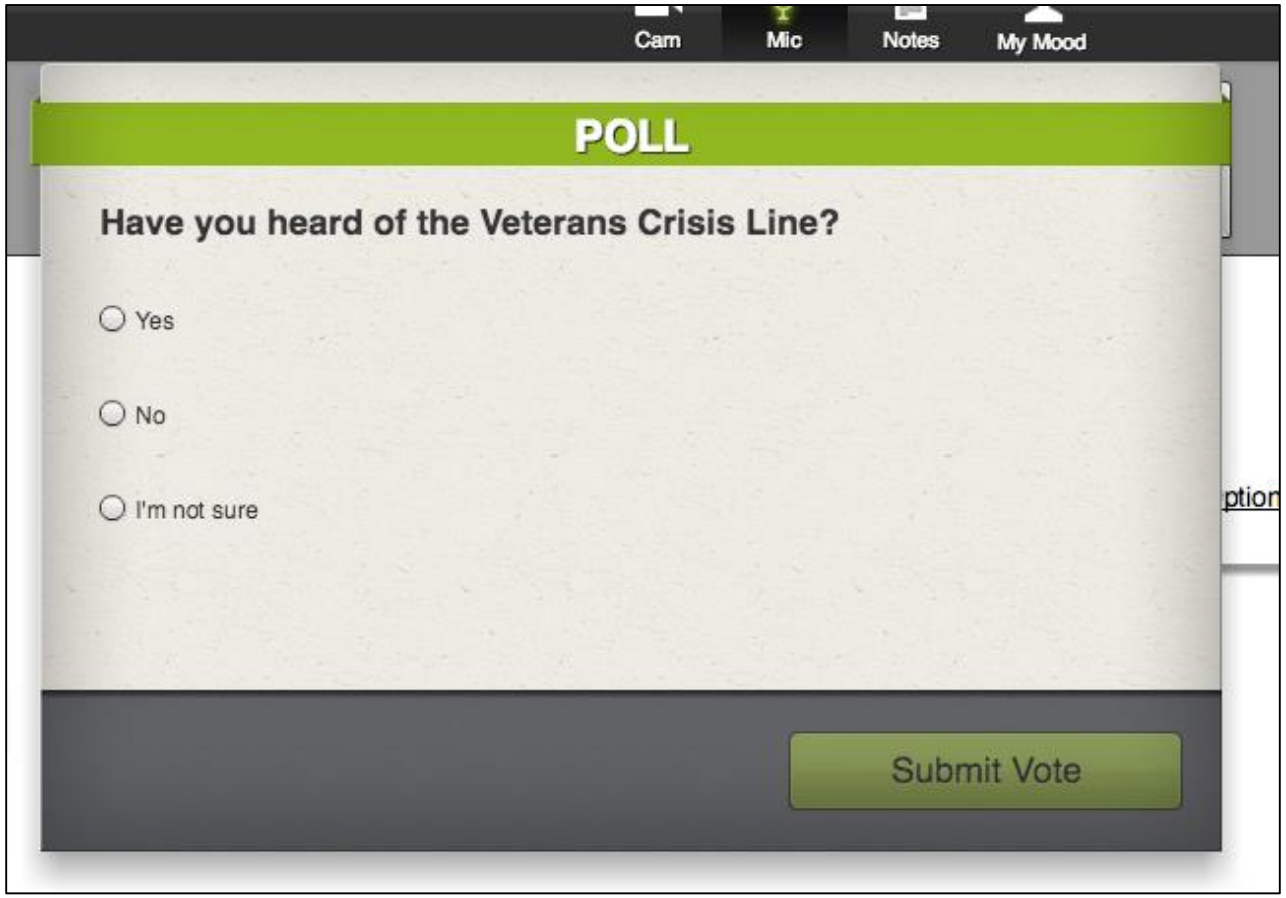
If you are experiencing technical difficulties, or have a question, use the chat feature on the left of your screen.

“Send to Presenters” if you have technical difficulties or questions for the meeting administrator.



VA Mobile

Please participate in polls as they appear on your screen.

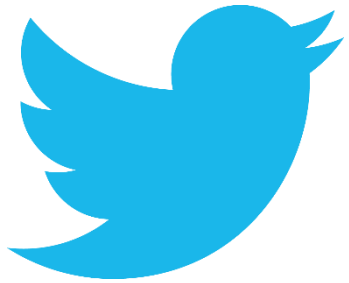


VA Mobile

We won’t be using the “Notes” or video conferencing features, so please don’t touch those buttons, and don’t turn on your webcam.

Thanks, and let's get started!

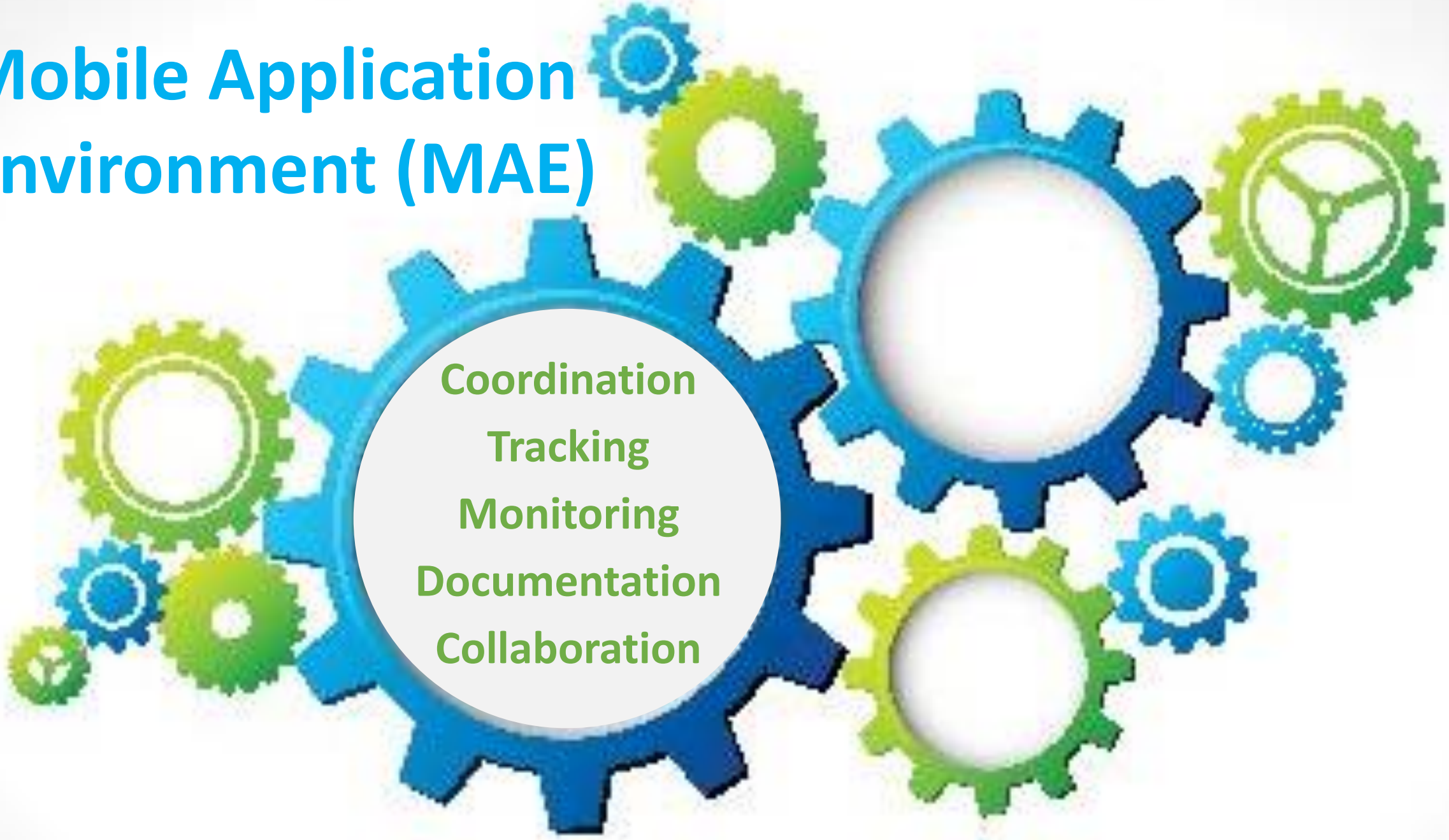
Remember to chat to "Presenters" with any technical difficulties.



Tweet with us using #VAMobileHealth!

VA Mobile

Mobile Application Environment (MAE)



7 Stages

to VA's App Life Cycle

Poll Question

- Why are you joining today’s session? Select which best describes you.

PLANNING

Discovery

Request

Project Initiation

Does this App address a need?

PLANNING

Discovery

PLANNING

Discovery

Gather the details…
Decide on a platform
Consider funding and resources

…

PLANNING

Discovery

PLANNING

Request

Get Organized FIRST

PLANNING

Request

Summarize *your idea*

Name the App

Identify the job for which the App is a tool

Identify the VA App's primary function

Identify Subject Matter Experts

Identify a Product Owner

Identify Sustainment resources

SUBMIT *a request…*

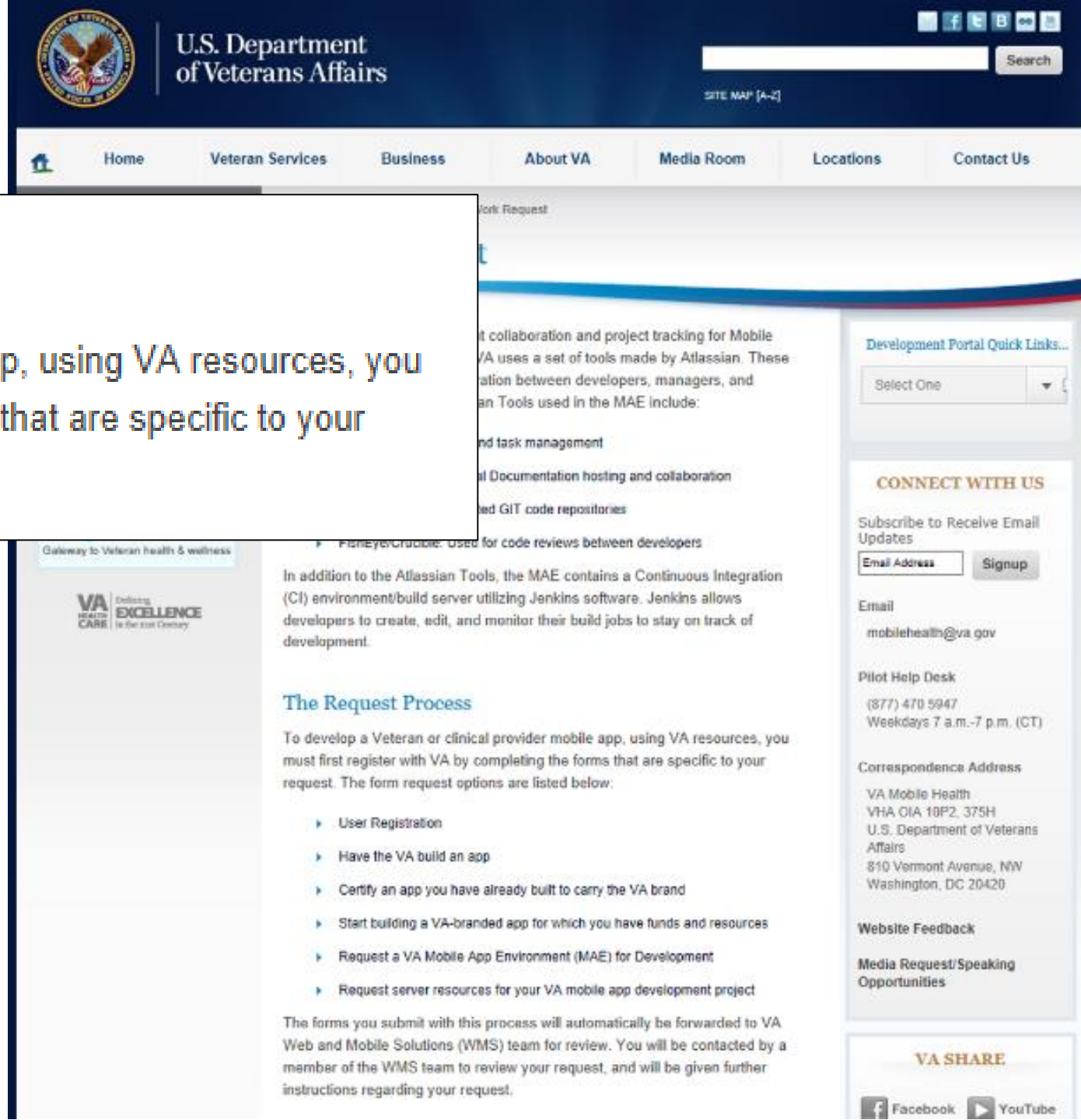
…by completing one of the **Web forms** on the **WMS Initiation Page**

PLANNING

Request

The Request Process

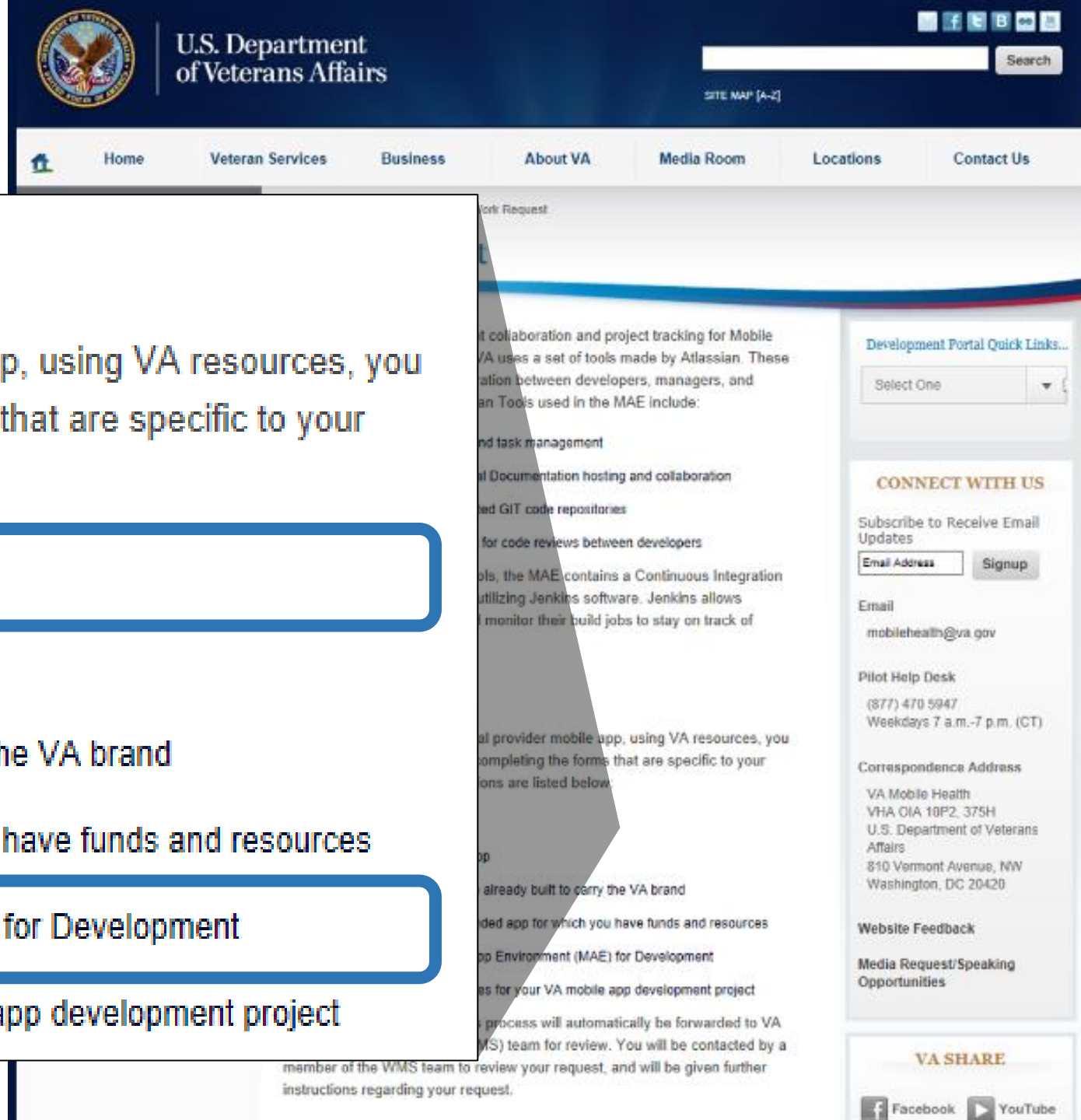
To develop a Veteran or clinical provider mobile app, using VA resources, you must first register with VA by completing the forms that are specific to your request. The form request options are listed below:



The Request Process

To develop a Veteran or clinical provider mobile app, using VA resources, you must first register with VA by completing the forms that are specific to your request. The form request options are listed below:

- User Registration
- Have the VA build an app
- Certify an app you have already built to carry the VA brand
- Start building a VA-branded app for which you have funds and resources
- Request a VA Mobile App Environment (MAE) for Development
- Request server resources for your VA mobile app development project



Initiation
PLANNING

Web and Mobile Solutions (WMS) screens the request

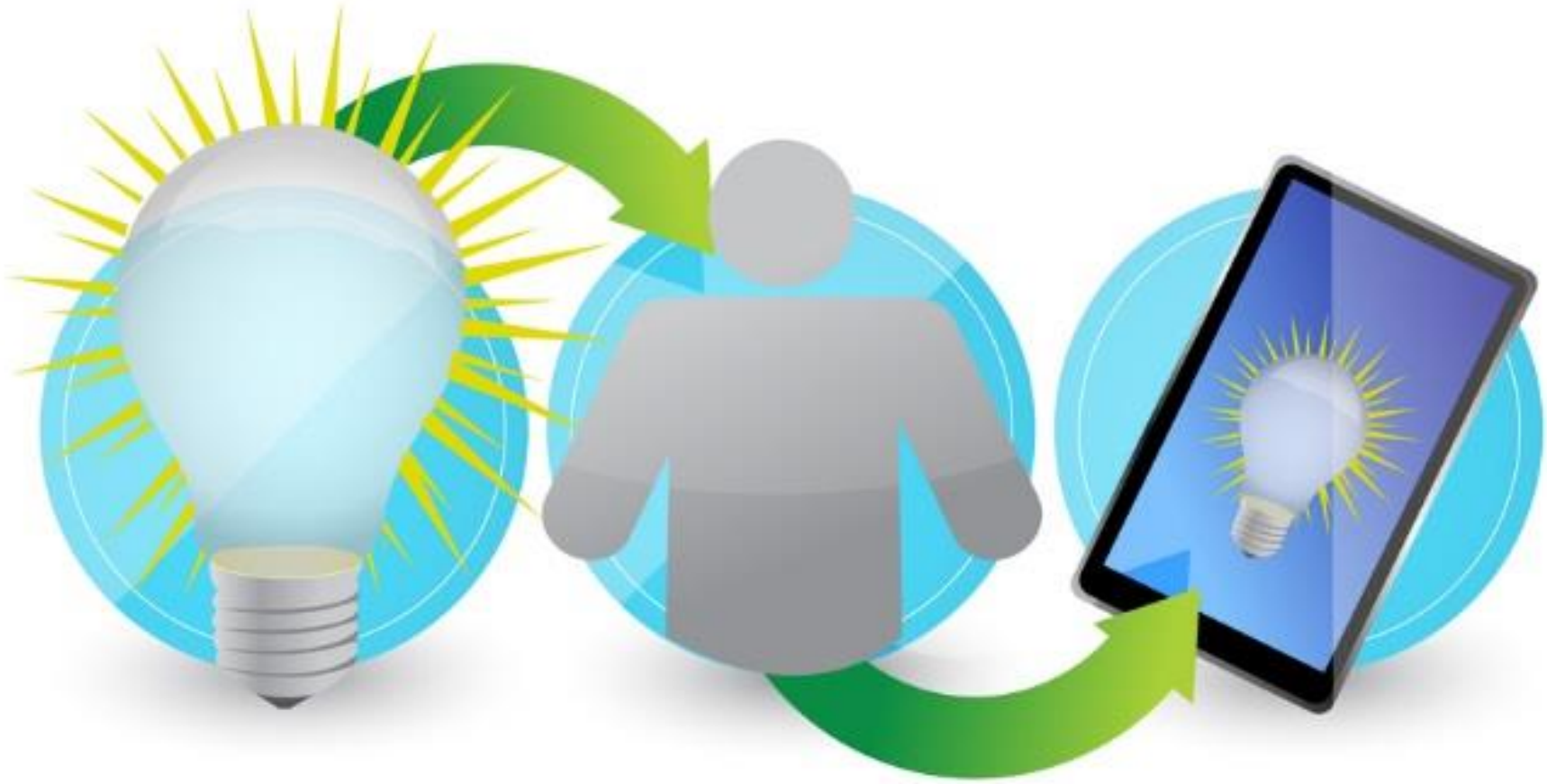
Requestor completes the

Business Sponsor Agreement

Initiation

PLANNING

APP APPROVAL PROCESS



Initiation

PLANNING

- Who is the Business Sponsor?
- Does this App align with the VA Mission?
- What is the sustainment plan?
- How is the app distinct from other VA IT apps/systems and are there any overlaps in functionality?:

Does this App qualify for Medical Care Funding?

VAMF Architecture Team Review

- We now have established an architectural working group.
- VAMF Architecture Team will review design proposals of the application to include usage of VAMF services and to ensure that the technology fits with overall VA Strategy.

Mobile Applications Governance Board (MAGB)

Review and Approval

“Approved App Pool”

Contract

In-house

TRACK

Enable dev and IT teams to capture issues, plan work, and resolve service requests.

Approved App
Intake
JIRA

Vet Kiosk Wiki App - Android

Key: VKWA · Lead: Harold Bonds · Category: App Development

Overview Administration

Summary

Issues

Agile

Reports

Popular Issues

Labels

Source

Reviews

Summary

Vet Kiosk - Original Request/Profile

Vet Kiosk Wiki App Android - Wiki

Main Certification/Compliance

Issues: 30 Day Summary

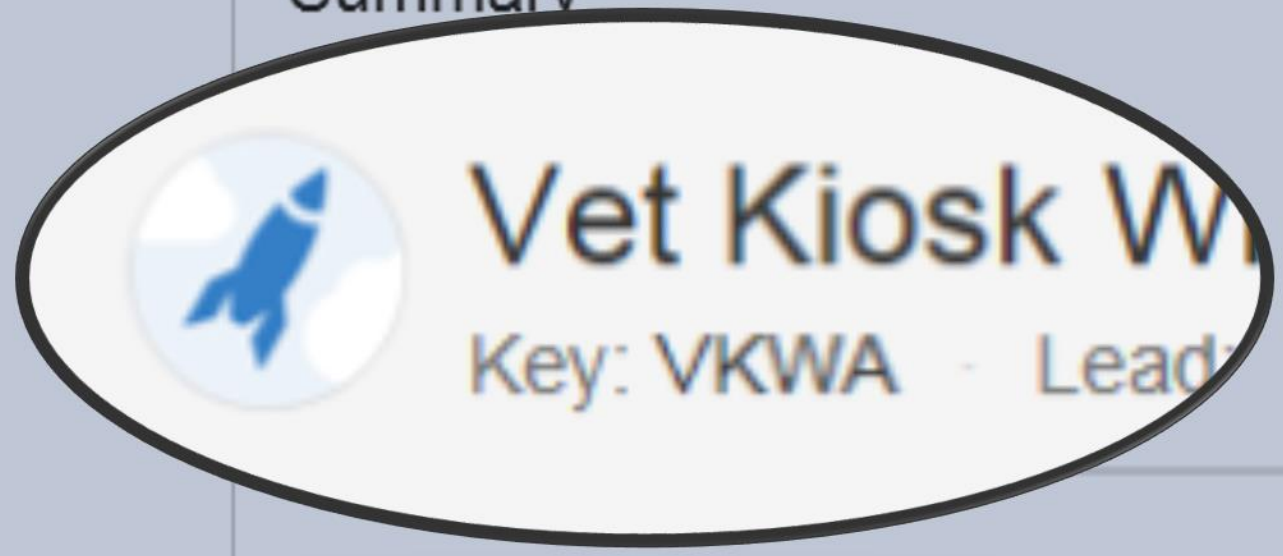
Vet Kiosk Wiki App - Android

Key: VKWA · Lead: Harold Bonds · Category: App Development

Overview | Administration

- **Summary**
- Issues
- Agile
- Reports
- Popular Issues
- Labels
- Source
- Reviews

Summary



Issues: 30 Day Summary

3

Vet Kiosk Wiki App - Android

Key: VKWA · Lead: Harold Bonds · Category: App Development

Overview Administration

Summary

Issues

Agile

Reports

Popular Issues

Labels

Source

Reviews

Summary

Vet Kiosk - Original Request/Profile

Vet Kiosk Wiki App Android - Wiki

Main Certification/Compliance

Issues: 30 Day Summary

Vet Kiosk Wiki App - Android

Created by Cynthia Amaya, last modified by Mary Lou Glazer yesterday at 3:13 PM

Key App Information

Business Owner and POCs
Name (Email)
Project Manager
Name (Email)

VHA POC
Name (Email)

Contract Vehicle
Enter contract vehicle here

Sustainment Commitment
Enter sustainment commitment here

Number of outstanding software changes:
X defects and Y required enhancements

Summary

The Vet Kiosk Wiki is a collaborative platform for gathering information regarding the information and design for the VetLink Kiosk program. This wiki is located within the VA firewall on the VHA OIA Training Strategy Clinical Wiki. The Vet Kiosk Wiki - Android mobile app will provide this information in a mobile format for everyone to review and make suggestions for future enhancements to the VetLink Kiosk in adherance with the Open Source Initiative. The content is pulled from the current wiki page and placed into a database that is part of the mobile app. The mobile app will be updated monthly with a copy of the current wiki for sustainment and will be monitored and maintained by the VHA OIA Training Strategy Office.

Project Coordination Lifecycle Timeline

Phase	Planned End Date	Actual End Date

PMAS Documentation

Artifact	Actual Completion Date
SSD	

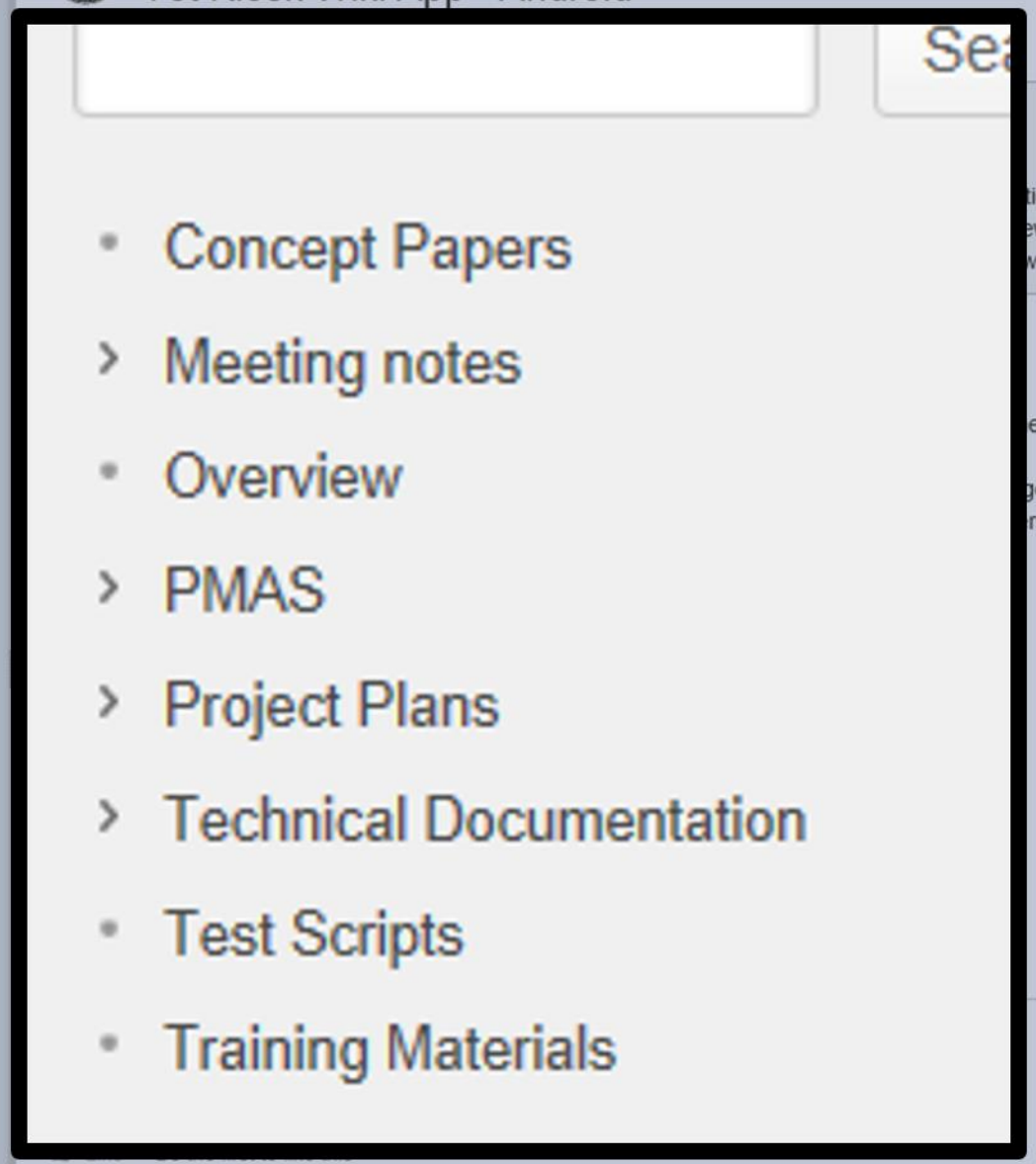
Spaces People Browse Create

Search

- Concept Papers
- Meeting notes
- Overview
- PMAS
- Project Plans
- Technical Documentation
- Test Scripts
- Training Materials

Vet Kiosk Wiki App - Android

Vet Kiosk Wiki App - Android



tion and design for the VetLink Kiosk program. This wiki is located within the VA firewall on the VHA OIA
ew and make suggestions for future enhancements to the VetLink Kiosk in adherance with the Open Sou
will be updated monthly with a copy of the current wiki for sustainment and will be monitored and maintai

e page

go

rs access

Space contributors

- Harold Bonds (11 days ago)
- Tim Martin (15 days ago)
- Carol Cahall (34 days ago)
- Mary Lou Glazer (57 days ago)
- Cynthia Amaya (126 days ago)

8 Child Pages

Create

Create

Filter

Help

Select space

VA PTSD Coach App

Parent: VA PTSD Coach HTML

MA Concept/Scope Paper Template ver. 1.0
Provides a framework for communicating the intended scope and purpose of the application

MA Defect and Enhancement Form Templa...
Log defects, enhancements or questions based on your use and review of a Mobile Application

MA Program Lessons Learned Template v...
This report enables an organization to document a project's challenges and successes

MA Required Artifacts Template ver. 1.0

MA Requirements Specification Document...
Records the results of the specification gathering process carried out during the

MA Sustainment Addendum ver. 1.0
Provides application-specific details regarding Mobile Applications that are planned for release

MA System Security Plan (SSP) Template v...
Provides application-specific details regarding

MA User Guide Template ver. 1.0

Add or customise templates for the selected space

Create

Close

Searching in JIRA

Quick Search

Basic Search

Advanced Search

VA U.S. Department of Veterans Affairs Dashboards Projects Issues Agile Create issue Quick Search

Vet Kiosk Wiki App - Android

Key: VKWA · Lead: Harold Bonds · Category: App Development

Summary
Issues
Agile
Reports
Popular Issues
Lab

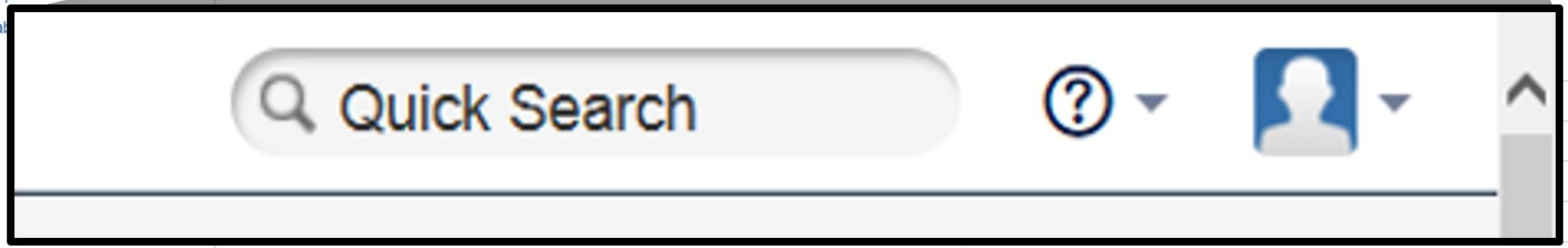
Issues

All issues
Unresolved

Added recently
Resolved recently
Updated recently

Assigned to me
Reported by me

Unscheduled
Outstanding



Unresolved: By Assignee

Assignee	Issues	Percentage
	1	7%
	1	7%
	1	7%
	1	7%
	2	14%
	1	7%
	7	50%

Planning	1	5%

View Issues

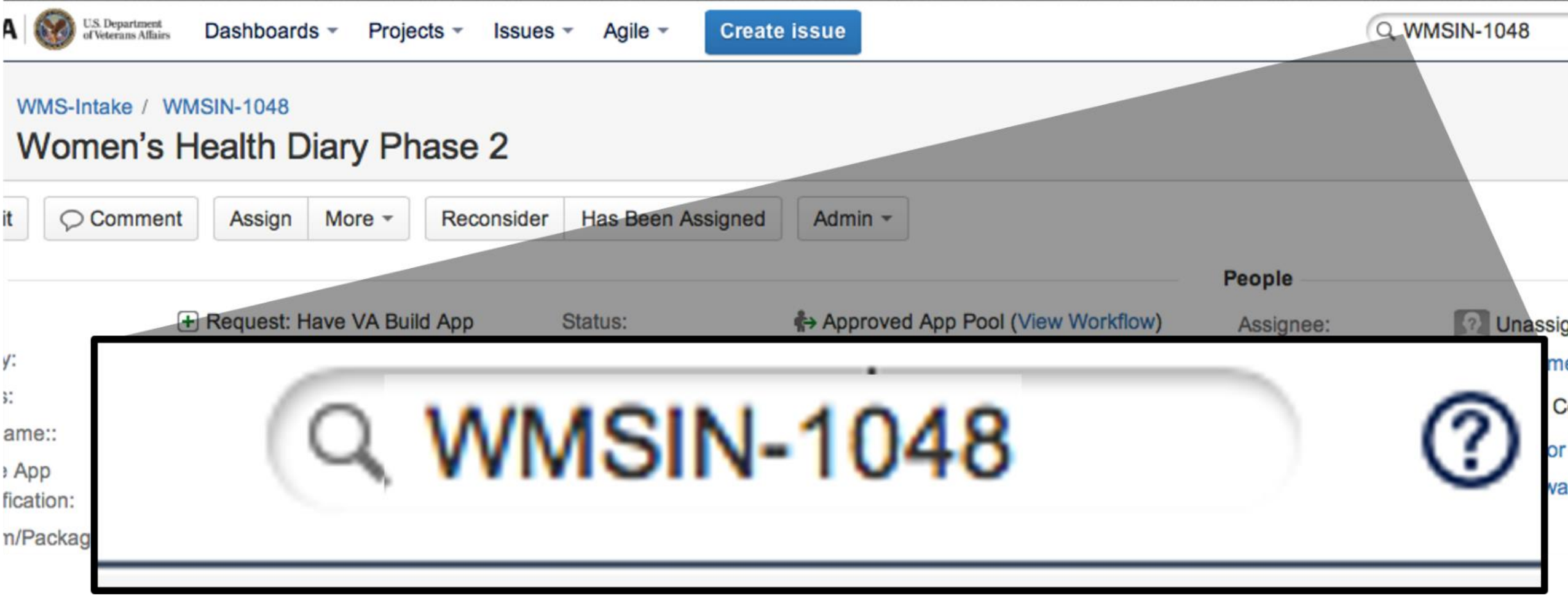
Unresolved: By Component

Component	Issues
No Component	14

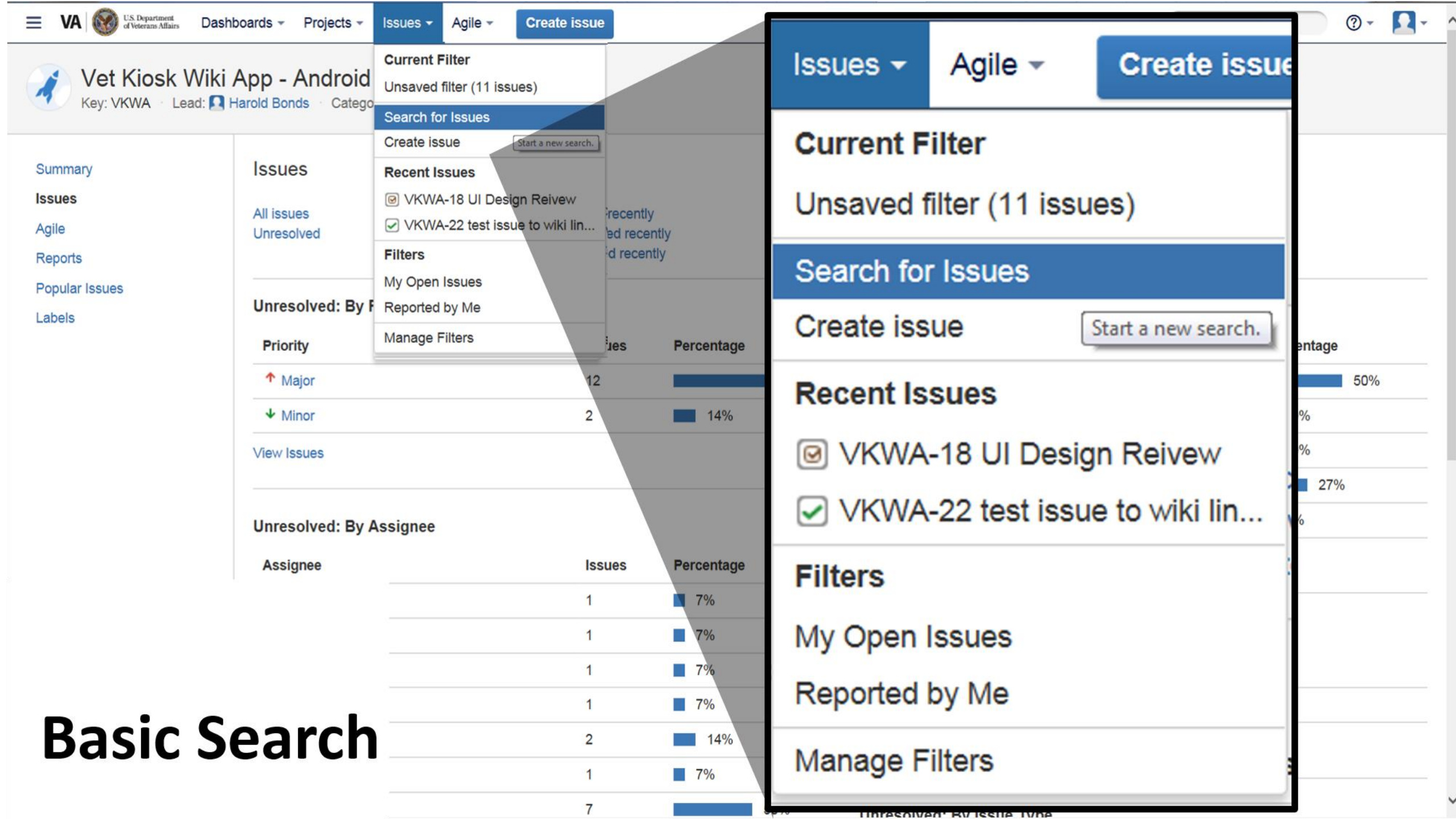
View Issues

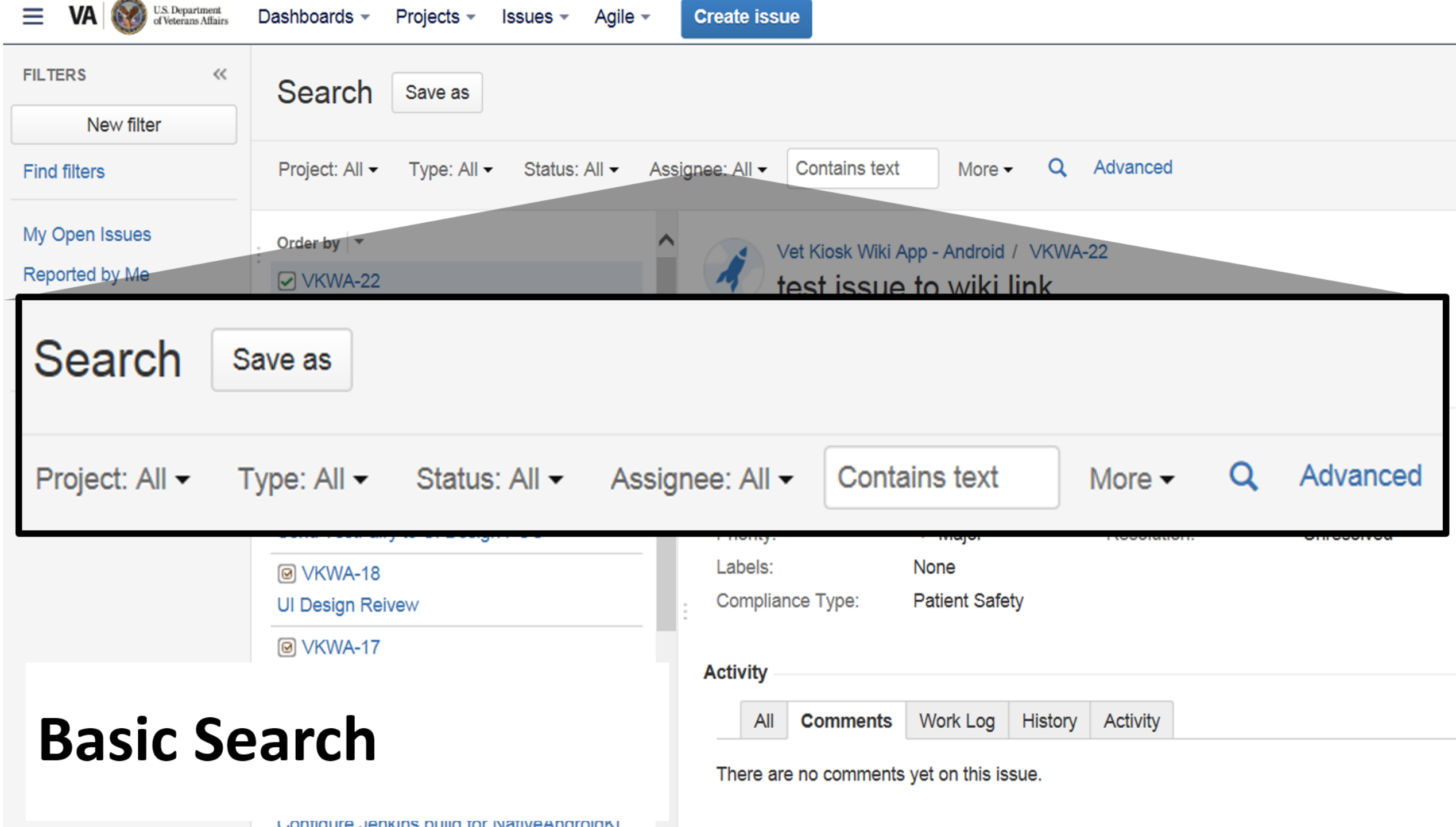
Unresolved: By Issue Type

Quick Search



Quick Search


VA
U.S. Department of Veterans Affairs
Dashboards
Projects
Issues
Agile
Create issue
Current Filter
Unsaved filter (11 issues)
Search for Issues
Create issue
Start a new search.
Recent Issues
VKWA-18 UI Design Reivew
VKWA-22 test issue to wiki lin...
Filters
My Open Issues
Reported by Me
Manage Filters
Vet Kiosk Wiki App - Android
Key: VKWA
Lead: Harold Bonds
Summary
Issues
Agile
Reports
Popular Issues
Labels
Issues
All issues
Unresolved
Unresolved: By Priority
Priority
Issues
Percentage
Major
12
50%
Minor
2
14%
View Issues
Unresolved: By Assignee
Assignee
Issues
Percentage
1
7%
1
7%
1
7%
1
7%
2
14%
1
7%
7
Basic Search



Basic Search

FILTERS

New filter

Find filters

My Open Issues

Reported by Me

Recently Viewed

All Issues

FAVORITE FILTERS

You don't have any favorite filters.

Search

Save as

Project: All Type: All Status: All Assignee: All Contains text More Advanced

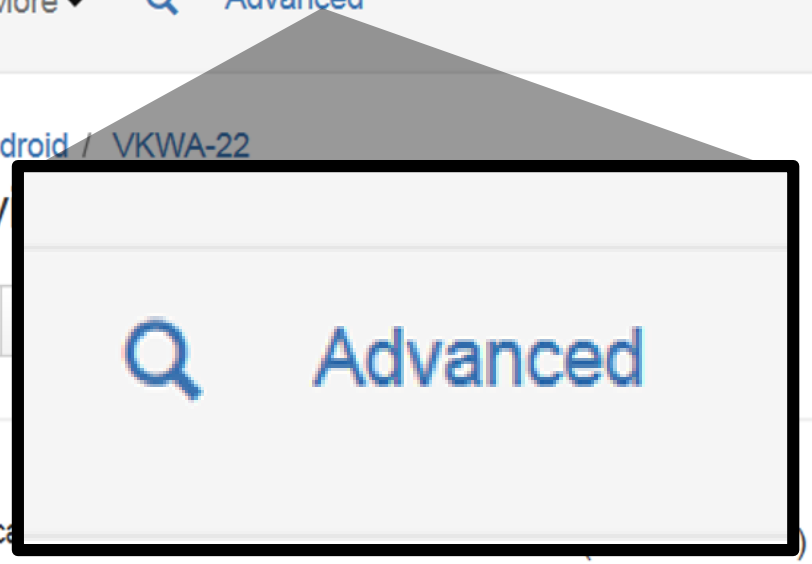
Order by

- VKWA-22 test issue to wiki link
- VKWA-21 Create Jenkins build job for iOS
- VKWA-20 VA Branding Form
- VKWA-19 Send TestFairy to UI Design POC
- VKWA-18 UI Design Reivew
- VKWA-17 Run preliminary fortify scan for native android.
- VKWA-16 Create TestFairy instance
- VKWA-15

Vet Kiosk Wiki App - Android / VKWA-22

test issue to w

Comment Agile Board



Details

Type: Certifica e

Priority: Major

Resolution: Unresolved

Labels: None

Compliance Type: Patient Safety

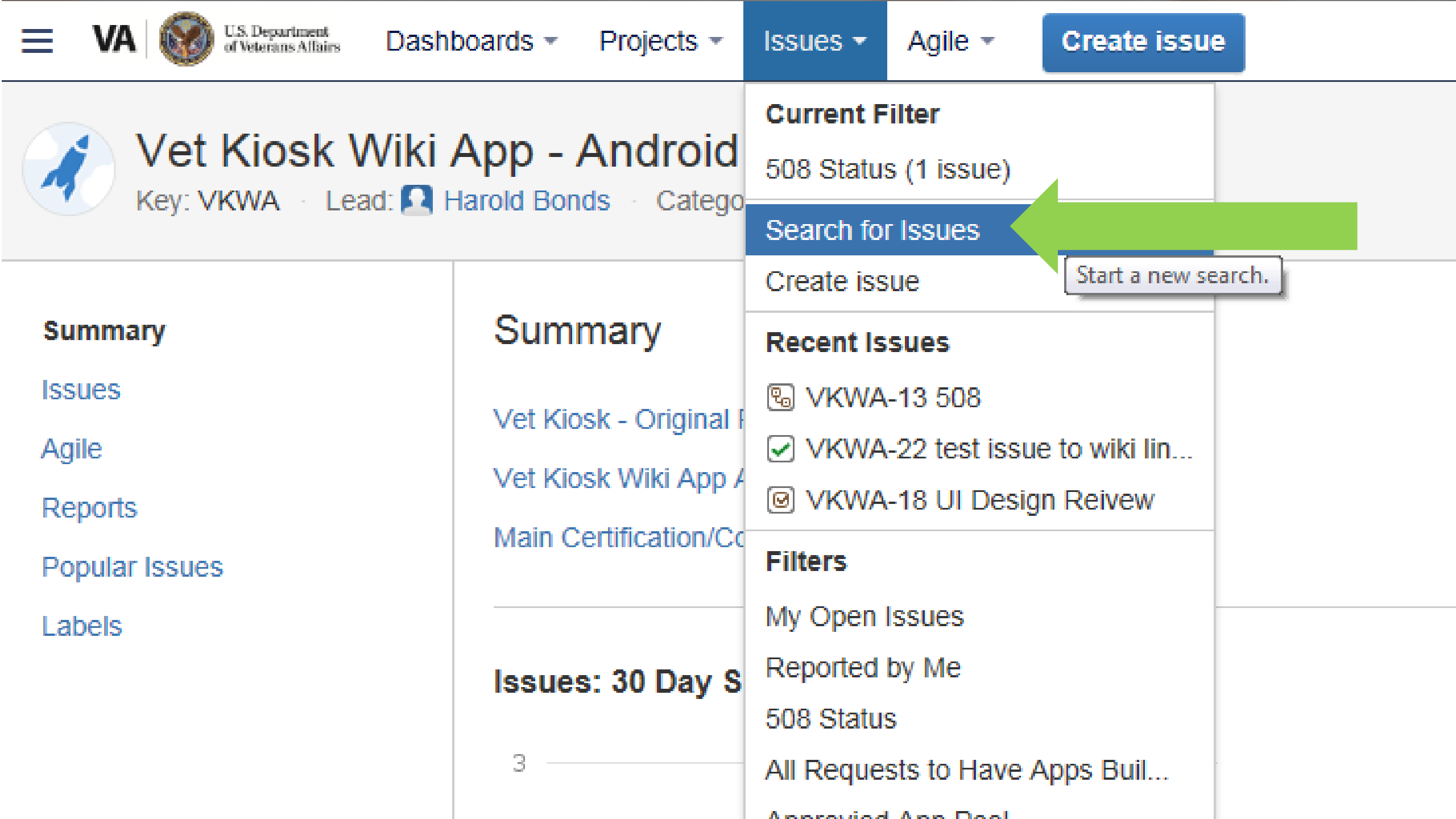
Activity

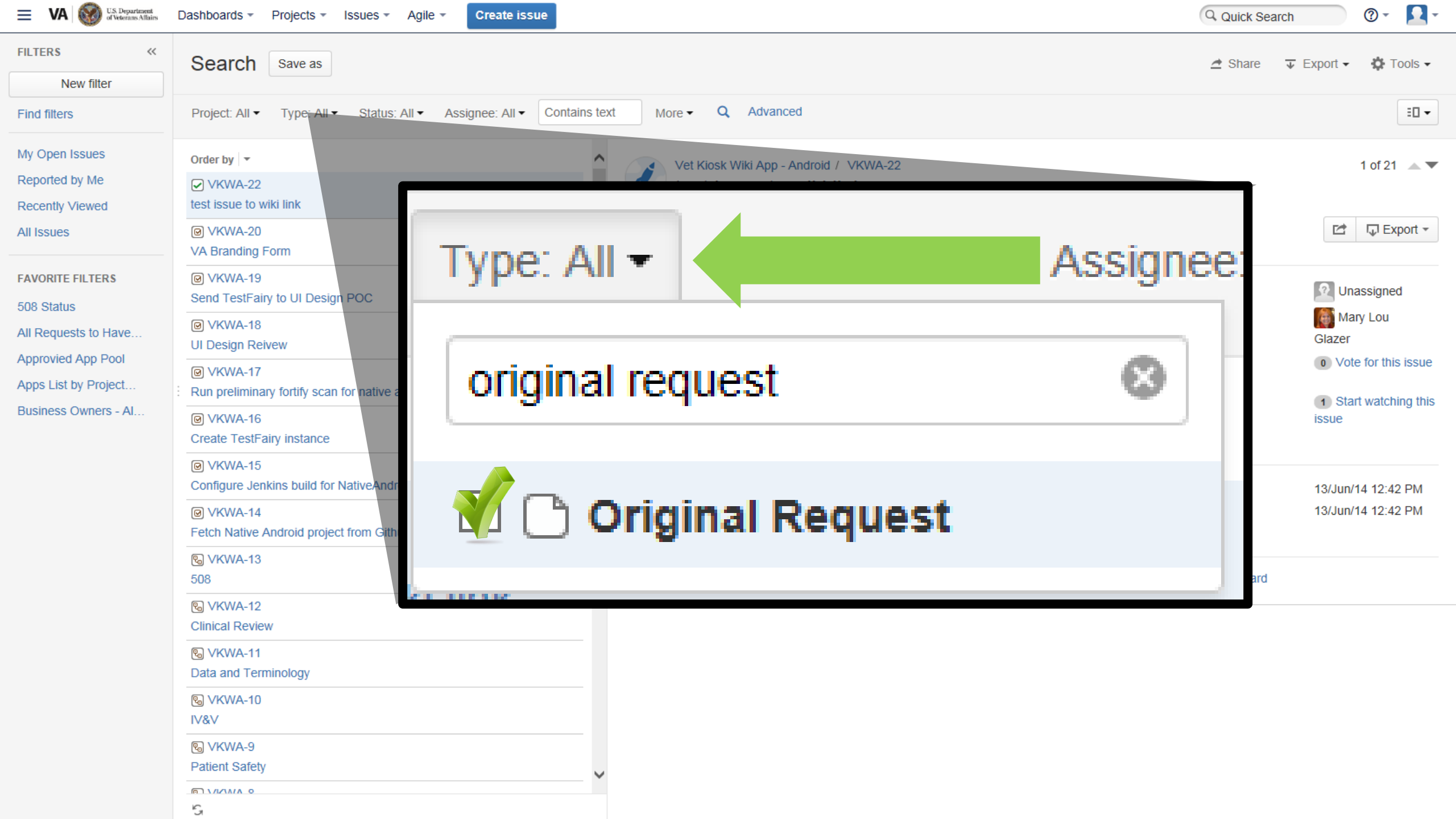
All Comments Work Log History Activity

There are no comments yet on this issue.

saved searches of issues in JIRA

Filters


VA
U.S. Department of Veterans Affairs
Dashboards
Projects
Issues
Agile
Create issue
Vet Kiosk Wiki App - Android
Key: VKWA
Lead: Harold Bonds
Summary
Issues
Agile
Reports
Popular Issues
Labels
Summary
Vet Kiosk - Original
Vet Kiosk Wiki App
Main Certification/Co
Issues: 30 Day S
3
Current Filter
508 Status (1 issue)
Search for Issues
Create issue
Start a new search.
Recent Issues
VKWA-13 508
VKWA-22 test issue to wiki lin...
VKWA-18 UI Design Reivew
Filters
My Open Issues
Reported by Me
508 Status
All Requests to Have Apps Buil...



VA
U.S. Department of Veterans Affairs
Dashboards
Projects
Issues
Agile
Create issue
Quick Search
FILTERS
New filter
Find filters
My Open Issues
Reported by Me
Recently Viewed
All Issues
FAVORITE FILTERS
508 Status
All Requests to Have...
Approvied App Pool
Apps List by Project...
Business Owners - Al...
Search
Save as
Share
Export
Tools
Project: All
Type: All
Status: All
Assignee: All
Contains text
More
Advanced
Order by
VKWA-22
test issue to wiki link
VKWA-20
VA Branding Form
VKWA-19
Send TestFairy to UI Design POC
VKWA-18
UI Design Reivew
VKWA-17
Run preliminary fortify scan for native a
VKWA-16
Create TestFairy instance
VKWA-15
Configure Jenkins build for NativeAndr
VKWA-14
Fetch Native Android project from Gith
VKWA-13
508
VKWA-12
Clinical Review
VKWA-11
Data and Terminology
VKWA-10
IV&V
VKWA-9
Patient Safety
Vet Kiosk Wiki App - Android / VKWA-22
1 of 21
Export
Unassigned
Mary Lou Glazer
Vote for this issue
Start watching this issue
13/Jun/14 12:42 PM
13/Jun/14 12:42 PM
Type: All
Assignee:
original request
Original Request

VA | U.S. Department of Veterans Affairs Dashboards Projects Issues Agile Create issue Quick Search

FILTERS

New filter

Find filters

My Open Issues

Reported by Me

Recently Viewed

All Issues

FAVORITE FILTERS

508 Status

All Requests to Have...

Approved App Pool

Apps List by Project...

Business Owners - Al...

Search

Save as

Share Export Tools

Project: All Original Request Status: All Assignee: All Contains text More Advanced

Order by

VKWA-1
PROFILE - Vet Kiosk Wiki App - Android

Vet Kiosk Wiki App - Android / VKWA-1

1 of 1

PROFILE - Vet Kiosk Wiki App - Android

Comme

Details

Type:

Priority:

Labels:

Gener

Reporter Na

Reporter Jo

Reporter Ph Number:

Reporter Er

Organizatio for::

Business St

Business St Prog./VISN

Business O (name):

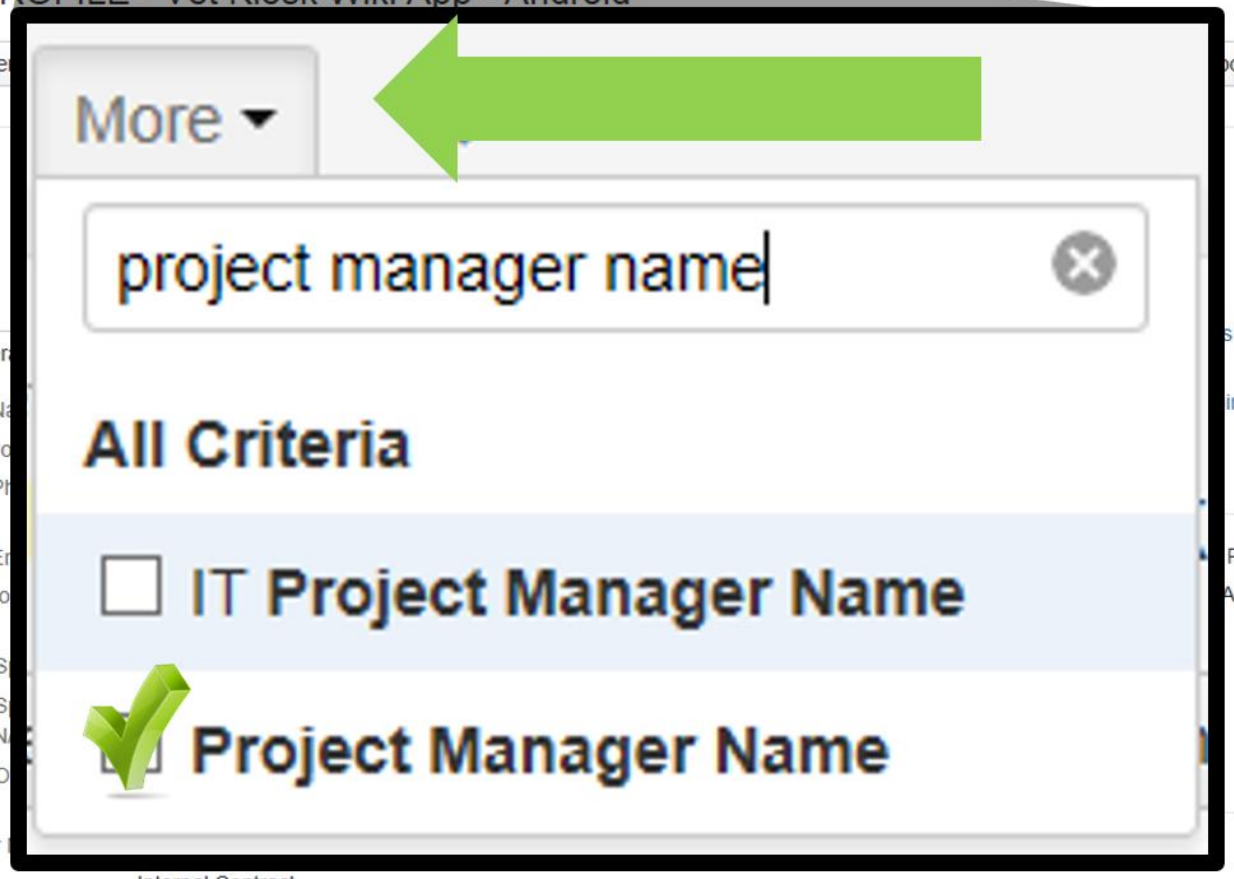
Contractor

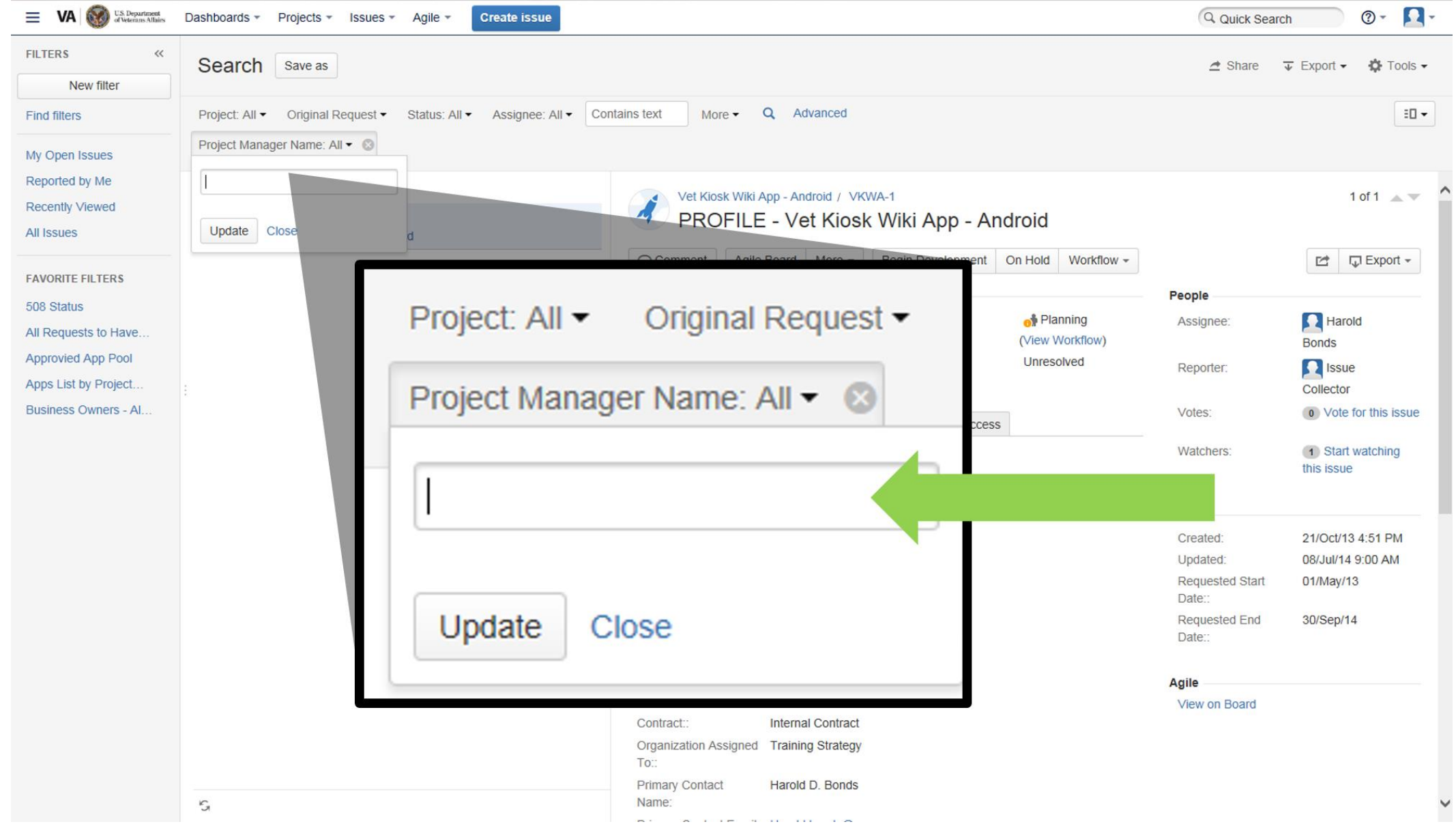
Contract:: Internal Contract

Organization Assigned To:: Training Strategy

Primary Contact Name: Harold D. Bonds

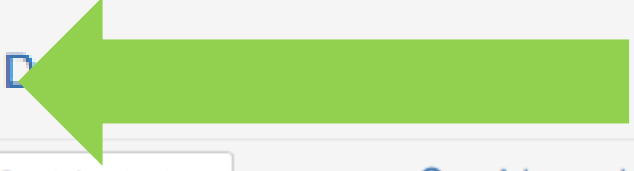
Primary Contact Email: Harold.bonds@va.gov




Dashboards
Projects
Issues
Agile
Create issue
Quick Search
FILTERS
New filter
Find filters
My Open Issues
Reported by Me
Recently Viewed
All Issues
FAVORITE FILTERS
508 Status
All Requests to Have...
Approved App Pool
Apps List by Project...
Business Owners - Al...
Search
Save as
Share
Export
Tools
Project: All
Original Request
Status: All
Assignee: All
Contains text
More
Advanced
Project Manager Name: All
Update
Close
Vet Kiosk Wiki App - Android / VKWA-1
PROFILE - Vet Kiosk Wiki App - Android
1 of 1
On Hold
Workflow
Export
Planning
(View Workflow)
Unresolved
People
Assignee:
Harold Bonds
Reporter:
Issue Collector
Votes:
0 Vote for this issue
Watchers:
1 Start watching this issue
Created:
21/Oct/13 4:51 PM
Updated:
08/Jul/14 9:00 AM
Requested Start Date::
01/May/13
Requested End Date::
30/Sep/14
Agile
View on Board
Contract::
Internal Contract
Organization Assigned To::
Training Strategy
Primary Contact Name:
Harold D. Bonds

Harold Bonds Project Manager

Save as



Share Export Tools

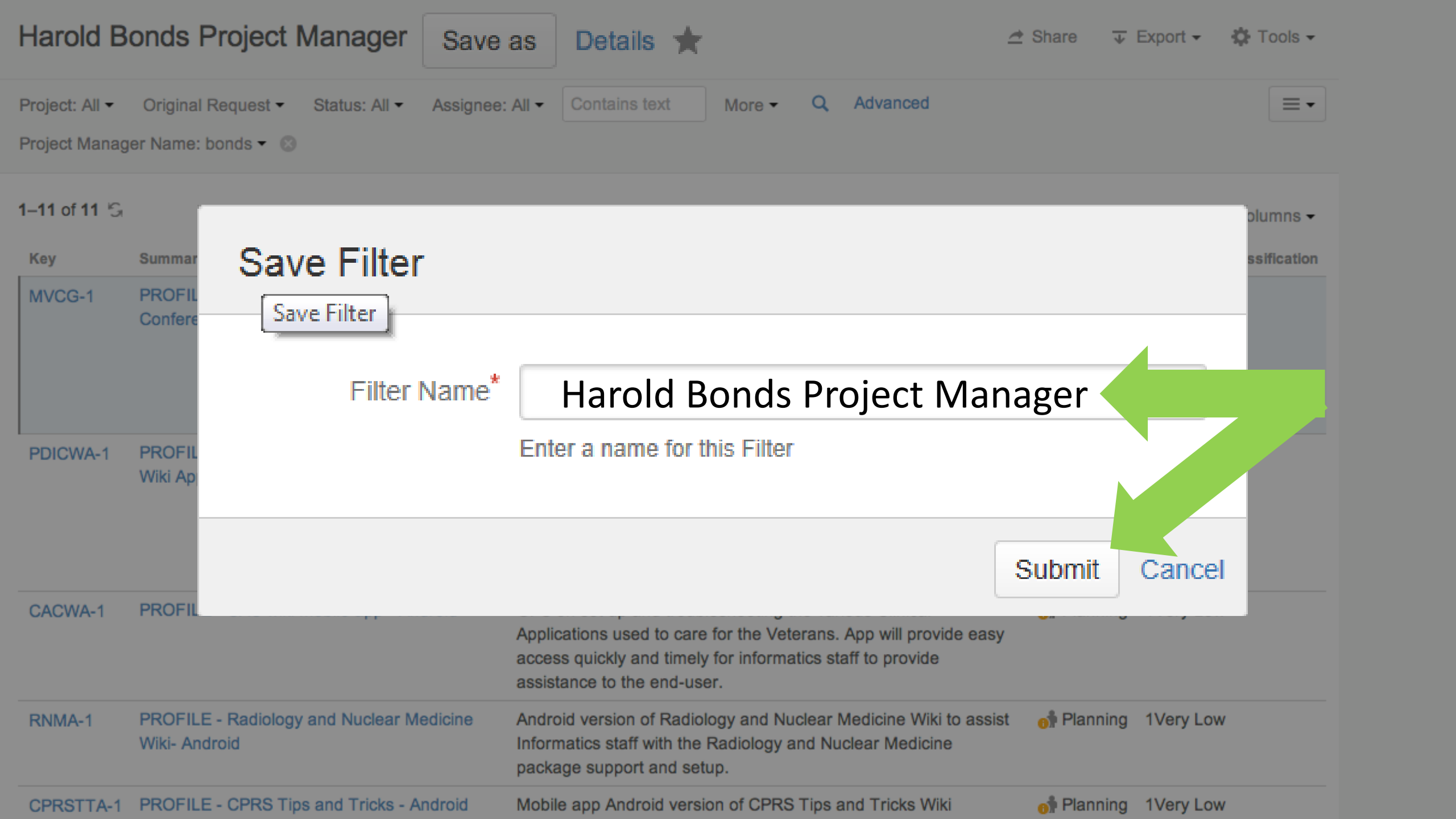
Project: All | Original Request | Status: All | Assignee: All | Contains text | More | Advanced

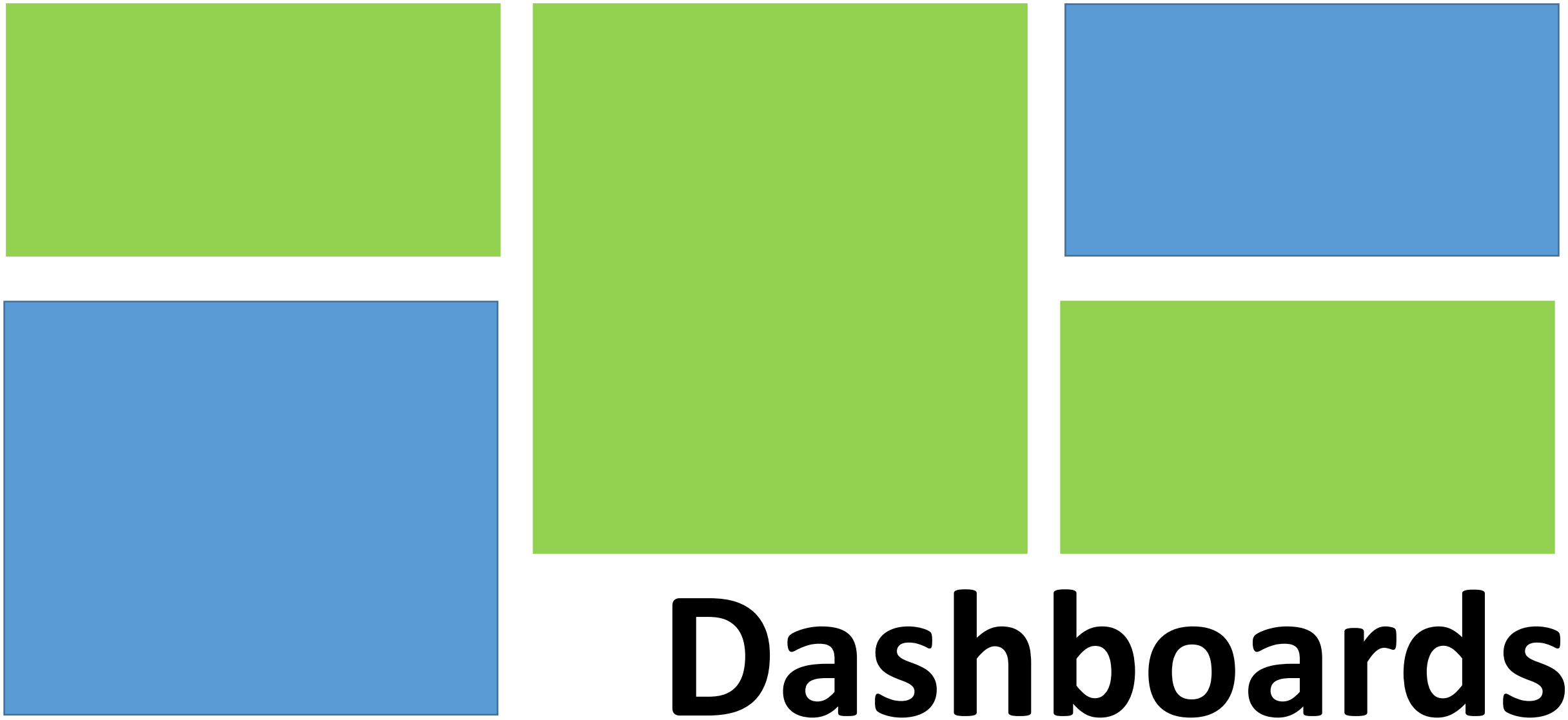
Project Manager Name: bonds

1–11 of 11

Columns

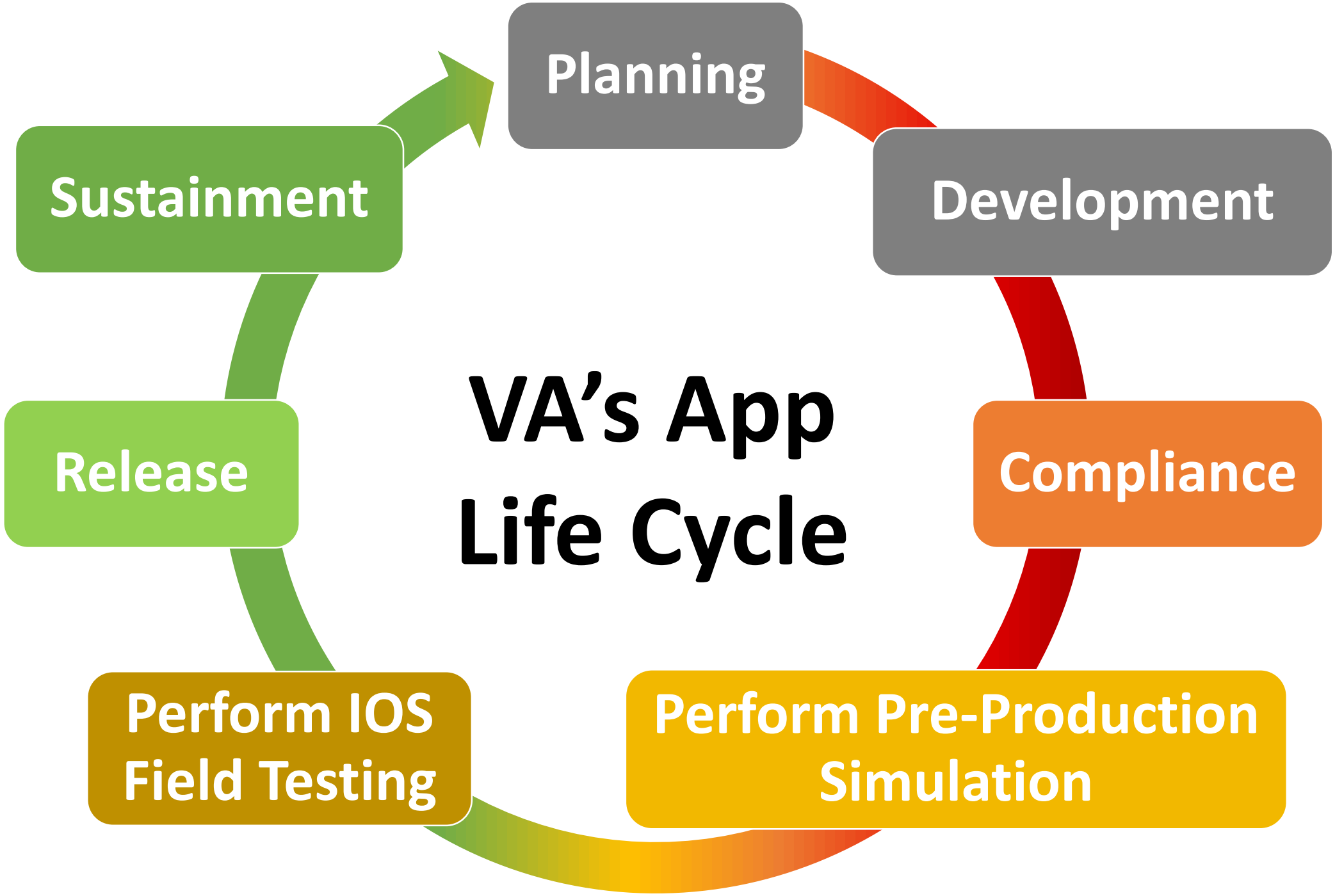
Key	Summary	Description	Status	Mobile App Classification
MVCG-1	PROFILE - IOS - MyVeHUCampus Virtual Conference Guide	This app will provide a mobile platfrom for the My VeHU Campus virtual training events. Users will be able to view list of events, register for these events and view the events on the mobile device. This will expand the functionality for virtual training both within and outside the VA. Reporter: 423-979-4394	Planning	2Low
PDICWA-1	PROFILE - Post Deployment Integrated Care Wiki App - Android	This app will provide a read only copy of the Post Deployment Integrated Care Wiki that is currently available only within the VA Network making it available to VA and Community Providers providing care to the Post Deployment Veterans and Service members. The PDIC Wiki App will provide resources and contact information for providing this care.	Planning	1Very Low
CACWA-1	PROFILE - CAC wiki mobile app - Android	GPS on set up and troubleshooting the various Clinical Applications used to care for the Veterans. App will provide easy access quickly and timely for informatics staff to provide assistance to the end-user.	Planning	1Very Low
RNMA-1	PROFILE - Radiology and Nuclear Medicine Wiki- Android	Android version of Radiology and Nuclear Medicine Wiki to assist Informatics staff with the Radiology and Nuclear Medicine package support and setup.	Planning	1Very Low
CPRSTTA-1	PROFILE - CPRS Tips and Tricks - Android	Mobile app Android version of CPRS Tips and Tricks Wiki	Planning	1Very Low


Harold Bonds Project Manager
Save as
Details
Share
Export
Tools
Project: All
Original Request
Status: All
Assignee: All
Contains text
More
Advanced
Project Manager Name: bonds
1–11 of 11
Key
Summar
MVCG-1
PROFIL
Confere
PDICWA-1
PROFIL
Wiki Ap
CACWA-1
PROFIL
Applications used to care for the Veterans. App will provide easy access quickly and timely for informatics staff to provide assistance to the end-user.
RNMA-1
PROFILE - Radiology and Nuclear Medicine Wiki- Android
Android version of Radiology and Nuclear Medicine Wiki to assist Informatics staff with the Radiology and Nuclear Medicine package support and setup.
Planning
1Very Low
CPRSTTA-1
PROFILE - CPRS Tips and Tricks - Android
Mobile app Android version of CPRS Tips and Tricks Wiki
Planning
1Very Low
Save Filter
Save Filter
Filter Name*
Harold Bonds Project Manager
Enter a name for this Filter
Submit
Cancel



Dashboards

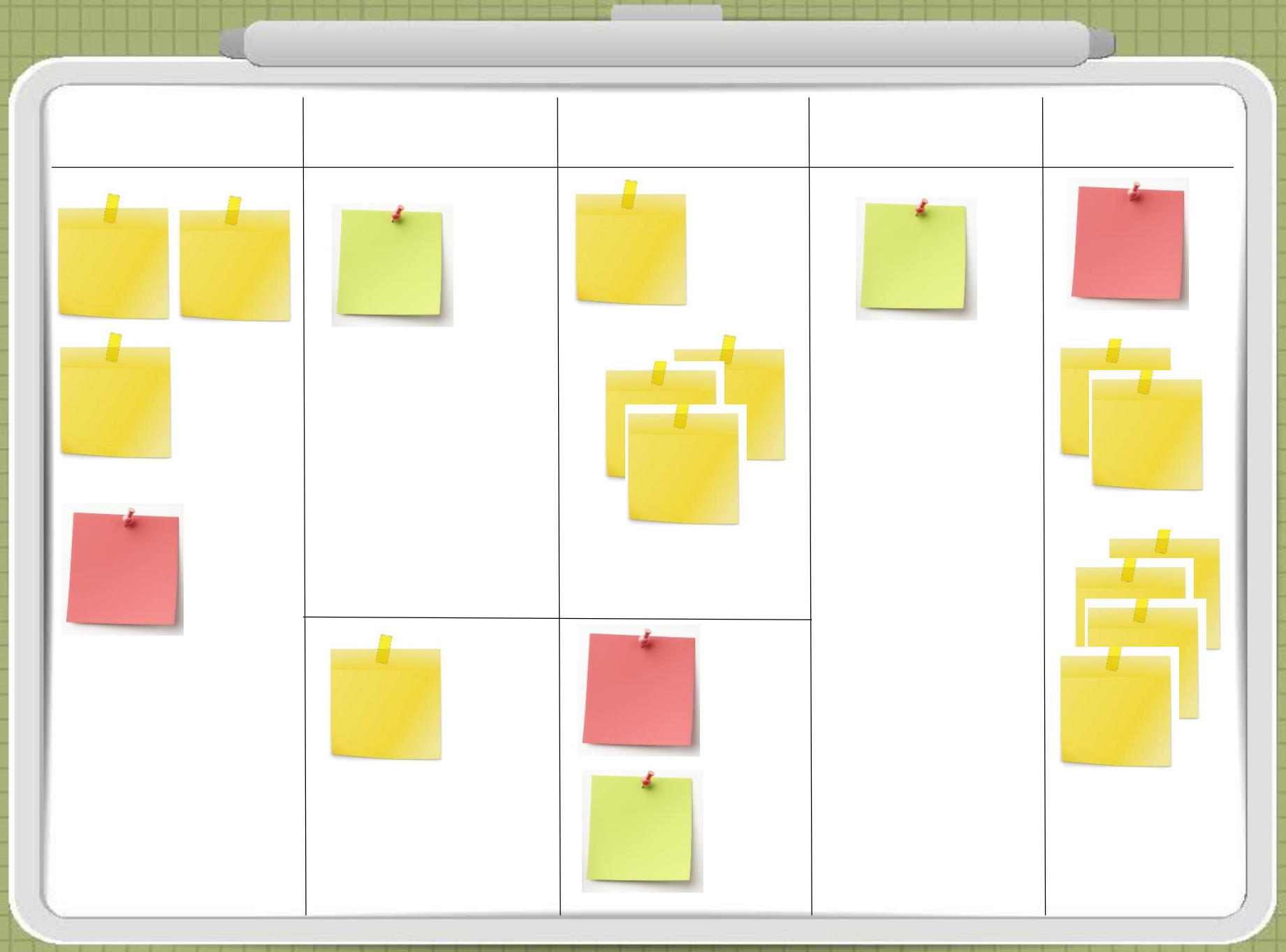
Customizable pages of chosen filters


Planning
Development
Compliance
Perform Pre-Production Simulation
Perform IOS Field Testing
Release
Sustainment
VA's App Life Cycle

Populate

the JIRA Project

DEVELOPMENT

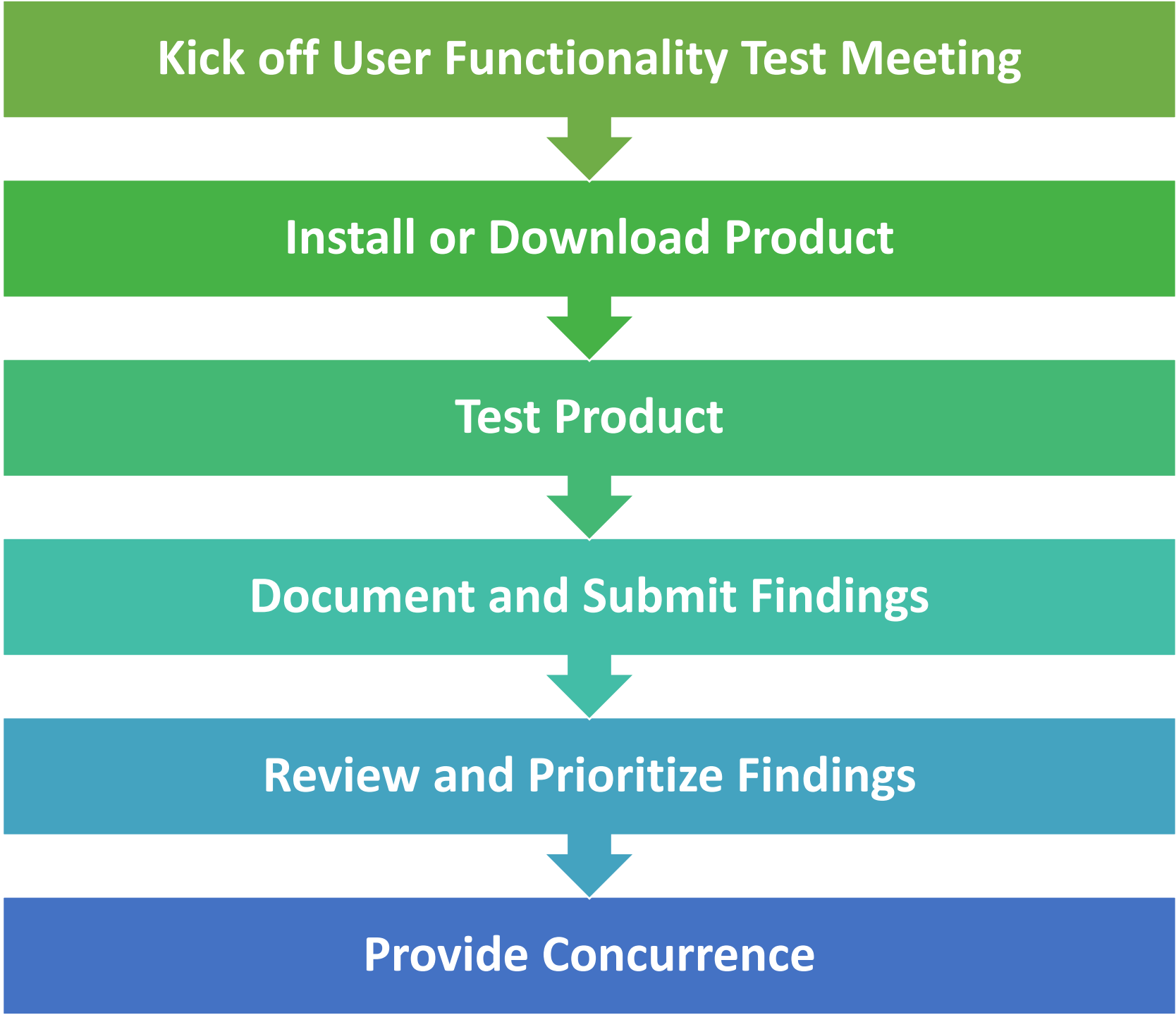


Develop the App

COMPLIANCE
Mobile
COMPLIANCE
App
COMPLIANCE

Verification and Validation (V&V)

Perform Pre-Production Simulation



Perform

Initial Operating Capability (IOC)

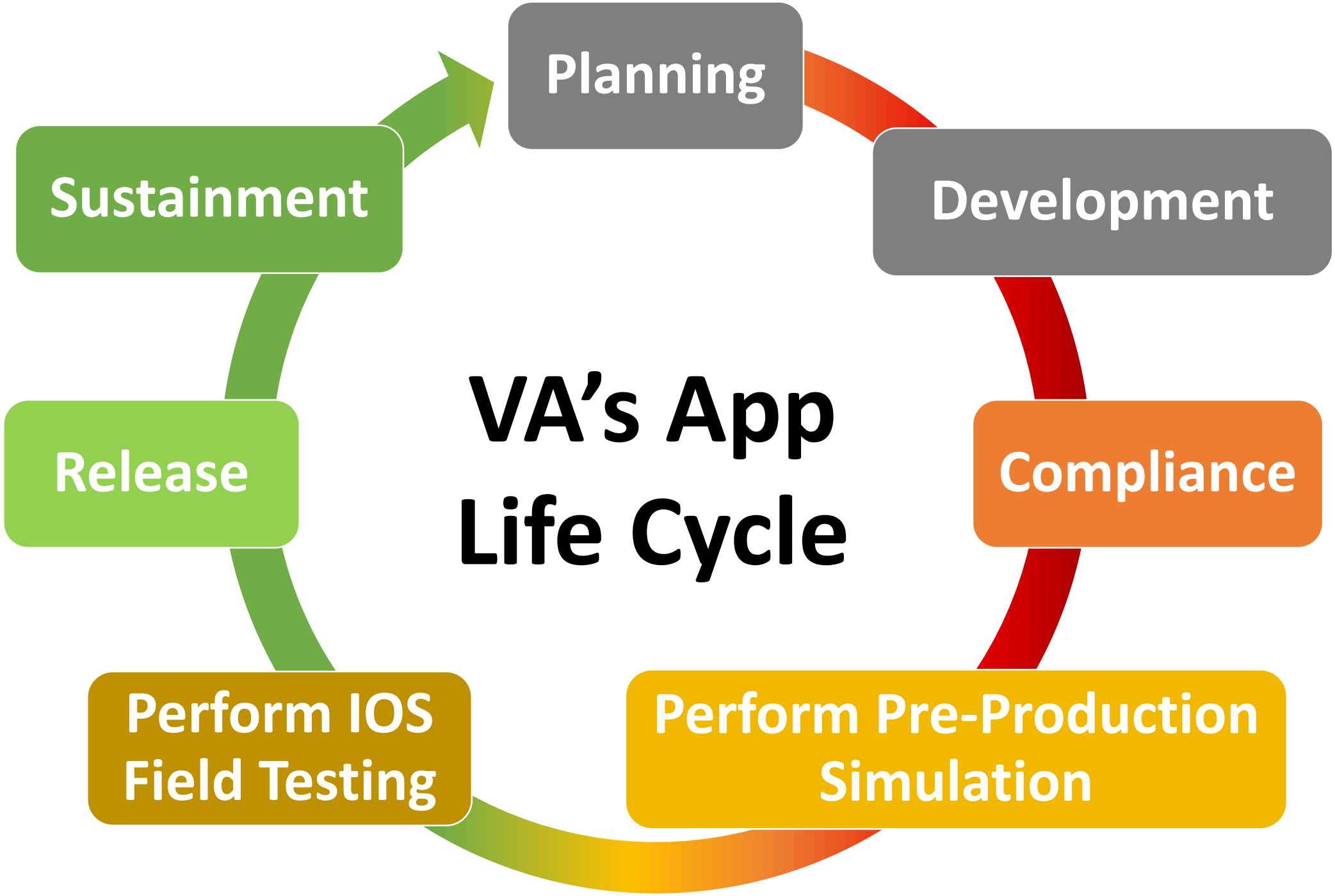
Field Testing

Review

Deploy

Sustain

Releasing and Sustaining a VA App


Planning
Development
Compliance
Perform Pre-Production Simulation
Perform IOS Field Testing
Release
Sustainment
VA's App Life Cycle

https://mobilehealth.va.gov/content/developing-va-apps

- VA Mobile Health
- Developing VA Apps
  - Developing VA Apps Home
  - Getting Started
  - Planning a VA App
  - Development Stage
  - VA App Compliance Review
  - Preproduction Simulation Stage
  - Field Test
  - Releasing a VA App
  - Sustainment
  - Quick Links
  - Work Request
  - Glossary
- VA App Store
- Pilots

Developing VA Apps

Do you have an idea for a Mobile Application (App) that would benefit Veterans, Caregivers or the Department of Veterans Affairs (VA) care teams and staff? Are you already developing an App that VA could use?

The Veterans Health Administration (VHA) Office of Informatics and Analytics' (OIA) Connected Health Office partners with VA's Office of Information and Technology (OI&T) and other VA offices to manage VA-approved Apps. We evaluate ideas for Apps and can provide funding and resources for approved ideas. Connected Health tracks all VA App development projects and coordinates the development activities between the different VA branches involved with App development.

We want to see your idea. If approved, we can provide the tools, processes, and resources to develop and release it. All Apps that carry VA's brand undergo a thorough review to ensure it meets VA and Federal guidelines and standards. If approved, we can provide the tools, processes and resources to develop and release your App.

This site describes all of the requirements and processes in the following sections:

- Getting Started introduces VA's App development process, its tools and

CONNECT WITH US

Subscribe to Receive Email Updates

Signup

Email Address

Email

mobilehealth@va.gov

Pilot Help Desk

(877) 470 5947
Weekdays 7 a.m.-7 p.m. (CT)

Correspondence Address

VA Mobile Health
VHA OIA 10P2, 375H
U.S. Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420

Q&A

Ask the Presenter!

Mary Lou Glazer

Change Manager
Office of Informatics and Analytics
Veterans Health Administration

VA Mobile

What future topics would you like to discuss?
Let us know by answering our survey below!

https://www.surveymonkey.com/s/JBJN7NP

We hope you join us for our next presentation in October

VA Mobile