

If using your phone for audio, please dial in:

201-479-4595

Meeting ID: 284-25-330#

Thank you for joining, we will begin shortly.

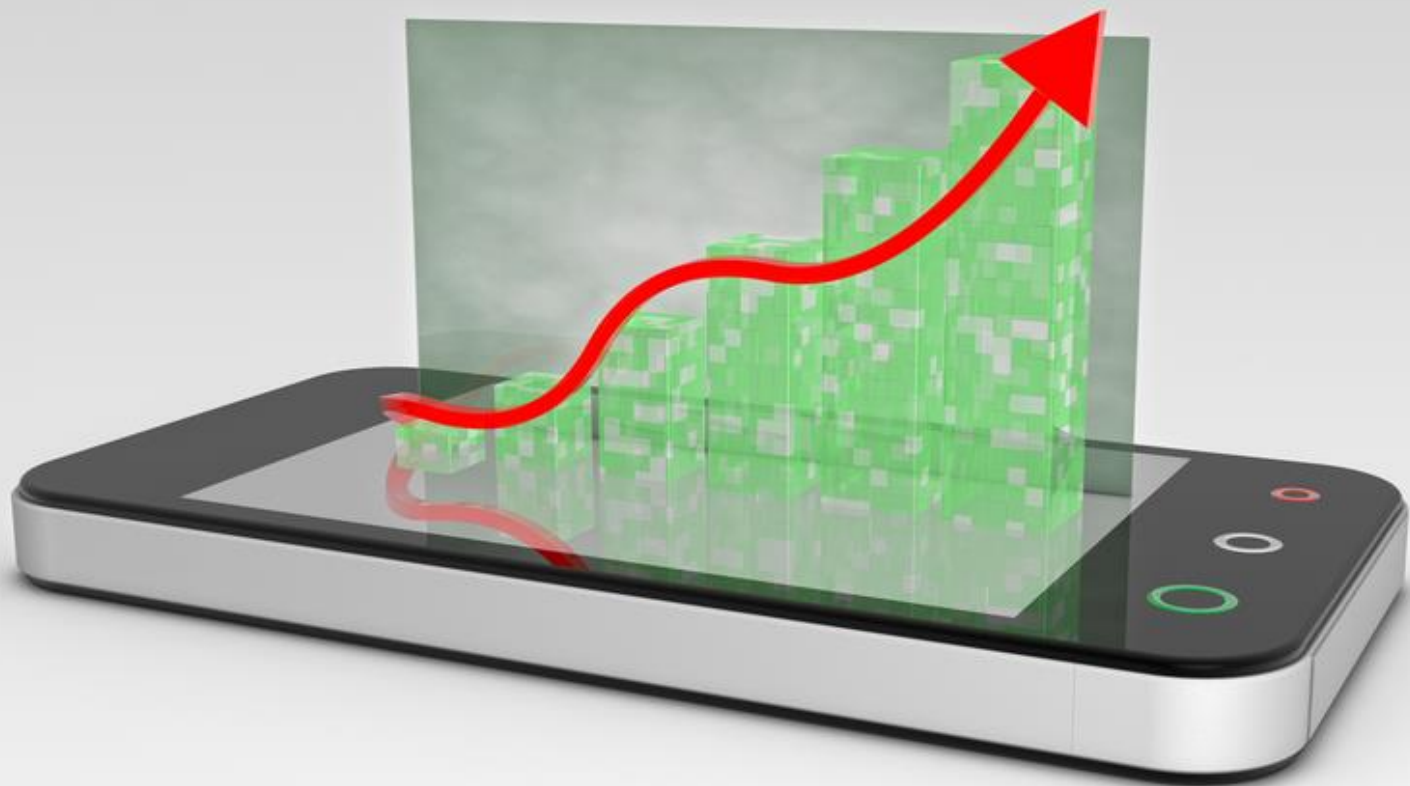


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VA Mobile Health Provider Program: Inaugural Year Overview and What's Next for 2015

Deyne Bantt, MD / Kevin DeOrsey

Connected Health, Office of Informatics and Analytics,
Veterans Health Administration



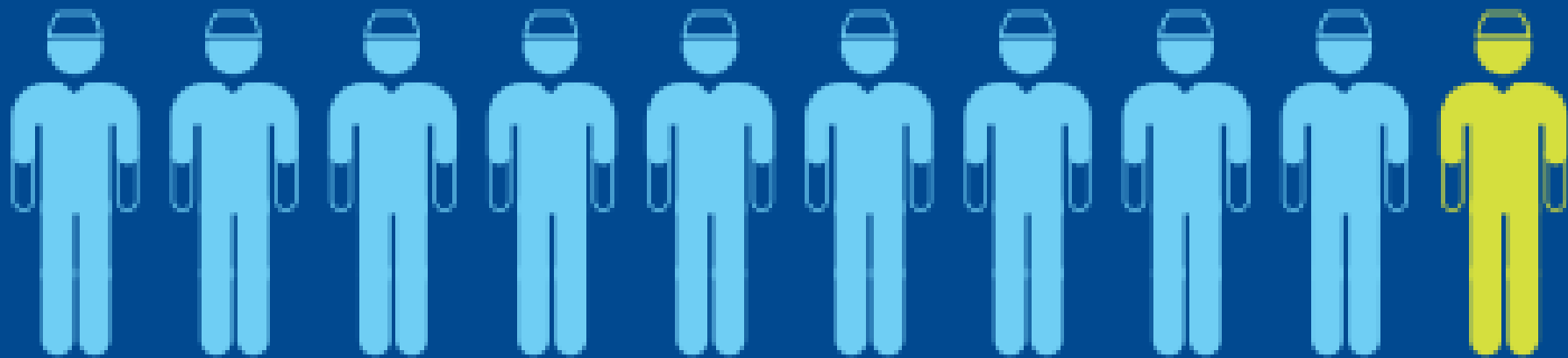
4 out of 5

clinicians use smartphones everyday



Interest is strong

Physician interest in mHealth is strong with access to clinical information as the most cited benefit.



9 out of 10 physicians say they are interested in mHealth technology and that it has clinical value.

The **1 in 10** who are disinterested are **older**, have been in practice the **longest**, and are **solo** or **independent practitioners**.

69%

use a mobile device to view patient information

89%

use smartphones to communicate with
colleagues



There are close to

100,000 apps

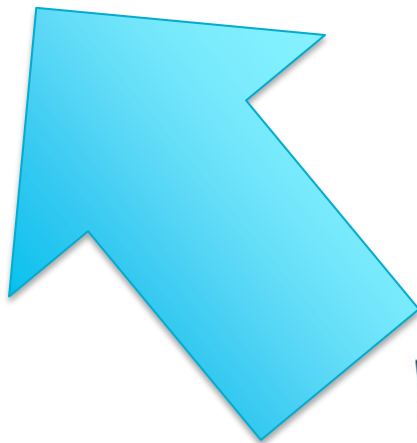
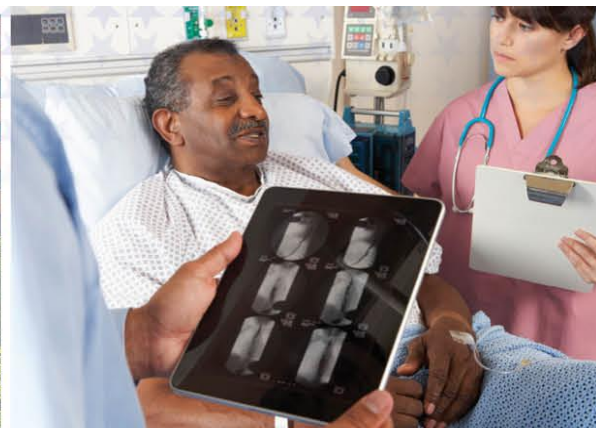
categorized as

“health and fitness” or

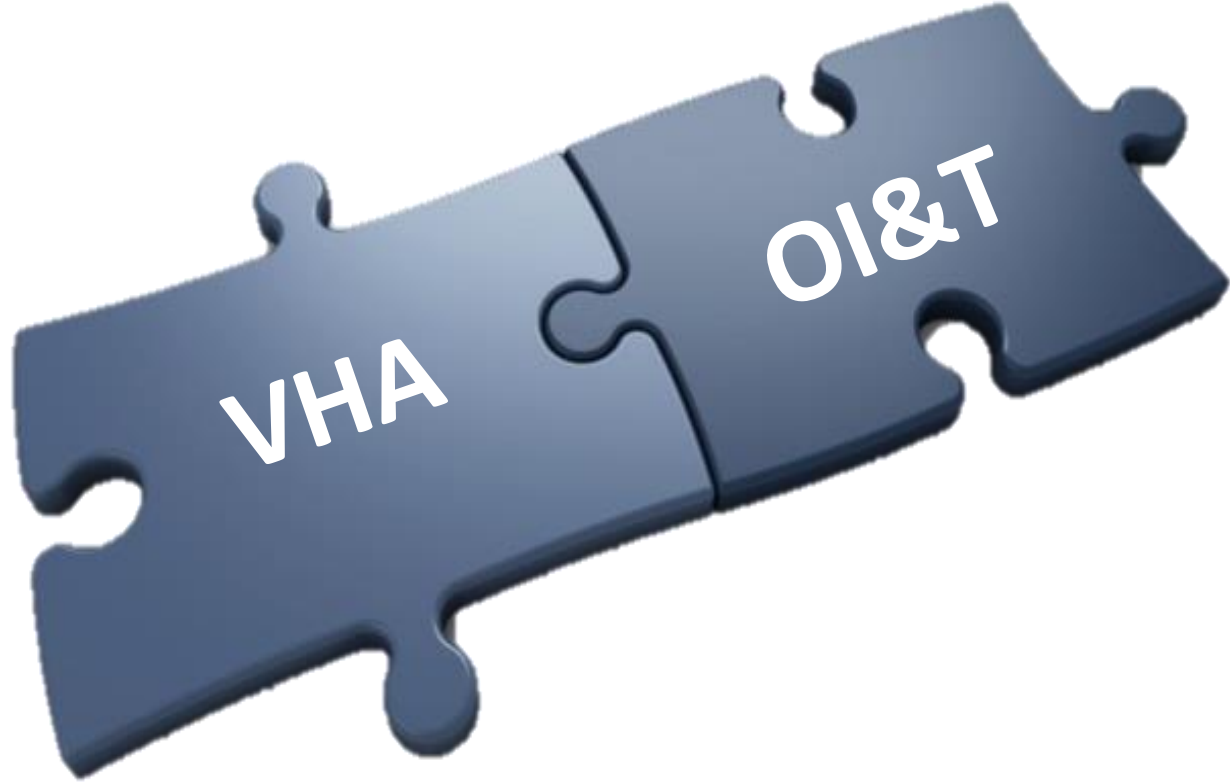
“medical”

On Apple and

Android app stores

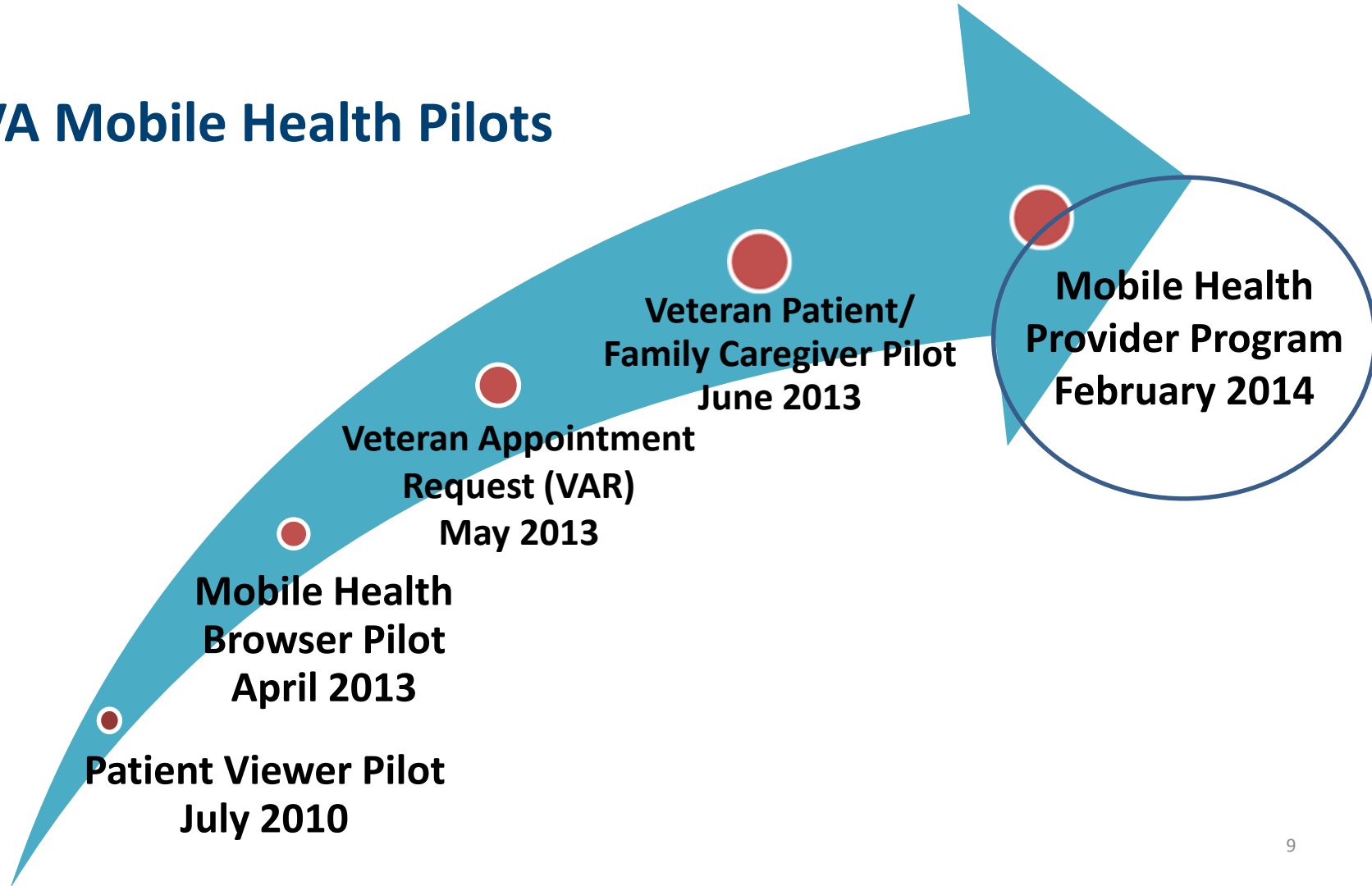


VA Mobile



Origin November 2011

VA Mobile Health Pilots



VA Mobile

Health Provider Program

VA Mobile

VA




U.S. Department of Veterans Affairs
Veterans Health Administration



What is the VA Mobile Health Provider Program?



Phase 1: 2014

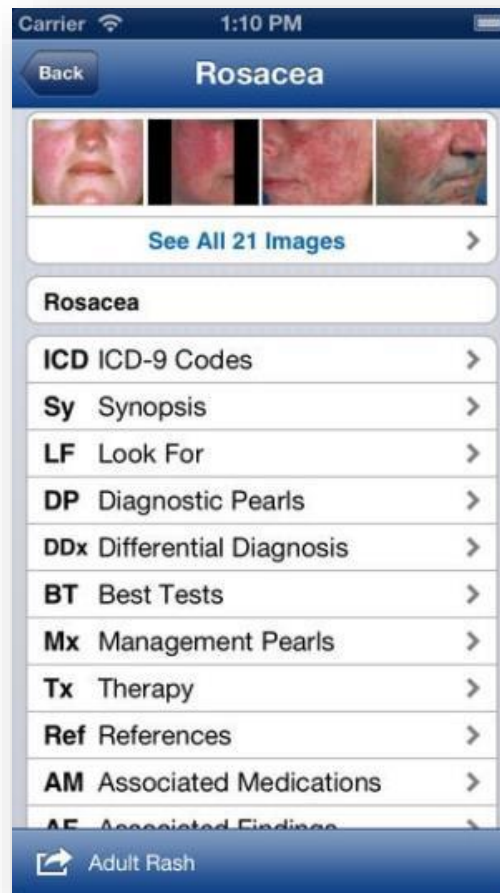


**Deliver
devices to
up to 11,000
VA clinicians**

Devices include:

- VA email
- Access to commercially available mobile health apps
- Access to VistA/CPRS (VA's electronic health record through Citrix)
- Productivity apps, etc.

Phase 1 – Commercial Apps



Mandatory Privacy and Security Training

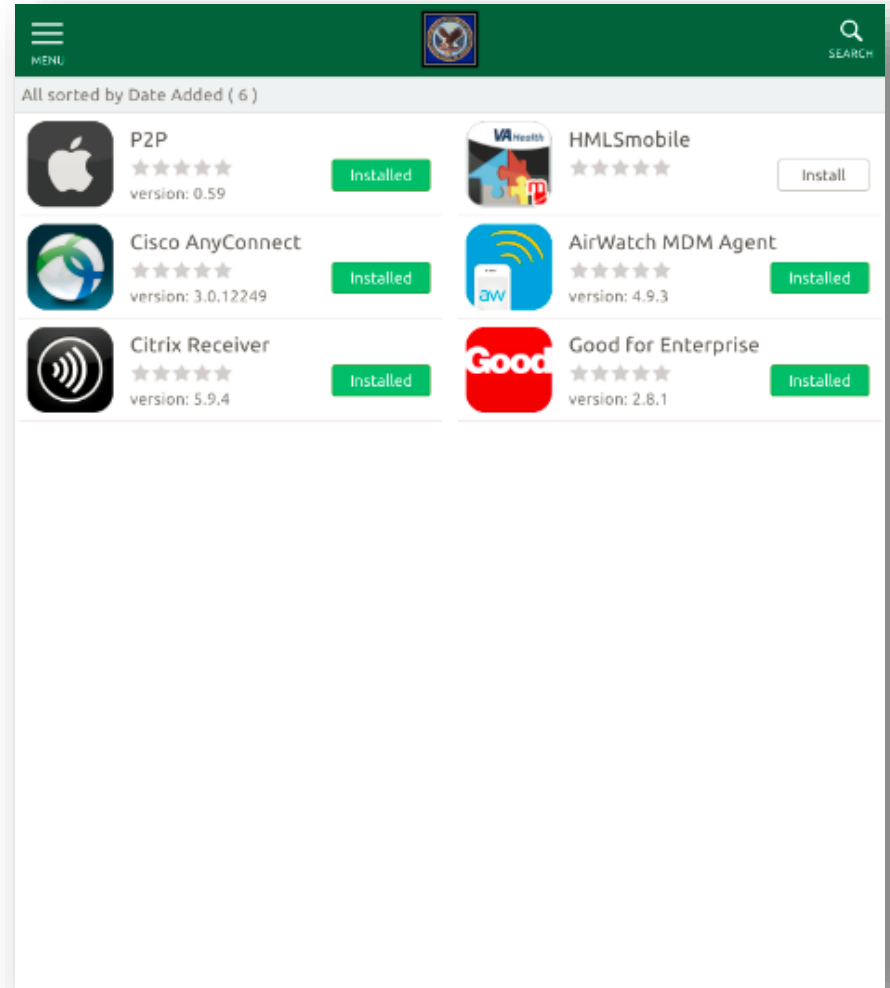


“Protecting Privacy and Security While Using Apps from the Public App Store” Session Code: #14138



<https://www.myvehucampus.com/>

VA App Catalog





Efforts to Date

Deployment/Delivery

18 VA Medical Facilities Received Mobile Devices in 2014



1. Tennessee Valley Health Care System, 2. Washington, DC VAMC, 3. Orlando VA Medical Center, 4. Puget Sound Health Care System, 5. Miami VA Health Care System, 6. VA Pittsburgh Health Care System, 7. St. Cloud VA Health Care System, 8. Tomah VA Medical Center, 9. New Mexico VA Health Care System, 10. Martinsburg VA Medical Center, 11. Chalmers P. Wylie VA Ambulatory Care Center, 12. Palo Alto Health Care System, 13. White River Junction VA Medical Center, 14. Durham VA Medical Center, 15. VA Southern Nevada Health Care System, 16. James J. Peters VA Medical Center, 17. Eastern Colorado Health Care System, 18. Cheyenne VA Medical Center

Phase 2: 2015

Release VA-developed apps for VA clinicians



Devices will be loaded with VA-developed apps that will:

- Allow for mobile-optimized access to real-time VistA/CPRS information to inform clinical decisions
- Allow providers to write progress notes, enter a subset of orders, and complete other clinical tasks.
- Support specific common workflows



Phase 2: VA Developed Apps

Patient Viewer App



Patient contact information

Problem List

Allergies, Medications

Lab results

Upcoming appointments

Orders

Imaging results

Documents

Note Writer

Patient Submitted Data

Order Entry

Caring4WomenVeterans

Caring4WomenVeterans

ABOUT
THIS APP

About Women Veterans



What To Ask



Common Veteran Issues



Transition to Civilian Life



Additional Resources



About WV

To Ask

Vet Issues

Transition

Resources

Preconception Care



Image Viewing Solution (IVS)

Study Browser

Viewer

MOBILEAPPSVETERAN, ONE

2011-11-22 15:11:24 CT ANGIO ABDOMEN-aneurysm

1: RADIOLOGY REPORT

5: Recon 2: Arterial and Venous (438 Images)

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Series Description: Recon 2: Arterial and Venous

Slice Thickness: 1.25

ABC HOSPITAL

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CT

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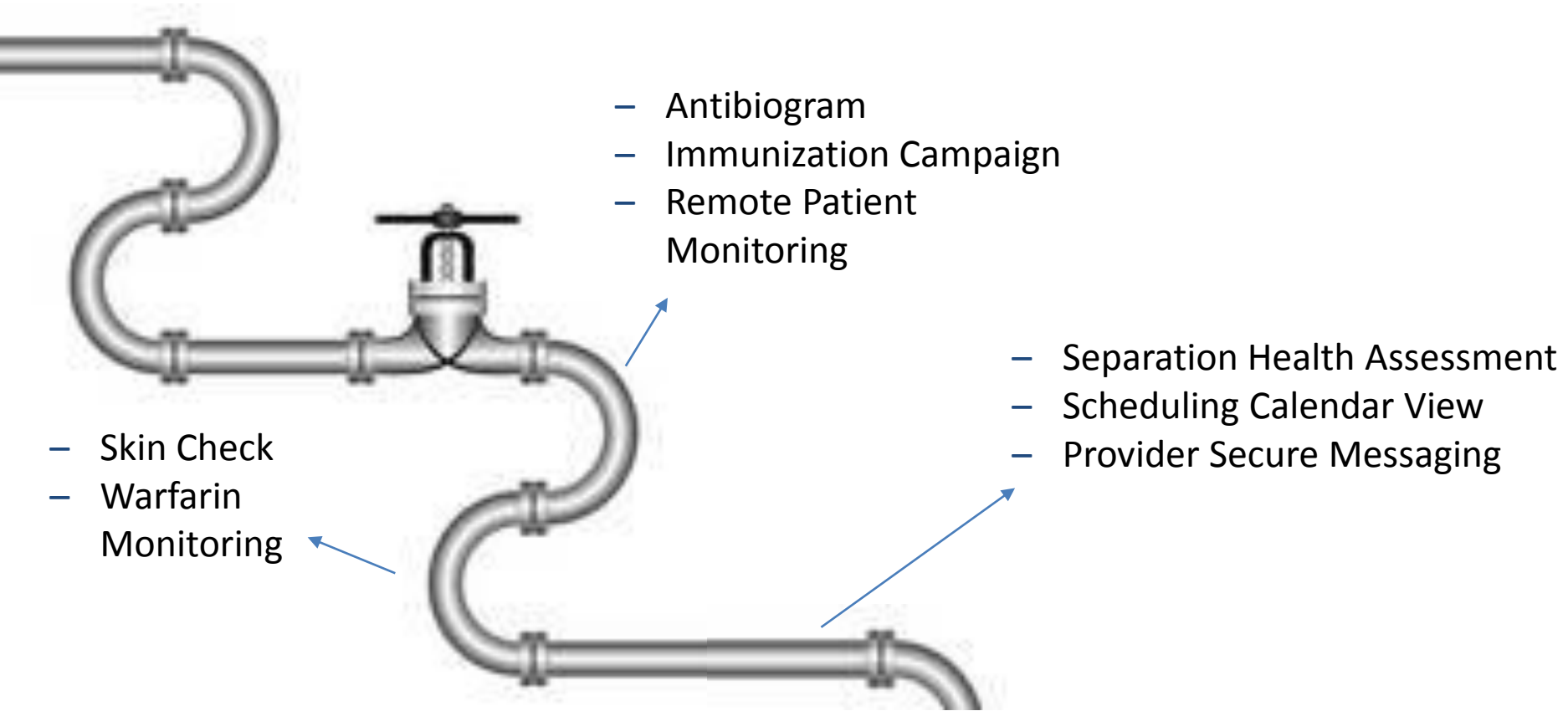
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JPEG Quality: 85

Additional VA Health Care Team-Facing Apps in Development



Phase 3: 2015

**Transition procurement
decisions to the field**



- In late April/early May of 2015, VISNs (Veterans Integrated Service Networks) and medical centers may purchase mobile devices for clinical care using medical service dollars
- Purchase includes operational and sustainment services needed to support these devices, including help desk support



Year One Key Findings: Mobile Health Provider Program

92%

Like that VA is
becoming more
innovative

72%

Are regularly
utilizing their
devices

VA Mobile Health Provider Program Working to Improve Patient Care

**Dr. Frank Liu, Chief
of the Nuclear
Medicine Service at
the Washington, DC
VA Medical Center**



A Mobile Device is “Worth a Thousand Words” in Patient Education

**Dr. Leslee Davis,
Women’s Clinic Medical
Director at the Orlando
VA Medical Center**




On-the-Go Provider Uses Mobile Technology to Enhance Care






**Dr. Sarah Niles,
Hospitalist at the
Tomah VA Medical
Center in Wisconsin**



VA App Store (mobilehealth.va.gov/appstore)




U.S. Department
of Veterans Affairs



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[Pilots](#)

[Family Caregiver Pilot](#)



1-800-273-8255 **PRESS 1**




Gateway to Veteran health & wellness

[VA » Healthcare » Mobile Health » VA App Store](#)

VA App Store

All Apps Apps Requiring (DS Logon)

 For your security, Apps displaying the lock icon require a DS Logon Level 2 (Premium) Account because they connect to your VA Electronic Health Record (EHR).
[Get a DS Logon Level 2 \(Premium\) Account »](#)



ACT Coach

The ACT Coach App helps you work with a mental health professional during Acceptance and Commitment Therapy (ACT). ACT aims to help you live with unpleasant thoughts and feelings without avoiding them or being controlled by them. ACT Coach is not a self-help tool and should only be

[Development Portal Quick Links...](#)

Select One

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<https://mobile.va.gov/providers>

Questions



Thank you!

What future topics would you like to discuss?
Let us know by answering our survey below:

<https://www.surveymonkey.com/r/WXMTYJK>

Join us for next month's presentation:
May 15 at 2pm ET
Introducing the 311VET App