Please remember to mute your speakers.

VA Mobile Discussion Series

For audio, please dial in using VANTS:
1-800-767-1750 pc: 32523#

Thank you for joining. We will begin shortly.
How We Deploy New VA Mobile Apps
VA MOBILE SECURE APPS REQUIRE USER AUTHENTICATION

VA Care Team Apps
- VistA Credentials
- DS Logon Credentials

Veteran Apps
- No Credentials Required

General Health Apps
- PTSD Coach
- No Credentials Required
After this session, you will know:

– More about VA Mobile Apps
– How VA apps are tested
– How to choose the apps that are right for you and your patients
– How to promote apps for use
– How to provide feedback to VA
• For Veterans
  – Mobile Blue Button
  – Summary of Care
  – Annie* (text messaging)
  – My VA Health Video*
  – My VA Health*
  – DOD-Vet Link
  – REVAMP* (sleep apnea)
  – Pain Coach
  – GDx* (genetic testing)
  – Secure Messaging
  – Telederm Workflow
  – GRECC* (geriatric research)
  – Mobile Kidney*

• For Staff
  – Mobile EDIS (emergency room)
  – Patient Viewer with Virtual Video Connect*
  – Immunization Campaign
  – Skin Check
  – Patient Education
  – Nurse to Do
  – Custom Data View*

* These apps have a Veteran side and a corresponding staff side.
VA MOBILE APPS HAVE BEEN THOROUGHLY TESTED

Welcome to the VA App Store! Here you will find access to more than a dozen apps, including those created specifically for Veterans and their Health Care Professionals.

Search Terms ...
VA MOBILE OUTREACH AND PUBLIC AWARENESS

• VHA Connected Care Communications Team develops proactive campaigns to promote VA Mobile Apps
  – 20 native and mobile-optimized web apps are currently available
  – 12+ native and mobile-optimized web apps are currently in development

• Promotional Materials and Training Resources exist for many of these apps
  – Outreach Toolkits (web banner, articles, blogs, fact sheets, social media, etc.): https://vaww.connectedhealth.va.gov/Communications/SitePages/VA%20Mobile%20Health.aspx
  – Speaking Engagements (e.g., VSOs, health IT industry, etc.)
  – VA Mobile Discussion Series: https://mobile.va.gov/discussion-series
  – Training Materials, Webinars, etc.
KEY AUDIENCES FOR VA MOBILE OUTREACH AND PUBLIC AWARENESS

• VA Field Staff including VA Care Teams, My Health eVet and Telehealth Coordinators, Public Affairs Officers
• VA/VHA Leaders
• Veteran Service Organizations (VSOs)
• Health IT Community
• Trade Media

We need VA Mobile ambassadors to try the apps, then share those apps and educate others about them!

More information:

vha10p8communications@va.gov
VA STAFF NEED TO HELP PROMOTE THESE APPS TO THEIR PATIENTS

VA WANTS YOU!

We need VA Staff, both clinical and non-clinical, to help us promote the use of these new apps.
VA STAFF SHOULD LEARN THE APPS – BOTH STAFF AND VETERAN VERSIONS

“How can we help?”

VA Clinicians

• Go to https://mobile.va.gov/appstore
• Review the information on each app.
• Determine which apps are best suited for your needs and try them out.

If you use VA for your own health care, you can try the Veteran-facing apps using your own DS Logon.
USING THE VA APP STORE

App Description

This app is still in development, and should not be used for health management.

Apps for Veterans that display a lock icon require DS Logon Level 2 (Premium) Account credentials because they connect to the VA Electronic Health Record (EHR). Get a DS Logon Level 2 (Premium) Account.

If you are a Veteran enrolled in VA health care, the Mobile Blue Button App helps you better manage your health care needs and communicate with your care teams. By using the Mobile Blue Button App, you can access, print, download and store information from your VA Electronic Health Record (EHR) in a secure, reliable and simple way.

For instructions to save an icon to your home screen visit https://mobile.va.gov/saving-va-mobile-app-home-screen.
Using the VA App Store

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Tell us what you think

Mobile Blue Button Feedback

VA needs your feedback on this App. Any information you enter here is anonymous and is collected for analysis and improvement of VA applications. This feedback section is not a venue for communication of an urgent medical nature or to obtain immediate technical support.

This App is easy to understand and use. *

This App helps me better manage VA health services (for myself or others). *
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<table>
<thead>
<tr>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<td>☐</td>
</tr>
</tbody>
</table>

This App is easy to understand and use.*

This App helps me better manage VA health services (for myself or others).*

This App provides me with information or capabilities that were previously not available to me.*

I would recommend this app to other Veterans/Clinicians.*

Never or one time only

Less than one time per month

Monthly

Weekly

Daily

On average, how often do you typically use this application?* ☐ ☐ ☐ ☐ ☐ ☐

Please use the space below for any additional comments (for example, what do you like, and what can we do to make the app better?).*
I LOOKED AT ALL THE APPS! WHAT HAPPENS NEXT? USE THEM YOURSELF.
THE FAQS OF USING VA MOBILE APPS

“Can you use an app on a computer?”

“Can you use an app on an iPad?”
THE FAQS OF USING VA MOBILE APPS

“Can you use an app on a computer?”

Yes! You can test on computers as well as tablets and mobile devices.

“Can you use an app on an iPad?”
THE FAQs OF USING VA MOBILE APPS

“Can you use an app on a computer?”

Yes! You can test on computers as well as tablets and mobile devices.

“Can you use an app on an iPad?”

Yes, you can use your GFE iPad! (You must meet PIV exemption requirements to use staff-facing apps.)
“Are there additional requirements for VA Clinical Staff using staff apps that access PHI and PII?”
“Are there additional requirements for VA Clinical Staff using staff apps that access PHI and PII?”

You’ll need VistA Secondary Menu Options: OR CPRS GUI CHART and DVBA CAPRI GUI.

• Have your VistA administrator verify your site’s VistA configuration, as these options may need to be unlocked with a key.
• If your menu options are changed, restart your VistA and CPRS sessions before accessing the app.
“Are there additional requirements for VA Clinical Staff using Veteran apps that access PHI and PII?”
“Are there additional requirements for VA Clinical Staff using Veteran apps that access PHI and PII?”

If you use VA for your own health care, you can use Veteran apps. You’ll need a DS Logon Level 2 (Premium) Account to access your own information while testing the app.
Mobile App Service Desk
Speak to a technical support person
Weekdays 7 a.m. - 7 p.m. (CT)
VA Staff Apps: Phone (844) 482-6624
Veteran Apps: Phone (877) 470-5947
Email: help@vamobile.us
• Promotion of new VA Mobile Apps for Veteran use
• VA needs Care Teams to spread the word to their patients
• VistA credentials required when using provider apps
• DS Logon credentials required when using Veteran apps
• Complete Feedback form on the VA App Store
• For help with apps, call the VA Mobile App Service Desk
Mobile Blue Button App
ABOUT MOBILE BLUE BUTTON

https://mobile.va.gov/appstore

Welcome to the VA App Store! Here you will find access to more than a dozen apps, including those created specifically for Veterans and their Health Care Professionals.

ACT Coach

Airborne Hazards and Open Burn Pit Registry

Airborne Hazards and Open Burn Pit Registry Clinical Portal

Mobile Blue Button

MOVE! Coach

Moving Forward
Information is only updated every 24 hours. Data presented may only be a subset of all health care data available.

https://mobile.va.gov/appstore
WHERE TO FIND THE MOBILE BLUE BUTTON APP

VETERANS

Mobile Blue Button

VA Launch App

Quick Start Guide
User Manual
Test Script

Description
Training Materials
FAQs
Feedback to VA

App Description

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For instructions to save an icon to your home screen visit https://mobile.va.gov/saving-va-mobile-app-home-screen.

Mobile Blue Button is currently in beta testing and unavailable. To learn more about how to become a beta app tester, click here.

Watch Video
“Am I eligible?”

Yes! You are eligible for a DS Logon Account of either level if you’re enrolled in the Defense Enrollment Eligibility Reporting System (DEERS).

If you are not enrolled in DEERS, call 1-800-983-0937, Option 2.
HOW TO USE MOBILE BLUE BUTTON

Mobile Blue Button is for facilitating patient access to their health information.

Patients are responsible for their own health, and must contact their health care team if having a medical issue. In an emergency, they should call 911.

Use of Mobile Blue Button is voluntary.

All data VA collects is subject to federal law.
## HOW TO USE MOBILE BLUE BUTTON

<table>
<thead>
<tr>
<th>Time Span</th>
<th>MBB</th>
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<tbody>
<tr>
<td>1 Year</td>
<td></td>
</tr>
<tr>
<td>2 Year</td>
<td></td>
</tr>
</tbody>
</table>

### My Mobile Blue Button Report

**CONFIDENTIAL**

Produced by the VA Mobile Blue Button App

This summary is a copy of information from your Mobile Blue Button App. This summary contains information from VA health systems that was available on the data requested. The primary data source for the summary is updated nightly for all areas in this report except for radiology reports which are updated weekly. Additionally, to ensure your healthcare team has had time to review reports there may be a time delay for the display of some information.

**General Information**
- The Table of Contents (in PDF) lists areas that you requested to included in this summary.
- Information in the "Current/Active" section (in PDF) shows current information regardless of data range.
- Time limited information shows more detailed information for the selected date range.

Please let your healthcare team know if you have questions about your health information.
HOW TO USE MOBILE BLUE BUTTON

Date Range (up to 6 years)

From:
06/23/2013

To:
06/23/2015

Apply
HOW TO USE MOBILE BLUE BUTTON

Veteran Identification and Contact Information

MOBILEAPPSVETERAN, ONE

Date of Birth: 05 May 1900 (115)
Gender: MALE
Work: (555)555-5555
Home: (555)555-5555
Cell: (555)555-5555
Pager: (555)555-5555
Email: No Data Found
Location: Not Currently Admitted
Address: C/O MOBILEAPPSVETERAN, ONE, 555 STREET

MEDICAL DIAGNOSES

Updated: Nightly
No Data Found
My Mobile Blue Button Report

CONFIDENTIAL

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HOW TO USE MOBILE BLUE BUTTON

Only share your data with:

- People you trust
- People who manage your health care
HELP AND RESOURCES

U.S. Department of Veterans Affairs

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VA Mobile Health
- Developing VA Apps
- VA App Store
- Provider Program
- Field Tests

All Apps | Veterans | Health Care Professionals

VETERANS

Mobile Blue Button

Average: 3.9 (19 votes)

Quick Start Guide | User Manual

Description | Training Materials | FAQs | Feedback to VA

App Description

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Watch Video
HELP AND RESOURCES

U.S. Department of Veterans Affairs

Help and Resources

All Apps Veterans Health Care Professionals

Mobile Blue Button

Average: 3.9 (19 votes)

Quick Start Guide User Manual

Description Training Materials FAQs Feedback to VA

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U.S. Department of Veterans Affairs

Home | Search | Help | Mobile Apps | Media Room | Locations | Contact Us

All Apps | Veterans | Health Care Professionals

VA Mobile Health
Developing VA Apps
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Training Materials
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Watch Video
HELP AND RESOURCES

VA Mobile

https://mobile.va.gov/dslogon

DS Logon Education App

https://mobile.va.gov/app/ds-logon-education

Mobile App Service Desk
Speak to a technical support person
Weekdays 7 a.m. - 7 p.m. (CT) Phone (877) 470-5947
HELP AND RESOURCES


• VA Mobile National Release demonstration video at https://www.youtube.com/user/VeteransHealthAdmin

• VA Mobile DS Logon web page at https://mobile.va.gov/dslogon

• DS Logon Education App at https://mobile.va.gov/app/ds-logon-education

• The Mobile App Service Desk at (877) 470-5947

• Mobile Blue Button webinar: https://www.vapulse.net/videos/13679 *Internal link only
Mobile Blue Button App

• Easy access to Electronic Health Record (EHR) data
• Printable records
• Customizable and secure
• Requires a DS Logon Level 2 (Premium) Account
• Leads to a better informed patient and better health care relationships
Mobile Blue Button App

- Easy access to Electronic Health Record (EHR) data
- Printable records
- Customizable and secure
- Requires a DS Logon Level 2 (Pre
- Leads to a better informed patient

Only share your data with:

- People you trust
- People who manage your health care
Summary of Care App
ABOUT SUMMARY OF CARE

https://mobile.va.gov/appstore
WHERE TO FIND THE SUMMARY OF CARE APP

https://mobile.va.gov/summary-of-care
HOW TO USE THE SUMMARY OF CARE APP

Summary of Care is for facilitating patient access to their health information.

Patients are responsible for their own health, and must contact their health care team if having a medical issue. In an emergency, they should call 911.

Use of Summary of Care is voluntary.

All data VA collects is subject to federal law.
HOW TO USE THE SUMMARY OF CARE APP

Contact Information
Medical Diagnosis
Medications
Allergies
Surgeries
Upcoming Appointments

Summary

MobileAppsVersion, One

Date of Birth: May 10, 1969 (47)
Gender: MALE

Work (555) 555-5555
Home (555) 555-5555
Cell (555) 555-5555
Pager (555) 555-5555
Email No Data Found
Location Not currently Addressed
Address 2 Nonsense St undefined Town XX 00000

Next Of Kin

Relationship Wife
Name MobileAppsVersion One
Phone (555) 555-5555

To update your demographic data, contact the Health Eligibility Center: 1-800-829-6347
HOW TO USE THE SUMMARY OF CARE APP

Contact Information
Medical Diagnosis
Medications
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HOW TO USE THE SUMMARY OF CARE APP

<table>
<thead>
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<th>Vital Signs</th>
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<td>BP</td>
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<tr>
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<tr>
<td>Weight</td>
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<tr>
<td>Pain</td>
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<tr>
<td>Pulse Ox</td>
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</table>

**VITAL SIGNS**

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<th>Date</th>
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<th>Respirations</th>
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<td>1</td>
<td>-</td>
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<tr>
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<td>73</td>
<td>-</td>
<td>-</td>
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<td>14</td>
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<td>07/11/2012</td>
<td>96</td>
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<td>60</td>
<td>6</td>
<td>6</td>
<td>90</td>
<td></td>
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HOW TO USE THE SUMMARY OF CARE APP

- **INFECTIOUS DISEASE CLINIC**
  - Date Range: 07/21/2012 - 07/21/2014
  - Discontinued

- **COUMADIN CLINIC**
  - Scheduled - Past Due for Completion

- **PSYCHOLOGICAL ASSESSMENT CONSULTATION**
  - Active - Past Due for Completion

- **PHYSICAL THERAPY**
  - Pending - Past Due for Completion

- **RESPIRATORY HOME CARE**
  - Scheduled

**Consult Details**

**PHYSICAL THERAPY**

- Ordering Provider: PROVIDER, OME
- Consulting Provider: PROVIDER, ELEVEN
- Provisional Diagnosis
- Test
- Status: Pending
- Inpatient/Outpatient: Inpatient
- Place of Consult: Inpatient
- Consultant's Choice: Routine
- Date Submitted: 06/13/2014

- **Warning:** Pending - Past Due for Completion - Call your health care provider for more information. Your record indicates that your visit for this consult was not completed within the target timeframe. Contact the facility if you have not been notified about your appointment. Please disregard this warning if your appointment has occurred.
HELP AND RESOURCES

https://mobile.va.gov/app/summary-of-care
**HELP AND RESOURCES**

**Help and Resources**

[https://mobile.va.gov/app/summary-of-care](https://mobile.va.gov/app/summary-of-care)

### Summary of Care

**Description**

- **App Description**

- **FAQs**

**Description**

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• VA Mobile DS Logon web page at https://mobile.va.gov/dslogon
• DS Logon Education App at https://mobile.va.gov/app/ds-logon-education
• The Access Center webpage at https://myaccess.dmdc.osd.mil
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Only share your data with:

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• People who manage your health care
QUESTIONS?
THANK YOU!

What future topics would you like to discuss?

Let us know by providing feedback at this link:

https://www.surveymonkey.com/r/MTJFPJM