# User Manual

## Table of Contents

**Overview** ....................................................................................................................................... 1

**The Basics** ...................................................................................................................................... 2
  - Prerequisites ................................................................................................................................. 2
  - Logging into the app .................................................................................................................... 2
  - Getting to know the screen .......................................................................................................... 2
  - Treatment Tree ............................................................................................................................ 3
  - Learning about the app ............................................................................................................... 3
  - Logging Off .................................................................................................................................. 3

**Patient Management** .................................................................................................................... 4
  - Case Management ....................................................................................................................... 4
  - Filtering case management results ............................................................................................. 5
  - Looking up a patient ..................................................................................................................... 6
  - Registering a patient .................................................................................................................... 6
  - Accessing the Patient Record ...................................................................................................... 6
  - Editing a patient’s personal information .................................................................................... 7
  - Registering a patient’s PAP machine ........................................................................................... 8
  - Updating a patient’s sleep studies ............................................................................................... 9
  - Viewing and scheduling patient treatment pathway events ...................................................... 10
  - Creating and editing treatment notes .......................................................................................... 11
  - Locking and unlocking treatment notes ..................................................................................... 12
  - Creating a patient PAP data report ............................................................................................. 12

**PAP Machine Data** ....................................................................................................................... 13
  - Accessing PAP machine data ..................................................................................................... 13
  - Switching between viewing a single graphic and all graphics ................................................. 13
  - Changing the date range of the data ........................................................................................... 13
  - Viewing and understanding PAP machine data ........................................................................ 13
  - Viewing questionnaire data ....................................................................................................... 14
  - Reviewing completed questionnaires and export results ......................................................... 14
Administration

Adding a new user as a Super Administrator
Adding a new user as a Site Administrator
Editing a user’s information and status
Managing user permissions

Messages

Reading your messages
Sending a message
Replying to a message
Deleting a message

Management

Creating and editing Note Templates
Creating and editing Note Titles
Creating email notifications
Managing reminders
Creating and publishing educational pages
Editing sleep center info

FAQ

Additional information on sleep apnea
Additional information on PAP machines
Troubleshooting PAP treatment

Help and Additional Information

Additional training materials for the REVAMP App for Clinicians
Help Desk Information
Emergencies

Appendices

Appendix #1: Project References
Appendix #2: Glossary
Overview

The Remote Veterans Apnea Management Platform (REVAMP) App consists of a Patient Platform and a Clinician Platform. With the REVAMP App for Clinicians, as a sleep clinician, you will be able to set up patient accounts, schedule patients for sleep testing and enter their results, review patient Positive Airway Pressure (PAP) machine data, assign questionnaires, schedule appointments, write Treatment notes and correspond with patients. Additionally, if you are an authorized user, you will also have the ability to create and manage educational material on sleep apnea and automated messages for patients.

This app is available for Windows, MacOS and Linux operating systems, and is supported by these Internet browsers:

1. Internet Explorer 10 and higher
2. Microsoft Edge 21 or higher
3. Safari 7 and higher
4. Chrome 38+ (requires Win7 SP1)
5. Firefox 27+ on Win7
6. Firefox ESR 31.3+ on XP SP2+

This user manual provides an in-depth, step-by-step guide for using the REVAMP App for Clinicians.
The Basics

Prerequisites

In order to use the REVAMP App for Clinicians, you must be a Department of Veterans Affairs (VA) provider and be logged into the Single Sign-On Internal (SSOi) service. To log on with SSOi, you must select your credential service provider (CSP) and authenticate to that service. Available methods are PIV authentication, VA Active Directory (username / password) authentication and Integrated Windows Authentication. More information can be found on the AccessVA website (https://access.va.gov/accessva/about#updatecred).

Logging into the app

To log into the REVAMP App for Clinicians, access the application from the VA App Store (mobile.va.gov/app/revamp-clinicians). This will bring you to the Single Sign-On Internal (SSOi) Login Screen. Click either Sign In with VA PIV Card or if you would like to log in with Windows Authentication or VA Network ID, click View Other Sign-In Options (a list of PIV Badge Offices can be found at http://www.va.gov/pivproject/piv_badge_offices.asp). Follow the normal process for logging in with the chosen set of credentials. After authenticating to SSOi with one of the three options described above, you will be taken to the REVAMP Provider Platform Landing Page. To finish logging into the application, you should click Continue to REVAMP on the left side of the screen or in the top right corner. This will take you to the Home screen of the application.

Getting to know the screen

When you log into the REVAMP App for Clinicians, you will see your name in the upper right corner of the Home screen, with the number of new messages you have beside it (if there are no new messages, no envelope icon will be shown). There are nine main tabs at the top of the screen that will always be accessible and help you navigate the app:

- Home – Opening screen.
- File – Search function for navigating to specific patients, creating a new note and saving data. Options change based on the page the user is on.
- Management – Review patient’s sleep data and completed questionnaires, edit patient’s personal information, schedule a sleep study, register a PAP machine and other tasks to manage a patients PAP treatment.
- Administration – Add new VA sleep care team members and manage permissions.
- Messages – Secure messages exchanged between you, other VA sleep care providers and patients.
- FAQ – Frequently asked questions about sleep apnea and PAP machines.
- Help – Contact information for sleep clinic and app assistance and a link to the user manual.
- About - Details about the app and version number.
- Log Off – Log out of the app.
Treatment Tree

The menu items on the drop-down lists will change depending on if you are looking at a specific patient’s information or are performing non-patient specific tasks within the app. When going to the patient specific screen, a pop-up confirming you would like to go to the summary screen will appear. Tap OK to continue. When leaving a patient specific screen to access the general portions of the app, you will also be prompted to confirm you would like to proceed. Tap OK to continue. Be aware that if you leave the specific patient Treatment Tree, you must access that patient’s records again by searching or through the Case Management screen.

Learning about the app

Tap Help > A drop-down menu will appear > Tap either:

- Contact Info for information on contacting the VA Mobile Solutions Service Desk and what to do if you feel your information may have been compromised.
- User Manual to access a built-in user manual for the app.

Logging Off

You will be automatically logged off after 15 minutes of inactivity. A warning is shown when you have five minutes remaining. A Timeout Counter is shown in the upper right corner of your screen next to your name. The Timeout Counter shows the number of minutes remaining until you will be logged off automatically. The Timeout Counter starts at 15 minutes and periodically resets as long as the app is in use. To log off manually, tap Log Off in the upper right corner of your screen.

- 3 -
Patient Management

The REVAMP App allows you to view all patients at your facility through the Case Management screen, register patients and their PAP machines in REVAMP, view PAP machine data and assign questionnaires and view responses.

Case Management

From anywhere in the REVAMP App, tap Management > A drop-down menu will appear > Tap Case Management, and you will be taken to the Case Management screen.

The Case Management screen will default to showing you up to 10 patients per page. To change the number of patients shown on a page, tap the drop-down menu with a 10 on the right side of your screen, and tap the number of patients you want to see 25, 50 or All. You can select Show All Data (No Filter) from the Filter dropdown and tap Select to see a list of all active patients registered in your location. Tap the radio button next to All Patients, On PAP Treatment or Not On PAP Treatment to view only those on or off PAP treatment. Tap the checkbox next to Show Inactive to include inactive patients. A list of all patients registered at your location matching your filters will appear. Next to your patients’ names, you will see a table of patient data, which may include some of the following categories:

- LI+4SSN - Displays patient’s last initial (LI) and last four digits of their social security number.
- Intake Completed - Date the patient completed the REVAMP intake.
- Diagnostic Sleep Study - Date of patient’s diagnostic sleep study.
- Initial Evaluation - Date of patient’s initial evaluation.
- Initial Eval Sat. Quest. - Date of patient’s initial evaluation satisfaction questionnaire.
- PAP Data - Date the patient’s REVAMP account first received PAP data.
- Diagnostic Sleep Study AHI – Apnea-Hypopnea Index value associated with patient’s diagnostic sleep study.
- Latest PAP AHI - Most recent available AHI value (in events per hour) from the patient’s PAP treatment data.
- Latest PAP Usage - Most recent available Treatment Adherence value (in HH:MM format) from the patient’s PAP treatment data.
You may customize the columns you are viewing on the Case Management screen by tapping the three-line icon next to the number of patients you are viewing on the right side of the screen > Tap the box to place a check-mark next to the fields you want to see in the table.

To export data to an excel compatible file, tap **Export Data** next to the filter menu. A window will appear asking if you want to Open, Save or Cancel this action. To view the data tap **Open** and the spreadsheet will open in your computer’s default program (such as Microsoft Excel), or tap **Save** to save the data to your device and view it in a different app. To close the window without opening the file, tap **Cancel** or tap the X in the right corner of the pop-up window.

To clear all filters and return to the default view, tap **Clear All** to the right of the filter menu. A warning will be shown if you are about to lose unsaved changes to your filter.

**Filtering case management results**

There are several ways to sort and filter the patients on the Case Management screen.

- **Sort columns** - Each column can be sorted ascending or descending by tapping on the name of the field you want to sort by. Columns can be filtered by date or patient data by choosing a filter from the drop-down menu. To edit the columns, tap the three-line menu in the upper right corner of the screen, and tap the fields you want to see in the table (e.g., patient name, the last four digits of their SSN, phone number, etc.).

- **On/Off PAP Treatment** - You may filter the entries you are viewing by if they are on PAP Treatment or not. Tap the circle next to All Patients, On PAP Treatment or Not on PAP Treatment.

- **Inactive** - Tap the box next to Show Inactive to view inactive patients or uncheck the box to hide.

- **Search** - Begin typing into the Patient Search field, and the list will automatically update based on your entry.

- **Custom Filter** - To use a custom filter, tap the Filter bar, and tap the filter you wish to use. To create a custom filter, tap the Filter bar, and tap **Create Filter** from the drop-down menu > Tap **Select** > Type a filter name in the box provided > Tap **Save** or **Save As** to save the new filter or Delete to permanently erase it. After creating a new filter, a pop-up Success window will appear, notifying you your filter changes have been made. To select filter settings, tap **Edit** to be taken to a new filter customization screen. From there, you will be able to customize your filter settings, which are divided into four categories: Event Section, Data Section, Follow Up Section and Contact Information. To view a specific column on the Case Management screen, tap the checkbox next to the information you would like to view. To filter by column, use the radio buttons, dropdowns and numerical date fields to the right of the entry. If you want to view all columns, tap the checkbox next to Select All Columns. To apply the new filter, tap **Apply**. To Close the custom filter window without applying changes, tap **Close**. To set the new custom filter as a default filter, tap the check box next to Set as default. To turn off the custom filter, tap **Show All Data (No Filter)** from the Filter drop-down menu.
Looking up a patient

From the Home screen tap **File** > A drop-down menu will appear > Tap **Search Clinic** > A pop-up Search Clinic box will appear > Type in the patient's last name or last initial plus last four SSN digits in the Search Criteria field > A table with patients will populate below as the search criteria is entered > To include inactive patients in the results, tap the check-box next to Show Inactive. Inactive patients will be shown with a pause symbol to the left of the name > Tap the button next to the row of the patient you would like to select > You will be taken to the Patient Record, with the Treatment Tree for navigation on the left side of the screen.

Registering a patient

The patient you are registering must be in VA's Master Veteran Index (MVI). From the Home screen tap **File** > A drop-down menu will appear > Tap **Add New Patient** > A pop-up Add New Patient box will appear > Type in the patient’s last name, first name and full SSN > Tap **Search** > Tap the button next to the row of the patient you would like to select > The Patient Demographics screen will appear > Verify that the Veteran's pre-populated information on the screen from MVI is correct, and fill in any missing fields (**NOTE**: Be sure to specify whether the patient is on PAP treatment at the time of registration as this will affect the questionnaires assigned to the patient and cannot be undone once the patient begins the questionnaires) > To save updates, either tap the floppy disk icon, or tap **File** and then **Save**.

**NOTE:** If a table with patients does not appear below, you may see one of the following messages from MVI:

- No records found - No matches were found in MVI.
- An error occurred with the connection to the Master Veteran Index (MVI) service. Please try again later - The MVI service is down.
- Query Error: Too many potential matches - More than 10 results were returned from MVI.

Accessing the Patient Record

From anywhere in the REVAMP App there are three ways to access the Patient Record:

1. From the Home screen, enter the patient’s last name or first initial of last name plus last four SSN digits in the Search Clinic field > The list of patients below will narrow down to patients who match the criteria being entered. > Tap the button next to the row of the patient you would like to select > You will be taken to the Patient Record.
2. From anywhere in the app, tap **File** > Tap **Search Clinic** > A pop-up Search Clinic box will appear > Type in the the patient’s last name or last initial plus last four SSN digits in the Search Criteria field > A table with patients will populate below as the search criteria is entered > Tap the button next to the row of the patient you would like to select > You will be taken to the Patient Record.
3. Case Management – From anywhere in the app, tap **Management** > A drop-down menu will appear > Tap **Case Management** > You will be taken to the Case Management screen where you can select Show All Data (No Filter) from the Filter drop-down list and tap **Select** to see a list of all patients registered at your location with outcomes and treatment pathway event data. Show All Data (No Filter) may already be your default view in Case Management > Tap the name of the patient you want to view > The Patient Record will appear.
**Editing a patient’s personal information**

First, navigate to the Patient Record of the Veteran you would like to view (see the Access the Patient Record section for instructions on how to access the Patient Record) > From anywhere in the Patient Record, tap **Demographics** on the Treatment Tree on the left > The Patient Demographics chart will appear on the right side of the screen > From the Patient tab, under Patient Demographics, edit the patient’s personal information as needed > An “Active in Program” checkbox is checked by default > To deactivate a patient, uncheck the checkbox and save. A pop-up will be shown asking to specify the reason for deactivating the patient. You may select the available options from the dropdown menu, or select “Other reason” and enter free text > Tap **OK** to continue > When a patient is inactive, their record becomes read-only and they will not be able to log into the Patient Platform > The date, time, and reason for the patient’s deactivation will be shown to the right of the “Active in Program” checkbox. A text bubble is also shown to the right that opens a pop-up with the patient’s activation/deactivation history.

When the clinician updates the email address of a patient who has never logged into the REVAMP Patient Platform, a special process is activated to resend the email notifications associated with Account Setup (e.g., the “Welcome to REVAMP!” email) to the patient’s new email address. This ensures that the patient will receive the automated emails related to their registration in REVAMP even if their email address was entered incorrectly during the registration process.

When you save the new email address for such a patient, a Notice pop-up is shown on the Demographics screen indicating the specific email notifications that will be sent to the new address.
Registering a patient’s PAP machine

Currently, REVAMP supports the registration of Philips and ResMed PAP machines, with plans to include other manufacturers in the future. To register a patient’s PAP Machine, first, navigate to the Patient Record of the Veteran you would like to view (see the Access the Patient Record section for instructions on how to access the Patient Record) > From anywhere in the Patient Record, tap Demographics on the Treatment Tree on the left > The Patient Demographics will appear on the right side of the screen > Tap the PAP Machine tab > Type in the Serial Number of the PAP machine > Tap the radio button next to the Type of unit: APAP (Automatic Positive Airway Pressure), BPAP (Bilevel Positive Airway Pressure), CPAP (Continuous Positive Airway Pressure) or ASV (Adaptive Servo Ventilation), and fill out the field(s) in the PAP Pressure Range section > Tap the Manufacturer bar, and select Philips or ResMed > To save, either tap the floppy disk icon, or tap File and then Save.

NOTE: If the patient’s PAP machine is registered in REVAMP and the PAP data is not shown on the PAP Data tab of the Patient Summary screen after the patient has been using the machine for a few days, there may be an error in the device registration. If the patient is using a ResMed device, make sure the date of birth in REVAMP matches the date of birth in AirView.

Scheduling a patient’s sleep studies

Super Admins, Site Admins and users who have permission will be able to schedule sleep studies. To start this process, begin by looking up the patient by name and SSN (see the Looking Up a Patient section for instructions on how to look up a patient), or select the patient from the Case Management screen (see the Case Management Screen section for instructions on how to access the Case Management screen) > From the Patient Record, tap Summary on the Treatment Tree > Tap the Sleep Studies tab > All sleep studies recorded for the patient in REVAMP will be shown on the Sleep Studies tab > Tap Add Study > A pop-up Add Sleep Study box will appear > Type the Scheduled Date in the form MM/DD/YYYY > Tap the Type bar, and select the type of study (Home, In-lab Diagnostic, In-lab Titration, In-lab Split) > Tap Add to add the study to the patient record or Close to discard it (NOTE: If there is a separate sleep study appointment needed for the home sleep test, you will need to enter the appointment into the VistA scheduling package for workload capture and monitoring of access to care). The fields available for each sleep study are:

- Date Scheduled - The date the sleep study is scheduled to take place.
- Date Performed - The date the sleep study was actually performed.
- Type - Can be Home, In-lab Diagnostic, In-lab Titration or In-lab Split.
- Outcome - Can be Interpreted, No-Show, or Technically Inadequate.
- AHI - Apnea-Hypopnea Index, which is the number of apneas or hypopneas per hour. Must be between 0 and 200, and accepts up to one decimal point.
- % Time Oxygen Sat. <90% - The percentage of time that the patient’s blood oxygen level was below 90%.
• Oxygen Desaturation Index – The number of times per hour of sleep that the blood’s oxygen level drops by a certain degree from baseline.

• Is Diagnostic - Should be checked if this sleep study is the diagnostic study for the patient. If checked, requires that AHI is entered and Outcome is set to Interpreted. If an existing sleep study on the Sleep Studies tab is marked diagnostic, the new diagnostic study will override it.

• Monitor Distributed (only shown if Type is set to Home) - The date that the home sleep test monitor was sent or given to the patient.

• Monitor Returned (only shown if Type is set to Home) - The date that the home sleep test monitor was received from the patient.

**Updating a patient’s sleep studies**

Super Admins, Site Admins and users who have permission will be able to update sleep studies. To start this process, begin by looking up the patient by name and SSN (see the Looking Up a Patient section for instructions on how to look up a patient), or select the patient from the Case Management screen (see the Case Management Screen section for instructions on how to access the Case Management screen) > From the Patient Record, tap Summary on the Treatment Tree > Tap the Sleep Studies tab > All sleep studies recorded for the patient in REVAMP will be shown on the Sleep Studies tab. From the Sleep Studies tab you may:

• Edit - Make edits to the sleep study information and then to save, tap the floppy disk icon, or tap File and then Save.

• Delete - Tap the red minus icon next to the sleep study you would like to delete.

• Add Comment – Tap the sheet of paper icon in the Comments column > A pop-up Comment box will appear > Type in the comment > Tap OK to save or Cancel to discard.
Viewing and scheduling patient treatment pathway events

All Super Admins, as well as all Site Admin and Provider users who have the User Right to schedule dates for patient Events, can use the Events tab on the Patient Summary screen to schedule visits for patients and assign them clinical questionnaires. To start this process, begin by looking up the patient by name and SSN (see the Looking Up a Patient section for instructions on how to look up a patient), or select the patient from the Case Management screen (see the Case Management Screen section for instructions on how to access the Case Management screen) > From the Patient Record, tap Summary on the Treatment Tree > Tap the Events tab > In the Events tab, the items in the Event column represent steps in the REVAMP treatment pathway, from Account Setup (when the patient is registered in REVAMP) to PAP Data (when the patient’s PAP device begins sending data to REVAMP) to clinical follow-up visits. For each event there are four columns:

- **Scheduled Date** – The planned date of a visit or the date by which the patient should complete a questionnaire or group of questionnaires. Questionnaires that are scheduled within the next three days will be made available for completion in the Patient Platform. Account Setup, Intake Completed, and PAP Data do not have Scheduled Date fields because they are not scheduled, while the Diagnostic Sleep Study will have its Scheduled Date filled in automatically from the Sleep Studies tab. To schedule an event, type the scheduled date in the form MM/DD/YYYY in the Scheduled Date column > To save, either tap the floppy disk icon, or tap File and then Save.

- **Performed Date** – The date the event or visit was completed. Events involving questionnaires will have the Performed Date filled in automatically when the patient completes the associated questionnaires, as will the PAP Data event when REVAMP begins receiving data from the PAP device. The Performed Date for the Diagnostic Sleep Study is also populated automatically from the Sleep Studies tab. To enter a performed date, type the date in the form MM/DD/YYYY in the Performed Date column > To save, either tap the floppy disk icon, or tap File and then Save.

- **Status** – The status of an event, a green check-mark or checked check-box for complete, or a red X or blank check-box for incomplete. If a patient has completed some but not all of a given set of questionnaires, the Status column shows how many are completed out of the total (e.g., 4 of 10).

- **Comments** – The paper icon will be blank when there are no comments saved for the event and will have writing on it when there are comments saved for the event. To view or edit a comment, tap the paper icon > A pop-up Comment box will appear > Type in your comments, and tap OK to save it or Cancel to discard it.

**NOTE:** When the scheduled date for an event has passed and there is no performed date, the event is considered overdue. Overdue events are highlighted pink and have a red caution sign in the Event column.

To control the specific questionnaires assigned to the patient for Follow-up Questionnaires events, tap the + icon next to the follow up questionnaire you want to edit > Tap the box next to the questionnaire to include or remove it > To save, either tap the floppy disk icon, or tap File and then Save.
Creating and editing treatment notes

Super Admins, Site Admins and users who have permission will be able to create and edit treatment notes. First, look up the patient by name and SSN (see the Looking Up a Patient section for instructions on how to look up a patient), or select the patient from the Case Management screen (see the Case Management Screen section for instructions on how to access the Case Management screen) > From the Patient Record tap the calendar icon, or tap File and then New Note > A pop-up New Note box will appear > Tap the blank bar > From the drop-down menu tap the note type (initial Evaluation or the Follow Up that corresponds to the visit) > The drop-down menu will show the status and date of the Questionnaire Group (NOTE: You may only create one note per visit) > Tap Yes to continue or No to cancel > The new note will appear in the Treatment Tree, and a new blank form will appear > The Visit Date will auto-populate with the current date. If you would like to change it, type a different date in the MM/DD/YYYY format > In order to save the new note, you must choose a Note Title. Tap Set Title below the Date field > A pop-up window will appear > Tap the Note Title drop-down and select from the list > Authorized users can select “Other” and enter free text to create a new Note Title that will appear in the list of the clinic’s titles > Tap OK > The Note Title will appear on the Note screen > You may type in the applicable tab (Subjective, Objective, Assessment / Plan), or tap the Note Template bar, and select the template you want to use > Tap Load Template (NOTE: Any tags in the template will be replaced with the appropriate information from the patient record. Applying a new template will overwrite whatever is currently in the tabs of the note) > Tap the Assessment/Plan tab, which contains a text box where you can enter an assessment and plan for the patient, as well as an area where you can add an ICD-10 diagnoses to the patient > To add a diagnosis, tap Add Diagnosis > The pop-up Select Diagnosis Item will appear > Tap the diagnosis category and then a diagnosis to add it to the patient. See the appendix for a list of available diagnoses and categories > Once a diagnosis has been added, it will be shown in the Problem List below the Add Diagnosis button with its ICD-10 code. If the patient has multiple diagnoses, the user may change the order in which they are listed by selecting a number in the Sort Order drop-down and saving. The diagnoses will then be listed by Sort Order from 1 to 10 > To view, add or edit a note for a diagnosis, tap the paper icon in the Comments column > A pop-up Comment box will appear > Type in your comment > Tap OK to save or Cancel to exit without saving.

To copy all tabs of the note at once so that the text may be pasted to CPRS, tap Copy All Tabs to the right of the Load Template button > A pop-up Copy All Note Text box will appear with the text from all tabs of the note and the Note Title displayed at the top. The user may copy the text using standard OS functions (e.g., right-click or Ctrl + C) or by tapping Copy All in the bottom right corner.
**Locking and unlocking treatment notes**

Super Admins, Site Admins and Providers who have permission will be able to lock and unlock treatment notes in patient records, make treatment notes read-only and unlock treatment notes to make them editable again. To modify treatment notes, look up the patient by name and SSN (see the Looking Up a Patient section for instructions on how to look up a patient), or select the patient from the Case Management screen (see the Case Management Screen section for instructions on how to access the Case Management screen) > From the Patient Record, tap **Assessments** on the Treatment Tree on the left if not already expanded > Tap the event to show the treatment note item for that visit > Tap on the treatment note > The note will appear on the right side of the screen > Tap **Lock Note** to make it read only, or tap **Unlock Note** to make edits.

**NOTE:** When the note is locked, all the text boxes in the Subjective, Objective, and Assessment/Plan tabs will become read-only. You will not be able to load new templates or titles, change the note date, add diagnoses, change the diagnosis sort order or add comments to diagnoses in the Assessment / Plan tab.

**Creating a patient PAP data report**

Users with the ability to create and edit treatment notes can create a PAP data report for patients who are on treatment. First, look up the patient by last name or LI + L4SSN (see the Looking Up a Patient section for instructions on how to look up a patient), or select the patient from the Case Management screen (see the Case Management Screen section for instructions on how to access the Case Management screen) > From the Patient Record, tap **Assessments** on the Treatment Tree on the left if not already expanded > Tap the event name of a Follow Up to show the treatment note item for that visit > Tap on the note > The note will appear on the right side of the screen > Tap the Note Template bar and select Follow-Up [Core Template] > Tap **Load Template** > Tap the Objective tab > The Objective tab will be populated with PAP data from the patient’s treatment > To modify the range of dates included in the data, you may change the From and To dates and tap **Refresh**.
PAP Machine Data

Accessing PAP machine data

If your patient’s PAP machine is registered to the REVAMP App, you can view how often the machine has been in use and the patterns of use, you can also view the patient’s AHI, apnea event types and their mask leak data. To view your patient’s PAP machine data first, navigate to the Patient Record of the Veteran you would like to view (see the Access the Patient Record section for instructions on how to access the Patient Record) > Tap Summary, and tap the PAP Data tab > Tap the Raw data tab on the graph to view just the data, and tap the Graphs tab to view the data as a graph.

Switching between viewing a single graphic and all graphics

You can view the PAP data in either a Single Graphic view or an All Graphics view, and the way data is presented will depend on what your last chosen view was. From the PAP Data tab, to switch between the views tap the radio button next to how you would like to view the graph(s) either as a Single Graphic or All Graphics.

Changing the date range of the data

The graph(s) will be shown in Last Week view by default. To change the date range, tap the Date Range bar, and a drop-down menu will appear > Tap one of the following:

- **All Data** – Shows all the patient’s data in REVAMP from the earliest date to the most recent date.
- **Last Week** – Shows the patient’s data for the past seven days.
- **Last Month** – Shows the patient’s data for the past 31 days.
- **Date Range** > Blank date range fields will appear > Enter the From and To dates in the form MM/DD/YYYY > Tap Update Graph, or to clear the date fields tap Reset Data Range.

The graph will automatically update to show you the selected date range > To zoom in on a specific date range highlight the portion of the graph you would like to enlarge > The graph will automatically update to show you just that section of the graph > Tap Reset Zoom to return to the date range in the date range selector drop-down.

Viewing and understanding PAP machine data

In the Single Graph view, to view a specific graph first, navigate to the Patient Record of the Veteran you would like to view (see the Access the Patient Record section for instructions on how to access the Patient Record) > Tap Summary, and tap the PAP Data tab > Tap the radio button next to Single Graphic (if not already selected) > Tap one of the following data parameters under PAP Machine Data:

- **Treatment Adherence** – Shows the total number of hours that the patient used the PAP device each night. Bars are colored red if they are below the 4-hour minimum and green if they are at or above the minimum. You may hover over a bar in the graph to see a tooltip with the date and value of the bar.
- **PAP Patterns of Use** – Shows a 24-hour display of the actual times that the patient used the PAP device each day or night. The bars are colored red if the total number of hours for the date was below the 4-hour minimum and green if it was above the 4-hour minimum. You may hover over a bar in the graph to see a tooltip with the date and value of the bar.
- **Apnea-Hypopnea Index** – Shows the patient’s average AHI each day or night he or she used the device. Bars are colored green if they are below the 10-events-per-hour threshold and red if they are at or above it. You may hover over a bar in the graph to see a tooltip with the date and value of the bar.
- **Apnea Event Types** – Shows stacked bars that add up to the patient’s total AHI for each day or night that he or she used the device. The segments of the bars represent the different apnea types: Unknown Apnea Index (grey), Clear Apnea Index (Light Blue), Hypopnea Index (Purple) and Obstructive Apnea Index (Dark Blue). You may click on any of these types in the graph legend to show or hide the segments of that type in the graph.
• **Mask Leak** – Shows the patient's average mask leak in liters per minute (L/min) each day or night that he or she used the device. A threshold line is shown at 24 L/min.

To view the raw data of the selected parameter, tap the Raw Data tab in the top left corner of the graph. Tap the Graphs tab to return to the graph.

---

**Viewing questionnaire data**

First, navigate to the Patient Record of the Veteran you would like to view (see the Access the Patient Record section for instructions on how to access the Patient Record) > Tap **Summary**, and tap the PAP Data tab > Tap the radio button next to Single Graphic (if not already selected) > Tap the bar under Questionnaire Data, and a drop-down menu will appear > Tap one of the following:

- **Insomnia Severity Index**
- **Pittsburgh Sleep Quality Index**
- **Functional Outcomes of Sleep Questionnaire**
- **SF-12 Health Survey**
- **Center for Epidemiologic Studies Depression Scale**
- **Epworth Sleepiness Scale**

All of the patient's past scores for the chosen questionnaire will be represented as points connected by lines. If the questionnaire has more than one scale (e.g., subscales or other scores), each scale will be represented by a colored line according to the legend.

**Reviewing completed questionnaires and export results**

First search for a patient with the Lookup/Register function (see the Looking Up a Patient section for instructions on how to access the Lookup/Register function) or select a patient form the Case Management screen (see the Case Management Screen section for instructions on how to access the Case Management screen) > You will go to the Patient Record with the Treatment Tree to the left > On the Treatment Tree, tap **Assessments** if not already expanded > Under Assessments, tap the Questionnaire group which you would like to view > tap **Questionnaires** > The list of completed questionnaires in the group will be shown. If the patient completed all questionnaires in the group, the date that he or she completed the last questionnaire in the group will be shown next to the Questionnaires folder > Tap the Questionnaire in the Questionnaire Group that you would like to view > The Questionnaire
will appear in a pop-up Assessment Report > The Assessment Report will show all questions and answers to which the patient responded > If the questionnaire has scoring and interpretation algorithms, the scoring and interpretation for the questionnaire will also be shown at the top of the questionnaire report > To export the questionnaire information, tap **Export Data** at the top right of the pop-up > A CSV file of the report will download to your browser where you can save it for future reference > Tap the **X** in the upper right corner to close the Assessment Report pop-up.
Administration

Super and Site Admins will be able to manage other user’s permissions and add new users. Site Admins will have access to provider users at their own clinic, and Super Admins will have access to provider users from all clinics.

![User Administration](image)

**Adding a new user as a Super Administrator**

From anywhere in the REVAMP App, tap Administration > A drop-down menu will appear > Tap User Administration, and you will be taken to the User Administration screen > Tap Add User > A blank Details tab will appear on the right side of the screen > Type in the new user’s first name, last name and VA email > Tap the blank Clinic bar, and a list of clinics will appear > Tap the name of the clinic to which the user is assigned > To add the new user’s permissions, tap the Rights tab > Tap the radio button next to the User Type you would like to assign to the new user (Provider, Site Administrator, Super Administrator) > Under User Rights, tap any of the checkboxes next to the rights you would like the new user to have (if not already checked) > To save, either tap the floppy disk icon, or tap File and then Save. If you leave the add new user form in progress, a pop-up Unsaved Changes box will appear asking if you would like to leave the screen. Tap Leave to continue without saving, or tap Stay to return to the Add New User form.

**Adding a new user as a Site Administrator**

From anywhere in the REVAMP App, tap Administration > A drop-down menu will appear > Tap User Administration, and you will be taken to the User Administration screen > Tap Add User > A blank Details tab will appear on the right side of the screen > Type in the new user’s first name, last name and VA email > To add the new user’s permissions, tap the Rights tab > Tap the radio button next to the User Type you would like to assign to the new user (Provider, Site Administrator, Super Administrator) > Under User Rights, tap any of the checkboxes next to the rights you would like the new user to have (if not already checked) > To save, either tap the floppy disk icon, or tap File and then Save. If you leave the add new user form in progress, a pop-up Unsaved Changes box will appear asking if you would like to leave the screen. Tap Leave to continue without saving, or tap Stay to return to the Add New User form.
### Editing a user’s information and status

From anywhere in the REVAMP App, tap **Administration** > A drop-down menu will appear > Tap **User Administration**, and you will be taken to the User Administration screen > Tap the Search User bar, and begin typing the first or last name of the user you are searching for > The list of users will update to match your search > Tap the name of the user whose permissions you would like to edit > The right side of the screen will default to the user’s Details tab, including his or her first and last name, VA email, clinic and status (active or inactive) > The user’s first name, last name and email may be edited > To change the clinic, tap the clinic (Super Administrators only) > A pop-up list of clinics will appear > Tap the clinic you would like to change this item to > If you would like the user to no longer be able to sign in, check the box next to Inactive (if the box next to Inactive is unchecked the user will be able to sign into the REVAMP App) > To save, either tap the floppy disk icon, or tap **File** and then **Save**.

### Managing user permissions

From anywhere in the REVAMP App, tap **Administration** > A drop-down menu will appear > Tap **User Administration**, and you will be taken to the User Administration screen > Tap the Search User bar, and begin typing the first or last name of the user you are searching for > The list of users will update to match your search > Tap the name of the user whose permissions you would like to edit > The right side of screen will default to the user’s Details tab > Tap the Rights tab > Tap the radio button next to the User Type you would like to assign to the user (Provider, Site Administrator, Super Administrator – See Note below) > Under User Rights, tap any of the checkboxes next to the following to control the users permissions:

**NOTE:** Super Administrators may assign a User Type of Provider, Site Administrator or Super Administrator. Site Administrators may assign a User Type of Provider or Site Administrator.

<table>
<thead>
<tr>
<th>Right Name</th>
<th>Available For</th>
<th>If Checked</th>
<th>If Unchecked</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select order of Events in Treatment Pathway</td>
<td>Site Administrators</td>
<td>Grants the user access to the Treatment Pathway Events management screen.</td>
<td>The Treatment Pathway Events menu option will be hidden for the user.</td>
</tr>
<tr>
<td>Create and edit Note Templates for user’s clinic</td>
<td>Site Administrators</td>
<td>Grants the user access to the Grants the user access to the Template Management page (for editing Note templates).</td>
<td>The Template Management menu option will be hidden for the user.</td>
</tr>
<tr>
<td>Access MVI Lookup and register new patients</td>
<td>Site Administrators and Providers</td>
<td>Extends lookup search to the MVI repository and allows the user to add MVI candidates to the REVAMP database.</td>
<td>Patient lookup search is limited to the REVAMP Database. The user is not allowed to add any patients to the system.</td>
</tr>
<tr>
<td>Schedule Sleep Studies and enter/modify results</td>
<td>Site Administrators and Providers</td>
<td>Allows the user to create and modify sleep study records for the patient on the Sleep Studies tab.</td>
<td>The Sleep Studies tab will be rendered in read-only mode for the user.</td>
</tr>
<tr>
<td>Lock and unlock Notes in patient record</td>
<td>Site Administrators and Providers</td>
<td>User is able to change the lock status of the note.</td>
<td>User cannot change the lock status of the note. The “Lock/Unlock” button at the notes’ header will be hidden.</td>
</tr>
<tr>
<td>Create, write and edit Notes in patient record</td>
<td>Site Administrators and Providers</td>
<td>User is able to create/edit clinical notes for the patient.</td>
<td>User is allowed only to read existing clinical notes for the patient. The note will be rendered in read-only mode for the user. Menus and toolbar icons related to the creation of notes will be hidden/disabled for the user.</td>
</tr>
<tr>
<td>Create and edit Note Titles for user’s clinic</td>
<td>Site Administrators and Providers</td>
<td>Allows the user to create, edit, and delete Note Titles on the Note screen and Note Title Management screen.</td>
<td>User cannot access Note Title Management screen or select “Other” in the Note Title dropdown on the Note screen.</td>
</tr>
<tr>
<td>Receive supply requests from patients in Secure Messaging</td>
<td>Super Administrators, Site Administrators, and Providers</td>
<td>Causes the user to receive supplies requests from patients at their Clinic in Secure Messaging.</td>
<td>Prevents the user from receiving supplies requests (See Note below).</td>
</tr>
</tbody>
</table>
NOTE: At least one active user at each Clinic must have the User Right ‘Receive supply requests from patients in Secure Messaging’ enabled; if not, an error will be shown when saving. Super Administrators are able to override the error.

To save updates, either tap the floppy disk icon, or tap File and then Save.

Messages

All Provider Platform users can access the Message Center to send and receive secure messages to/from patients and providers at the user’s site in REVAMP.

Reading your messages

There are two ways to access your messages.

1. If you have unread messages in your inbox, tap the envelope icon to the right of your name. The icon will show the number of unread messages you have.
2. From any screen, tap Messages in the menu bar.

A pop-up Secure Messaging box will appear displaying your Inbox > On the Inbox tab (Sent tab for messages you have sent to patient, Draft tab for draft messages and Deleted tab for messages you have deleted), you will see a list of your received messages with their titles, senders and the dates and times they were sent > Any unread messages will have blue text and a closed envelope icon to the left > Tap the message you would like to read, and the full message will be displayed on the right side of the Secure Messaging screen > Clinicians who have ‘Receive supply requests from patients in Secure Messaging’ enabled will receive a message in their inbox every time a patient at their clinic submits a Request Supplies form > Each supply request will include patient name, last initial and last four digits of their SSN, primary phone number, request date, requested items and patient comments > Unless overridden by a Super Admin, each clinic must have at least one active clinician with this right enabled > If not, patients at the clinic will be prevented from submitting requests and a message will appear telling them to contact the clinic by phone or in person.
Sending a message

To send a message, access Secure Messaging by one of the three ways detailed in the Reading Your Messages section > Tap Compose and a pop-up Compose Message box will appear > Type in the subject and message you would like to send > Tap Select Patient(s) or Select Provider(s), and a Select Patient or Select Provider pop-up will appear > Select the checkbox(es) next to the name(s) of the intended recipient(s) > Tap Select, and you will be taken back to the Compose Message pop-up with the chosen patient(s) or provider(s) listed on the To line > If you wish to remove a patient or provider, tap the \textbf{X} next to their name > Tap Send to send the message. To discard the message or save as a draft, tap Close > A pop-up Alert box will appear asking if you want to save the message as a draft > Tap Yes to save the message as a draft, tap No to discard the message or tap Cancel to return to the message.

To send a message you have already drafted, tap the Drafts tab in Secure Messaging > Select the draft message from the list of your saved drafts > The draft message will appear on the right side of the screen > Edit the message as you would normally > Tap Send to send the message, tap Save to save your edits without sending, or tap Delete to discard the draft message.

Replying to a message

To reply to a message, access the Message Center by one of the three ways detailed in the Reading Your Messages section > Tap the message for which you would like to send a reply > Tap Reply to reply only to the sender, or tap Reply to All to reply to the sender and all other recipients > A pop-up Compose Message box will appear > Type the message you would like to send > Tap Send to send the message. To discard the message or save as a draft, tap Close > A pop-up Alert box will appear asking you if you want to save the message as a draft > Tap Yes to save the message as a draft, tap No to discard the message or tap Cancel to return to the message.

Deleting a message

To delete a message, access the Message Center by one of the three ways detailed in the Reading Your Messages section > Tap the message you would like to delete > Tap Delete to delete the message. To view messages you have deleted, tap Deleted while in Secure Messaging.

Management

From the Management menu you can manage your patient’s information, set the order of treatment pathway events, create and edit Note Titles and Templates, manage notifications and publish educational content to the patient platform.
Creating and editing Note Templates

All Super Admins, as well as Site Admins with the User Right “Create and edit Note Templates for user’s clinic” enabled, can access the Template Management screen to create and edit text and dynamic patient data (via tags) that can be filed into Notes by providers at the same clinic.

From the Management menu, hover over Data Management, and tap Template Management. On the left side of the screen, you will see Create New Template and View Tag Reference buttons, as well as a list of My Site Templates (created by providers at the same clinic), and a list of Core Templates (REVAMP’s built-in templates). Tap Create New Template to create a new note template from scratch. Enter a template name and choose a Note/Patient Type. NOTE: The Note/Patient Type dropdown determines the Notes in which the template will be shown in the Note Template dropdown. For example: if you choose ‘Follow-up/All Patients’, the template will be available in all Follow Up Notes for all Patients (but not Initial Evaluation Notes). Enter the content of the note template in the Subjective, Objective, and Assessment tabs. Tap Save to add the template to the list of My Site Templates, or tap Cancel to discard it.

To edit an existing provider-created note template at the same clinic, select the note template you would like to edit from the list ‘My Site Templates’. The Name, Note/Patient Type selection, and template content of the Site Template will appear. Edit any of these categories, and tap Update to modify the saved template. Tap Cancel to discard any changes, or tap Delete to remove the template from the list of My Site Templates.

To review the content of one of REVAMP’s built-in note templates and/or create a modified version of it, select the template you would like to view from the list of Core Templates. You will see the Name and Note/Patient Type selection as well as the template content. To save a modified version of a Core Template, change the template Name and tap Save As. The new modified template will be added to the list of My Site Templates. To discard changes, tap Cancel.

- Using tags

When creating or editing a note template on the Template Management screen, the administrator can make use of various ‘tags’ that will cause dynamic patient data to be pulled into a note when the template is applied. Tags are entered into templates as text strings surrounded by brackets. When a template is applied to a patient’s note, the tag will be replaced with the relevant information from the patient record. For example, the [AGE] tag would be replaced with a patient’s age. Other tags are replaced with the patient’s questionnaire responses and scores.

To view a list of tags that can be used in the sections of the note template along with their descriptions, tap View Tags Reference.
Creating and editing Note Titles

All Super Admins, as well as all Site Admins and Providers with the User Right to create and edit Note Titles for their clinic, can access the Note Title Management screen to create and edit Note Titles that can be selected for Notes by users at the same Clinic.

Tap the Management menu > Hover over Data Management, then tap Note Title Management > You will see a Note Title field, followed by a list of existing Note Titles at your clinic > To add a new Note Title to the Note screen for other providers from the same clinic to access, authorized providers can enter text in the Note Title field and tap Add (+) > The new title will appear in the Note Titles at My Clinic and Note Title dropdown lists > To edit an existing Note Title, authorized providers can choose a title from the Note Titles at My Clinic list and tap the Note Title > Modify the text for the note title, then tap Save, or tap Remove to delete the note title.

Creating email notifications

Super Admins can create and manage emails and secure messages that are sent to patients automatically when certain events occur using the Notification Messages Management screen. From anywhere in the REVAMP App, tap Management > A drop-down menu will appear > Tap Notifications > Tap Email > The Notification Message Management screen will appear > Tap the Select Message drop-down > Tap either:

- One of the pre-existing messages > Tap Select > The Message title, Email content, Internal (Secure Messaging) content and the Email/Event Association will automatically populate.

- Create New Message > Tap Select > Type in a Message Title, which will be the subject line of the email > The message may have an external and/or an Internal (Secure Message) section(s) > For the external section, ensure the Email radio button is selected and type in your message > Tap the radio button next to Internal (Secure Messaging), and type in your message > Tap the radio button next to the event under Email/Event Association on the right side of the screen you want to associate with the email. NOTE: When creating the text for the reminder by copying from a text editor such as Word, not all formatting may be preserved. Please review the message after copying and reapply formatting as necessary using the controls above the text box.

Tap the checkbox next to Enabled to make the message active, which means it will be sent to patients, or deselect the checkbox to make the message inactive, which means it will not be sent to patients > To save, either tap the floppy disk icon, or tap File and then Save.
Managing reminders

Super Admins can use the Reminders Manager screen to create and manage email reminders that are sent to patients on a one-time or repeating basis when certain conditions are met. From anywhere in the REVAMP App, tap Management > A drop-down menu will appear > Tap Notifications > Tap Reminders > The Notification Messages Management screen will appear > Tap the Select Reminder drop-down > Tap either:

- One of the pre-existing messages > Tap Select > The title, event, email content and frequency will automatically populate.
- Add New Reminder > Tap Select > Type in a Reminder Title, which will be the subject line of the email > Tap Select Event, and tap the event you want to associate with the reminder > Type in the text of the reminder > Under Frequency, set how often REVAMP will send the reminder by adjusting the frequency as follows:
  - Daily - REVAMP will send the reminder everyday until the Ending On conditions are fulfilled.
  - Weekly - REVAMP will send the reminder once a week until the Ending On conditions are fulfilled.
  - Every ___ days - The user may enter a number of days in the text box. The reminder will be repeated after the chosen number of days until the Ending On conditions are fulfilled.
  - Starting On - Determines when REVAMP will first send the reminder to patients. It will then be sent with the chosen frequency until the Ending On conditions are fulfilled.
    - Immediately - REVAMP will send the reminder to all patients immediately with the chosen frequency until the Ending On conditions are fulfilled.
    - Event - Allows the user to tie the start of the reminder to the event chosen in the Select Event drop-down (and Select Event Type drop-down, if applicable).
      - Scheduled Date - REVAMP will first send the reminder to patients on the Scheduled Date for the event in their Events tab.
      - Completed Date - REVAMP will first send the reminder to patients on the date they complete the event.
      - Overdue - REVAMP will first send the reminder to patients if the Scheduled Date has passed and the event is not complete.
    - ___ Days before Scheduled Date - The user may enter a number of days in the text box. REVAMP will first send the reminder to patients on a date that is the chosen number of days before the Scheduled Date for the event in their Events tab.
  - Ending On - Determines when REVAMP will stop sending the reminder to patients at the chosen frequency once the Ending On conditions are fulfilled.
    - Never - REVAMP will never stop sending the reminder to patients at the chosen frequency once the Ending On conditions are fulfilled.
    - Event - Allows the user to tie the end of the reminder to the event chosen in the Select Event drop-down (and Select Event Type drop-down, if applicable).
      - Scheduled Date - REVAMP will stop sending the reminder to patients on the Scheduled Date for the event in their Events tab.
      - Completed Date - REVAMP will stop sending the reminder to patients on the date they complete the event.
      - Overdue - REVAMP will stop sending the reminder to patients if the Scheduled Date has passed and the event is not complete.
    - After ___ times - The user may enter a number of times in the text box. REVAMP will stop sending the reminder after it is sent the chosen number of times. **NOTE:** When creating the text for the reminder by copying from a text editor such as Word, not all formatting may be preserved. Please review the message after copying and reapply formatting as necessary using the controls above the text box.
To send the reminder to patients who have not used the portal recently, tap the Filters tab > Tap the checkbox in front of “Send reminder only to patients that have not used the portal for ___ days” > In the blank drop-down field, type the number of days of inactivity that will trigger the reminder.

Tap the checkbox next to Enabled to make the message active, which means it will be sent to patients, or deselect it to make the message inactive, which means it will not be sent > To save, either tap the floppy disk icon, or tap File and then Save.

Creating and publishing educational pages

Super Admins can create and publish educational pages for the Patient Platform. From anywhere in the REVAMP App tap, Management > A drop-down menu will appear > Mouse over Content Management > Tap Patient Education Pages > You will go to the Create/Edit Patient Education Page screen.

- Creating a New Page - To create a new page, if you are already not on the Create Page, tap the radio button next to Create Page > The Title and HTML editor text box will be blank, the Author drop-down will default to you and the drop-down Status bar will default to Un-Published > Tap the blank Title bar, and type in the title (which will be listed in the Select Page pop-up in the Provider Platform and the Education menu in the Patient Platform) > To change the author, tap the Author bar > A drop-down will appear > Tap the name of the Super Administrator you would like to list as the author > Enter text, images and/or video for the HTML page using the HTML editor text box > Tap Editor Reference for a pop-up of keyboard shortcuts.

- Editing a Page - To edit an already existing page, tap the radio button next to Edit Page > Tap Select Page > A Select Page pop-up of the existing pages in the content management system with their Titles, Authors, and Statuses will appear > Filter by Author or Status by tapping the drop-down menu, selecting the author or status and tapping Filter > Tap the page you would like to view > Tap Select to begin editing the page as you would you would while creating it, or tap Close to exit without selecting a page.

Tap Reset Contents to clear the form. To save, either tap the floppy disk icon, or tap File and then Save. When you wish to make the page available in the Education menu of the Patient Platform, select Publish as the status > Tap the floppy disk icon, or tap File and then Save. NOTE: A status of Un-Published, even if saved, means the page will not be available in the Education menu.
Editing sleep center info

All Super and Site Admins have the ability to enter and edit information for their clinics to be shown on the Contact Info pages in the Help menus of the Patient and Provider Platforms. From anywhere in the REVAMP App, tap Management > A drop-down menu will appear > Mouse over Content Management > Tap Edit Sleep Center Info > On the Edit Sleep Center Info screen, edit clinic contact and address information that will be shown on the Contact Info pages in the Help menus of the Patient and Provider Platforms. To upload an image, tap Load Image File, and tap the image file you wish to upload from your device. To remove an uploaded image, tap the box next to Remove Image. A Preview area at the bottom of the screen shows an approximation of what the contact information will look like on the Contact Info pages in both platforms > To save, either tap the floppy disk icon, or tap File and then Save.
FAQ

Access basic information about sleep apnea, PAP machines and treatments as well as quotes.

Additional information on sleep apnea

From anywhere in the REVAMP App, tap FAQ > A drop-down menu will appear > Tap Sleep Apnea 101 > You will see several frequently asked questions and answers on sleep apnea.

Additional information on PAP machines

From anywhere in the REVAMP App, tap FAQ > A drop-down menu will appear > Tap My PAP Unit > Frequently asked questions, basic information, tips and external links on PAP machines and sleep apnea will appear.

Troubleshooting PAP treatment

From anywhere in the REVAMP App, tap FAQ > A drop-down menu will appear > Tap Troubleshooting PAP Treatment > Information about troubleshooting PAP treatment will appear > For a specific topic, tap the question in the upper left of the screen.

Help and Additional Information

Additional training materials for the REVAMP App for Clinicians

A built-in user manual is available in the app. To access the built-in user manual, tap Help. The Help sub-menu will expand, and tap User Manual. More resources, such as a Quick Start Guide, Slideshow and FAQs, can be found at mobile.va.gov/appstore.

Help Desk Information

If you need assistance with the REVAMP App for Clinicians, dial 1-844-482-6624 to speak with a VA Mobile Solutions Service Desk Representative. The VA Mobile Solutions Service Desk is open Monday - Friday from 7 a.m. to 7 p.m. CST. For TTY assistance, dial 711.

Emergencies

If you feel that your information may have been compromised, contact your local VA facility to obtain the contact information from your Privacy Officer. To locate your local VA facility, visit VA’s Facility Locator: http://www.va.gov/directory/guide/home.asp?isflash=1. Note that you should never use this app in an emergency situation. If you encounter an emergency, call your local medical center or dial 911.
Appendices

Appendix #1: Project References

This app was developed according to an approved concept paper. The app was tested in a demo environment to ensure optimal functionality. Subject Matter Experts involved in creating the app are Dr. Samuel Kuna, Dr. Kathleen Sarmiento and Dr. Carl Stepnowsky.

Appendix #2: Glossary

AHI – Apnea-Hypopnea Index

APAP – Automatic Positive Airway Pressure

App – An application, or software program, that can be accessed through a website or mobile machine and is designed to fulfill a particular purpose.

ASV – Adaptive Servo Ventilation

BPAP – Bilevel Positive Airway Pressure

CPAP – Continuous Positive Airway Pressure

CSP – Credential Service Provider

ICD-10 – International Classification of Disease, 10th Edition

MVI – Master Veteran Index

OSA – Obstructive Sleep Apnea, the fourth most common chronic condition in the Veteran population.

SSN – Social Security Number

SSOi – Single Sign-On Internal, a service provided by VA Identity and Access Management (Identity and Access Management).

VA – Department of Veterans Affairs

VA Mobile Health – An initiative that aims to improve the health of Veterans by providing technologies that will expand care beyond the traditional office visit and includes the creation of secure mobile Apps that will leverage the popularity of wireless technologies to support Veterans, Caregivers and VA clinical teams. [More at: mobile.va.gov]