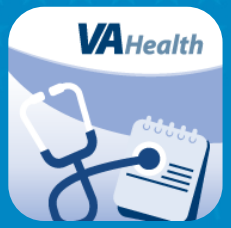
If using your phone for audio, please dial in through Lync:
855-767-1051
Meeting ID: 169-38-984#

Thank you for joining, we will begin shortly.



Introducing Patient Viewer

Dr. Shaman Singh, Clinical Lead, Connected Care
Gerry Markowitz, Project Manager, Booz Allen Hamilton

January 22, 2016

VA HEALTH CARE Defining EXCELLENCE in the 21st Century

Patient Viewer Video

http://youtu.be/7vuiCxYvKz0

The Patient Viewer App

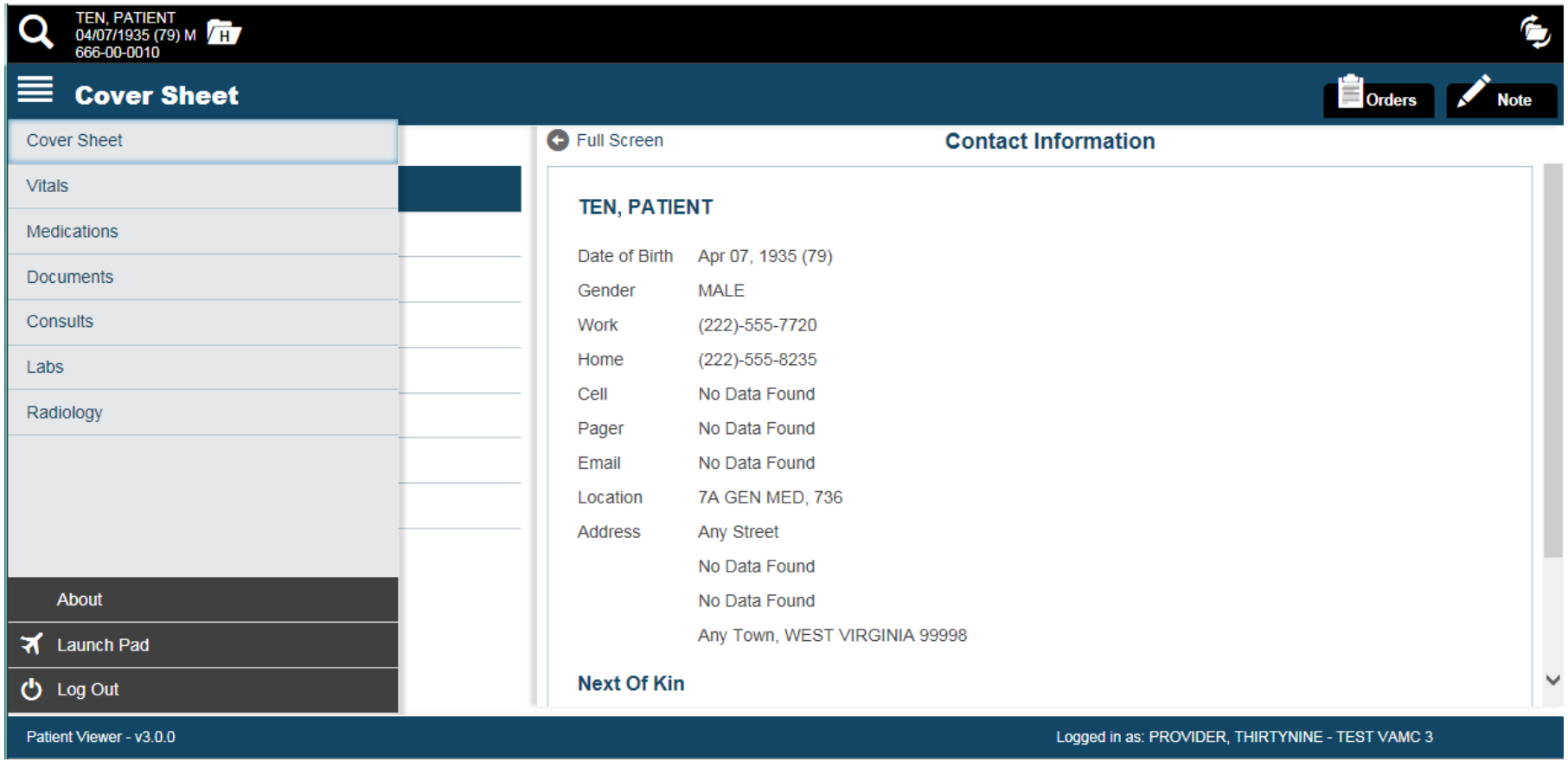
Patient Viewer allows VA staff to see patient data on mobile devices, benefiting Veterans and their health care team by providing:

1. Access to patient data on the go, whether in the medical center or off premises.
2. The ability read and update progress notes, as well as view patient medical data during a patient engagement.
3. The ability to respond to critical events and questions about patient care immediately upon contact.

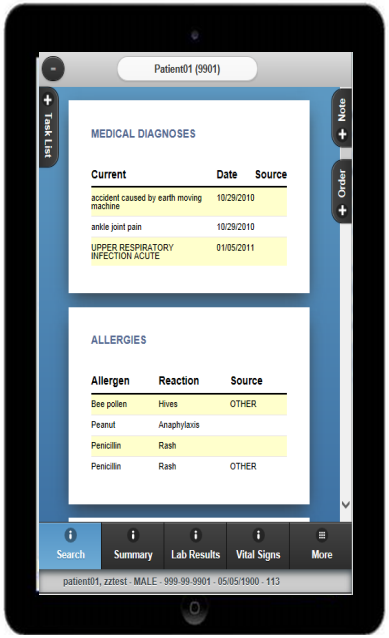
Patient Viewer Application Overview

- Mobile access for VA care team members to view patient clinical data from VA databases.
- Authentication requires VistA credentials.
- Allows selection of date ranges.
- Displays data in table and graphical format (as appropriate):
  - *Radiology* - *Labs* - *Documents*
  - *Vitals* - *Orders View* - *Progress Notes*
  - *Medications* - *Problem List* - *Surgeries*
  - *Allergies* - *Future Appointments* - *Hospitalizations*
  - *Consults (Patient and Provider views)*
- Progress Notes can be added.

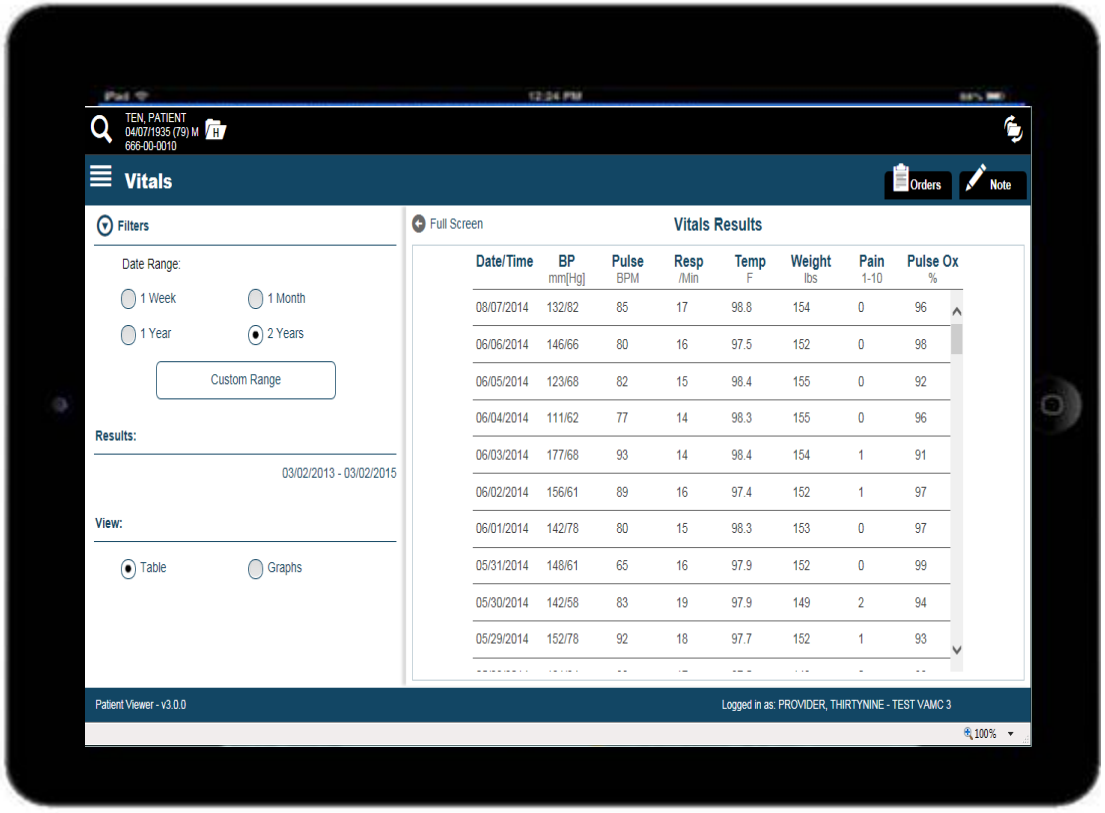
Patient Viewer Sample Opening Screen



Patient Viewer on a GFE iPhone



Sample: Vitals



Questions?

Patient Viewer Field Test Objectives

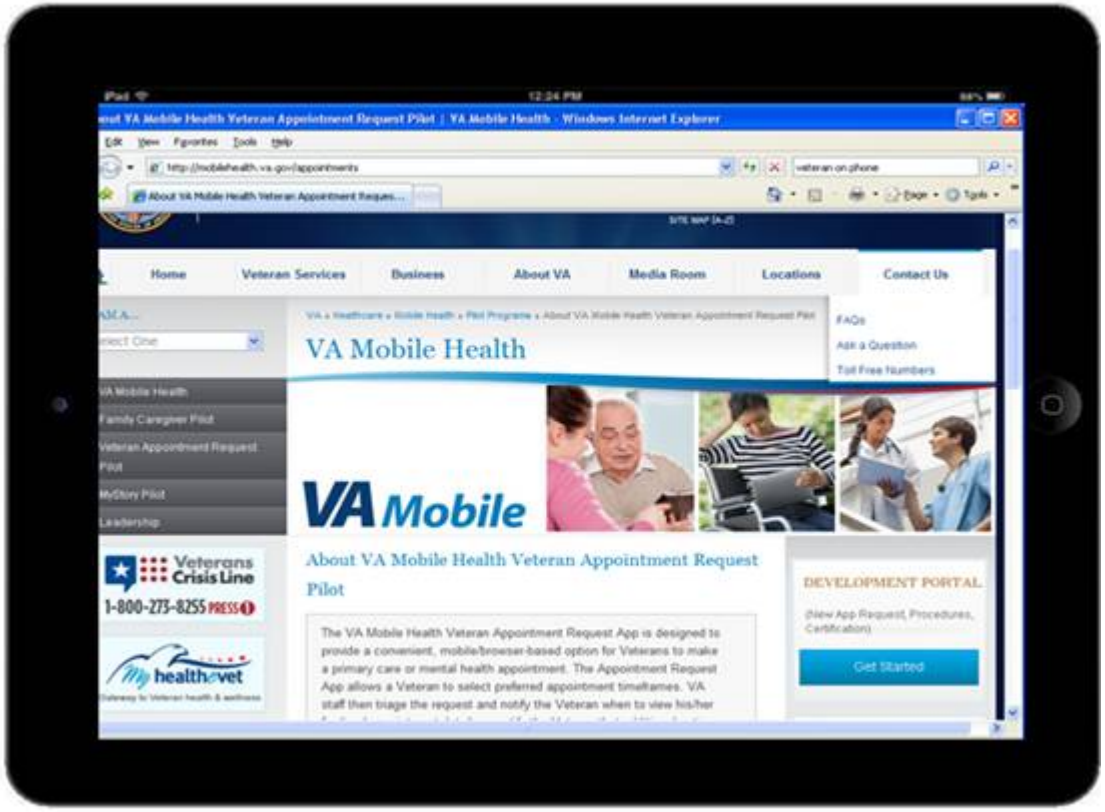
- Verify that the app works correctly in the Production environment.
- Verify that the app works on a variety of GFE mobile devices (iPads and iPhones).
- Verify usefulness across a broad spectrum of VA care team members.
- Verify app performance at all locations with iPads.
- Collect feedback from a cross section of clinical users for 60 days.
- Determine app mediation (bug fixes and changes) required prior to National Release.

Field Tester Responsibilities

- Sign up to be a tester
  - Sign the welcome letter and return to your POC.
- Learn the App
  - Watch the Overview Presentation by Dr. Neil Evans at http://youtu.be/7vuiCxYvKz0
  - Watch all of the functionality videos in the training portal at https://mobile.va.gov/app/patient-viewer
- Validate functionality
  - Perform the required checklist of activities provided to you; verify results using CPRS.
  - Use the app in your day-to-day activities, on and off VA premises.
- Feedback
  - Enter questions and comments about the app by opening the Help Desk icon on the iPad home screen and selecting the Patient Viewer app.
  - Identify the function (e.g., Vitals, Labs, Cover Sheet, etc.) from the drop down list.
  - Complete the final questionnaire immediately upon receipt.
- Help Desk Support
  - For technical issues connecting to the app contact the mobile service desk at 855-500-2025 or http://help.vamobile.us
  - Post clinical questions using the PV Feedback; an implementation team member will respond.

Mobile Health Website for Training Videos

https://mobile.va.gov/training



Patient Viewer Demo

http://youtu.be/kWsnIrvJI4s

Questions?

For questions about the Field Test, contact:

Gerald Markowitz

Gerald.Markowitz@va.gov

443-832-4294

For clincial questions about Patient Viewer, contact:

Dr. Shaman Singh

Shaman.Singh@va.gov

202-461-8919

Thank you!

What future topics would you like to discuss?
Let us know by providing feedback a the link below:

https://www.surveymonkey.com/r/LSG9KMT