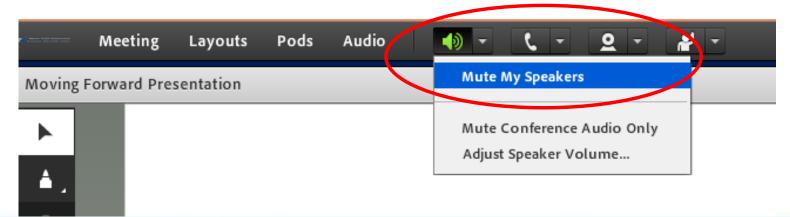
Please remember to mute your speakers.



VA Mobile Discussion Series

For audio, please dial in using VANTS: 1-800-767-1750 pc: 32523#

Thank you for joining. We will begin shortly.





How We Deploy New VA Mobile Apps

VA MOBILE SECURE APPS REQUIRE USER AUTHENTICATION

VA Care Team Apps







VistA Credentials

Veteran Apps







DS Logon Credentials

General Health Apps







No Credentials Required

OBJECTIVES

After this session, you will know:

- More about VA Mobile Apps
- How VA apps are tested
- How to choose the apps that are right for you and your patients
- How to promote apps for use
- How to provide feedback to VA

APPS COMING SOON

For Veterans

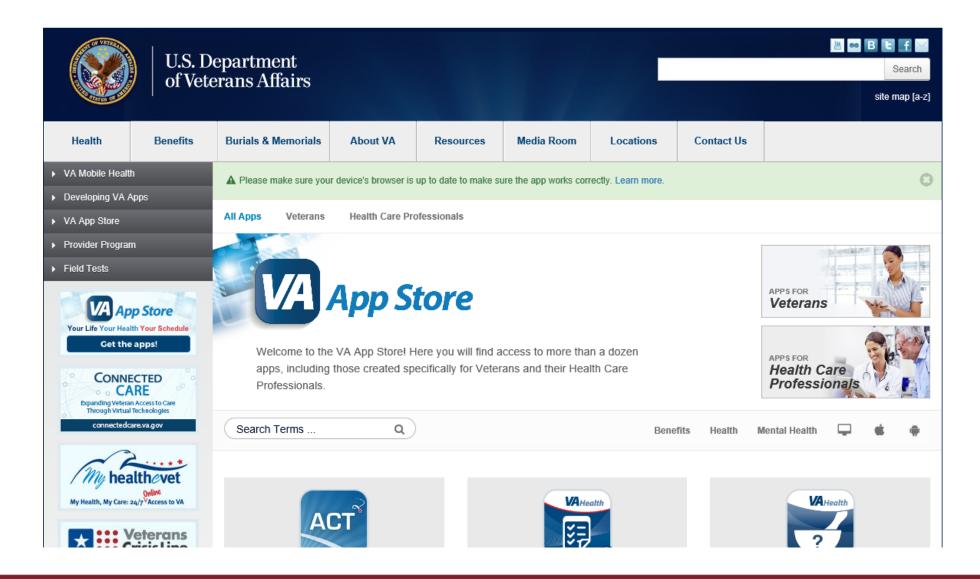
- Mobile Blue Button
- Summary of Care
- Annie* (text messaging)
- My VA Health Video*
- My VA Health*
- DOD-Vet Link
- REVAMP* (sleep apnea)
- Pain Coach
- GDx* (genetic testing)
- Secure Messaging
- Telederm Workflow
- GRECC* (geriatric research)
- Mobile Kidney*

For Staff

- Mobile EDIS (emergency room)
- Patient Viewer with VirtualVideo Connect*
- Immunization Campaign
- Skin Check
- Patient Education
- Nurse to Do
- Custom Data View*

* These apps have a Veteran side and a corresponding staff side.

VA MOBILE APPS HAVE BEEN THOROUGHLY TESTED



VA MOBILE OUTREACH AND PUBLIC AWARENESS

- VHA Connected Care Communications Team develops proactive campaigns to promote VA Mobile Apps
 - 20 native and mobile-optimized web apps are currently available
 - 12+ native and mobile-optimized web apps are currently in development
- Promotional Materials and Training Resources exist for many of these apps
 - Outreach Toolkits (web banner, articles, blogs, fact sheets, social media, etc.):
 https://vaww.connectedhealth.va.gov/Communications/SitePages/VA%20Mobile%20
 https://www.connectedhealth.va.gov/Communications/SitePages/VA%20Mobile%20
 https://www.connectedhealth.va.gov/Communications/SitePages/VA%20Mobile%20
 - Speaking Engagements (e.g., VSOs, health IT industry, etc.)
 - VA Mobile Discussion Series:
 https://mobile.va.gov/discussion-series
 - Training Materials, Webinars, etc.



KEY AUDIENCES FOR VA MOBILE OUTREACH AND PUBLIC AWARENESS

- VA Field Staff including VA Care Teams, My HealtheVet and Telehealth Coordinators, Public Affairs Officers
- VA/VHA Leaders
- Veteran Service Organizations (VSOs)
- Health IT Community
- Trade Media

We need VA Mobile ambassadors to try the apps, then share those apps and educate others about them!

More information:

vha10p8communications@va.gov



VA STAFF NEED TO HELP PROMOTE THESE APPS TO THEIR PATIENTS



VA WANTS YOU!

We need VA Staff, both clinical and non-clinical, to help us promote the use of these new apps.

VA STAFF SHOULD LEARN THE APPS — BOTH STAFF AND VETERAN VERSIONS

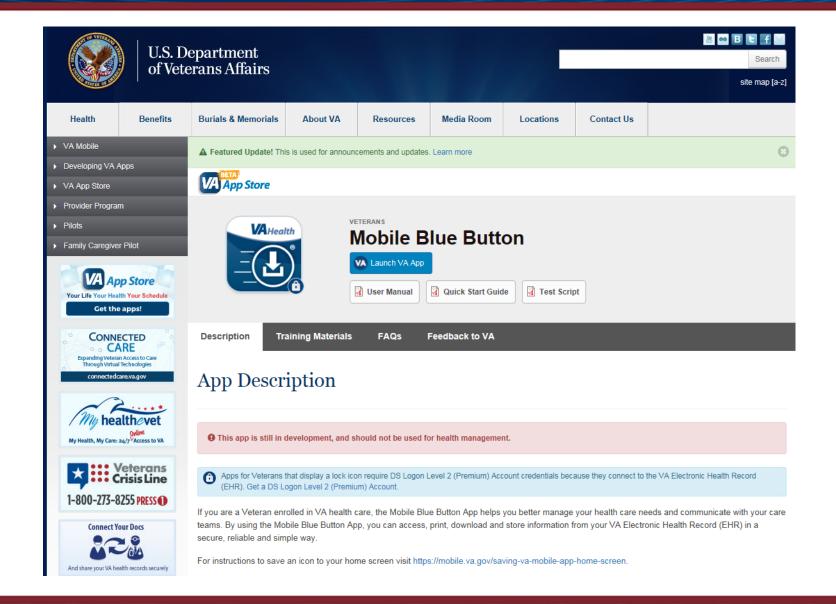
"How can we help?"

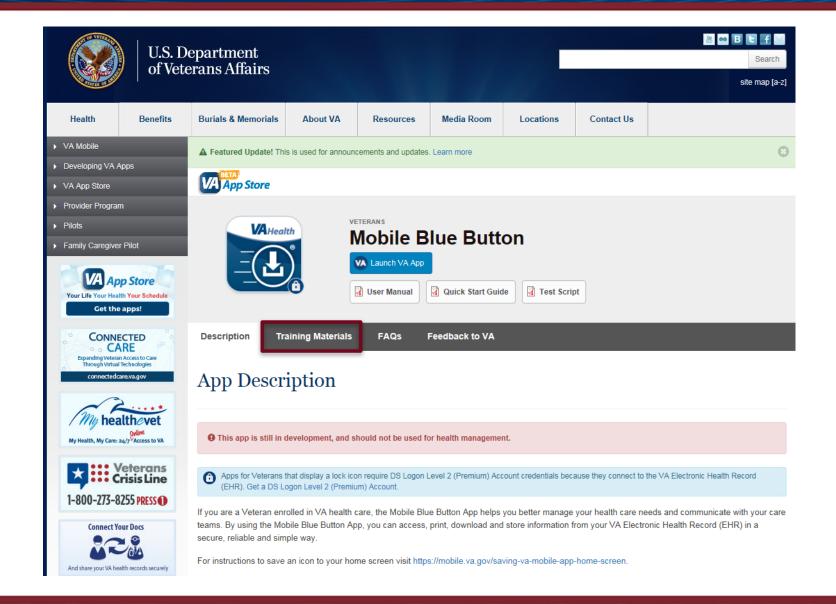
VA Clinicians

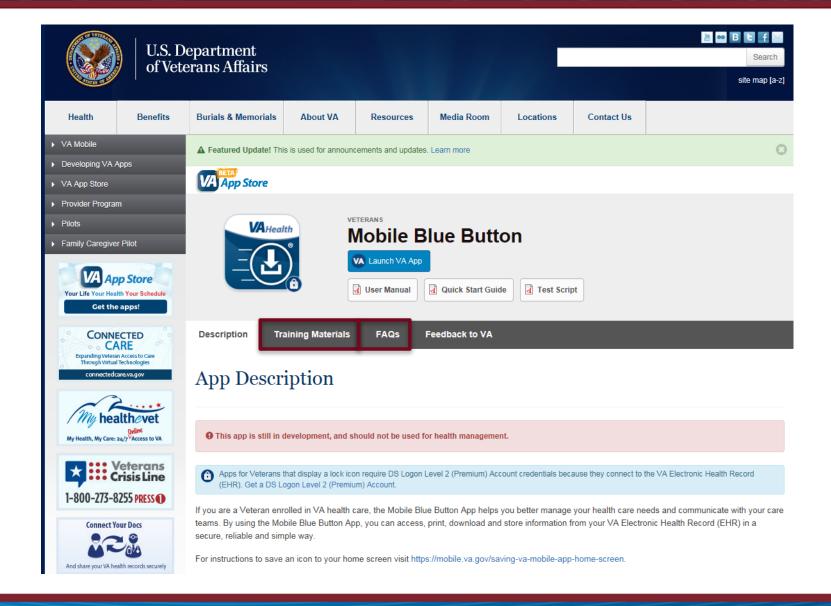
- Go to https://mobile.va.gov/appstore
- Review the information on each app.
- Determine which apps are best suited for your needs and try them out.

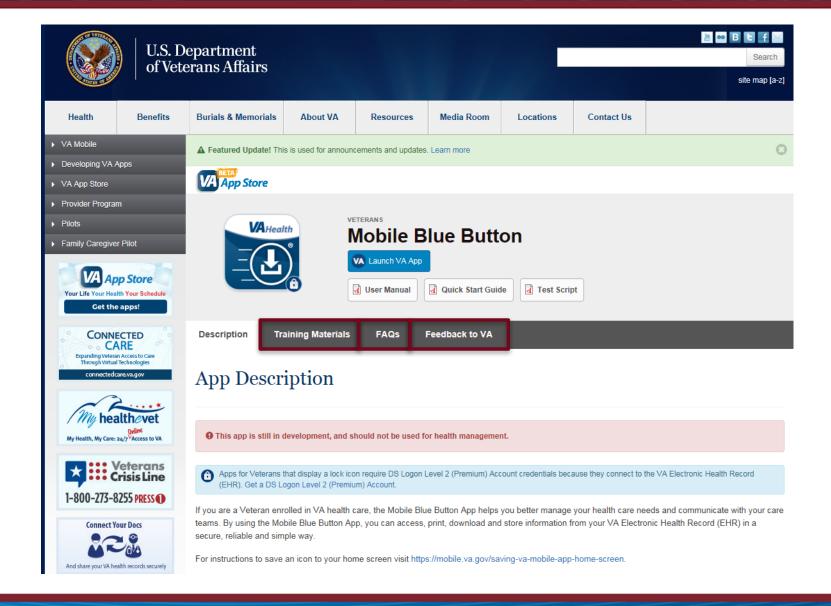


If you use VA for your own health care, you can try the Veteran-facing apps using your own DS Logon.

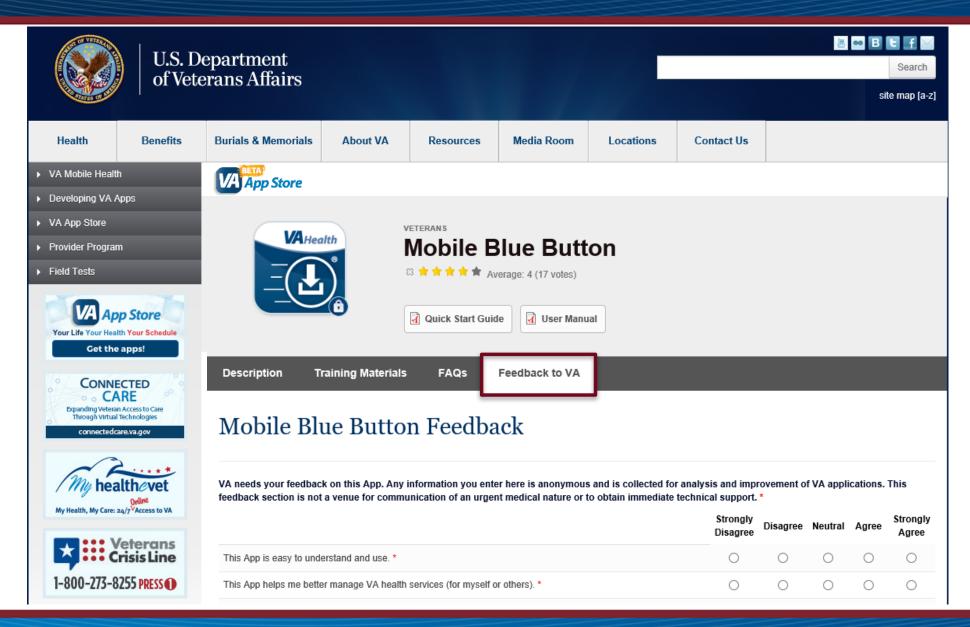








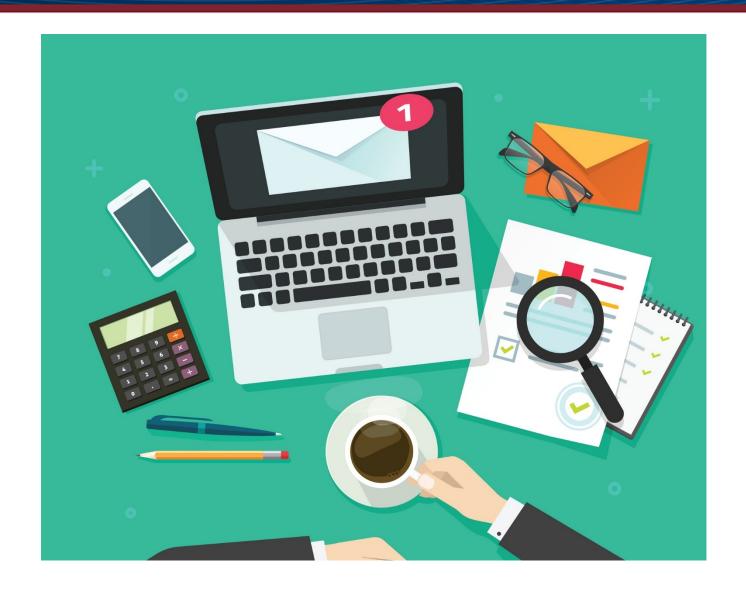
TELL US WHAT YOU THINK



TELL US WHAT YOU THINK

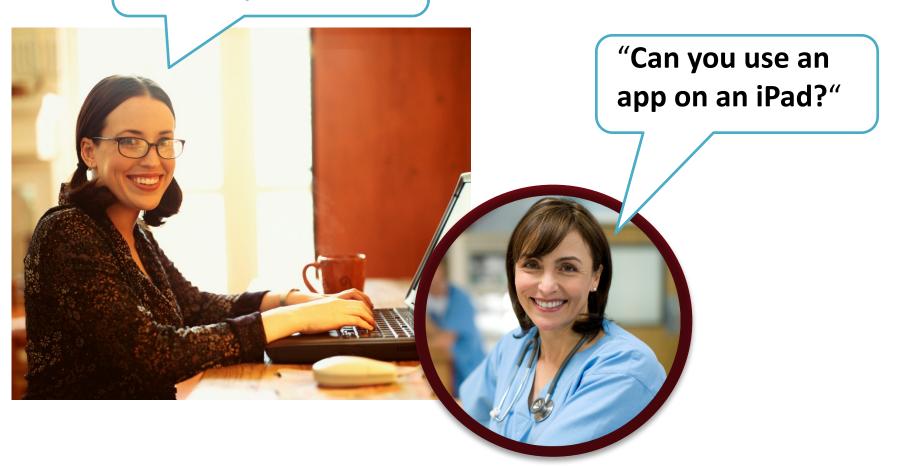
VA Health B	Mobile Blue Button Average: 4 (17 votes) Quick Start Guide User Manual					
Description Training Mater	rials FAQs Feedback to VA					
	ton Feedback Any information you enter here is anonymous and is collected formmunication of an urgent medical nature or to obtain immediat			f VA appli	cations.	This
		Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
This App is easy to understand and use. *		0	0	0	0	0
This App helps me better manage VA health services (for myself or others). *		0	0	0	0	0
This App provides me with information or capabilities that were previously not available to me. •		0	0	0	0	0
I would recommend this app to other Ve	eterans/Clinicians.*	0	0	0	0	0
		Neve or or time only	e one time	Monthly	Weekly	y Daily
On average, how often do you typically	use this application? *	0	0	0	0	0
Please use the space below for any ac	dditional comments (for example, what do you like, and what can	n we do to make the	app better	?). *		Submit

I LOOKED AT ALL THE APPS! WHAT HAPPENS NEXT? USE THEM YOURSELF.



THE FAQS OF USING VA MOBILE APPS

"Can you use an app on a computer?"



THE FAQS OF USING VA MOBILE APPS

"Can you use an app on a computer?"

Yes! You can test on computers as well as tablets and mobile devices.



THE FAQS OF USING VA MOBILE APPS

"Can you use an app on a computer?" Yes! You can test on computers as well as tablets and mobile devices.

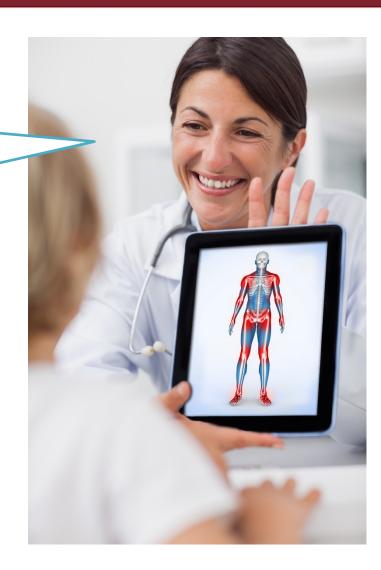


"Can you use an app on an iPad?"

Yes, you can use your GFE iPad! (You must meet PIV exemption requirements to use staff-facing apps.)

THE FAQS OF USING PROVIDER APPS

"Are there additional requirements for VA Clinical Staff using staff apps that access PHI and PII?"

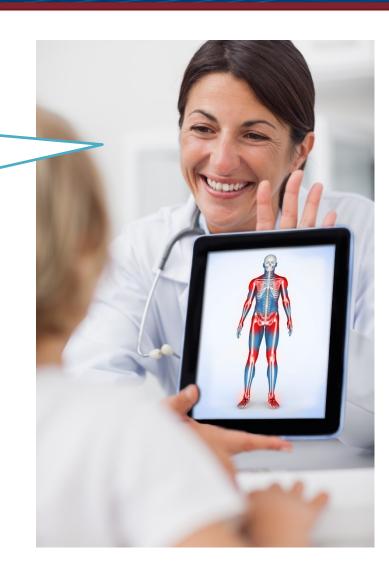


THE FAQS OF USING PROVIDER APPS

"Are there additional requirements for VA Clinical Staff using staff apps that access PHI and PII?"

You'll need VistA Secondary Menu Options: OR CPRS GUI CHART and DVBA CAPRI GUI.

- Have your VistA administrator verify your site's VistA configuration, as these options may need to be unlocked with a key.
- If your menu options are changed, restart your VistA and CPRS sessions before accessing the app.



THE FAQS OF USING VETERAN APPS



THE FAQS OF USING VETERAN APPS



If you use VA for your own health care, you can use Veteran apps. You'll need a DS Logon Level 2 (Premium) Account to access your own information while testing the app.

HELP AND RESOURCES

Mobile App Service Desk

Speak to a technical support person

Weekdays 7 a.m. - 7 p.m. (CT)

VA Staff Apps: Phone (844) 482-6624

Veteran Apps: Phone (877) 470-5947

Email: help@vamobile.us



http://help.VAMobile.us

REVIEW

- Promotion of new VA Mobile Apps for Veteran use
- VA needs Care Teams to spread the word to their patients
- VistA credentials required when using provider apps
- DS Logon credentials required when using Veteran apps
- Complete Feedback form on the VA App Store
- For help with apps, call the VA Mobile App Service Desk

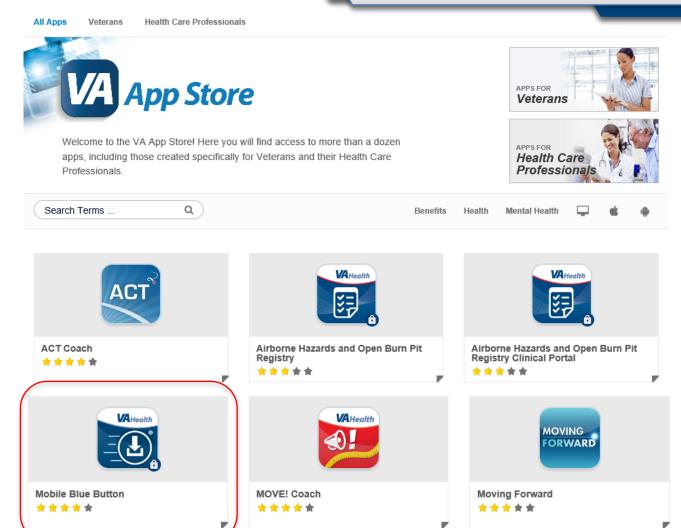


Mobile Blue Button App



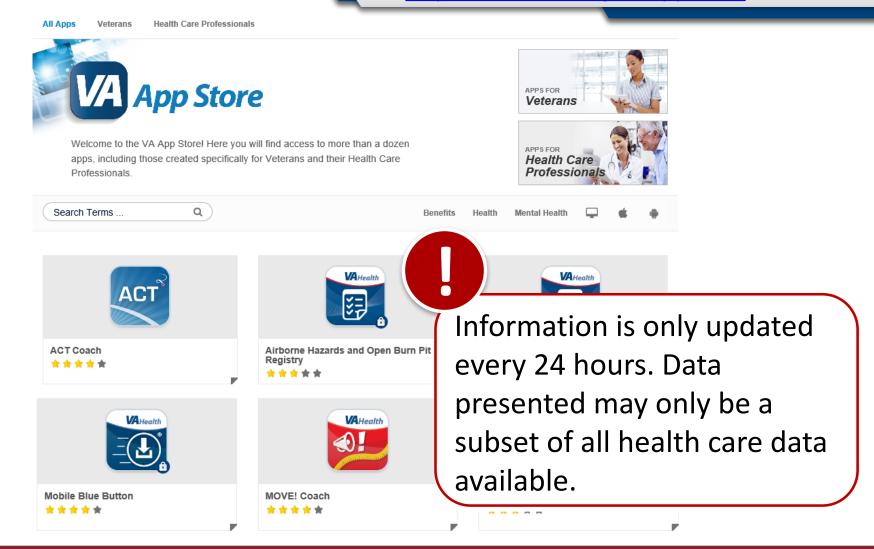
ABOUT MOBILE BLUE BUTTON

https://mobile.va.gov/appstore

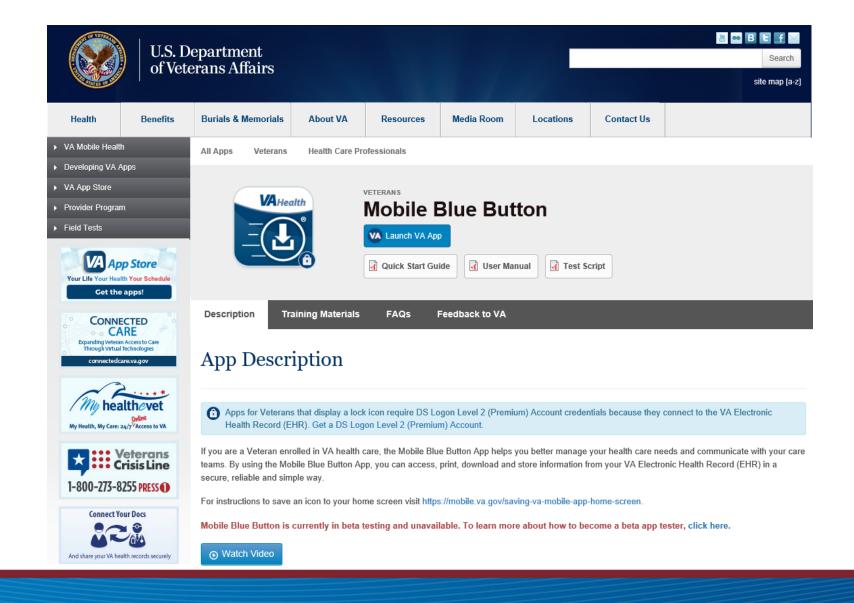


ABOUT MOBILE BLUE BUTTON

https://mobile.va.gov/appstore



WHERE TO FIND THE MOBILE BLUE BUTTON APP



ABOUT DS LOGON



Yes! You are eligible for a DS Logon Account of either level if you're enrolled in the Defense Enrollment Eligibility Reporting System (DEERS).

If you are not enrolled in DEERS, call 1-800-983-0937, Option 2.

(3)

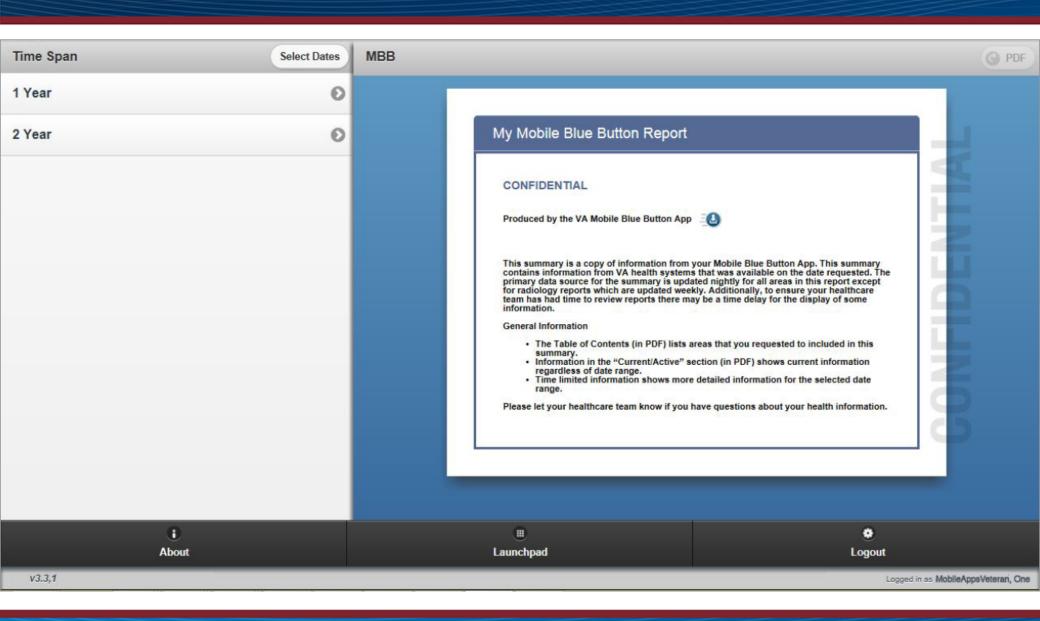
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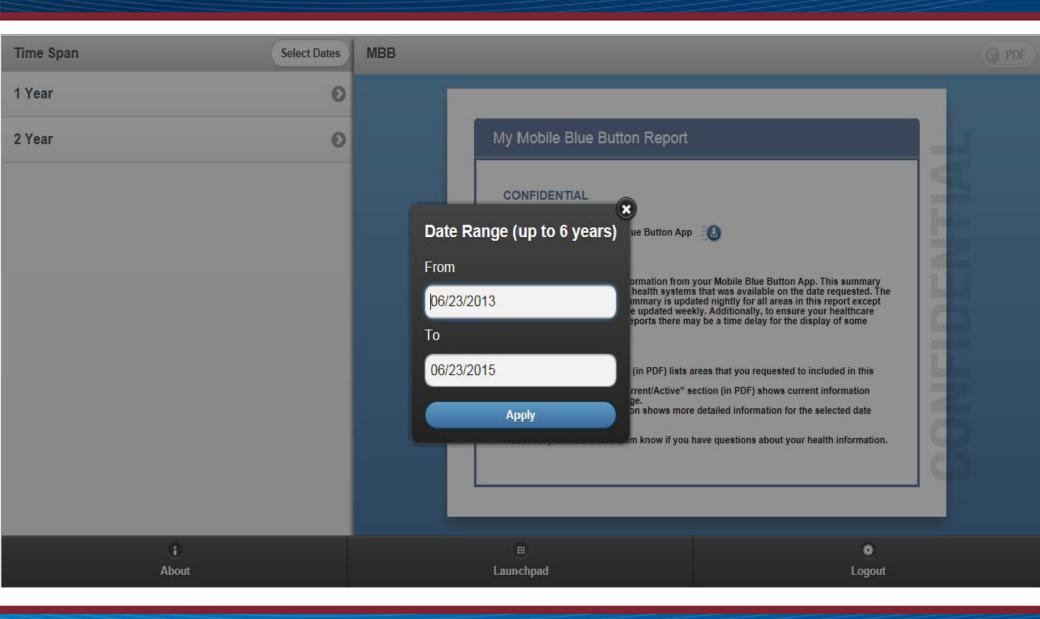
Effective 1/14/2013

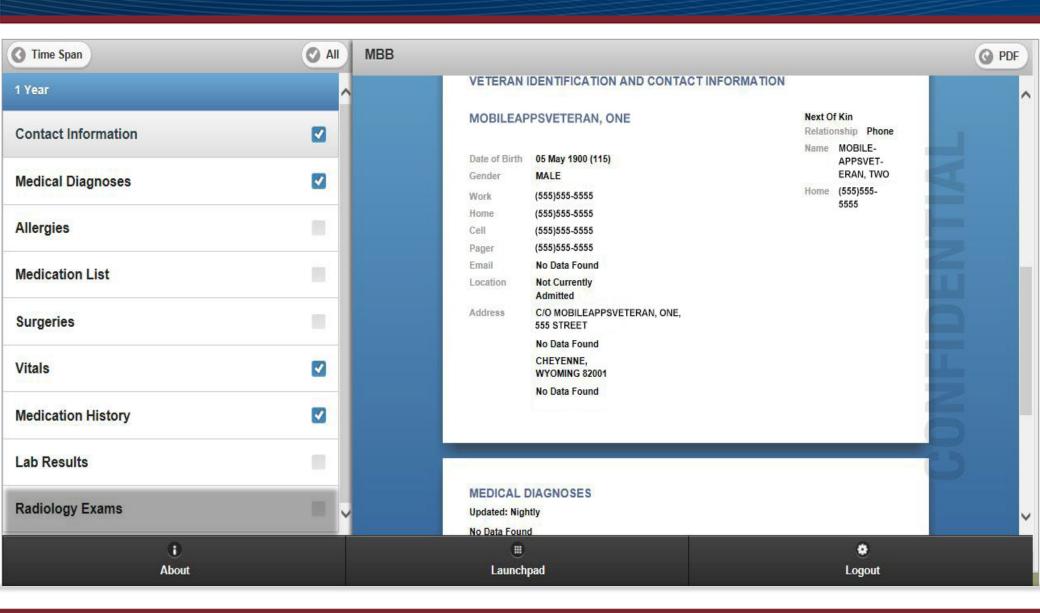
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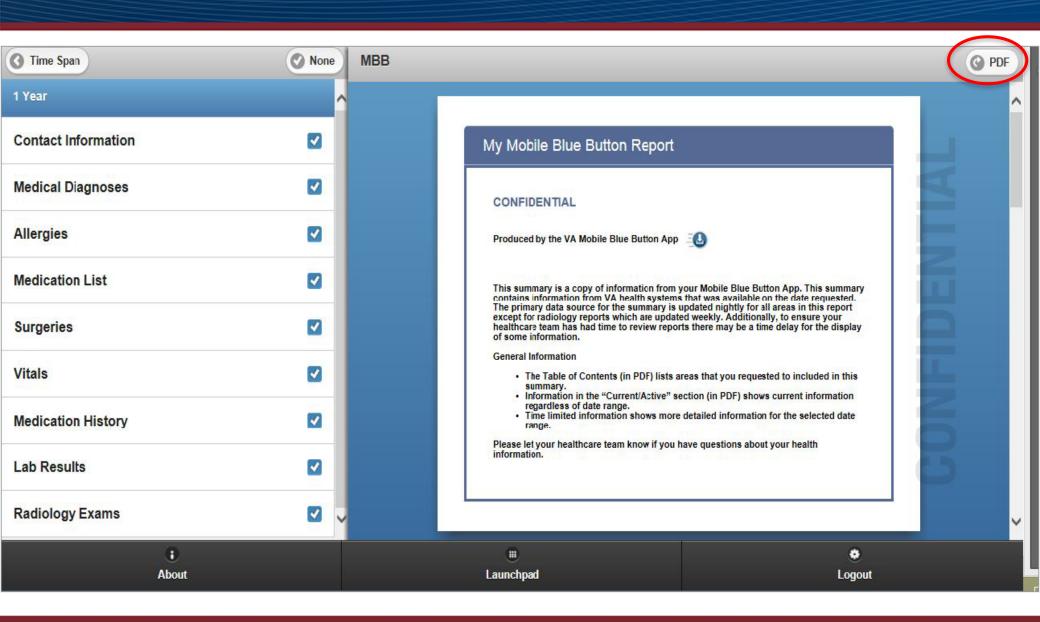
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- Mobile Blue Button is for facilitating patient access to their health information.
- Patients are responsible for their own health, and must contact their health care team if having a medical issue. In an emergency, they should call 911.
- Use of Mobile Blue Button is voluntary.
- All data VA collects is subject to federal law.

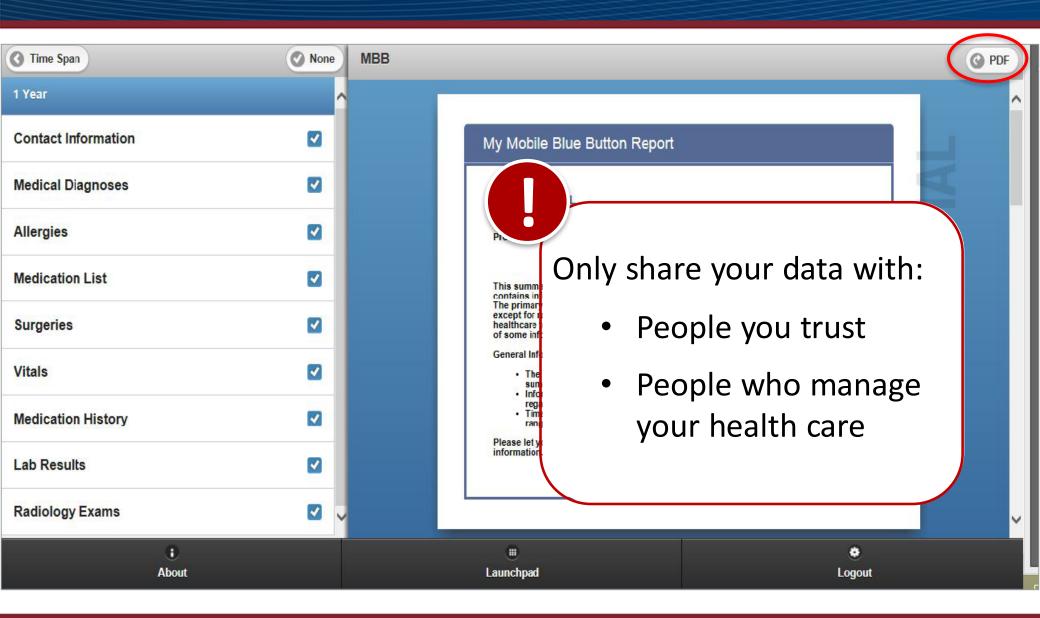


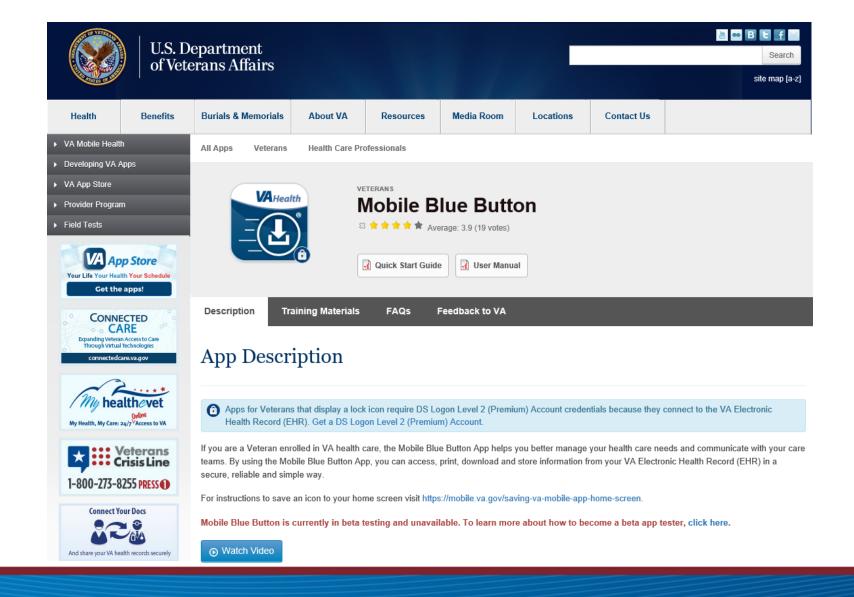


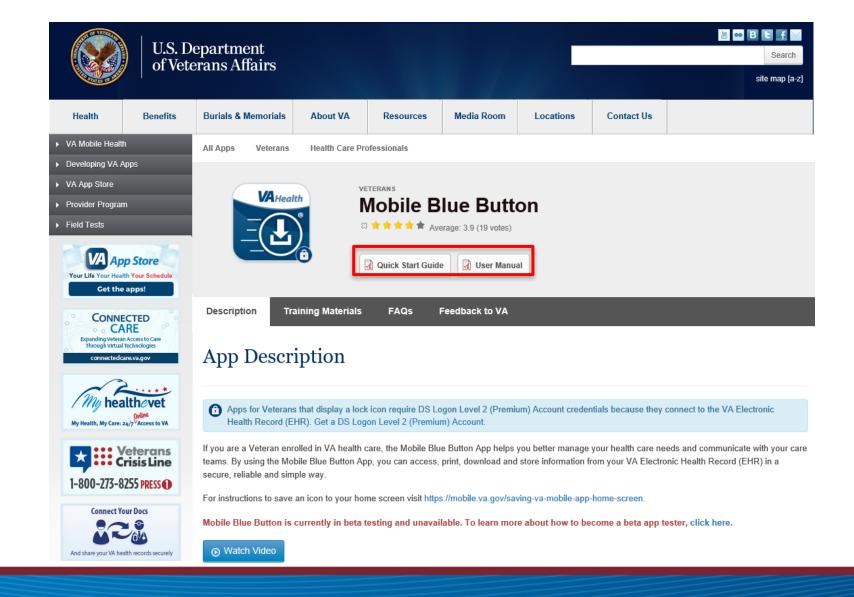


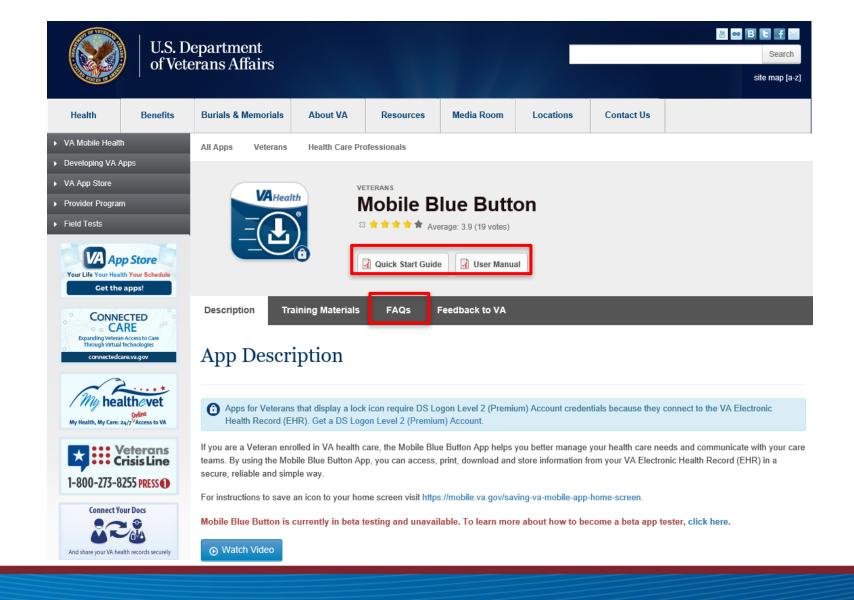


HOW TO USE MOBILE BLUE BUTTON









VA Mobile

https://mobile.va.gov/dslogon



DS Logon Education App

https://mobile.va.gov/app/ds-logon-education





Mobile App Service Desk

Speak to a technical support person Weekdays 7 a.m. - 7 p.m. (CT) Phone (877) 470-5947

- Quick Start Guide, User Manual and FAQs on the Mobile Blue Button web page at https://mobile.va.gov/app/mobile-blue-button
- VA Mobile National Release demonstration video at https://www.youtube.com/user/VeteransHealthAdmin
- VA Mobile DS Logon web page at https://mobile.va.gov/dslogon
- DS Logon Education App at https://mobile.va.gov/app/ds-logon-education
- The Mobile App Service Desk at (877) 470-5947
- Mobile Blue Button webinar: https://www.vapulse.net/videos/13679 *Internal link only

Mobile Blue Button App

- Easy access to Electronic Health Record (EHR) data
- Printable records
- Customizable and secure
- Requires a DS Logon Level 2 (Premium) Account
- Leads to a better informed patient and better health care relationships

Mobile Blue Button App

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Only share your data with:

- People you trust
- People who manage your health care

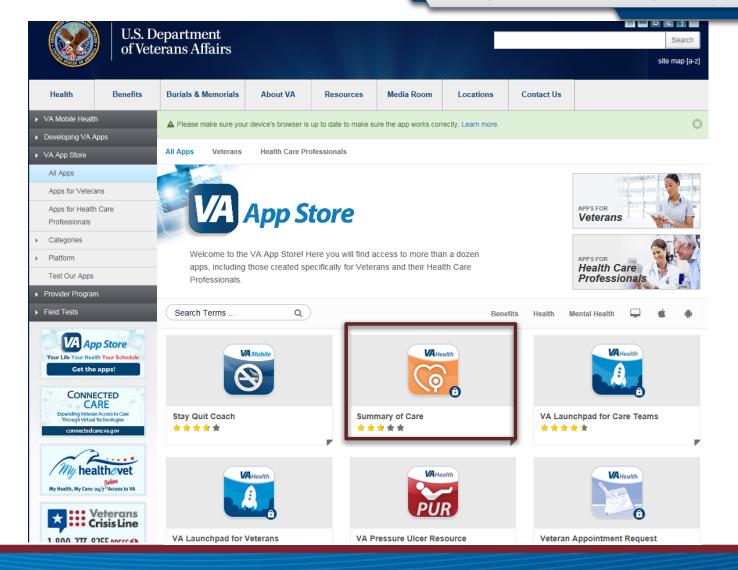


Summary of Care App



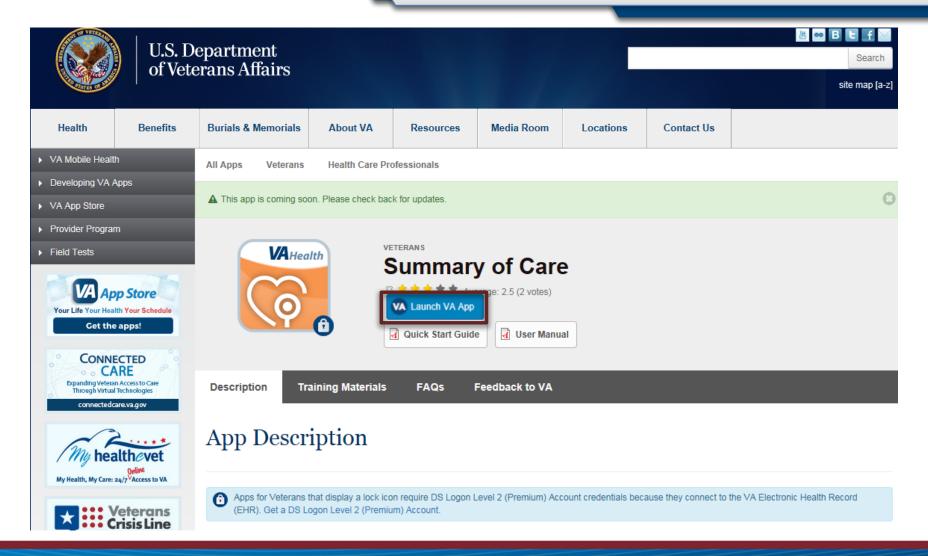
ABOUT SUMMARY OF CARE

https://mobile.va.gov/appstore



WHERE TO FIND THE SUMMARY OF CARE APP

https://mobile.va.gov/summary-of-care





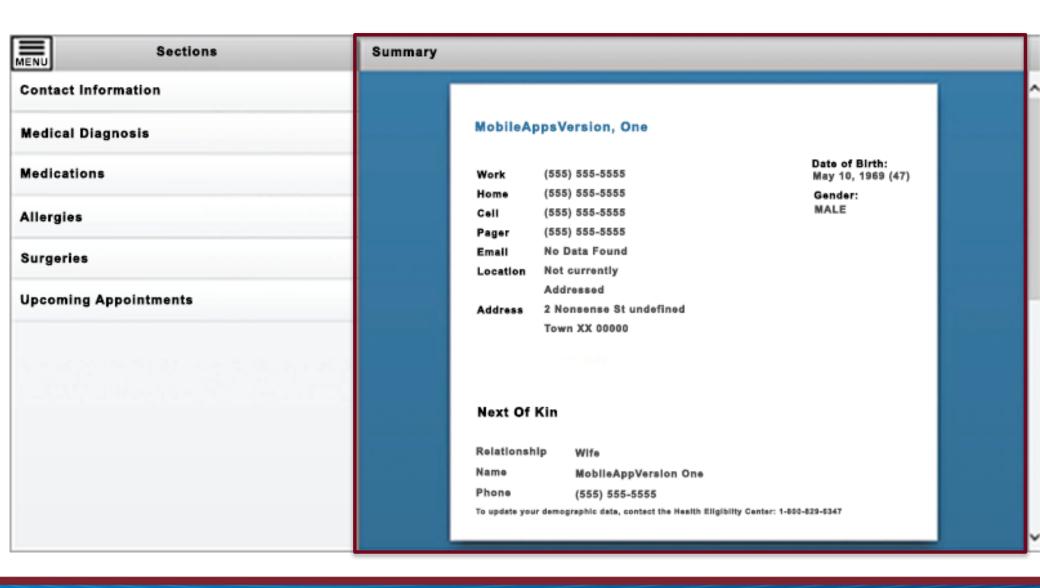
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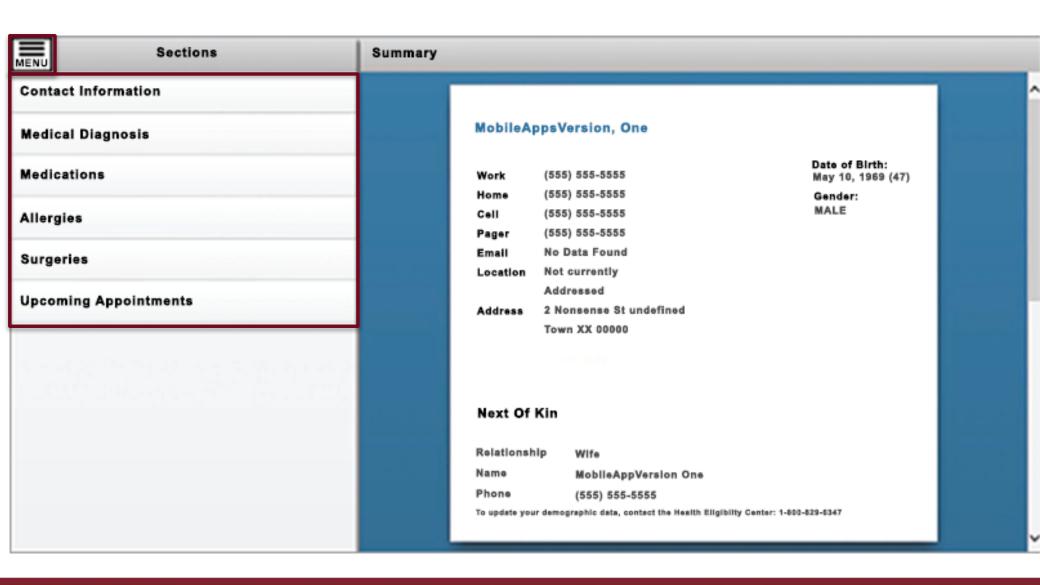
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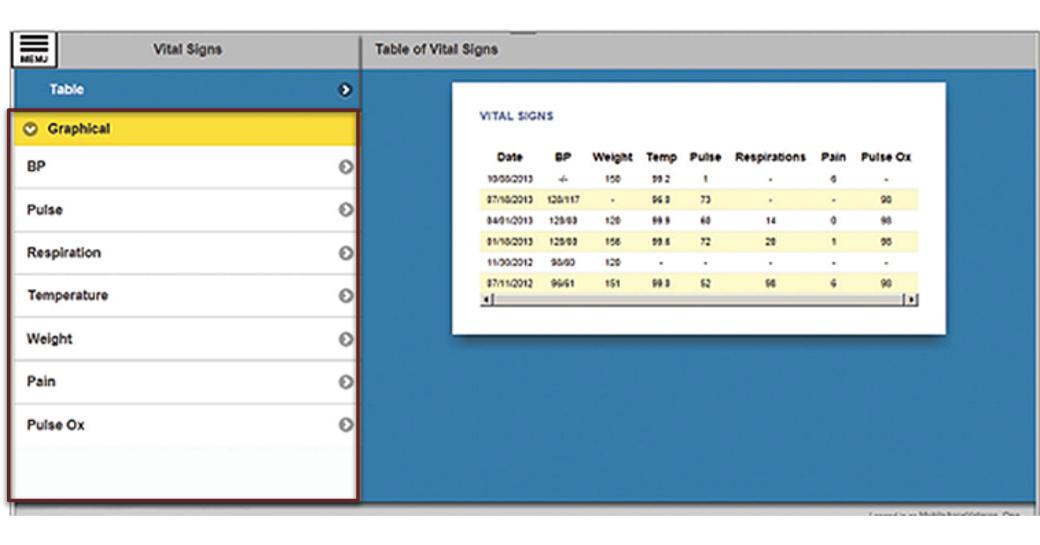
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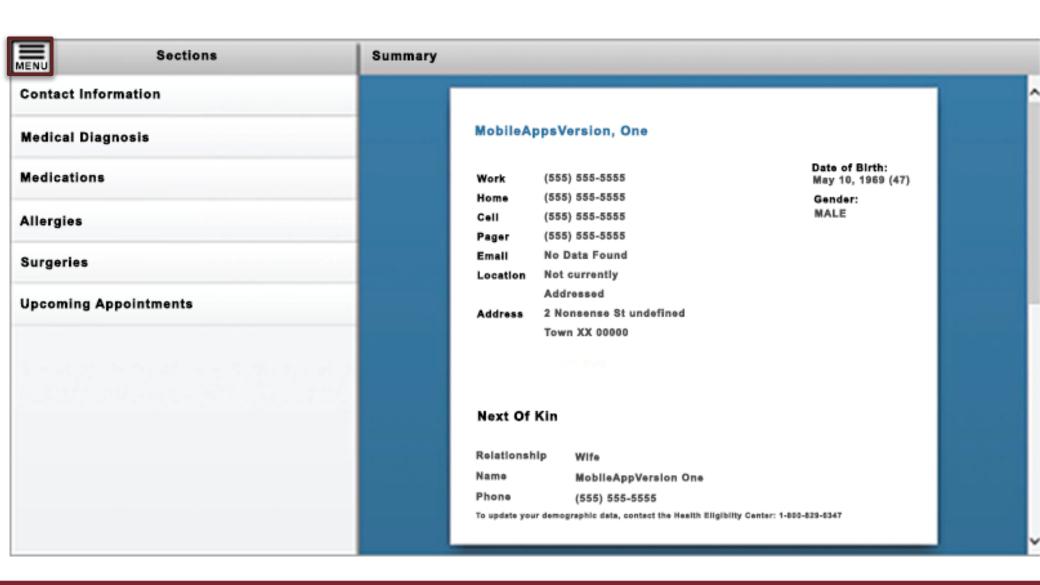
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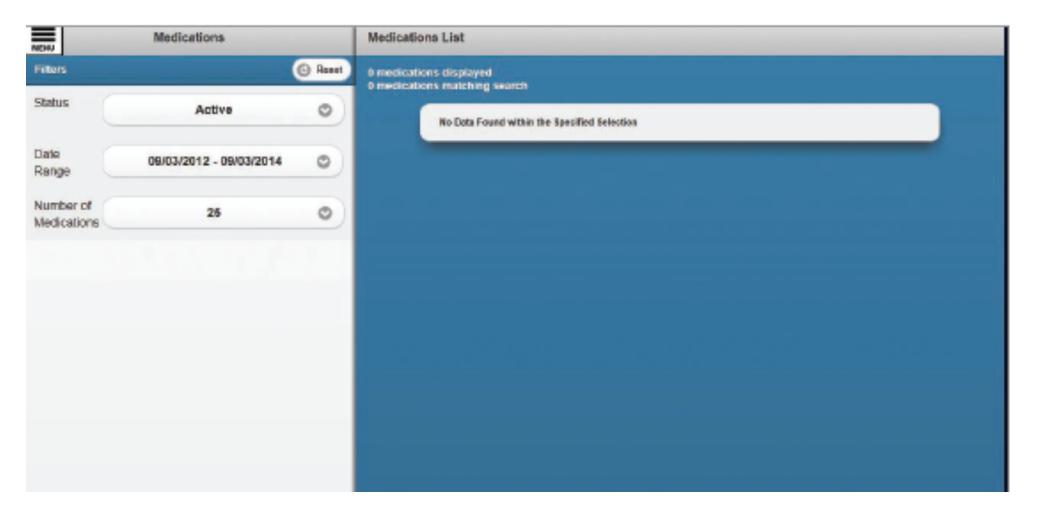
- Summary of Care is for facilitating patient access to their health information.
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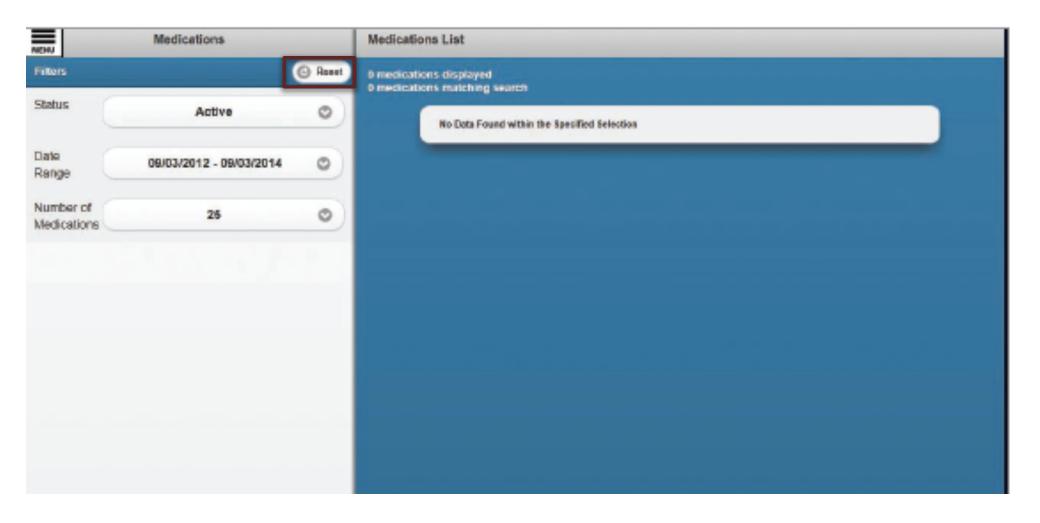


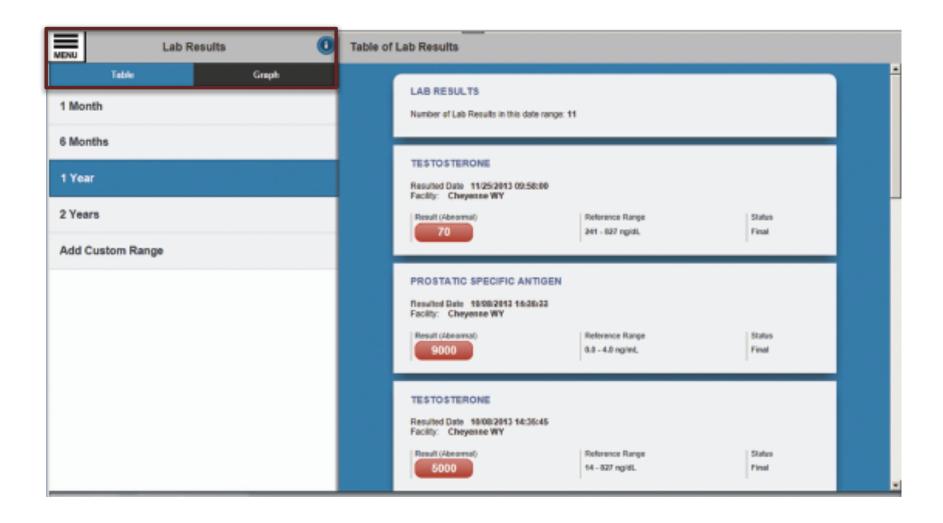


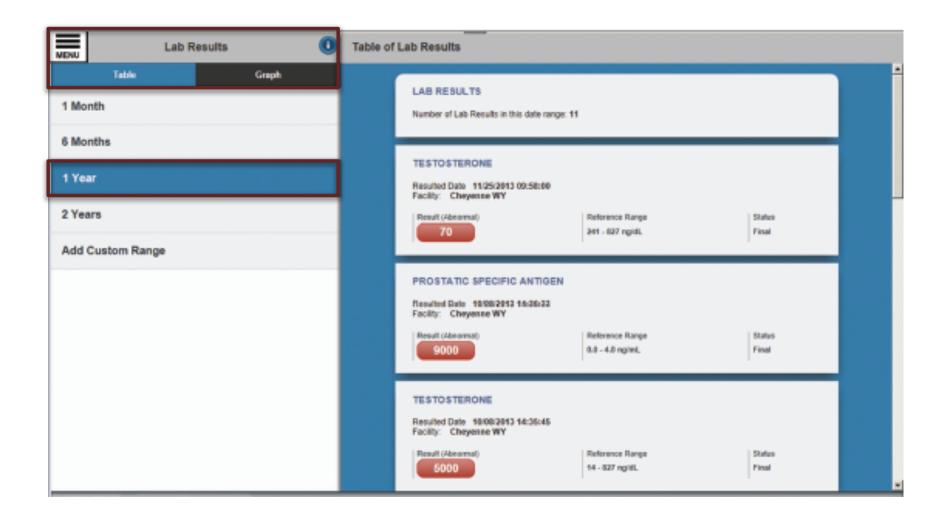




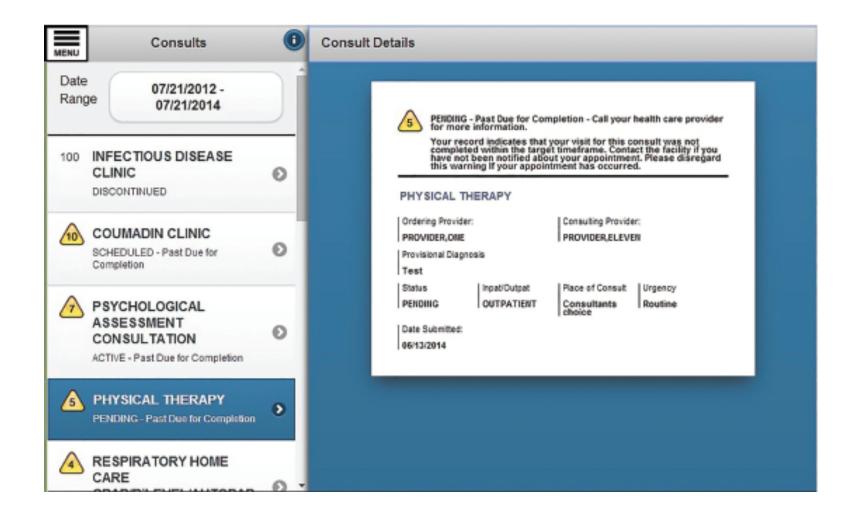




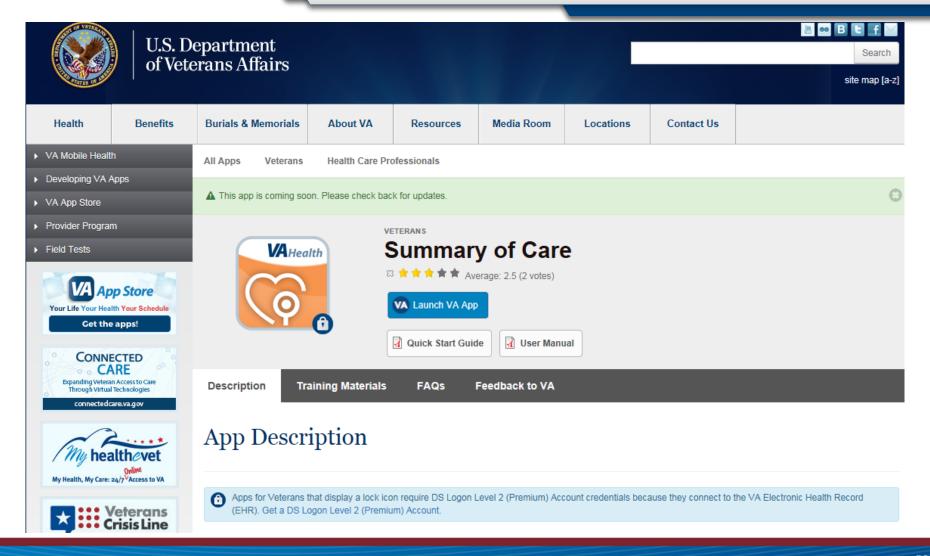




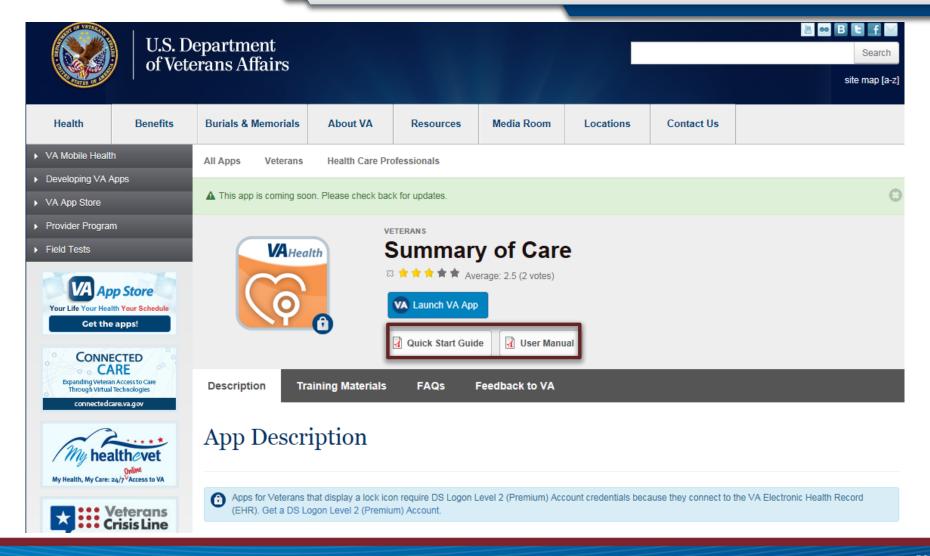




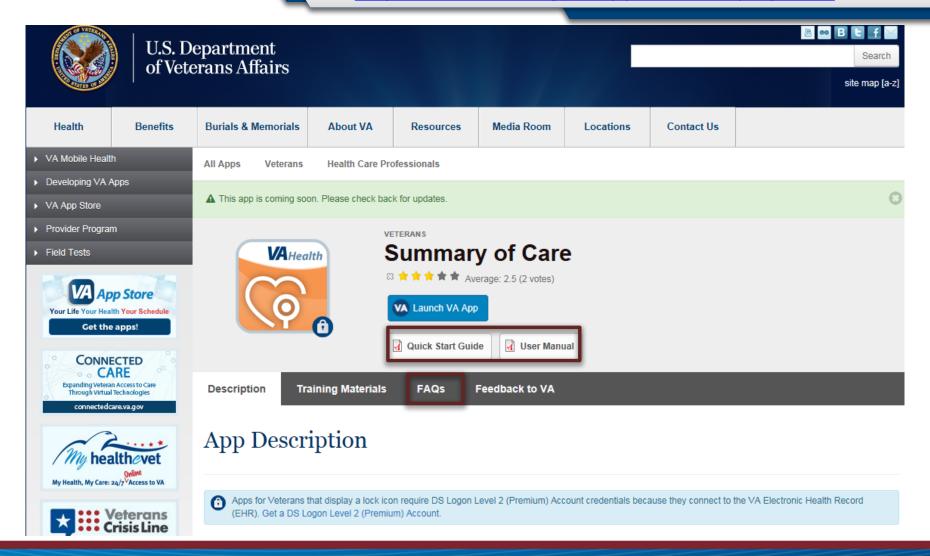
https://mobile.va.gov/app/summary-of-care



https://mobile.va.gov/app/summary-of-care



https://mobile.va.gov/app/summary-of-care



VA Mobile

https://mobile.va.gov/dslogon



DS Logon Education App

https://mobile.va.gov/app/ds-logon-education





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- The Summary of Care web page at https://mobile.va.gov/app/summary-of-care
- VHA's YouTube channel at https://www.youtube.com/user/VeteransHealthAdmin
- VA Mobile DS Logon web page at https://mobile.va.gov/dslogon
- DS Logon Education App at https://mobile.va.gov/app/ds-logon-education
- The Access Center webpage at https://myaccess.dmdc.osd.mil
- DEERS at the VBA National Call Center at 1-800-983-0937 Option 2
- The Mobile App Service Desk at 1-877-470-5947
- Summary of Care webinar: https://www.vapulse.net/videos/13680 *Internal link only

Summary of Care App

- Easy access to Electronic Health Report (EHR) data
- Accessible from smart phone, tablet or computer
- Allows Veterans to become more active in their health and health care
- Requires a DS Logon Level 2 (Premium) Account
- Leads to a better informed patient and better health care relationships

Summery of Care App

- Easy access to Electronic Health Report (EHR) data
- Accessible from smart phone, tablet or computer
- Allows Veterans to become n and health care
- Requires a DS Logon Level 2 (Pro
- Leads to a better informed petirelationships

Only share your data with:

- People you trust
- People who manage your health care



THANK YOU!

What future topics would you like to discuss?

Let us know by providing feedback at this link:

https://www.surveymonkey.com/r/MTJFPJM