Overview

As required by Public Law 112-260, Dignified Burial and Other Veterans’ Benefits Improvement Act of 2012, the Department of Veterans Affairs (VA) launched the Airborne Hazards and Open Burn Pit Registry. The Registry is a database of health information from Operation Enduring Freedom/Operation Iraqi Freedom/Operation New Dawn (OEF/OIF/OND) or 1990-1991 Gulf War Veterans and Servicemembers collected through a questionnaire about exposures to airborne hazards (such as smoke from burn pits, oil-well fires or pollution during deployment), as well as other exposures and health concerns.

The Registry will help participants become more aware of their own potential health issues and help VA better understand the potential health effects of deployment-related exposures. By enrolling in the Registry, you can create a snapshot from which to identify changes in your health, print and use your completed questionnaire to discuss concerns with your provider, and learn about follow-up care. NOTE: Participation in the Registry is voluntary and will not affect your access to health care or benefits.
Eligibility for Participation
Veterans and Servicemembers who served in the Southwest Asia theater of operations (as defined in 38 CFR 3.317 (e)(2)) after August 2, 1990, or in Djibouti, Africa or Afghanistan after September 11, 2001, are eligible to participate in the registry. To use the Registry, you must have a DS Logon Level 2 (Premium) Account. If you do not have a DS Logon Level 2 (Premium) Account, or you are not sure, you can:

- Select the **Need a DS Logon?** button in the column on the Home screen of the Registry.
- Visit [mobile.va.gov/dslogon](http://mobile.va.gov/dslogon), or call **1-800-983-0937**.

How to Access the Registry
- VA Launchpad, which you can access at [mobile.va.gov/appstore](http://mobile.va.gov/appstore). The VA Launchpad is an easy way to consolidate VA's Mobile Applications (Apps) and websites that require a DS Logon, and enables you to sign in once to access multiple tools.
- Directly from the eBenefits portal after you are logged in.


Logging In

When you reach the Registry Home screen you will be prompted to enter your DS Logon Level 2 (Premium) account credentials. After you sign in, you will be taken to a screen that asks you to confirm you consent to the End User License Agreement (“EULA”) and Notice of Privacy Practices (“Notice”).

Read the EULA and Notice. Select the **I Consent, take me to the registry** button if you wish to proceed, or the **I Do Not Consent, exit** button to exit.

If you consent, you will be taken to a Welcome screen or a screen that allows you to request an eligibility review. See instructions for requesting an eligibility review in the **Requesting an eligibility review section** of this Quick Start Guide.

If you are taken to a Welcome screen, you will be asked to verify that your name is listed correctly. If your name is listed correctly, select the **Yes, It’s Me** button and proceed through the steps. If your name is not listed correctly, select the **No, It’s Not Me** button and proceed through the steps.
Requesting an eligibility review

VA determines eligibility for the Airborne Hazards and Open Burn Pit Registry based on deployment information from the Department of Defense (DoD). In some cases, the records VA has for you do not contain an eligible deployment. This may be a result of missing or inaccurate data in VA's deployment system.

To request an eligibility review, select the Request an Eligibility Review button then follow the three steps to request a review of your registry eligibility.

NOTE: You will only have the option to request an eligibility review if the records VA has for you do not contain eligible deployment information.
Messages

Various departments within VA may send you messages, which could be about topics ranging from requests to complete follow-up questions based on the information you initially provided or VA’s response after you have requested an eligibility review. If you have received a new message, you will see a notification banner at the top of your screen when you log into the app that reads: “You have a new message. Click here to view.” You can access the messages either by (1) selecting here in the notification’s message, or (2) by selecting Messages in the upper right corner of your screen. You will go to a screen that shows your message.

NOTE: The below is a test message.

You have the following messages.

01/19/2016  Test Subject 1 ;<  (New)
Hello MobileAppsVeteran One


Format of the Questionnaire
The questionnaire takes approximately 40 minutes to complete. Depending on the structure of each question, you will answer by selecting answers from a drop-down list, selecting the circle next to the answer that corresponds to your situation, searching for the appropriate response or typing in your answer.
What You Will be Asked
You will be asked about your health history, deployment history and current work environment and lifestyle. The questions are designed to provide a broad and complete picture of your health. Even if you do not think some of your deployment information is related to exposures or that your lifestyle affects your health, you should still provide as much information as possible.

Saving Your Answers
You do not have to complete the questionnaire in one sitting. You have the option to save your answers at any time by selecting the Save Changes button at the bottom of each screen. However, your answers will not be submitted into the Registry until you have completed the entire questionnaire.
Submitting Your Answers
After you have answered all of the questions, select Submit Questionnaire to finalize your enrollment in the Registry. The screen will show you the date you submitted the questionnaire.

Referencing Your Answers
After you have submitted the questionnaire, there will be options for you to view documents for downloading or printing. You can even access the completed copy of the questionnaire that you submitted. **NOTE:** If you download or print the questionnaire, ensure that you are taking steps to protect your personal information.
Next Steps and Resources

The Registry provides background and resources about airborne hazards and open burn pits. This information is accessible from the initial login screen. Additionally, there are five tabs along the top of the screen to direct you to the information and assistance you need: Home, About the Registry, FAQs, Get Care, and Contact Us. These tabs will always be visible so that you can consult the information at any time.
Resources within the Registry

The Registry provides background and resources about airborne hazards and open burn pits. This information is accessible from the initial login screen. Additionally, there are five tabs along the top of the screen to direct you to the information and assistance you need: Home, About the Registry, FAQs, Get Care and Contact Us. These tabs will always be visible so that you can consult the information at any time.

Next Steps and Resources

Dear [FORMER AIRMOBILE PATIENT],

We greatly appreciate your participation in the Department of Veterans Affairs (VA) Airborne Hazards and Open Burn Pit Registry. We recommend that fellow Veterans and Servicemembers who are eligible also participate in the registry.

If you are experiencing any urgent symptoms, such as difficulty breathing or chest pains, you should go to the nearest emergency room, call 911, or contact your primary care manager for guidance.

On behalf of VA and DoD, thank you for your participation.

DoD encourages active duty Servicemembers and retirees to:

1. Get care.
   - Active Duty (Active Duty Servicemembers, including activated Reserve and Guard personnel): If you have any non-urgent health or exposure concerns, you may contact your local military hospital or clinic to schedule an appointment for a voluntary medical evaluation. You should state that you are calling for an appointment specifically to address “health concerns related to the Airborne Hazards and Open Burn Pit Registry exposure”. DoD will provide you with a voluntary medical evaluation upon request. Please note a medical evaluation is NOT required to be in the registry.
   - Reserve Component members (Army and Air National Guard, and Reserve): Whether discharged or still serving, you are eligible for a no-cost Veterans Health Administration health care evaluation. Just like other Veterans, if you are a Veteran or medically separated National Guard or Reservist, are not enrolled in the VA health care system and would like to schedule a no-cost medical evaluation, please contact a VA Environmental Health Coordinator in your area by visiting this link: [http://www.publichealth.va.gov/ecoresources/coordination.asp](http://www.publichealth.va.gov/ecoresources/coordination.asp)
Follow-Up Questions
Depending on how you answered some questions when you initially completed the questionnaire, VA may send you more questions requesting details about your answers. If you are asked to complete follow-up questions, you will receive a message notification, and you will see that a Follow-up Questions heading appears in the menu bar at the top of the screen. Select Follow-up Questions from your menu. You will go to a screen with questions. Select the header for the question you would like to answer, and answer the questions as you did for the main questionnaire.

You have the following messages.

01/19/2016  Test Subject 1 :
Hello MobileAppsVeteran One
Help and Additional Information

Additional Airborne Hazards and Open Burn Pit Registry Training Materials
More resources, such as a Quick Start Guide, Slideshow and FAQs, can be found on mobile.va.gov/training.

Help Desk Information
If you need assistance with the Airborne Hazards and Open Burn Pit Registry, dial 1-877-470-5947 to speak with a VA representative. The Help Desk is open weekdays from 7 a.m. to 7 p.m. CT. For TTY assistance, dial 711.

DS Logon Help
If you have questions about your DS Logon account, visit mobile.va.gov/dslogon or dial 1-800-983-0937 for assistance.

Emergencies
If you feel that your information may have been compromised, contact your local VA facility to obtain the contact information for your Privacy Officer. To locate your local VA facility, visit VA's Facility Locator [http://www.va.gov/directory/guide/home.asp?isflash=1]. Note that you should never use this app in an emergency situation. If you encounter an emergency, dial 911.