MHA for Veterans At A Glance



What is MHA for Veterans?

MHA for Veterans is a web-based app that allows Veterans to take a variety of mental health assessments from the comfort and convenience of home. You can complete assessments assigned by your provider and receive scores and feedback in real-time on a smartphone, tablet, or computer.

There are two ways to use MHA for Veterans:

- **Direct links**—Complete assessments using a link you receive in an email or text message. This does not require you to log in.
- **Patient Portal**—Use the online Patient Portal to view all your assessments, complete assigned assessments, and view graphs of your scores over time. NOTE: To use the MHA for Veterans Patient Portal, you must have Login.gov, ID.me, DS Logon Level 2 (Premium) or My HealtheVet Premium account credentials.

Getting Started

To start receiving email or text message notifications with direct links to your assessments, check that your contact information is up to date at <u>VA.gov</u>.

To start using the MHA for Veterans Patient Portal:

- 1. Follow the email link from your provider or visit mobile.va.gov/app/mha-veterans.
- 2. Select Launch in Browser to open MHA for Veterans and agree to the End User License Agreement.
- 3. Log in using one of the four account options: Login.gov, My HealtheVet, ID.me, or DS Logon.

When you log into the MHA for Veterans Patient Portal, you will see a welcome message on the home screen with information on the assessments your VA provider has assigned to you. Below that, you will see a taskbar with the status of your assessments. Select any of the following tabs on the taskbar to view more information related to your assessments:

- **Due**—View assigned assessments that are available for you to complete.
- **Completed**—View completed assignments.
- Assigned—View upcoming assignments.

Your name will be displayed in the top right corner of the screen from anywhere in the app. Below your name, select **Home** to return to the home screen. Select **About** for more information about the app or select **Help** to find additional resources.



U.S. Department of Veterans Affairs Veterans Health Administration Office of Connected Care

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Complete an Assessment

To complete an assessment without logging into the MHA for Veterans Patient Portal, select the link provided in the email or text message you received. This will take you directly to the assessment, where you can complete and submit your responses.

To complete an assessment while logged into the MHA for Veterans Patient Portal, select the **Due** tab. Find the assessment in the list and select **Complete** to begin the assessment, or select **Resume** to continue working on an assessment you have previously started and saved. When you have finished the assessment, select **Submit** or review your responses and edit them if needed. Once you submit your responses, you will see a confirmation page with your score. Your score will be saved and available for you and your provider to review.

View Assigned Assessments

Select the **Assigned** tab to view upcoming assessments with date, name, and frequency. Note: You may not be able to complete the assessments in the **Assigned** tab if they do not currently appear in the **Due** tab.

HA for Veterans						Crisis Support	Home	About	Feedback	Hel
lome leicome to Mental Health Checkup	p. Your VA Providers will assign assessm	ents to you so that your	experiences can be tracked	d together over time. These ass	essments can only be accessed	if they are prescribed. A	ithough your VA	Provider will s	ee your results, it is	not
Due 🕜 📮 Complete	ed Assigned	ded for urgent care and	or communication.							
	It is time for you to complete these assessments. To begin, select "Complete". Select on any column to sort by that column.									
	Available on 👻	Complete by	Assessment 👻	Provider 🗸	Frequency 💙	Action				
	1/19/2023	1/19/2023	AUDC		Daily	Complete				
	1/19/2023	1/19/2023	PHQ-9		Weekly	Complete				
	1/19/2023	1/19/2023	PHQ-2		Once	Resume				
	1/19/2023	1/19/2023	PHQ-9		Once	Complete				
	1/19/2023	1/19/2023	PHQ-9		Daily	Complete				
	1/19/2023	1/19/2023	QOLI		Daily	Complete				
	U.S.1	Department of Veterans A	fairs 810 Vermont Avenue, N	W Washington DC 20420 Last r	eviewed/updated 03/2022 App Ve	rsion: 2.20.0				

View Completed Assessments

Select the **Completed** tab to view your completed assessments and scores. Select **View** to see an assessment's details. To view your completed assessments as a graph, select **View Assessment Score Historical Graphs** above the assessment table.

Help and Additional Information

For assistance with the MHA for Veterans app, dial 1-877-470-5947 to speak with a VA representative. More resources, such as a slideshow and FAQs, can be found on **mobile.va.gov/app/mha-veterans**.