VA Mobile Health Provider Program: Inaugural Year Overview and What’s Next for 2015

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If using your phone for audio, please dial in:
201-479-4595
Meeting ID: 284-25-330#

Thank you for joining, we will begin shortly.
Tweet with us using #VAMobileHealth
4 out of 5 clinicians use smartphones everyday.
Interest is strong

Physician interest in mHealth is strong with access to clinical information as the most cited benefit.

9 out of 10 physicians say they are interested in mHealth technology and that it has clinical value.

The 1 in 10 who are disinterested are older, have been in practice the longest, and are solo or independent practitioners.
69% use a mobile device to view patient information

89% use smartphones to communicate with colleagues
There are close to 100,000 apps categorized as “health and fitness” or “medical” on Apple and Android app stores.
What is the VA Mobile Health Provider Program?

- **Phase 1: 2014**
  - Deliver devices to up to 11,000 VA clinicians

- **Phase 2: 2015**
  - Release VA-developed apps for VA clinicians

- **Phase 3: 2015**
  - Transition procurement decisions to the field
Phase 1: 2014

Deliver devices to up to 11,000 VA clinicians

Devices include:

- VA email
- Access to commercially available mobile health apps
- Access to VistA/CPRS (VA’s electronic health record through Citrix)
- Productivity apps, etc.
Phase 1 – Commercial Apps
Mandatory Privacy and Security Training

“Protecting Privacy and Security While Using Apps from the Public App Store” Session Code: #14138

https://www.myvehucampus.com/
VA App Catalog
Efforts to Date

Deployment/Delivery
18 VA Medical Facilities Received Mobile Devices in 2014

- Tennessee Valley Health Care System
- Washington, DC VAMC
- Orlando VA Medical Center
- Puget Sound Health Care System
- Miami VA Health Care System
- VA Pittsburgh Health Care System
- St. Cloud VA Health Care System
- Tomah VA Medical Center
- New Mexico VA Health Care System
- Martinsburg VA Medical Center
- Chaimers P Wylie VA Ambulatory Care Center
- Palo Alto Health Care System
- White River Junction VA Medical Center
- Durham VA Medical Center
- VA Southern Nevada Health Care System
- James J. Peters VA Medical Center
- Eastern Colorado Health Care System
- Cheyenne VA Medical Center
Phase 2: 2015

Release VA-developed apps for VA clinicians

Devices will be loaded with VA-developed apps that will:

• Allow for mobile-optimized access to real-time VistA/CPRS information to inform clinical decisions
• Allow providers to write progress notes, enter a subset of orders, and complete other clinical tasks.
• Support specific common workflows
Phase 2: VA Developed Apps
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<tr>
<td>Patient contact information</td>
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<td>Problem List</td>
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<td>Allergies, Medications</td>
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<td>Lab results</td>
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<td>Upcoming appointments</td>
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<td>Patient Submitted Data</td>
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<td>Order Entry</td>
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Preconception Care
Image Viewing Solution (IVS)
Additional VA Health Care Team-Facing Apps in Development

- Antibiogram
- Immunization Campaign
- Remote Patient Monitoring
- Skin Check
- Warfarin Monitoring
- Separation Health Assessment
- Scheduling Calendar View
- Provider Secure Messaging
In late April/early May of 2015, VISNs (Veterans Integrated Service Networks) and medical centers may purchase mobile devices for clinical care using medical service dollars.

- Purchase includes operational and sustainment services needed to support these devices, including help desk support.
Year One Key Findings: Mobile Health Provider Program

- 92% Like that VA is becoming more innovative
- 72% Are regularly utilizing their devices
VA Mobile Health Provider Program Working to Improve Patient Care

Dr. Frank Liu, Chief of the Nuclear Medicine Service at the Washington, DC VA Medical Center
A Mobile Device is “Worth a Thousand Words” in Patient Education

Dr. Leslee Davis, Women’s Clinic Medical Director at the Orlando VA Medical Center
On-the-Go Provider Uses Mobile Technology to Enhance Care

Dr. Sarah Niles, Hospitalist at the Tomah VA Medical Center in Wisconsin
VA App Store (mobilehealth.va.gov/appstore)

For your security, Apps displaying the lock icon require a DS Logon Level 2 (Premium) Account because they connect to your VA Electronic Health Record (EHR).

Get a DS Logon Level 2 (Premium) Account>

ACT Coach
The ACT Coach App helps you work with a mental health professional during Acceptance and Commitment Therapy (ACT). ACT aims to help you live with unpleasant thoughts and feelings without avoiding them or being controlled by them. ACT Coach is not a self-help tool and should only be
https://mobile.va.gov/providers
Questions
Thank you!

What future topics would you like to discuss? Let us know by answering our survey below:

https://www.surveymonkey.com/r/WXMTYJK

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