

Please remember to mute your speakers.



VA Mobile Discussion Series

For audio, please dial in using VANTS:
1-800-767-1750 pc: 32523#

Thank you for joining. We will begin shortly.



U.S. Department of Veterans Affairs

Veterans Health Administration
Office of Connected Care



Rx Refill App

VA Mobile Discussion Series

August 24, 2017

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VA Pharmacy Benefits Management

VA



U.S. Department of Veterans Affairs

Veterans Health Administration
Office of Connected Care



Rx Refill App



The Department of Veterans Affairs (VA) Rx Refill mobile application (app) allows you to request refills of your refillable VA-issued prescriptions, track VA prescription deliveries, view VA prescription history and access additional medication information on My HealthVet from the convenience of your mobile device.



Veteran at his kitchen table...



Image used with permission



Rx Refill in the VA

- **Phone**

- AudioCare
- Call Centers
 - Local
 - Pharmacy Care Center
 - VCCM
- Local VAMC Pharmacy (non call center)

- **Online**



- My HealtheVet – online Rx refill or send a secure message
- Vets.gov
- ***Rx Refill Mobile App***

- **In Person**

- At VAMC Pharmacy window
- At VAMC Clinic

- **Mail-in** prescription labels to VAMC Pharmacy

- **VA Rx filled/refilled at non-VA Pharmacy**

*All online
refill
requests
converge
thru
My HealtheVet*



Home Page

VAHealth

GPKTESTEIGHT, MATT MIDNAME ▾

Rx Rx Refill

Home

Features ▾

About

Help

Home



Refillable VA Medications



Track Delivery



Prescription History



Medication Information on My HealtheVet



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About and Help

VAHealth Rx Refill MobileAppVeteran, One

Home Features About Help

About

Application Name	Rx Refill Mobile Web Application
Version Number	2.0.0
Developed By	U.S. Department of Veterans Affairs
National Release Date	2017
Application Description	The Rx Refill mobile application will provide users access to mobile-friendly Prescription (Rx) refill features available on My HealtheVet. Veterans with verified My HealtheVet accounts will be able to submit and track delivery of refills submitted by this app or from the My HealtheVet desktop application.
	The Rx Refill mobile app will also provide Veterans access to the medication information contained within their personal health record on My HealtheVet.

Close

VAHealth Rx Refill

Home Features

Help

Browsers This app can be used on the following supported browsers:

- Internet Explorer 11 and higher
- Safari 7 and higher

Help Desk If you need assistance with the Rx Refill Mobile App, dial 1-877-470-5947 to speak with a Help Desk Representative. The Help Desk is open Monday - Friday from 7 a.m. to 7 p.m. CST. For TTY assistance, dial 711. If you have questions about your DS Logon account, visit mobile.va.gov/dslogon or dial 1-800-983-0937 for assistance. Mobile App Training: Please visit mobile.va.gov/appstore, and search for the Rx Refill Mobile App to access training materials.

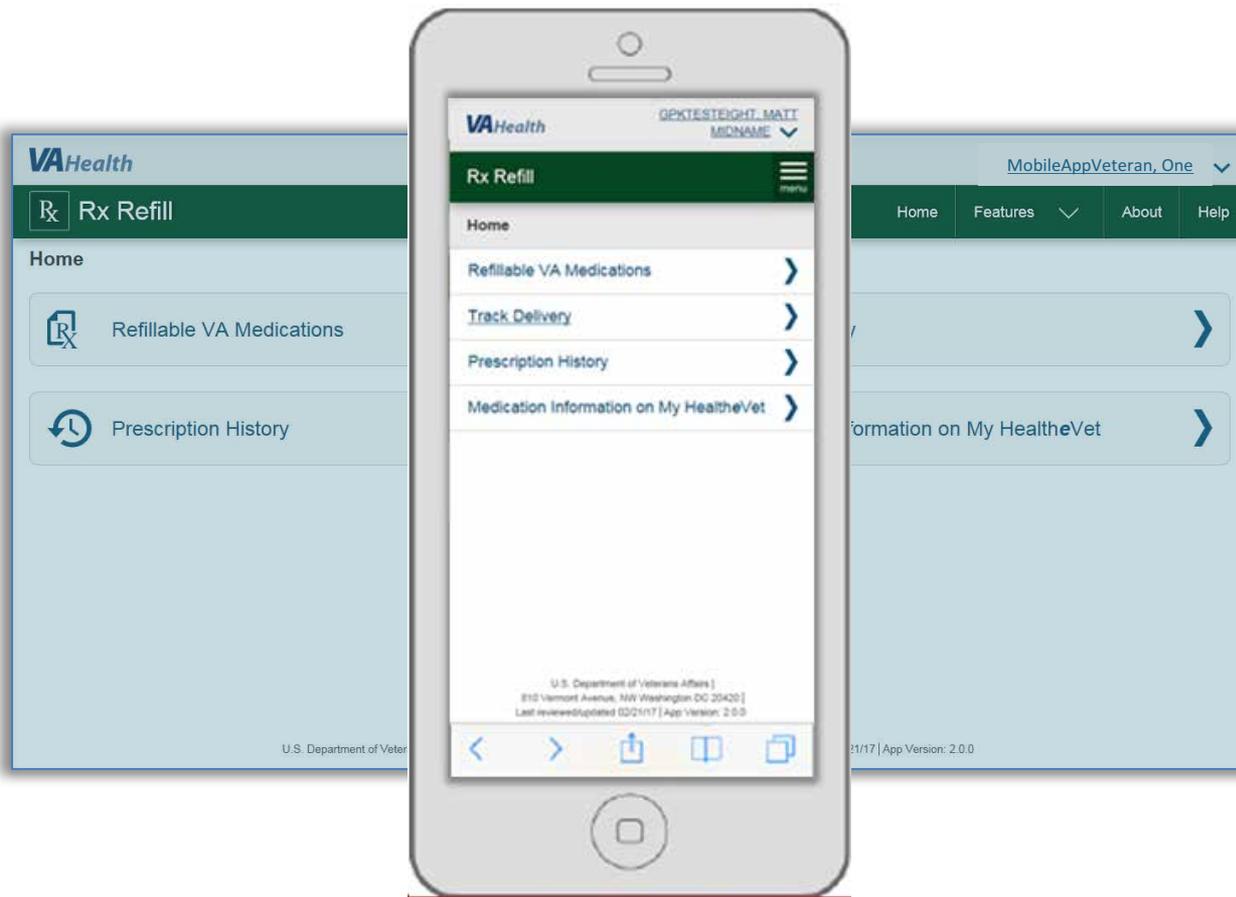
Emergencies If you feel that your information may have been compromised, contact your local VA facility to obtain the contact information for your Privacy Officer. To identify your local VA facility, visit VA's Facility Locator [here](#), or by copying and pasting the following link into your browser: <http://1.usa.gov/1Ttdj42>. Note that you should never use this app in an emergency situation. If you encounter an emergency, call your local medical center or dial 911. Veterans Crisis Line: 1-800-273-8255 Press 1.

General Feedback to VA <https://mobile.va.gov/app/rx-refill>

Close



Home Page

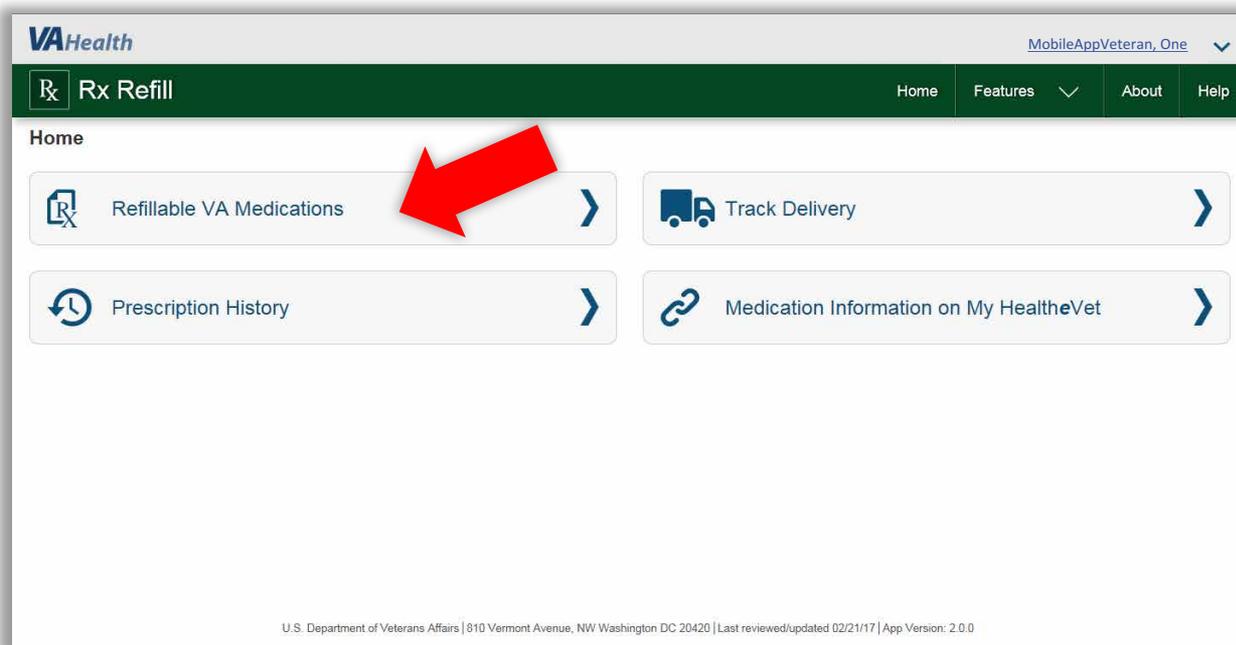


Available for iOS, Android and Windows operating systems and is supported by these internet browsers:

- ✓ Internet Explorer 11 and higher
- ✓ Safari 7 and higher
- ✓ Firefox 36 and higher
- ✓ Google Chrome 40 and higher



Refillable VA Medications



The Rx Refill App works **with** My HealtheVet.

With the Rx Refill App, requesting a refill of your VA prescriptions is as simple as clicking a button.



Important Information

Important Information

The prescription(s) listed may not be a complete list of the medications you are taking. Please take your medication(s) as instructed by your provider. If you have questions about the prescription(s) listed on your medications, contact your healthcare team.

The medications you are taking may have a prescription status of Active, On Hold, Discontinued, or Expired.

OK

[See Details >](#)

DIGOXIN (LANOXIN) 0.25MG TAB

An **Important Information** pop-up box appears the first time you access each feature during a session. It informs the user of potentially missing information and to discuss any concerns with their healthcare team.



Getting to know the screen

Each feature shows the **number of viewable entries**, such as the list of prescriptions available for refill or tracking.

The screenshot shows the VA Health mobile app interface. At the top, there is a header with the VA Health logo on the left and the user name 'MobileAppVeteran_One' on the right. Below the header is a navigation bar with a green background and white text, containing a home icon, 'Rx Refill', 'Home', 'Features', 'About', and 'Help'. The main content area is titled 'Refillable VA Medications' and displays a list of three medications. A red arrow points to the text '5 Refillable Prescriptions' at the top of the list. Each medication entry includes the medication name, refill status, prescription number, VA facility, and last filled date, along with a 'See Details' button.

Medication Name	Refill Status	Prescription Number	VA Facility	Last Filled Date
DIGOXIN (LANOXIN) 0.25MG TAB	Refillable	3636288	SLC10 TEST LAB	11/26/2016
MINOXIDIL 2.5MG TAB	Refillable	3636290	SLC10 TEST LAB	11/27/2016
PROCHLORPERAZINE MALEATE 5MG TAB	Refillable	3636285	SLC10 TEST LAB	11/26/2016



Getting to know the screen

← Refillable VA Medications Sort ▾

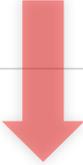
4 Refillable Prescriptions

MINOXIDIL 2.5MG TAB
Refill Status: **Refillable**
Prescription Number: **3636290**
VA Facility: **SLC10 TEST LAB**
Last Filled Date: **11/27/2016**
[See Details >](#)

PROCHLORPERAZINE MALEATE 5MG TAB
Refill Status: **Refillable**
Prescription Number: **3636285**
VA Facility: **SLC10 TEST LAB**
Last Filled Date: **11/26/2016**
[See Details >](#)

RALOXIFENE HCL 60MG TAB
Refill Status: **Refillable**
Prescription Number: **3636289**
VA Facility: **SLC10 TEST LAB**
Last Filled Date: **11/27/2016**
[See Details >](#)

SORAFENIB TOSYLATE 200MG TAB
Refill Status: **Refillable**
Prescription Number: **3636283**



Each feature's page gives the user the ability to see additional entries upon **scrolling**.



Refillable VA Medications

VA Health AppVeteran, One

Rx Refill Home Features Logout Help

Refillable VA Medications

5 Refillable Prescriptions

DIGOXIN (LANOXIN) 0.25MG TAB Refill Status: Prescription Number: VA Facility: Last Filled Date:	Refillable 3636288 SLC10 TEST LAB 11/26/2016	See Details >
MINOXIDIL 2.5MG TAB Refill Status: Prescription Number: VA Facility: Last Filled Date:	Refillable 3636290 SLC10 TEST LAB 11/27/2016	See Details >
PROCHLORPERAZINE MALEATE 5MG TAB Refill Status: Prescription Number: VA Facility: Last Filled Date:	Refillable 3636285 SLC10 TEST LAB 11/26/2016	See Details >

Sort ^

- Medication (A to Z)
- Medication (Z to A)
- Facility (A to Z)
- Facility (Z to A)
- Last Filled Date (Newest to Oldest)
- Last Filled Date (Oldest to Newest)

Tap **Sort** to view the list alphabetically by medication name, by facility or by last fill date.

The default sort is currently by medication name.



Refillable VA Medications

VAHealth MobileAppVeteran, One

Rx Rx Refill Home Features About Help

Refillable VA Medications

5 Refillable Prescriptions

DIGOXIN (LANOXIN) 0.25MG TAB Refill Status: Prescription Number: VA Facility: Last Filled Date:	Refillable 3636288 SLC10 TEST LAB 11/26/2016	See Details >
MINOXIDIL 2.5MG TAB Refill Status: Prescription Number: VA Facility: Last Filled Date:	Refillable 3636290 SLC10 TEST LAB 11/27/2016	See Details >
PROCHLORPERAZINE MALEATE 5MG TAB Refill Status: Prescription Number: VA Facility: Last Filled Date:	Refillable 3636285 SLC10 TEST LAB 11/26/2016	See Details >

Sort ^

- Medication (A to Z)
- Medication (Z to A)
- Facility (A to Z)
- Facility (Z to A)
- Last Filled Date (Newest to Oldest)
- Last Filled Date (Oldest to Newest)

Tap “**See Details**” beneath the prescription you’re interested in refilling, and you will go to a Refill Details screen with more information.



Refillable VA Medications

VAHealth MobileAppVeteran, One

Rx Refill Home Features About Help

Refill Details

DIGOXIN (LANOXIN) 0.25MG TAB

Quantity:	10
Refill Status:	Refillable
Prescription Number:	3636288
VA Facility:	SLC10 TEST LAB
Refills Remaining:	3
Last Filled Date:	11/26/2016
Last Refill Shipped:	8/9/2017
Current Prescription Expires:	11/27/2017

[Request Refill](#)

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If you would like to request a refill, tap **Request Refill** > A pop-up confirmation box will appear asking if you're sure you would like to refill the medication.



Refillable VA Medications

The screenshot shows the VA Health app interface. At the top left is the VA Health logo. The main header is 'Rx Refill'. Below it is a 'Refill Details' section with a table of medication information. A confirmation dialog box is overlaid on the screen, asking 'Are you sure you would like to refill DIGOXIN (LANOXIN) 0.25MG TAB - Rx Number 3636288?'. The dialog has 'No' and 'Yes' buttons. A red arrow points to the 'Yes' button. At the bottom of the screen is a 'Request Refill' button.

Medication	Refill Status	Prescription Number	VA Facility	Refills Remaining	Last Filled Date	Last Refill Shipped	Current Prescription Expires
DIGOXIN (LANOXIN) 0.25MG TAB	Refillable	3636288	SLC10 TEST LAB	3	11/26/2016	8/9/2017	11/27/2017

Tap **No** if you do not want to refill the medication, and you will return to the Refill Details screen > Tap **Yes** if you would like to refill the medication.



Refillable VA Medications

The screenshot shows the VA Health mobile app interface. At the top, there is a header with the VA Health logo and a user profile 'MobileAppVeteran, One'. Below the header is a navigation bar with 'Rx Refill' selected. A white pop-up box is centered on the screen, displaying the message 'Refill was successfully submitted.' and an 'OK' button. A red arrow points to the 'OK' button. Below the pop-up, the 'Refill Details' section is visible, showing information for a Digoxin (Lanoxin) 0.25mg tab prescription.

Refill Details	
DIGOXIN (LANOXIN) 0.25MG TAB	
Quantity:	10
Refill Status:	Refillable
Prescription Number:	3636288
VA Facility:	SLC10 TEST LAB
Refills Remaining:	3
Last Filled Date:	11/26/2016
Last Refill Shipped:	8/9/2017

A pop-up box will appear to let you know the **refill was successfully submitted.**

Tap **OK**, and you will return to the Refillable VA Medications screen.



Refillable VA Medications

The screenshot shows the VAHealth 'Rx Refill' interface. At the top, there's a navigation bar with 'Home', 'Features', 'About', and 'Help'. Below that, the page title is 'Refillable VA Medications'. A red arrow points to the text '4 Refillable Prescriptions' which is positioned above a list of three medication entries. Each entry includes the medication name, refill status, prescription number, VA facility, and last filled date, along with a 'See Details' button.

Medication Name	Refill Status	Prescription Number	VA Facility	Last Filled Date
MINOXIDIL 2.5MG TAB	Refillable	3636290	SLC10 TEST LAB	11/27/2016
PROCHLORPERAZINE MALEATE 5MG TAB	Refillable	3636285	SLC10 TEST LAB	11/26/2016
RALOXIFENE HCL 60MG TAB	Refillable	3636289	SLC10 TEST LAB	11/27/2016

After you've requested a refill of a VA medication, the medication's status will change to **Refill in Process** and no longer appear in your list of "Refillable Medications."

The number of refillable VA medications will be reduced accordingly.



Refillable VA Medications

The screenshot shows the VA Health mobile app interface. At the top, there's a navigation bar with 'VAHealth' on the left and 'MobileAppVeteran, One' on the right. Below the navigation bar is a green header with 'Rx Refill'. A white error dialog box is centered on the screen, displaying the message 'Refill was not successfully submitted.' with an 'OK' button. A large red arrow points to the 'OK' button. Below the error dialog, there's a grey error message box with a red exclamation mark icon. The message reads: 'A problem occurred. Not all features of this app... Error: The following error(s) were captured: Rx Refill Request encountered the following error: (Status: 500 / Internal Server Error) undefined. If this problem persists please contact the help desk: Help Desk. If you need assistance with the Rx Refill Mobile App, dial 1-877-470-5947 to speak with a Help Desk Representative. The Help Desk is open Monday - Friday from 7 a.m. to 7 p.m. CST. For TTY assistance, dial 711. If you have questions about your DS Logon account, visit mobile.va.gov/dslogon or dial 1-800-983-0937 for assistance. Mobile App Training: Please visit mobile.va.gov/appstore, and search for the Rx Refill Mobile App to access training materials.'

Refill Details

DIGOXIN (LANOXIN) 0.25MG TAB	
Quantity:	10
Refill Status:	Refillable
Prescription Number:	3636288
VA Facility:	SLC10 TEST LAB
Refills Remaining:	3
Last Filled Date:	11/26/2016
Last Refill Shipped:	8/9/2017

If the VA prescription **Refill was not successfully submitted**, you will receive an error message.



Refillable VA Medications

The screenshot shows the VA Health mobile app interface. At the top, there is a header with the VA Health logo and a user profile 'MobileAppVeteran_One'. Below the header is a navigation bar with 'Rx Refill' selected, and other options like 'Home', 'Features', 'About', and 'Help'. A red arrow points to an error message box that reads: 'A problem occurred. Not all features of this application will function properly.' The error details state: 'Error: The following error(s) were captured: Rx Refill Request encountered the following error: (Status: 500 / Internal Server Error) undefined'. Below the error message is a 'Help Desk' section with contact information. The main content area is titled 'Refillable VA Medications' and shows a list of 4 Refillable Prescriptions. The first medication listed is MINOXIDIL 2.5MG TAB, with details for Refill Status, Prescription Number (3636290), VA Facility (SLC10 TEST LAB), and Last Filled Date (11/27/2016). A 'See Details' button is visible below the medication information.

Selecting **OK** will display information on why the refill was not refilled and guidance on getting assistance.



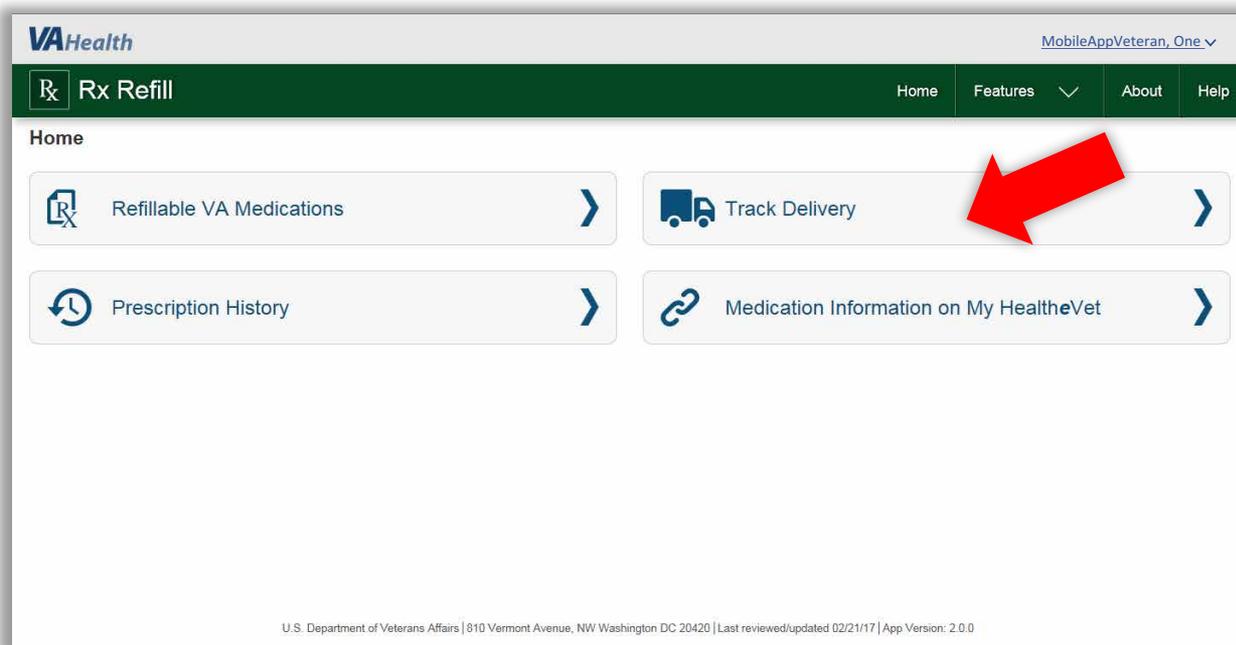
Responsive design

The screenshot displays the VA Health mobile app interface. At the top, the VA Health logo is on the left, and the user's name 'MobileAppVeteran, One' is on the right with a dropdown arrow. Below this is a dark green header with the text 'Rx Refill' and a hamburger menu icon labeled 'menu'. A red arrow points to this menu icon. The menu is open, showing a list of options: Home, Refillable VA Medications, Track Delivery, Prescription History, Medication Information on My HealthVet, About, and Help. The main content area shows two medication entries. The first entry is for 'MINOXIDIL 2.5%' with a 'Refillable' status and a 'See Details' button. The second entry is for 'PROCHLORPE' with a 'Refillable' status and a 'See Details' button. The third entry is for 'RALOXIFENE HCL 60MG TAB' with a 'Refillable' status and a 'See Details' button.

Hamburger Menu for mobile desktop allows user to easily navigate back to home page features, such as Pill and Bottle Information.



Track Delivery



Track **VA prescription package deliveries** from VA Mail Order Pharmacies.



Track Delivery

Important Information

The prescription(s) listed may not be a complete list of the medications you are taking. Please take your medication(s) as instructed by your provider. If you have questions about the prescription(s) listed on your medications, contact your healthcare team.

The medications you are taking may have a prescription status of Active, On Hold, Discontinued, or Expired.

OK

CORTISONE ACETATE 25MG TAB
Refill Status:
Prescription Number:
VA Facility:

Submitted
3636286
SLC10 TEST LAB

Once again, an **Important Information** pop-up box appears the first time you access each feature during a session. It informs the user of potentially missing information and to discuss any concerns with their healthcare team.



Track Delivery

The screenshot shows the VA Health 'Track Delivery' page. At the top, there's a navigation bar with 'VA Health' on the left and 'MobileAppVeteran, One' on the right. Below this is a dark green bar with 'Rx Refill' on the left and 'Home', 'Features', 'About', and 'Help' on the right. The main content area is titled 'Track Delivery' and shows a list of 6 trackable prescriptions. A red arrow points to a 'Sort' dropdown menu on the right side of the list, which is currently open, showing options: 'Medication (A to Z)', 'Medication (Z to A)', 'Facility (A to Z)', and 'Facility (Z to A)'. The list of prescriptions includes:

Medication Name	Status	Prescription Number	VA Facility
SORAFENIB TOSYLATE 200MG TAB	Active	3636283	SLC10 TEST LAB
BROMOCRIPTINE MESYLATE 5MG CAP	Submitted	3636284	SLC10 TEST LAB
PROCHLORPERAZINE MALEATE 5MG TAB	Active	3636285	SLC10 TEST LAB
CORTISONE ACETATE 25MG TAB	Submitted	3636286	SLC10 TEST LAB

View current and past **(last 45 days)** shipments of trackable VA prescriptions you refilled using the app as well as VA prescriptions you refilled using the My Health eVet website.

Ability to sort based on **Medication** and **Facility**.



Track Delivery

VAHealth MobileAppVeteran, One

Rx Refill Home Features About Help

Track Delivery

6 Trackable Prescriptions

SORAFENIB TOSYLATE 200MG TAB Prescription Status: Prescription Number: VA Facility:	Active 3636283 SLC10 TEST LAB See Details >
BROMOCRIPTINE MESYLATE 5MG CAP Refill Status: Prescription Number: VA Facility:	Submitted 3636284 SLC10 TEST LAB See Details >
PROCHLORPERAZINE MALEATE 5MG TAB Prescription Status: Prescription Number: VA Facility:	Active 3636285 SLC10 TEST LAB See Details >
CORTISONE ACETATE 25MG TAB Refill Status: Prescription Number: VA Facility:	Submitted 3636286 SLC10 TEST LAB

Sort ^

- Medication (A to Z)
- Medication (Z to A)
- Facility (A to Z)
- Facility (Z to A)

Tap **See Detail** beneath the VA prescription you're interested in tracking, and you will go to a Tracking Delivery Details screen.



Track Delivery

Important Information

This page has detailed tracking information on your VA prescription. The Prescription you are tracking was filled by the VA Mail Order Pharmacy and mailed in the last 45 days. It will also show if you have other VA prescriptions being shipped in the same package.

Note: To view an image of your prescription medicine, select the View Image link.

Do not show this message again.

OK

Other Prescriptions in Package

Date Shipped:	5/13/2017
Delivery Service:	USPS
Tracking Number:	1326068327364

Track Delivery has an additional important information pop-up before entering the detail view. The user can check a box to remove this from appearing again.



Track Delivery

VAHealth MobileAppVeteran, One

Rx Rx Refill Home Features About Help

Track Delivery Details

Prescription Information

SORAFENIB TOSYLATE 200MG TAB
[View image](#)

Prescription Number:	3636283
VA Facility:	SLC10 TEST LAB
Rx Information Phone Number:	(555)772-0956

Tracking Information

Date Shipped:	8/9/2017
Delivery Service:	USPS
Tracking Number:	12314568337321

No Other Prescriptions in Package

Past Shipments

Date Shipped:	6/5/2017
Delivery Service:	UPS
Tracking Number:	314568337317

Other Prescriptions in Package

Date Shipped:	5/13/2017
Delivery Service:	USPS
Tracking Number:	1326068327364

Track Delivery Details include the same prescription information, tracking information and past shipments as shown on My Health eVet Track Delivery.



Track Delivery

VAHealth MobileAppVeteran, One

Rx Rx Refill Home Features About Help

Track Delivery Details

Prescription Information

SORAFENIB TOSYLATE 200MG TAB	
View image	
Prescription Number:	3636283
VA Facility:	SLC10 TEST LAB
Rx Information:	(555)772-0956

Tracking Information

Date Shipped:	8/9/2017
Delivery Service:	USPS
Tracking Number:	12314568337321

No Other Prescriptions in Package

Past Shipments

Date Shipped:	6/5/2017
Delivery Service:	UPS
Tracking Number:	314568337317

Other Prescriptions in Package

Date Shipped:	5/13/2017
Delivery Service:	USPS
Tracking Number:	1326068327364

Tap **View Image**, and a pop-up Prescription Identification and Details box will appear.



Track Delivery

The screenshot shows the VA Health mobile application interface. At the top, there is a navigation bar with 'VAHealth' and 'Rx Refill' tabs. A notification banner at the top left states: 'A problem occurred. Not all features of this application will function properly. Error: The following error(s) were captured: Enterprise Session encountered the following error: Caught exception in gov.va.mobile (Status: 500 / Internal Server Error) MHV is currently experiencing technical difficulties. If this problem persists please contact the help desk: Help Desk. If you need assistance with the Rx Refill Mobile App, dial 1-877-470-5547 to speak with a Help Desk representative or visit mobile.va.gov/dslogin or dial 1-800-983-0937 for assistance. Mobile App Training: Please visit mobile.va.gov/training.' Below this, the 'Track Delivery Details' section is visible, showing prescription information for 'SORAFENIB TOSYLATE 200MG TAB' and tracking information.

The central focus is a 'Prescription Identification and Details' overlay window. It contains the following information:

- NDC 07985-4900-20**
- Nature's Blend** (with a tree logo)
- Dietary Supplement**
- VITAMIN E 400 IU 100 SOFTGELS**
- An image of two yellow, oval-shaped softgels next to a millimeter ruler.
- Prescription Description Details:**
 - Pack Type: BOTTLE
 - VA Print Name: VITAMIN E 400 UNT CAP
 - Shape: OVAL
 - Color: YELLOW
 - Front Imprint: (blank)
 - Back Imprint: (blank)
- A 'Close' button at the bottom.

This includes an image of the medication as well as information including the medication's pack type, VA Print Name, Shape, Color, Front Imprint and Back Imprint.

Note: Image disclaimer



Track Delivery

Track Delivery Details	
Prescription Information	
SORAFENIB TOSYLATE 200MG TAB	
View Image	
Prescription Number:	3636283
VA Facility:	SLC10 TEST LAB
Rx Information Phone Number:	(555)772-0956
Tracking Information	
Date Shipped:	8/9/2017
Delivery Service:	USPS
Tracking Number:	12314568337321
No Other Prescriptions in Package	
Past Shipments	
Date Shipped:	6/5/2017
Delivery Service:	UPS
Tracking Number:	314568337317
Other Prescriptions in Package	
BROMOCRIPTINE MESYLATE 5MG CAP	
View Image	
Prescription Number:	3636284
Date Shipped:	5/10/2017



View other VA prescriptions that were included in your delivery package.



Track Delivery

Track Delivery Details

Prescription Information

SORAFENIB_TOSYLATE 200MG TAB

View Image

Prescription Number:

VA Facility:

Rx Information Phone Number:

Tracking Information

Date Shipped:	8/9/2017
Delivery Service:	USPS
Tracking Number:	12314568337321

No Other Prescriptions in Package

Past Shipments

Date Shipped:	6/5/2017
Delivery Service:	UPS
Tracking Number:	314568337317

▼ Other Prescriptions in Package

Date Shipped:	5/13/2017
Delivery Service:	USPS
Tracking Number:	1326068327364

▼ Other Prescriptions in Package

Date Shipped:	4/3/2017
Delivery Service:	USPS
Tracking Number:	14568337316

Pop-up Dialog:

You are leaving Rx Refill to go to an external website.

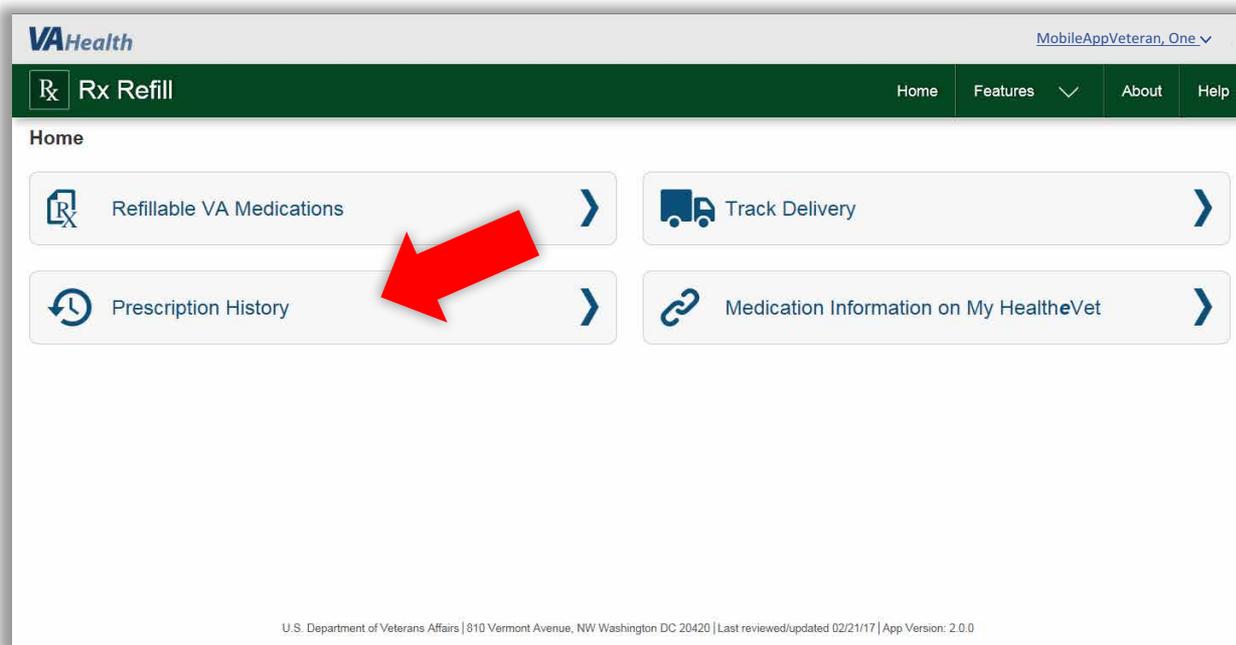
Do not show this message again.

Cancel Continue

Tap the **tracking number**, and a pop-up box will appear to notify you that you are leaving the Rx Refill App to go to an external website. You will go to the website of the delivery service for the specific package (i.e., USPS, FedEx, etc.).



Prescription History



View **VA prescription history** and detailed prescription information.



Prescription History

The screenshot shows the VA Health app interface for a user named 'MobileAppVeteran_One'. The screen displays a list of prescriptions under the heading 'Prescription History'. A red arrow points to the 'Sort' dropdown menu, which is currently open, showing options: Medication (A to Z), Medication (Z to A), Facility (A to Z), Facility (Z to A), Status (A to Z), and Status (Z to A).

Medication Name	Status	Prescription Number	VA Facility
SORAFENIB TOSYLATE 200MG TAB	Active	3636283	SLC10 TEST LAB
BROMOCRIPTINE MESYLATE 5MG CAP	Submitted	3636284	SLC10 TEST LAB
PROCHLORPERAZINE MALEATE 5MG TAB	Active	3636285	SLC10 TEST LAB
CORTISONE ACETATE 25MG TAB	Submitted	3636286	

Tap **Sort** to view the list alphabetically by medication name, by facility or by prescription status.

The default sort is currently by **last refill shipped**.



Prescription History

VAHealth MobileAppVeteran, One ▾

Rx Refill Home Features ▾ About Help

Prescription History Sort ▾

35 Total Prescriptions

SORAFENIB TOSYLATE 200MG TAB Prescription Status: Prescription Number: VA Facility:	Active 3636283 SLC10 TEST LAB See Details >
BROMOCRIPTINE MESYLATE 5MG CAP Refill Status: Prescription Number: VA Facility:	Submitted 3636284 SLC10 TEST LAB See Details >
PROCHLORPERAZINE MALEATE 5MG TAB Prescription Status: Prescription Number: VA Facility:	Active 3636285 SLC10 TEST LAB See Details >
CORTISONE ACETATE 25MG TAB Refill Status: Prescription Number:	Submitted 3636286

Medication (A to Z)
Medication (Z to A)
Facility (A to Z)
Facility (Z to A)
Status (A to Z)
Status (Z to A)

Tap **See Detail** beneath the VA prescription you're interested in learning the history of, and you will go to a Prescription History Details screen.



Prescription History

VAHealth MobileAppVeteran, One ▾

Rx Rx Refill Home Features ▾ About Help

← Prescription History Details

DIGOXIN (LANOXIN) 0.25MG TAB

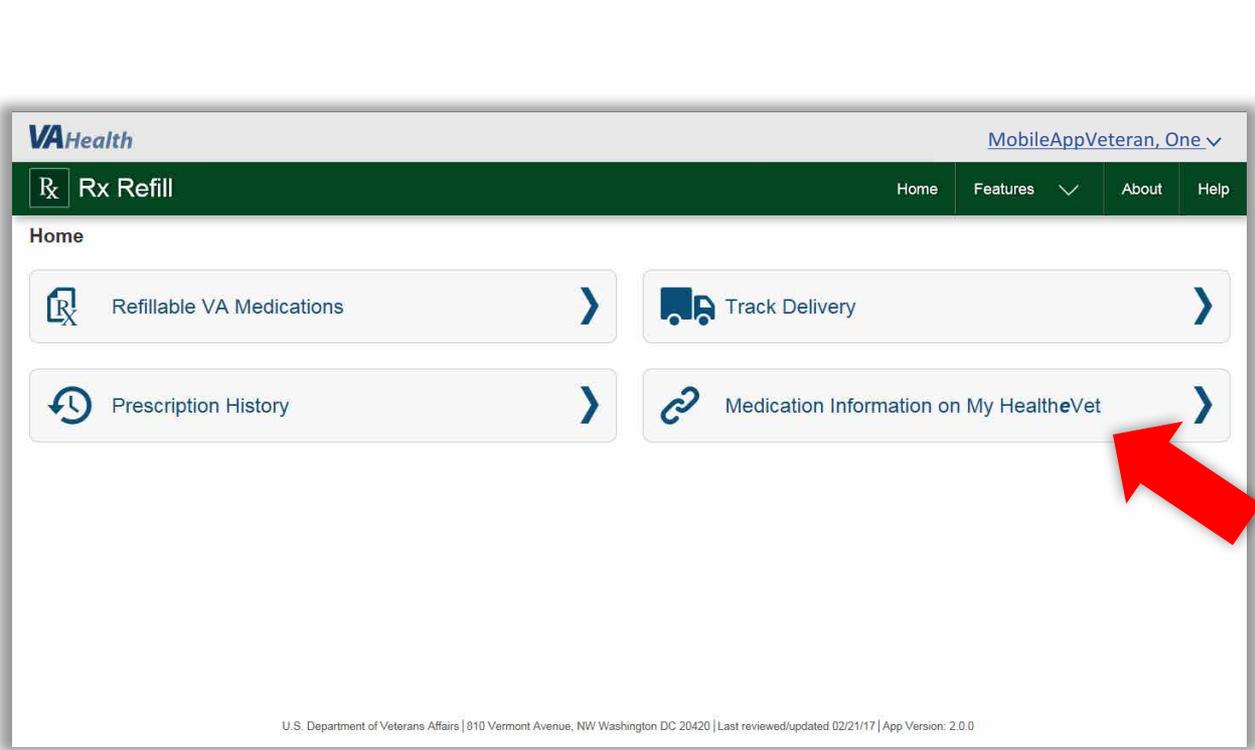
Quantity:	10
Refill Status:	Submitted
Prescription Number:	3636288
VA Facility:	SLC10 TEST LAB
Refills Remaining:	3
Last Filled Date:	11/26/2016
Last Refill Shipped:	8/9/2017
Current Prescription Expires:	11/27/2017

U.S. Department of Veterans Affairs | 810 Vermont Avenue, NW Washington DC 20420 | Last reviewed/updated 02/21/17 | App Version: 2.0.0

Tap **Home** on the horizontal navigation bar at the top of the screen, Tap the back arrow to return to the Prescription History screen.



Features: Medication Information



Access links to the My HealtheVet website where you can view additional medication information available to you.



Medication Information

VA Health MobileAppVeteran, One ▾

Rx Refill Home Features ▾ About Help

Medication Information on My HealtheVet

This app is for medication refills. It is not a complete list of your medications. To see medication information available to you, select one of the following links on My HealtheVet

My Complete Medication List
The medication information available may not be a complete list of the medications you are taking. A complete medication list requires that you keep it updated and talk to your healthcare team if you have any questions.

Blue Button Download
The medication information available may not be a complete list of the medication you are taking. This information may contain a combination of medication information such as Self-entered medication information, VA medication information, and/or Department of Defense (DOD) Military Service medication information.

Health Summary (VA Continuity of Care Document (CCD))
The medication information available may not be a complete list of the medications you are taking. This information is a summary of your essential health and medical care information that can be used for the continued care of the patients. This document allows for information about a patient in one health system to be exchanged with another health system that is providing care to the patient.

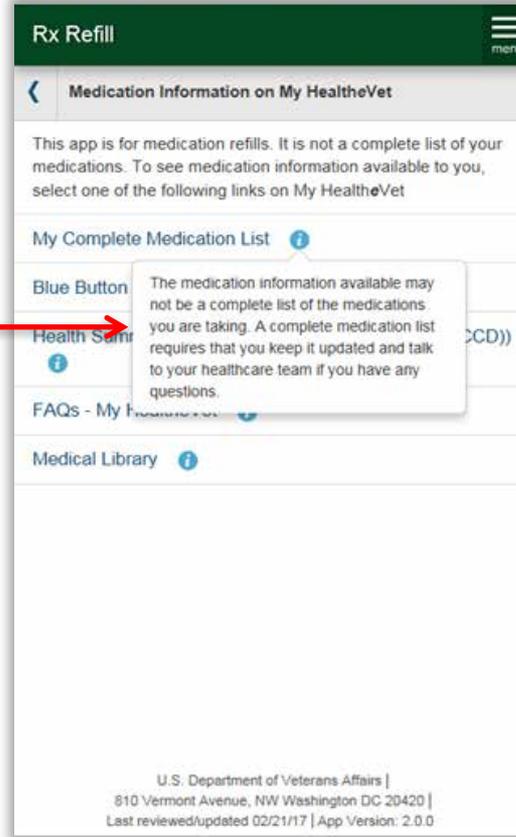
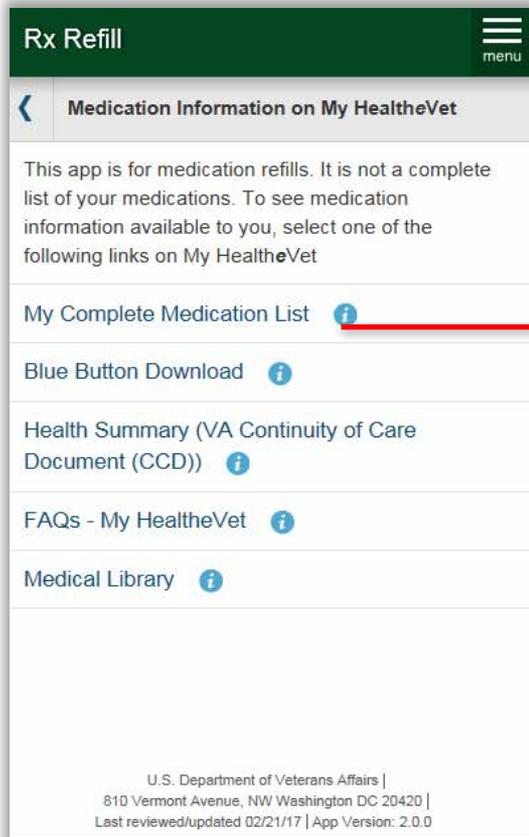
FAQs - My HealtheVet
Frequently Asked Questions (FAQs) provide a group of commonly asked questions and answers about features in My HealtheVet.

Medical Library
My HealtheVet provides two extensive, online medical libraries for you to learn more about your health and stay healthy. The Veterans Health Library is designed for and available to all Veterans, their family members and the public, no matter where the Veteran receives care and MedlinePlus® is the online resource from the National Library of Medicine located at the National Institutes of Health. MedlinePlus offers a wealth of information on health promotion, conditions, and treatments to help you take control of your own health.

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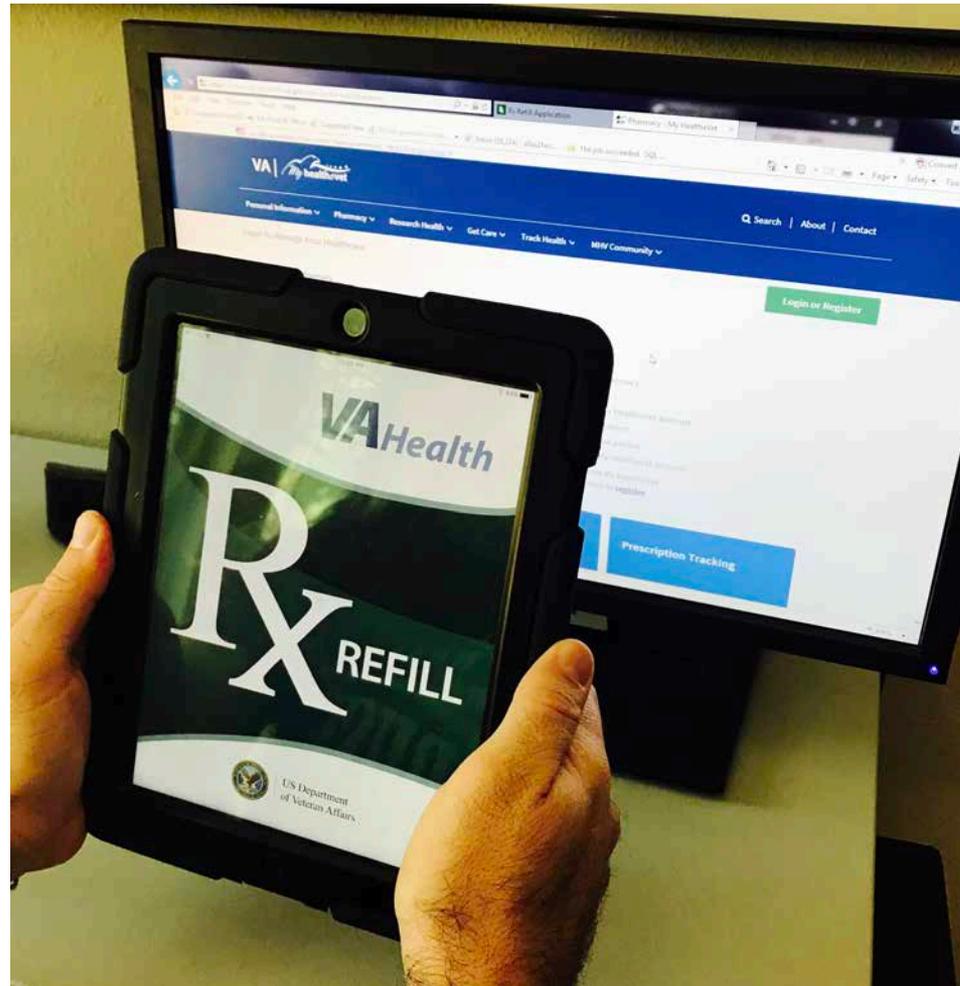
Responsive design



Hover-over text for mobile desktop to **preview** content before selection.



iOS





Rx Refill Tools....

Coming with release!!

- ✓ User Manual
- ✓ Quick Start Guide
- ✓ Slideshow
- ✓ FAQs



Questions?





Thank you!

What future topics would you like to discuss?

Let us know by providing feedback

at this link:

<https://www.surveymonkey.com/r/PBRN9CK>