

CHAMPVA Pay *Quick Start Guide*





U.S. Department of Veterans Affairs

Veterans Health Administration Office of Connected Care

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Overview

The Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) Pay mobile application (app) is an interactive tool to identify the participation status of CHAMPVA medical codes for use by a Veteran's beneficiaries and/or medical providers. The app accepts Current Procedural Terminology (CPT), International Classification of Diseases, Tenth Revision (ICD-10), National Drug Code (NDC), and Durable Medical Equipment (HCPS-DME) codes and returns the reimbursement status.



Prerequisites

Anyone can access the CHAMPVA Pay App and check on reimbursement statuses.

Checking a Code

From the home screen, tap **Check Codes**. You will go to the Check Codes screen where there are four different categories of medical codes. Type in the code you're checking on in the corresponding blank field.

- CPT Code Current procedural terminology codes are used for billing outpatient and office procedures. The code must be 3-7 alphanumeric characters (e.g., 98941).
- ICD-10 Code International classification of diseases. Tenth revision codes are used to classify and code all diagnoses, symptoms and procedures. The code must be 1-8 alphanumeric characters (e.g., S72044G).
- HCPCS/DME Code Durable medical equipment codes are used to identify medical equipment used for treatment. The code must be 3-7 alphanumeric characters (e.g., A4265).
- NDC Code National drug codes are used for identification of human drugs. The code must be 11 numerals (e.g., 00781714687).

A green checkmark will appear next to the code when the required syntax is entered. Tap **Submit**. You will go a Checked Code screen, which will show you the type of code, the code you entered and the participation status.

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CHAMPVA Pay Application	He	ome Check Codes	Contact Us 👻	About Help	Launchpad		
Check Codes							
CPT Code Current Procedural Terminology (CPT) codes used for billing outpatient and office procedures.	✓ ICD-10 Code International Classification of Diseases, Tenth Revision (ICD-10) used to classify and code all diagnoses, symptoms and procedures.	HCPCS/D Durable Medical (DME) used to lo medical equipme treatment.	HCPCS/DME Code Durable Medical Equipment (DME) used to identify medical equipment used for treatment.		✓ NDC Code National Drug Code (NDC) codes used for identification of human drugs.		
3-7 Alphanumeric chars e.g. 98941 Submit	1-8 Alphanumeric chars e.g. S72.044G Submit	3-7 Alphanum e.g. A4 Subr	neric chars 265 nit	11 Nume e.g. 007817 Subn	erals 714687 nit		

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Understanding Participation

There are four options for the participation status:

- Yes This is covered by CHAMPVA.
- Yes with conditions. To learn more, call the service center at 1-800-733-8387 This is part of CHAMPVA, but there are restrictions. You are advised to contact the CHAMPVA service center for more details.
- No This is not covered by CHAMPVA.
- Unknown Code. To learn more, call the service center at 1-800-733-8387.

NOTE: Results of any search using the CHAMPVA Pay App are current at the time of use only and do not constitute an authorization by VA to purchase any drug, medical treatment or piece of durable medical equipment. All reimbursement rates quoted by this app are subject to change.

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CHAMP	VA Pay	Application	Home	Check Codes	Contact Us -	About	Help	Launchpad
✓ Che	✓ Checked Code							
Results								
Code	Code	Participation Status						
DME Code	A4265	Yes with conditions. To learn more, call the service center at 1-800-733-8387 – This is part of CHAMPVA, but there are restrictions. You are advised to contact the CHAMPVA service center for more details.						
Warning: Results of any search using this application are current at the time of use only and do not constitute an authorization by the VA to purchase any drug, medical treatment or piece of durable medical equipment. All reimbursement rates quoted by this application are subject to change.								



Accessing Information on CHAMPVA

To access additional resources about CHAMPVA, tap **CHAMPVA Website** or **CHAMPVA Guide** from the Home screen.

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CHAMPVA Pay Application	Home	Check Codes	Contact Us 👻	About	Help	Launchpad		
CHAMPVA Pay Application								
Welcome to CHAMPVA Pay Medical Code Verifier								
This application accepts a medical code (CPT/ICD-10/NDC/HCPCS-DME) and will provide its reimbursement status in CHAMPVA. Please select the 'Check Codes' on the navigation bar or button below to get started.								
Please find more information about the CHAMPVA program through the CHAMPVA website or the CHAMPVA Guide.								
Warning: Results of any search using this application are current at the time of use only and do not constitute an authorization by the VA to purchase any drug, medical treatment or piece of durable medical equipment. All reimbursement rates quoted by this application are subject to change.								
Check Codes								



Learning About the App

Tap **About** to see the app's name, version number, name of the developer, national release date, a brief overview of the app, supported browsers, information about the Help Desk and how to provide feedback about the app. For information on some parts of the app, tap the **i** icon and a pop-up box with information about that functionality will appear.

Help and Additional Information

Additional Training Materials for the CHAMPVA Pay App

More resources, such as a User Manual, Slideshow and FAQs, can be found on *mobile.va.gov/appstore*, and search for the app to access the resources.

Help Desk Information

If you need assistance with the CHAMPVA Pay App, dial **1-844-482-6624** to speak with a VA representative. The Help Desk is open weekdays from 7 a.m. to 7 p.m. CT. For TTY assistance, dial 711.

Emergencies

If you feel that your information may have been compromised, contact your local VA facility to obtain the contact information for your Privacy Officer. To locate your local VA facility, visit VA's Facility Locator: *http://www. va.gov/directory/guide/home.asp?isflash=1*. NOTE: You should never use this app in an emergency situation. If you encounter an emergency, call your local medical center or dial 911.