VA Care Team Members – With VA-Issued Mobile Devices – Like That VA is Providing New, Innovative Tools

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By: Connected Health Communications

Imagine your office is in one building and you work with patients or colleagues in three different buildings, and several times a day you find yourself looking for a computer workstation to access information. Consider how much time you could save by having instant access to the same information, right at your fingertips!

This is just one of many use cases which illustrate why 91% of VA care team members who received a VA-issued mobile device (tablet) as part of the Mobile Health Provider Program reported that they like that VA is providing new and innovative tools.*

Check out what other VA care teams are saying about their devices by viewing four additional VA Care Team Testimonial graphics in the program's Outreach Toolkit, as well as a recent Testimonial Infographic.

"I'm excited about using my mobile device to obtain electronic consent forms, right at the patient's bedside. Now, they are right there at my fingertips!"

Gwendolyn Vincent
Social Worker
VA Boston Healthcare System

In 2014, VA launched the Mobile Health Provider Program at VA medical centers across the country. The program equips care teams with mobile devices (tablets) to help enhance care delivery for Veterans. To date, more than 12,000 tablets have been issued to care team members at more than 30 sites.

The VA-issued tablets provide care teams with on-the-go access to VA email, the VA App Catalog, public mHealth apps, and Virtual Private Network capabilities in medical centers as well as off-site. As the program evolves, so will the opportunities to use mobile technology to improve Veteran care. VA will release a series of VA-developed mobile apps that will enable VA care teams to write progress notes, enter orders and support specific workflows.

Statistic taken from a recently released Product Effectiveness report on the Mobile Health Provider Program. This report was compiled from a web-based questionnaire completed by more than 1,800 VA care team members at 18 different VA medical facilities who received a mobile device in 2014.