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Shawn Hardenbrook, MSW is the Director of Web and Mobile Solutions (WMS), aligned under the Office of Connected Care, in the Veterans Health Administration within the U.S. Department of Veterans Affairs. He is responsible for overseeing the development of mobile solutions, including applications (apps) and mobile-optimized Web sites, to assist Veterans, Caregivers and VA care teams in addressing a range of health, management and administrative needs. Prior to his current role, he served as WMS’s technical lead.

Mr. Hardenbrook started his VA career in 1993 as a Master Social Worker at the Dallas VA Medical Center (VAMC). Shortly after entering VA, he began working on IT initiatives, first working on a scheduling system for a Sertraline drug protocol, and then on clinical documentation tools at the West Palm Beach VAMC in the mid-1990s. Mr. Hardenbrook coordinated the implementation of the Computerized Patient Record System (CPRS) at several VAMCs, including the VA’s first fully electronic medical center.

In 2001, Mr. Hardenbrook received awards from the Al Gore Hammer Program and the VA Secretary’s Scissors Program for creating the Compensation and Pension Record Interchange (CAPRI) application. CAPRI processes more than 100,000 electronic disability clinical exam templates per month, in addition to producing performance metrics and facilitating communication between VHA and the Veterans Benefits Administration (VBA). Mr. Hardenbrook also has held leadership positions with the Office of Information Technology (OIT), the VHA Office of Health Information (OHI) and the VHA Chief Business Office (CBO).

Mr. Hardenbrook holds a Bachelor of Arts in psychology from Florida State University and a Master of Social Work also from Florida State University.