If using your phone for audio, please dial in:
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Thank you for joining, we will begin shortly.

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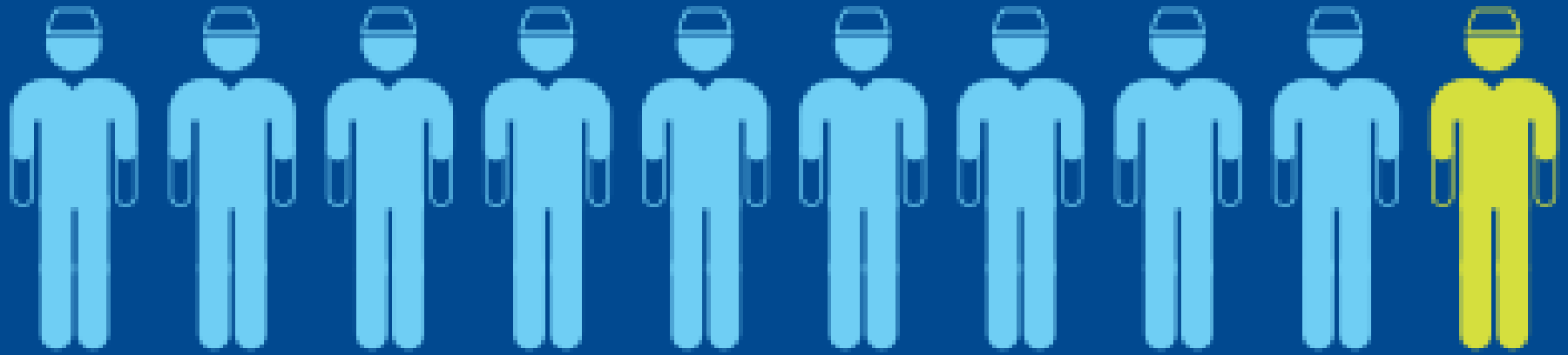
VA Mobile Health Provider Program:
Inaugural Year Overview and What's Next for 2015

Deyne Bentt, MD / Kevin DeOrsey
Connected Health, Office of Informatics and Analytics,
Veterans Health Administration

4 out of 5 clinicians use smartphones everyday

Interest is strong

Physician interest in mHealth is strong with access to clinical information as the most cited benefit.



9 out of 10 physicians say they are interested in **mHealth** technology and that it has clinical value.

The **1 in 10** who are disinterested are **older**, have been in practice the **longest**, and are **solo** or **independent practitioners**.

69% use a mobile device to view patient information

89% use smartphones to communicate with colleagues

There are close to

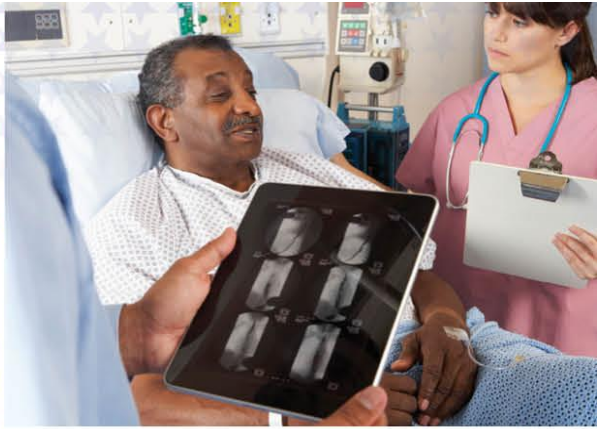
100,000 apps

categorized as

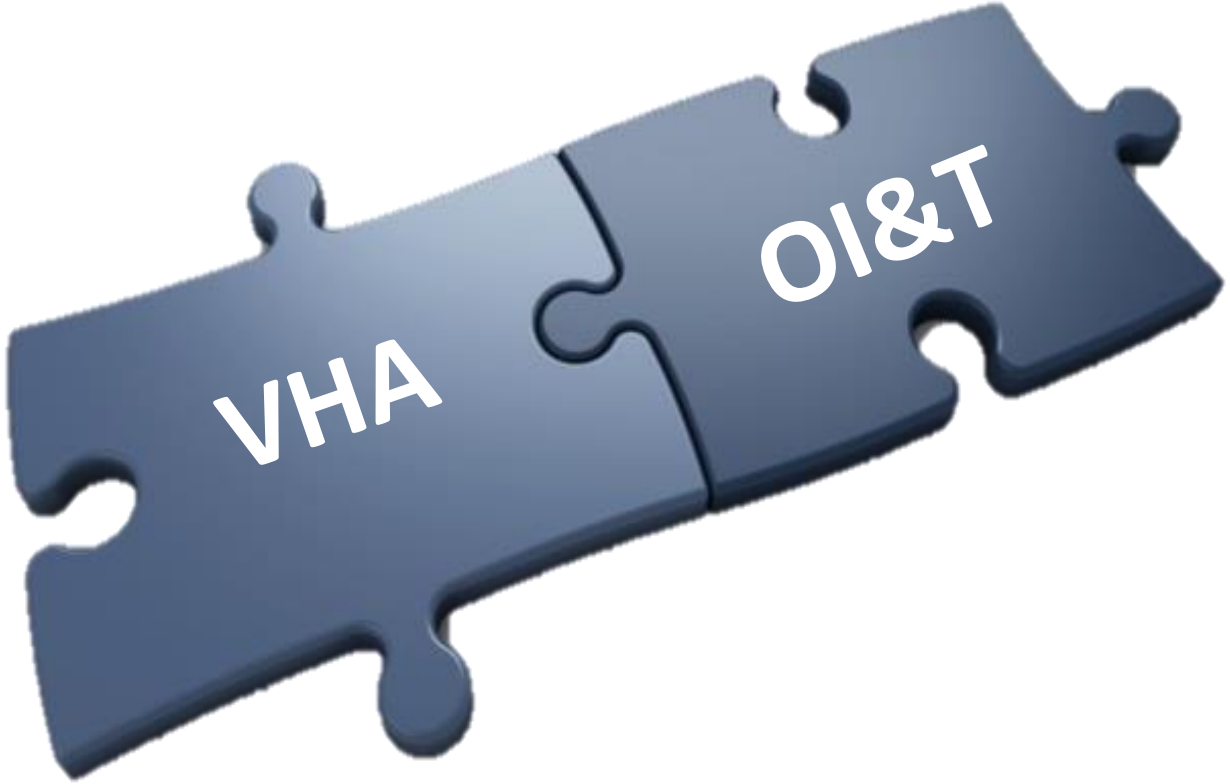
“health and fitness” or

“medical” On Apple and Android app stores

VA Mobile
Health Provider Program

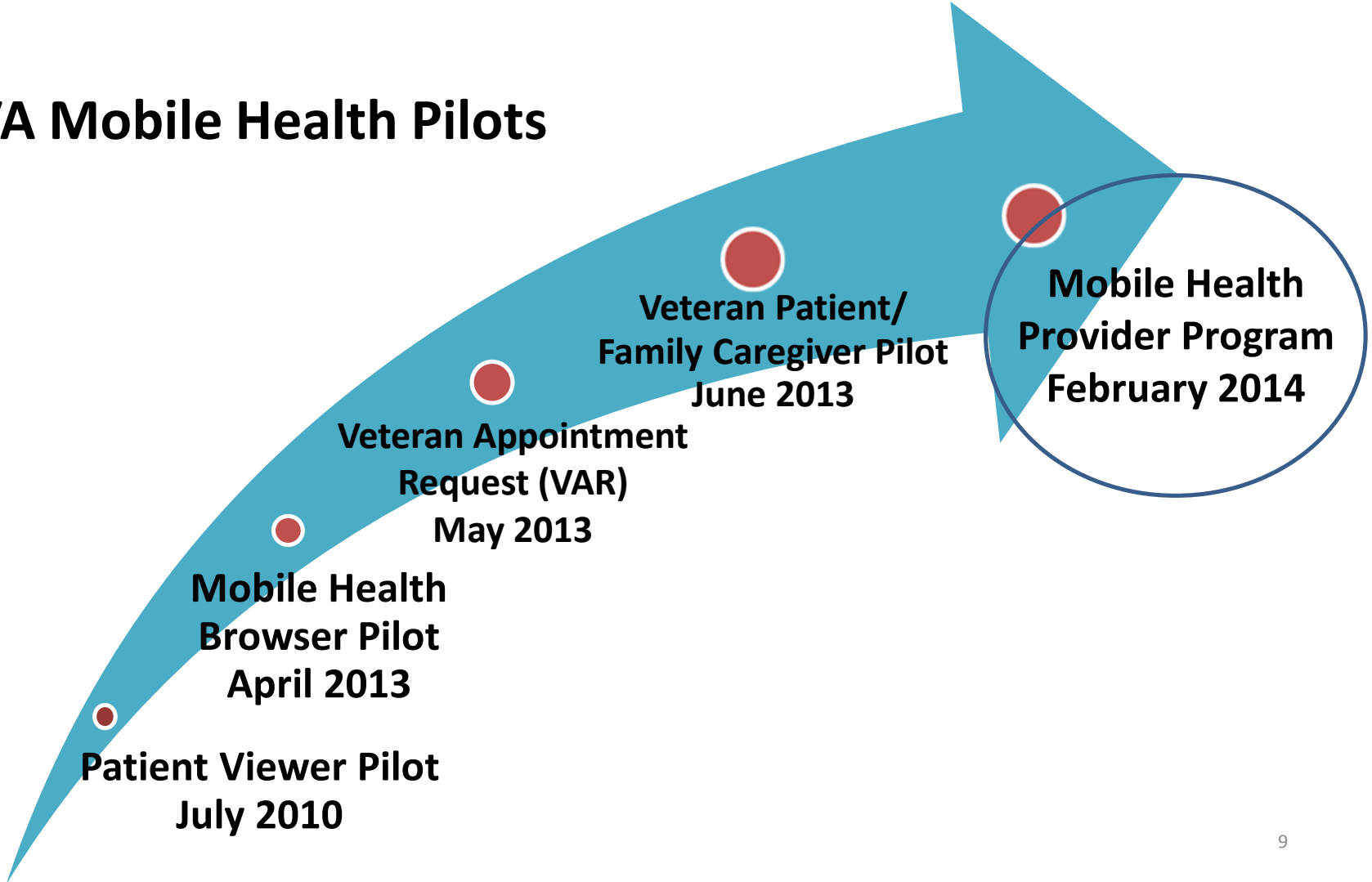


VA Mobile



Origin November 2011

VA Mobile Health Pilots



VA Mobile

Health Provider Program

VA Mobile

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What is the VA Mobile Health Provider Program?

Phase 1: 2014

Deliver devices to up to 11,000 VA clinicians

Phase 2: 2015

Release VA-developed apps for VA clinicians

Phase 3: 2015

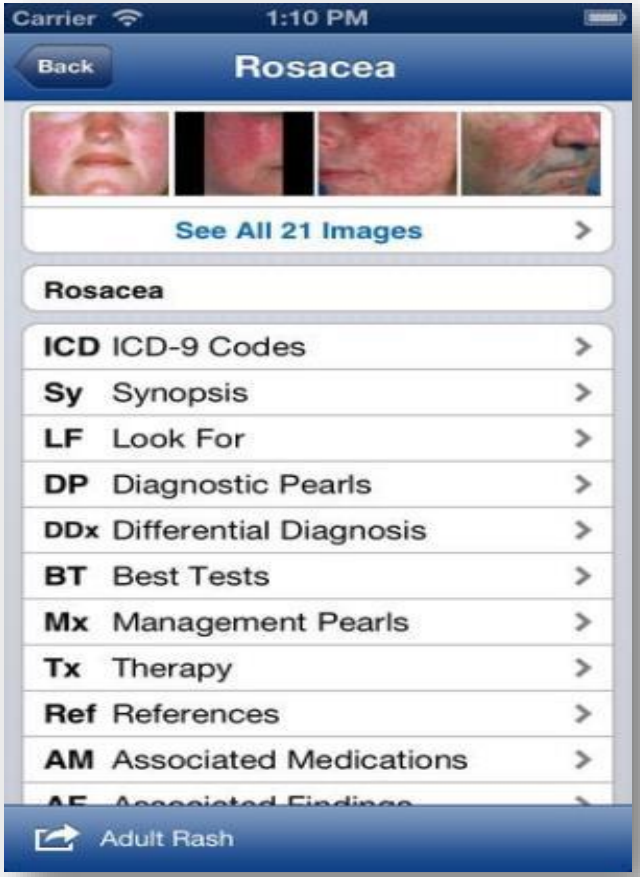
Transition procurement decisions to the field

Phase 1: 2014

Devices include:

- VA email
- Access to commercially available mobile health apps
- Access to VistA/CPRS (VA's electronic health record through Citrix)
- Productivity apps, etc.

Phase 1 – Commercial Apps

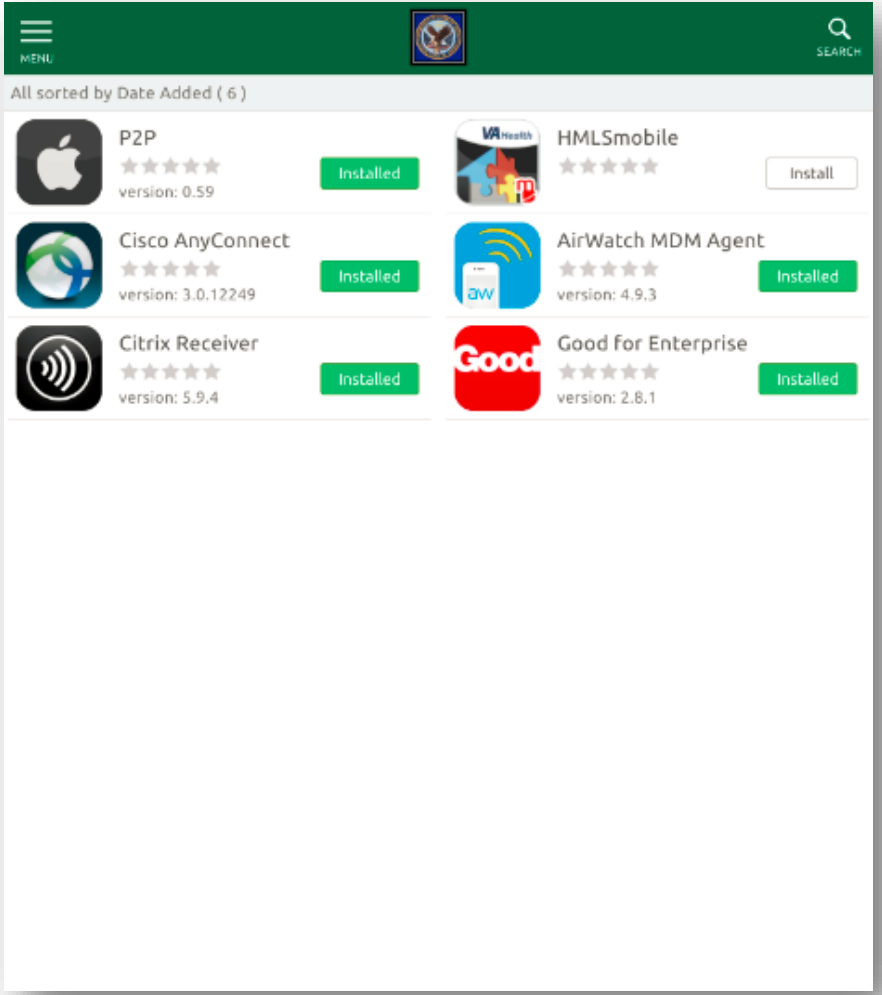


Mandatory Privacy and Security Training

“Protecting Privacy and Security While Using Apps from the Public App Store” Session Code: #14138

https://www.myvehucampus.com/

VA App Catalog



Efforts to Date
Deployment/Delivery

18 VA Medical Facilities Received Mobile Devices in 2014

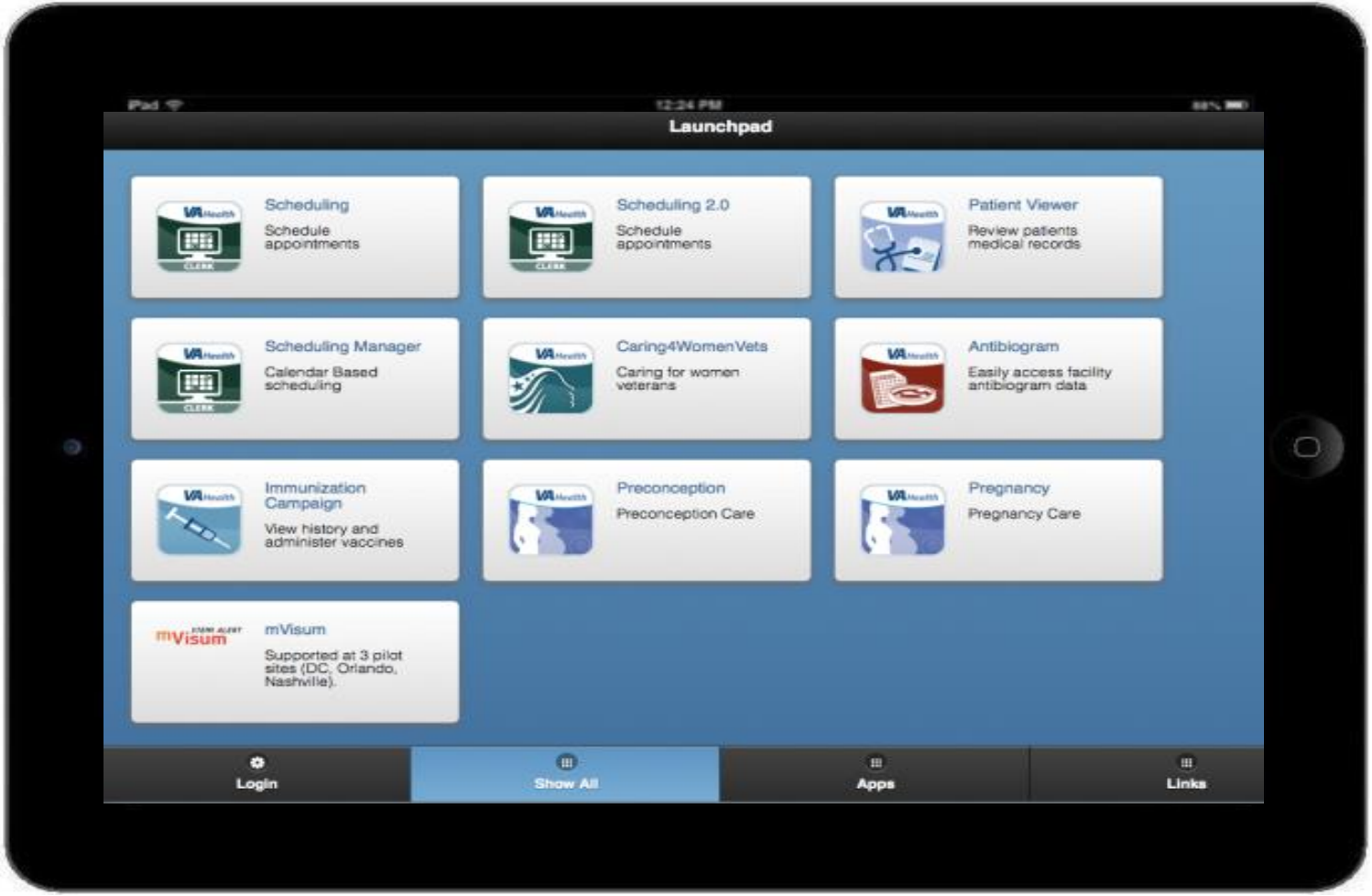
1. Tennessee Valley Health Care System, **2.** Washington, DC VAMC, **3.** Orlando VA Medical Center, **4.** Puget Sound Health Care System, **5.** Miami VA Health Care System, **6.** VA Pittsburgh Health Care System, **7.** St. Cloud VA Health Care System, **8.** Tomah VA Medical Center, **9.** New Mexico VA Health Care System, **10.** Martinsburg VA Medical Center, **11.** Chalmers P. Wylie VA Ambulatory Care Center, **12.** Palo Alto Health Care System, **13.** White River Junction VA Medical Center, **14.** Durham VA Medical Center, **15.** VA Southern Nevada Health Care System, **16.** James J. Peters VA Medical Center, **17.** Eastern Colorado Health Care System, **18.** Cheyenne VA Medical Center

Phase 2: 2015

Release VA-developed apps for VA clinicians

Devices will be loaded with VA-developed apps that will:

- Allow for mobile-optimized access to real-time VistA/CPRS information to inform clinical decisions
- Allow providers to write progress notes, enter a subset of orders, and complete other clinical tasks.
- Support specific common workflows

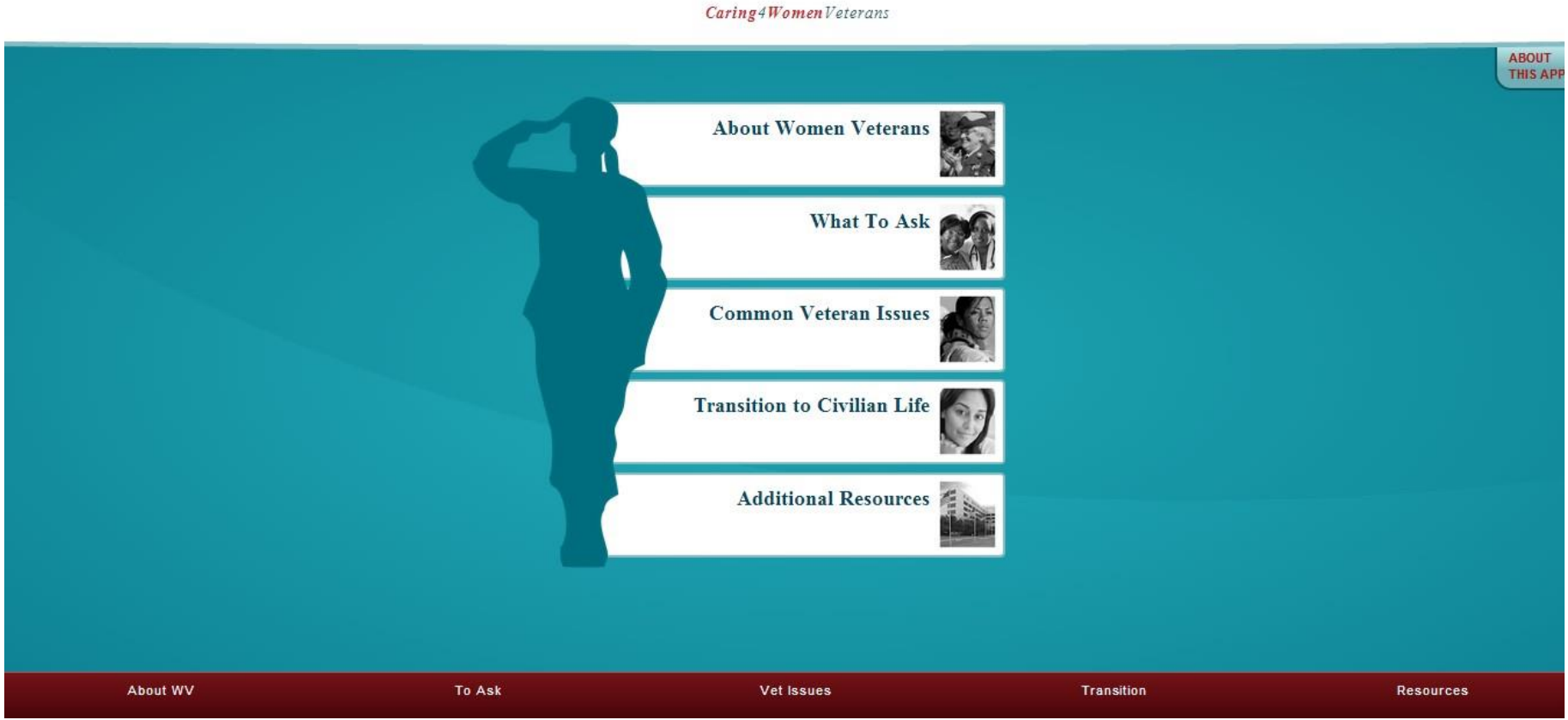


Phase 2: VA Developed Apps

Patient Viewer App

- Patient contact information
- Problem List
- Allergies, Medications
- Lab results
- Upcoming appointments
- Orders
- Imaging results
- Documents
- Note Writer
- Patient Submitted Data
- Order Entry

Caring4WomenVeterans



Preconception Care

Home

Topics

- Reproductive Life Plan
- Reproductive History
- Birth Control Methods
- Concurrent Health Issues
- Family/Genetic History & Risk
- Lifestyle Factors Checklist
- Medication Use & Risk Mitigation
- Men & Preconception Health
- Vaccinations

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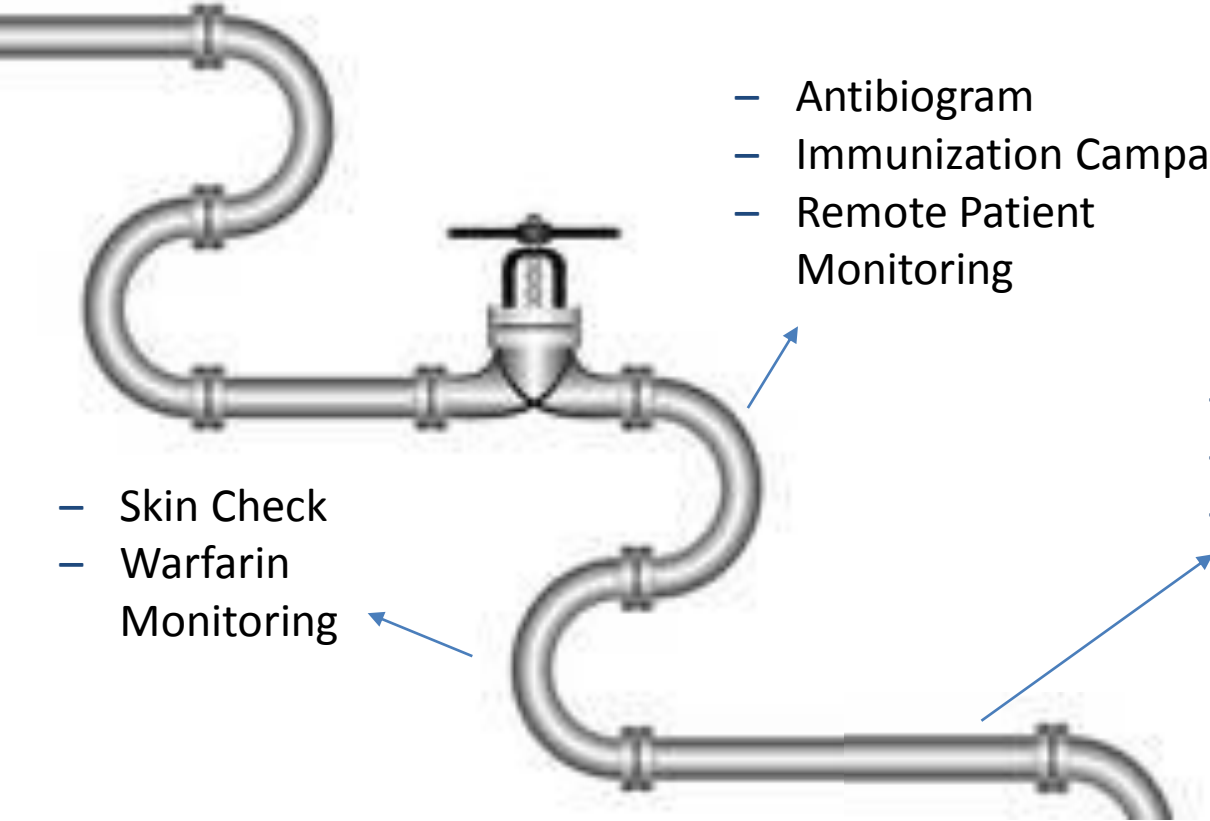
Image Viewing Solution (IVS)

Additional VA Health Care Team-Facing Apps in Development



- Antibiogram
- Immunization Campaign
- Remote Patient Monitoring

- Separation Health Assessment
- Scheduling Calendar View
- Provider Secure Messaging

- Skin Check
- Warfarin Monitoring

Phase 3: 2015

Transition procurement decisions to the field

- In late April/early May of 2015, VISNs (Veterans Integrated Service Networks) and medical centers may purchase mobile devices for clinical care using medical service dollars
- Purchase includes operational and sustainment services needed to support these devices, including help desk support

Year One Key Findings: Mobile Health Provider Program

92% Like that VA is becoming more innovative

72% Are regularly utilizing their devices

VA Mobile Health Provider Program Working to Improve Patient Care

Dr. Frank Liu, Chief of the Nuclear Medicine Service at the Washington, DC VA Medical Center

A Mobile Device is “Worth a Thousand Words” in Patient Education

Dr. Leslee Davis, Women’s Clinic Medical Director at the Orlando VA Medical Center

On-the-Go Provider Uses Mobile Technology to Enhance Care

Dr. Sarah Niles, Hospitalist at the Tomah VA Medical Center in Wisconsin

VA App Store (mobilehealth.va.gov/appstore)

U.S. Department of Veterans Affairs

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VA App Store

All Apps | Apps Requiring (DS Logon)

For your security, Apps displaying the lock icon require a DS Logon Level 2 (Premium) Account because they connect to your VA Electronic Health Record (EHR).
Get a DS Logon Level 2 (Premium) Account »

ACT Coach

The ACT Coach App helps you work with a mental health professional during Acceptance and Commitment Therapy (ACT). ACT aims to help you live with unpleasant thoughts and feelings without avoiding them or being controlled by them. ACT Coach is not a self-help tool and should only be

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My healthevet Gateway to Veteran health & wellness

VA Mobile
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https://mobile.va.gov/providers

Questions

Thank you!

What future topics would you like to discuss?
Let us know by answering our survey below:

https://www.surveymonkey.com/r/WXMTYJK

Join us for next month's presentation:

May 15 at 2pm ET

Introducing the 311VET App