Mobile Blue Button App

Quick Start Guide

Overview

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The Mobile Blue Button mobile application (app) helps Veterans better manage their health care needs and communicate with their care teams. By using the Mobile Blue Button App, you can access, print, download and store information from your Department of Veterans Affairs (VA) Electronic Health Record (EHR). With your health care information in the palm of your hand, you can conveniently monitor your health, share data with your family or Caregivers and coordinate with your health care teams – whether or not they're VA care team members.

The Mobile Blue Button App displays the significant clinical details from your EHR. Because the app is designed for a mobile device, it is the easiest way to access your EHR when you're away from your computer. **NOTE:** You can see the same details that are displayed in the app - as well as additional information - if you click on the Blue Button on the My Health*e*Vet website if you have a My Health*e*Vet Premium account. There may be a delay (24 hours or less) in between data you see in My Health*e*Vet and data you see in the app.

1

Setting Up and Logging Into Your App

To use the Mobile Blue Button App you must be enrolled in VA health care and have ID.me, DS Logon Level 2 (Premium) or My Health*e*Vet Premium Account credentials. Mobile Blue Button accesses your VA Electronic Health Record (EHR) and therefore, for your security, requires ID.me, DS Logon Level 2 (Premium) or My Health*e*Vet Premium Account credentials. If you do not have a ID.me, DS Logon Level 2 (Premium) or My Health*e*Vet Premium Account, or you are not sure, visit ***mobile.va.gov/login-information*** for more information. **NOTE:** If this is your first time using a VA app that requires a DS Logon Level 2 (Premium) Account, you may have to provide your Right of Access as part of the log in process. The app will prompt you if this is necessary. If it is necessary, you will be taken to a Right of Access screen. Read the Request for Access to Your Health Information. If you would like to continue, tap **Next**. You will go to a Review screen. Read VA Form 10-5345a. If you agree, tap **Verify** to "sign" the form, and you will proceed into the app.
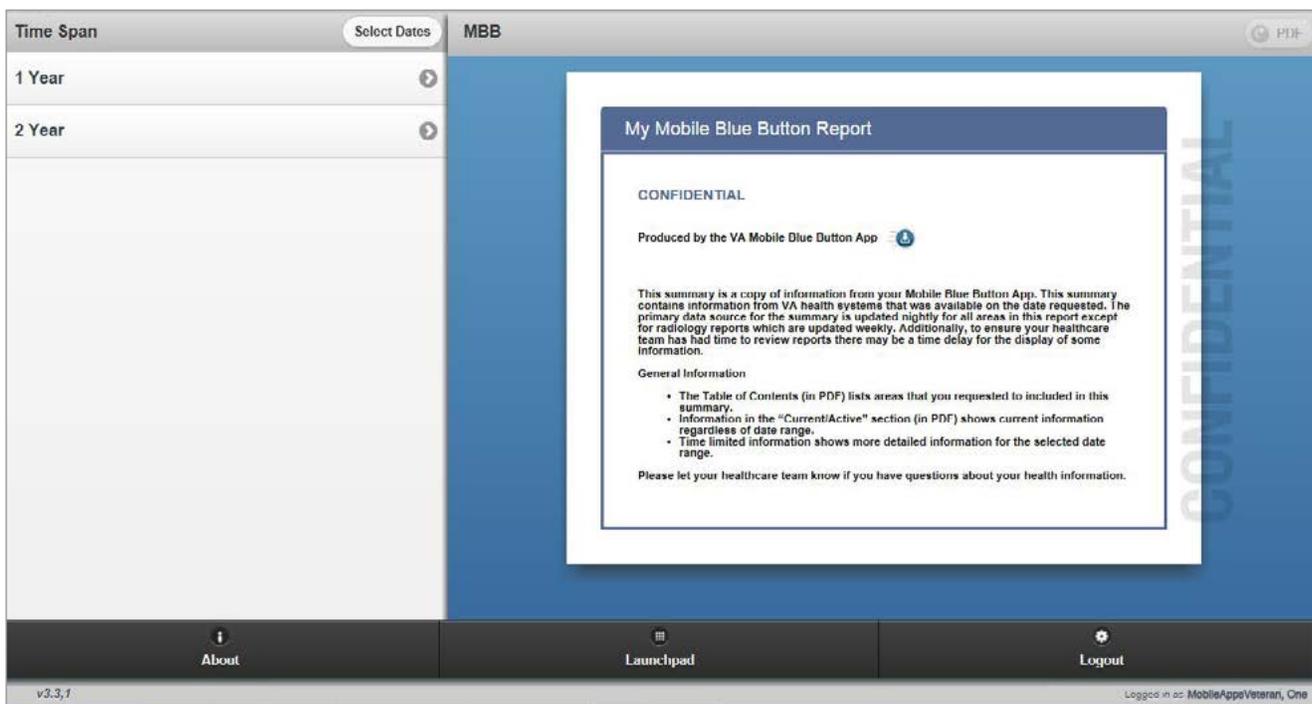
2

Information Covered in Your Report

Your EHR covers a broad range of information: Contact Information, Medical Diagnoses, Allergies, Medication List, Surgeries, Vitals, Medication History, Lab Results and Radiology Exams.

3

Narrowing Down the Information You Wish to View in Your Report

When you want to review your EHR, you don't have to start from the first day you became a VA patient or view all of the available information at once. The Mobile Blue Button App allows you to choose a time frame and select specific sections of information so that you can narrow down the information you want to see.
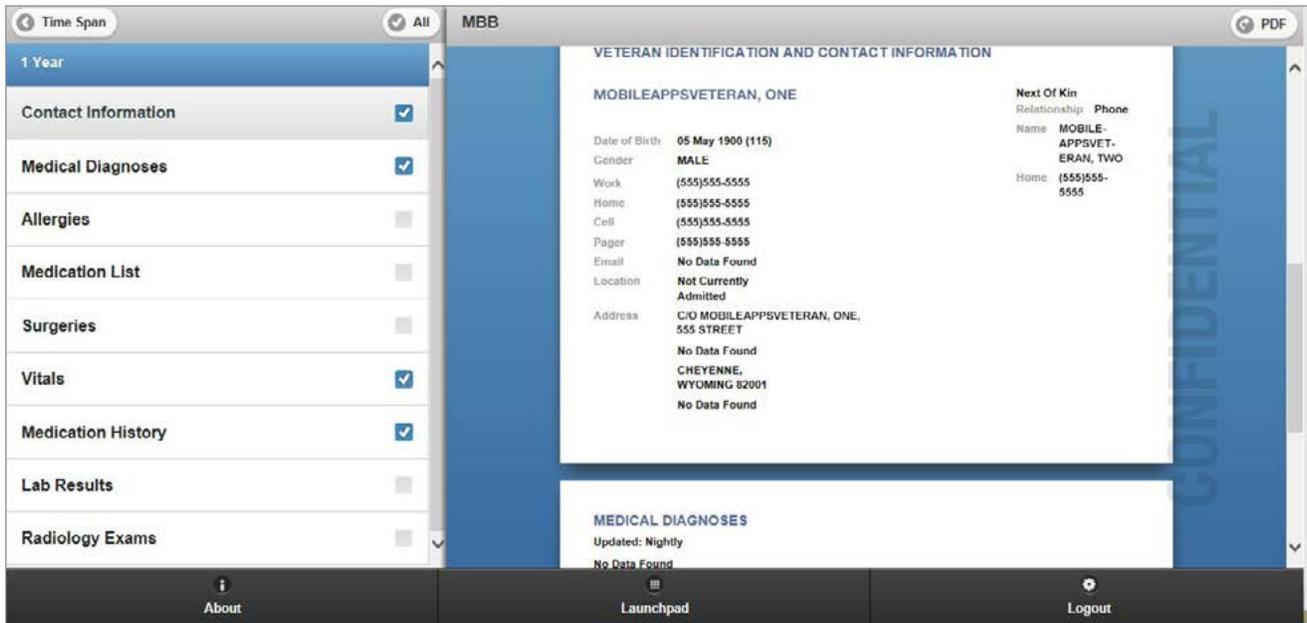
4

Choosing the Time Frame You Wish to View

When you first log into the Mobile Blue Button App, the left side of the screen defaults to Time Span. Beneath the heading, you have two options: 1 Year or 2 Year. Tap on your choice to select the time frame. You can also choose your own date range by tapping the **Select Dates** button and then selecting dates from the Date Range (Up to 6 Years) pop-up window that appears. After you've selected a date range, tap **Apply**. The date range will appear as a new option in the Time Span window (left side of screen).
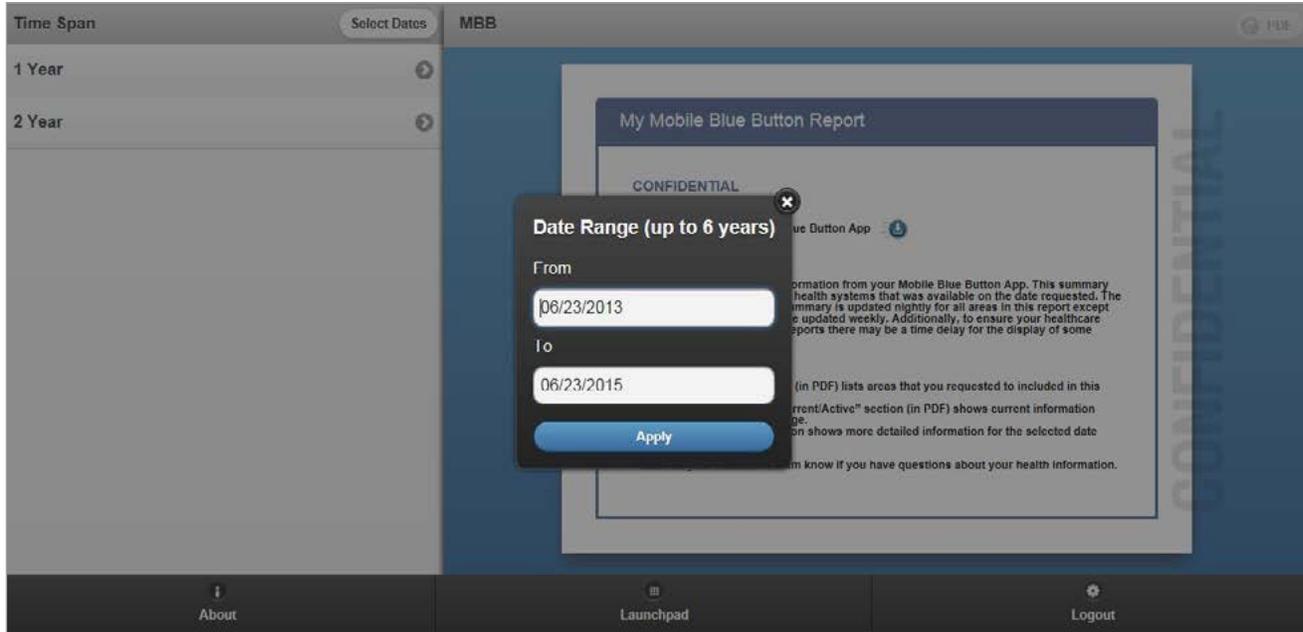
5

Choosing the Sections of Information You Wish to View

Choose the Time Span for the time frame of information you wish to view. A list of the categories of information will appear beneath the selected time frame. Tap the section(s) you wish to view. Details for the section(s) will appear in the My Mobile Blue Button Report in the MBB window (right side of screen). You can tap as many sections as you wish to see. To remove a section, tap the name of the section until it appears unmarked, and then the information will disappear from the My Mobile Blue Button Report in the MBB window (right side of screen).
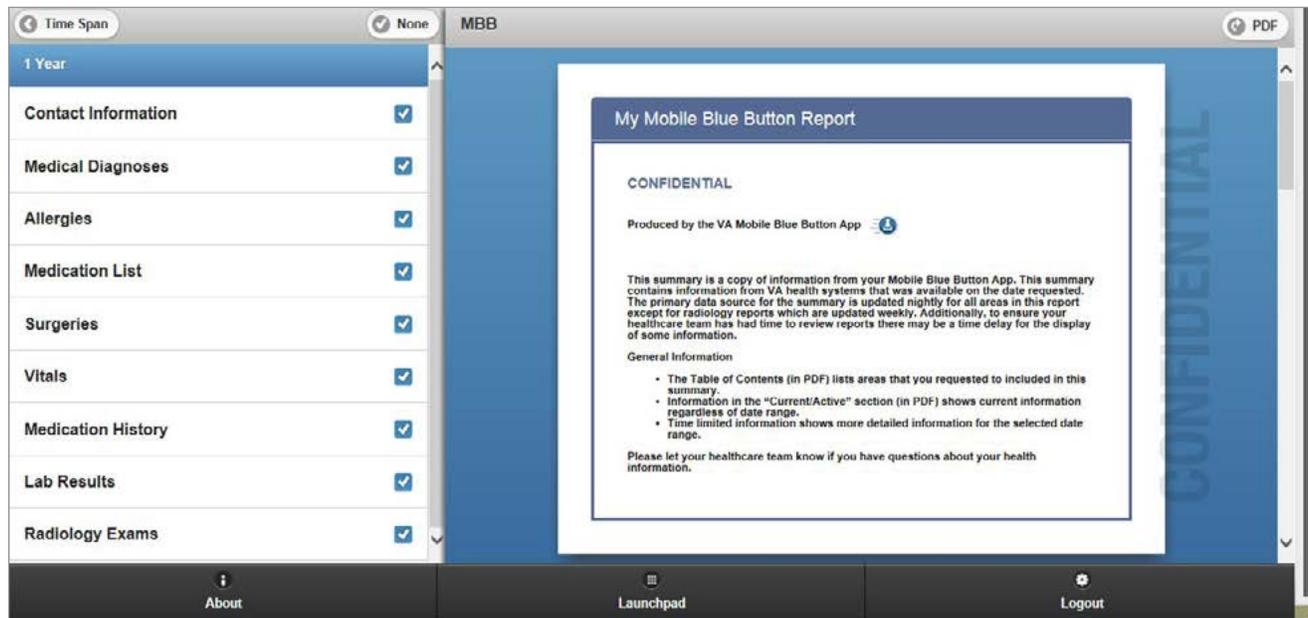
6

Selecting All or None of the Sections of Information

If you want to see all the information in your EHR, you don't have to click on every section name. Instead, tap the **All** button until all the boxes next to the sections' names are marked. The **All** button will change to read None, and the details for all the sections will appear in the My Mobile Blue Button Report in the MBB window (right side of screen). Scroll through your report to read all the information. To clear all of the selected sections, tap the **None** button. The None button will change back to read All, and the details for all the sections will disappear in the My Mobile Blue Button Report in the MBB window.

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Downloading, Saving and Printing Your My Mobile Blue Button Report

Make sure that the My Mobile Blue Button Report in the MBB window (right side of screen) covers the information you wish to view. Tap the **PDF** button in the upper right corner of the screen. A PDF (an electronic image of your report) will appear in a new tab in your browser. Download, save or print the report like you would other documents. **NOTE:** Downloading, saving or printing the report differs depending on your browser and device. Consult your browser or device information for help, or refer to the additional training materials for the Mobile Blue Button App.

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My Mobile Blue Button Report

CONFIDENTIAL

Produced by the VA My Mobile Blue Button App

This summary is a copy of information from your Mobile Blue Button App. This summary contains information from VA health systems that was available on the date requested. The primary data source for the summary is updated nightly for all areas in this report except for radiology reports which are updated weekly. Additionally, to ensure your healthcare team has had time to review reports there may be a time delay for the display of some information.

General Information
- The Table of Contents lists areas that you requested to included in this summary.
- Information in the "Current/Active" section shows current information regardless of date range
- Time limited information shows more detailed information for the selected date range.

Please let your health care team know if you have questions about your health information.

Generated exclusively for:
MobileAppsVeteran, One

Date of Birth: **16 May 1900**

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Accessing the VA Launchpad

Tap the **Launchpad** button at the bottom of the screen.

9

Logging Out

Tap the **Logout** button at the bottom of the screen.

Help and Additional Information

Additional Training Materials for the Mobile Blue Button App

More resources, such as a Quick Start Guide, Slideshow and FAQs, can be found on **mobile.va.gov/appstore**, and search for the app to access the resources.

Help Desk Information

If you need assistance with the Mobile Blue Button App, dial **1-877-470-5947** to speak with a VA representative. The Help Desk is open weekdays from 7 a.m. to 7 p.m. CT. For TTY assistance, dial 711.

ID.me Help

If you have questions about your ID.me account, visit **www.id.me/about**.

DS Logon Help

If you have questions about your DS Logon account, visit **mobile.va.gov/dslogon** or dial **1-800-983-0937** for assistance.

My Health*e*Vet Help

If you have questions about your My Health*e*Vet Account, visit **https://www.myhealth.va.gov/mhv-portal-web/user-login** or dial **1-877-327-0022** for assistance.

Mobile Blue Button Report Help

If you have questions about the contents of your Mobile Blue Button Report, contact your VA care team.

Emergencies

If you feel that your information may have been compromised, contact your local VA facility to obtain the contact information for your Privacy Officer. To locate your local VA facility, visit VA's Facility Locator: **http://www.va.gov/directory/guide/home.asp?isflash=1**. Note that you should never use this App in an emergency situation. If you encounter an emergency, call your local medical center or dial 911.